

### MedEdPORTAL: A Platform for Continuing Education & Performance Improvement

Dave Davis, MD Michael Saleh Nancy Davis, PhD

November 8, 2011



# **Objectives:**

- 1. Enhance your understanding of MedEdPORTAL as a peer-reviewed publication and open exchange service.
- 2. Demonstrate how MedEdPORTAL may be used as a platform for continuing education and performance improvement.
- 3. Learn about ae4Q and Te4Q, two parallel initiatives from the AAMC.
- 4. Discuss the future opportunities and challenges for widespread implementation of CE-PI.



# What is MedEdPORTAL?

- 1. Free online publication
- 2. **Open** to the general public around the globe
- 3. Peer reviewed health education teaching & assessment materials
- 4. Learning modules including instructor guides and all educational tools





## **Publications**

- 1. Tutorials
- 2. Virtual patients
- 3. Simulation cases
- 4. Lab guides
- 5. Videos
- 6. Assessment tools
- 7. And many more...



Title: Brain Slice Tutorial

Resource Type: Tutorial



Title: Interactive Neurology: Herniated Disk L5-S1 Resource Type: Virtual Patient



- Title: <u>A Simulation-Based Curriculum</u>
- Resource Type: Desktop Application



Title: Introduction to Dissection

Resource Type: Lab Guide



Published 06/25/2009 Title: All Ceramic Crown Tooth Preparation

Resource Type: Video

Title: Internal Medicine Multiple Choice Quiz

Resource Type: Other

Primary Author: Amy Holthouser, MD

Institution: University of Louisville







## **Statistics**

Usage:

- Nearly 1,500 publications downloaded weekly.
- > Over 2,000 resources currently available.
- All major health professions downloading.
- Over 200 submissions received since re-launch.
- > ~700 expert, nominated peer-reviewers.

**Peer-review Metrics:** 

- > 18% Accepted
- > 53% Revisions Required
- > 29% Rejected





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# **AAMC Alignment**

Current and future expansions align to AAMC strategic priorities to lead innovation across the continuum of medical education.

### **Target Areas:**

- Pre-health Education
- Innovations
- Interprofessional Education
- Continuing Education & Performance Improvement
- Leadership & Organizational Development



## **Building the Continuum**







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## The message:

academic CME supports integrated, effective educational interventions to support faculty development, effective regional engagement, performance/quality improvement





















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# provider **Practitioner: On-line learning for** aculty physician credit ember







### on-line learning for physician credit





### on-line learning for physician credit







### Online Learning for Physician Credit

#### www.mededportal.org/cmeforcredit

- Search, find, and access evidence-based online activities aimed at providing physicians with AMA PRA Category 1 Credit <sup>™</sup>.
- Choose any online activity available through the collection and complete standard pre/post assessment modules.
- Explore MedEdPORTAL peer-reviewed publications for educational and training needs.



#### Online Learning for Physician Credit: How to Tell your Patient you Believe the Diagnosis is Bipolar Disorder



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### Aligning & Educating for Quality (ae4Q) and Teaching for Quality (Te4Q)

Nancy Davis, PhD

Director, Practice-Based Learning & Improvement, AAMC



# "Information management is like having your mouth to a firehose"

David Naylor, President, University of Toronto

### ae4Q: Consultation/advice/mentorship on....

**Educational Process** 

- Use of quality metrics in CME planning and assessment
- Use of evidence based interventions (including HIT, team training, staff development)

Organizational alignment of CME and:

- GME, UME
- QI/PI initiatives (hospitals and practice plans)
- HIT, electronic health records
- Faculty, Staff Development programs

Resources—web-based, targeted



### ae4Q:Who's On Board?

•Pilots selected based on :

- Interest
- Readiness
- Champion stakeholders
- Resources needed
- Capacity
- Desired metrics

- University of Kansas
- University of Oklahoma
- Hofstra North Shore Long Island Jewish
- University of Colorado
- University of New Mexico
- Oregon Health Sciences University
- University Missouri-Columbia
- Wayne State University
- University of Iowa
- Virginia Commonwealth University
- Duke University



### How will we know if we're successful?

### Their outcomes

- •Patient care improvements
- Metrics appropriate for each setting
- •Alignment, champions,

### **Our metrics/learning**

- •What outcomes are desirable, achievable and common across AMCs?
- •What resources help the process?

### **Our joint products**

- •Markers of organizational readiness: alignment? educational effectiveness? champions? timing? drivers and barriers?
- •New resources to facilitate the integration
- •Sharing of Best Practices
- •Communities of Practice
- •Dissemination of results; publications; presentations



### **Resources at the ae4Q Website**

- •Quality measures and tools
- •Effective educational interventions
- Content "bundles"
  - Literature reviews
  - Effective education techniques
  - Quality tools
- •Helix Community

http://www.aamc.org/initiatives/ae4q



# **Teaching for Quality : Te4Q**







### **Best Practices for Better Care**

230 AAMC members on board

**Five Commitments:** 

•Teaching quality and patient safety to the next generation of doctors

- •Safer surgeries
- •Reducing Infection from Central Lines
- Reducing hospital readmissions

•Researching, evaluating and sharing new and improved practices



### **National Advisory Committee**

Linda Headrick, MD, MS, U of MO-Columbia--CHAIR Raj Behal, MD, MPH, Rush David Mayer, MD, UI-Chicago Sue Pingleton, MD, U of Kansas Kelly Skeff, MD, PhD, Stanford U David Sklar, MD, U of New Mexico Prathibha Varkey, MD, MPH, MHPE, Mayo Brian Wong, MD, U of Toronto







### **Te4Q Products/Services**

- MedEdPortal Collection
  - 130 indexed so far
- •Inventory currently available courses/activities
- •Foster more MedEdPortal submissions
- •National curriculum in teaching QI/PS
- •Certificate in Teaching Quality and Patient Safety
- •Community
- •Publication(s)



## **The CE/PI Team**

Dave Davis, MD, Sr Dir, Continuing Education & Performance Improvement

Nancy Davis, PhD, Dir, Practice-Based Learning & Improvement

- Carol Goddard, Specialist, CE/PI
- Nathan Johnson, Research Associate
- Shayla Woodson, Administrative Associate

Plus the MEP squad..Michael, Robby, Eric....









## **Building the Continuum**



## iCollaborative: Overview

- 1. Free centralized online collaboration service
- 2. **Open** to the general public
- 3. Sandbox & community building environment
- 4. Innovations, best practices, policies, guidelines spanning medical education, health care delivery, and research



#### www.aamc.org/icollaborative



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## iCollaborative: Homepage

MC Association of American Medical Colleges

**BEST PRACTICES FOR** 

BETTER CARE

LEADING CHANGE TO IMPROVE HEALTH

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iCollaborative Home

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#### Tomorrow's Doctors, Tomorrow's Cures®

#### **Best Practices for Better Care**

Best Practices for Better Care will soon be linked to relevant innovative tools and effective practices in the iCollaborative to provide the resources necessary to transform healthcare.

Learn about Best Practices for Better Care >

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#### iCollaborative

The iCollaborative is a new, centralized online resource provided by the Association of American Medical Colleges (AAMC). Free and open for discussion, the iCollaborative offers academic medical institutions a unique opportunity to discuss and to contribute the best resources for transforming health care delivery.

By highlighting and sharing innovations spanning medical education, health care delivery, and research, the iCollaborative is helping member institutions learn from the work of their peers.

All resources are free and open for discussion.

The iCollaborative is cross-referenced with other AAMC resources such as MedEdPORTAL <sup>[2]</sup>, the free online educational repository that covers both medicine and dentistry.

#### Submitting to the iCollaborative

The iCollaborative is currently collecting submissions. They may include best practices, policies, guidelines, educational and assessment tools in development, and more.

Resources are submitted by topic through AAMC initiatives. Members, healthcare professionals, and the general public are encouraged to respond.

To submit a resource, view the Contributing Initiatives.

#### **Contributing Initiatives**

#### Readiness for Reform (R4R)

The R4R initiative provides member strategies and best practices for building capacity to address health care delivery reform.

View the iCollaborative R4R Submission Process.

#### Joining Forces

How is the AAMC preparing future physicians for treating U.S. service members and their families?

View iCollaborative Supports Joining Forces.



## iCollaborative: Browse

#### Browse iCollaborative Resources

#### Readiness for Reform (R4R) Featured Resources

#### The Special Needs Program: A Tertiary Care / Primary Care Partnership Model

The Children's Hospital of Wisconsin (CHW) Special Needs Program (SNP) is an innovative care coordination program. It partners families, primary care practitioners, specialists, community resources, and payers to ensure seamless inpatient and outpatient care for medically complex and fragile children with chronic conditions.

#### The Heart Improvement Project of the University of Oklahoma School of Community Medicine

The Heart Improvement Project (HIP) is a comprehensive cardiovascular risk reduction program in north Tulsa. HIP fosters collaboration among community agencies, government agencies, and the University of Oklahoma medical and public health schools

View more Readiness for Reform (R4R) resources

#### Joining Forces Featured Resources

#### Resources for Recovery: Talking About War Injuries

Experts who have worked with war-injured families within the hospital setting and throughout the recovery process have developed this website with some tips to help talk to healthcare providers at a time of great stress and anxiety, and to help communicate as a family, especially with children.

#### Courage to Care: Traumatic Brain Injury (TBI)—What Military Families Need to Know



This resource fact sheet describes what many are referring to as the signature wound of war—TBI. It explains mild TBI (concussion) and its symptoms to help military families identify it and seek treatment. It also describes some of the important issues for families living with more severe

#### Browse by Topic

- Biomedical research and education
- Competency-based education and learning
- Education technology
- Healthcare administration
- ➢ Healthcare delivery
- Health education
- > Health information technology
- > Health policy and guidelines
- Interprofessional and coordinated care
- ☑ Leadership development
- Military health
- Patient safety
- D Quality improvement
- Talent management

#### Contact Us

If you have questions about the iCollaborative, please contact icollaborative@aamc.org.



## iCollaborative: R4R Resource

#### Title

Resource Type & Audience

Authors

Description

Competencies

**Keywords** 

**Resource Files** 

Related Resources

**Discussion Forum** 

The Special Needs Program: A Tertiary Care/Primary Care Partnership Model Providing Care Coordination and Co-management for Medically Complex and Fragile Children with Multiple Chronic Conditions

iC ID: 169

Resource Type: Health Care Innovation Intended Audience: Open

#### Author/Co-author(s):

John B. Gordon, M.D., Children's Hospital of Wisconsin Holly Colby, R.N., M.S., Children's Hospital of Wisconsin

#### Description:

The Children's Hospital of Wisconsin (CHW) Special Needs Program (SNP) is an innovative care coordination program. It partners families, primary care practitioners, specialists, community resources, and payers to ensure seamless inpatient and outpatient care for medically complex and fragile children with chronic conditions.

Through continuous evaluation of our practices, teaching, research, and attention to funding strategies, the SNP seeks to develop a sustainable and replicable model of comprehensive and coordinated care for medically complex and fragile children with chronic disease.

Analysis to date shows that enrollment in the SNP leads to decreased inpatient hospital days; increased family, primary care practitioner, specialist, and community agency satisfaction; and reduced health care costs.

#### Competencies:

Research/Comparative Effectiveness | Patient Access | Patient Engagement | Payment Reform | Care Delivery | Education/Training

#### Keywords:

Readiness for Reform (R4R) | Care Coordination | Medical Complexity | Children | Special Needs

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Related Resou	irces
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**Resource File Access** 



# iCollaborative: R4R

- 1. Patient Access
- 2. Patient Engagement
- 3. Payment Reform
- 4. Care Delivery
- 5. Quality Improvement
- 6. Health Information Technology
- 7. And many more...

#### www.aamc.org/iCollaborative

Partnering with Homeless Youth to Develop Culturally-Appropriate Health Care Services and Programming
The Heart Improvement Project of the University of Oklahoma School of Community Medicine
Medical Home Use in a Statewide Limited-Benefit Program for Low- Income Beneficiaries
The Special Needs Program: A Tertiary Care/Primary Care Partnership Model Providing Care Coordination and Co-management for Medically Complex and Fragile Children with Multiple Chronic Conditions
Inpatient Diabetes Standardization and Improvement at an Academic Medical Center
Arizona Telemedicine Program: Innovations in patient care and education iC ID: 170
Resource Type: Health Care Innovation Intended Audience: Open
Author/Co-author(s):
Anna R. Graham, M.D., Arizona Health Sciences Center Ana Maria Lopez, M.D., Arizona Health Sciences Center Ronald S. Weinstein, M.D., Arizona Health Sciences Center Elizabeth A. Krupinski, Ph.D., Arizona Health Sciences Center

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## Gaining steam...

- Emphasis of CE-PI across the physicianeducation continuum is ever-increasing at the AAMC.
- Initiatives include: Best Practices for Better Care, Online Learning for Physician Credit, iCollaborative, ae4Q, and Te4Q



