

RESIDENT EXCEPTIONAL MOMENTS IN TEACHING



The Norton College of Medicine recognizes exceptional teachers with the monthly “Exceptional Moments in Teaching” program. Honorees are selected via student assessments from courses and clerkships. Recognized teachers—including medical faculty, residents, nurses and other educators—are those who challenge students and provide an exceptional learning experience.

Marc Hedlund, MD, a resident in the Department of Emergency Medicine at Upstate Medical University, is the **February 2024** recipient of the **Resident Exceptional Moments in Teaching** recognition.

COMMENTS FROM DR. HEDLUND’S STUDENTS:

“Dr. Hedlund went above and beyond in taking advantage of teaching opportunities during a busy shift in the Emergency Department, all with a calm demeanor and positive attitude. He drew diagrams to review differential diagnoses and took the time to explain the reasoning behind the questions he asked patients, the physical exams he performed, and the medical decision-making process. He even provided insight into different global approaches to healthcare. As a medical student, I am grateful for the opportunity to work with Dr. Hedlund.”

“Dr. Hedlund went above and beyond to ensure an effective learning environment for medical students. He spent extensive time throughout the day teaching me a lot of very important concepts and made me feel welcomed. He allowed me to be hands on with his patients and always answered all of my questions without hesitation. He took the time to explain how he approached different situations in the emergency room. I learned so much from working alongside him. He was encouraging and kind to medical students but was also very kind with patients, which was really refreshing to see. I really appreciated how he made me feel a part of his team and took the time to ensure I learned a lot. I enjoyed watching him take care of patients!”