

Epic Playground Training Logins Reference

Use the **Table of Contents** to navigate to a specific page more quickly by clicking the section or **scroll through** the document as needed.

Contents

Understand the Epic Playground	2
Access the Epic Playground.....	2
Log in to the Epic Playground	2
Clinical Applications and Roles.....	3
Ambulatory (Clinic)	3
Anesthesia (MD / CRNA)	3
ASAP (Emergency).....	3
Beacon (Oncology).....	4
Bugsy (Infection Control)	4
ClinDoc Ancillary (Inpatient Ancillary Services)	5
ClinDoc (Inpatient Nursing).....	6
ClinDoc - HOD (Hospital Outpatient Departments)	6
Medical Students	6
NP / PA Students.....	7
OpTime (Perioperative Areas)	7
Orders (Inpatient Providers)	7
Radiant (Radiology).....	8
Residents/Fellows	8
Stork (Obstetrics, Inpatient Labor & Delivery).....	8
Willow (Inpatient Pharmacy)	9
Non-Clinical Applications and Roles.....	10
Cadence / Prelude / Welcome (Sched-Reg).....	10
Grand Central / ADT (Patient Access Services)	10
HIM (Health Information Management).....	11
Resolute (Hospital Billing).....	11
Resolute (Professional Billing).....	12

Understand the Epic Playground

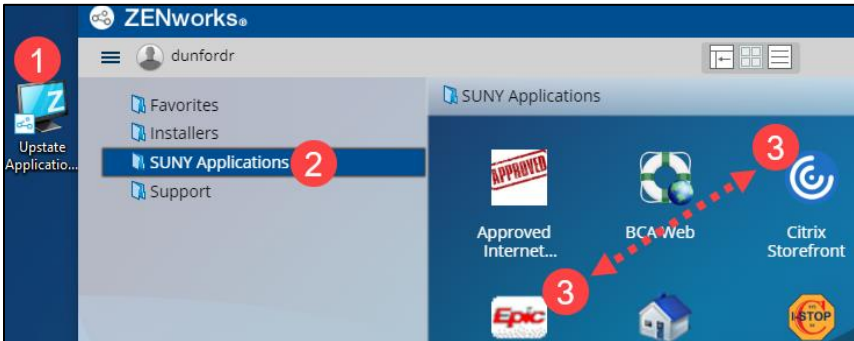
The **Epic Playground** is an Epic environment available to all end users. In essence, the Epic Playground is a copy of the training environments used for Epic classroom training for new hires and staff. This environment serves as a **safe place for end users to explore Epic functionality and to practice workflows using fake patients**. The Epic training environments and Playground are **maintained by the Principal Trainers** in Information Management & Technology (IMT) **Training Center of Excellence (TCOE)**. To view the **IMT-Training Center of Excellence Staff Directory**, please click [here](#).

Access the Epic Playground



Access the Epic Playground:

1. from the **main screen on a thin client /workstation- on- wheels**
2. **Login to Citrix using your active Upstate credentials then login to Ply using training credentials.**



OR

1. **Windows Menu button (lower left corner)**



Log in to the Epic Playground

Users must use a training login that most closely matches their role. Personal Upstate User ID and Password credentials will not work in the Epic Playground. The following pages in this document provide training logins available by application, and then by role. You may use the **Table of Contents on Page 1** to navigate to a specific page more quickly or simply **scroll through** the document as needed.

Clinical Applications and Roles

The following tables provide training login information for **CLINICAL** applications and roles.

Ambulatory (Clinic)

Principal Trainer: Kristie Jones

<i>Role</i>	PLY User ID	PLY Password	Patient
<i>Nurse</i>	Nurse18	train	Use any patient on the schedule
	Nurse19	train	Use any patient on the schedule
	Nurse20	train	Use any patient on the schedule
<i>Provider</i>	Provider18	train	Use any patient on the schedule
	Provider19	train	Use any patient on the schedule
	Provider20	train	Use any patient on the schedule

Anesthesia (MD / CRNA)

Principal Trainer: Steve McBride

<i>Role</i>	PLY User ID	PLY Password	Patient First Name	Patient Last Name
<i>Provider including CRNA</i>	ANE01	train	Brianna-ANE	Ajax, Hector, Aegea

ASAP (Emergency)

Principal Trainer: Michael Longo

<i>Role</i>	PLY User ID	PLY Password	Patient
<i>Provider</i>	emer01	train	Any Bobby, Brody, Fernando, Regina, Frank, or Kristi
	emer02	train	Any Bobby, Brody, Fernando, Regina, Frank, or Kristi
	emer03	train	Any Bobby, Brody, Fernando, Regina, Frank, or Kristi
<i>Nurse</i>	edrn01	train	Any Bobby, Brody, Fernando, Regina, Frank, or Kristi
	edrn02	train	Any Bobby, Brody, Fernando, Regina, Frank, or Kristi
	edrn03	train	Any Bobby, Brody, Fernando, Regina, Frank, or Kristi
<i>Tech</i>	edtech01	train	Any Bobby, Brody, Fernando, Regina, Frank, or Kristi
	edtech02	train	Any Bobby, Brody, Fernando, Regina, Frank, or Kristi
	edtech03	train	Any Bobby, Brody, Fernando, Regina, Frank, or Kristi

Beacon (Oncology)

Principal Trainer: Claudia D'Eredita

<i>Role</i>	PLY User ID	PLY Password	Patient Name
<i>Oncology Adult Provider</i>	TRN11010	train	Any Meredith or Tom
	TRN11011	train	Any Meredith or Tom
	TRN11012	train	Any Meredith or Tom
<i>Oncology Peds Provider</i>	TRN11063	train	Any Penelope or Thaddeus
	TRN11064	train	Any Penelope or Thaddeus
	TRN11065	train	Any Penelope or Thaddeus
<i>Oncology Inpatient Nurse</i>	TRN11158	train	Adult: Any Susan
	TRN11159	train	Peds: Any Avery
	TRN11160	train	
<i>Oncology Outpatient Nurse</i>			Adult: Any Eva
	TRN11130	train	
	TRN11131	train	Peds: Any Claire
<i>Oncology Tumor Registrar</i>	TRN11132	train	
	TRN75041	train	Any Susan or Eva
	TRN75042	train	
	TRN75043	train	

Bugsy (Infection Control)

Principal Trainer: Claudia D'Eredita

<i>Role</i>	PLY User ID	PLY Password	Patient Name
<i>Infection Preventionist</i>	TRN74920	train	
	TRN74921	train	
	TRN74922	train	
	TRN74923	train	

ClinDoc Ancillary (Inpatient Ancillary Services)

Principal Trainer: Sara Dickey

<i>Role</i>	PLY User ID	PLY Password
<i>Care Coordinator</i>	TRN21812	train
	TRN21813	train
<i>Case Manager</i>	TRN21771	train
	TRN21772	train
	TRN21773	train
<i>Child Life</i>	TRN28661	train
	TRN28662	train
	TRN28663	train
<i>Dietitian</i>	TRN286691	train
	TRN28692	train
	TRN28693	train
<i>Non-Clinical Quality User</i>	TRN28625	train
	TRN28626	train
<i>Quality Assurance</i>	TRN28621	train
	TRN28622	train
	TRN28623	train
<i>Respiratory Therapist</i>	TRN19361	train
	TRN19362	train
	TRN19363	train
<i>Risk Management</i>	TRN28621	train
	TRN28622	train
	TRN28623	train
<i>Social Work</i>	TRN21731	train
	TRN21732	train
	TRN21733	train
<i>Spiritual Care</i>	TRN28641	train
	TRN28642	train
	TRN28643	train
<i>Utilization Management/CDI</i>	TRN21771	train
	TRN21772	train
	TRN21773	train
<i>Organ Procurement Specialist (FLDRN)</i>	TRN35000	train
	TRN35001	train

ClinDoc (Inpatient Nursing)

Principal Trainer: Sarah Hoyt

	Role	PLY User ID	PLY Password	Patient
	Nurse	TRN19131	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie
		TRN19132	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie
		TRN19133	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie
	Student Nurse	TRN28361	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie
		TRN28362	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie
		TRN28363	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie
	HCT/HA/SCA	TRN20101	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie
		TRN20102	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie
		TRN20103	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie

ClinDoc - HOD (Hospital Outpatient Departments)

Principal Trainer: Sarah Hoyt

	Role	PLY User ID	PLY Password	Patient
<i>AP1 RN, Dialysis RN, Stress Echo RN:</i> <i>Note: Login department determines available activities</i>				
		TRN19133	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie
		TRN19134	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie
		TRN19135	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie
	<i>Gamma Knife</i>	TRN19157	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie
	<i>Vascular PICC RN</i>	TRN19155	train	Any Mason, Carlos, Pablo, Carter, Molly or Ellie

Medical Students

Contact: Steve McBride

	Role	PLY User ID	PLY Password	Patient
	<i>Medical Student</i> <i>Note: Login department controls available activities (AMB vs. IP vs. ED)</i>	TRN24626	train	IP: Any Charlie, Kareem, or Bobby ED: Any Bobby, Brody, or Fernando AMB: Any patient on the schedule

TRN24627	train	IP: Any Charlie, Kareem, or Bobby ED: Any Bobby, Brody, or Fernando AMB: Any patient on the schedule
TRN24628	train	IP: Any Charlie, Kareem, or Bobby ED: Any Bobby, Brody, or Fernando AMB: Any patient on the schedule

NP / PA Students

Contact: Steve McBride

Role	PLY User ID	PLY Password	Patient
<i>NP / PA Student</i> <i>Note: Login department controls available activities (AMB vs. IP vs. ED)</i>			
	TRN24711	train	IP: Any Charlie, Kareem, or Bobby ED: Any Bobby, Brody, or Fernando AMB: Any patient on the schedule
	TRN24712	train	IP: Any Charlie, Kareem, or Bobby ED: Any Bobby, Brody, or Fernando AMB: Any patient on the schedule
	TRN24713	train	IP: Any Charlie, Kareem, or Bobby ED: Any Bobby, Brody, or Fernando AMB: Any patient on the schedule

OpTime (Perioperative Areas)

Principal Trainer: Steve McBride

Role	PLY User ID	PLY Password	Patient First Name
<i>Pre-op Nurse</i>	TRN14016	train	Any Brianna P.
<i>Post-op RN</i>	TRN14256	train	Any Brianna U.
<i>Intra-op RN</i>	TRN14136	train	Any Brianna I.
<i>HVC RN</i>	TRN14030	train	Any Heather
<i>Endo RN</i>	TRN70496	train	Any Burt
<i>PAT RN</i>	TRN70376	train	Any Francesca
<i>MSG Scheduler</i>	TRN14376	train	Any Brianna S.
<i>Scheduler/OR Desk</i>	TRN14370	train	Any Brianna S.

Orders (Inpatient Providers)

Principal Trainer: Sarah Hoyt

Role	PLY User ID	PLY Password	Patient
<i>Provider</i>	TRN19011	train	Any Charlie, Kareem, or Bobby
	TRN19012	train	Any Charlie, Kareem, or Bobby
	TRN19013	train	Any Charlie, Kareem, or Bobby

Radiant (Radiology)

Principal Trainer: Bob Szkotak

Role	PLY User ID	PLY Password	Patient First Name	Patient Last Name
Film Librarian	risfile0	train	Carmen, Charlie, Tina	Allbran
Front Desk	risfd0	train	Tommy, Fatima	Allbran
Interventional Nurse	risrn0	train	Steve, Peter, Plaxico	Allbran
Mammo Coordinator	mamcord0	train	Fatima, Jessica, Lupita	Allbran
Mammo Nurse	mamrn0	train	Alice, Charlotte, Sadie	Allbran
Mammo Radiologist	rismammd0	train	Cindy, Cathy, Patty	Allbran
Mammo Technologist	mamtech0	train	Alice, Cindy, Sadie	Allbran
Manager	rismgr0	train	Julie, Muriel, Tommy	Allbran
Non-Invasive Technologist Name	ristech0	train	Layla, Lupita, Reggie	Allbran
PACS-/RIS-Driven Radiologist	rismd0	train	Bruce, Ben, Peter	Allbran
Radiology Resident	risres0	train	Peter, Patricia	Allbran
RIS Claims	TRN15900	train		

Residents/Fellows

Contact: Steve McBride

Role	PLY User ID	PLY Password	Patient
Resident <i>Note: Login department controls available activities (AMB vs. IP vs. ED)</i>	TRN24371	train	IP: Any Charlie, Kareem, or Bobby ED: Any Bobby, Brody, or Fernando AMB: Any patient on the schedule
	TRN24372	train	IP: Any Charlie, Kareem, or Bobby ED: Any Bobby, Brody, or Fernando AMB: Any patient on the schedule
	TRN24373	train	IP: Any Charlie, Kareem, or Bobby ED: Any Bobby, Brody, or Fernando AMB: Any patient on the schedule

Stork (Obstetrics, Inpatient Labor & Delivery)

Principal Trainer: Sarah Hoyt

Role	PLY User ID	PLY Password	Patient
<i>OB Tech Nurse</i>	TRN20098	train	Any Wanda or Rachel
	TRN20691	train	Any Wanda or Rachel
<i>OB Unit Clerk</i>	TRN20692	train	Any Wanda or Rachel
	TRN20693	train	Any Wanda or Rachel
	TRN20090	train	Any Wanda or Rachel
	TRN20091	train	Any Wanda or Rachel
<i>Provider</i>	TRN20092	train	Any Wanda or Rachel
	TRN20560	train	Any Wanda or Rachel
	TRN20561	train	Any Wanda or Rachel
<i>OB Resident</i>	TRN20562	train	Any Wanda or Rachel
	TRN24460	train	Any Wanda or Rachel

Willow (Inpatient Pharmacy)

Principal Trainer: Julie Relf

Role	PLY User ID	PLY Password	Patient Name
<i>Pharmacist</i>	RXPHARM01	train	Any Colin, Woody, Beck, or Johnny
	RXPHARM02	train	Any Colin, Woody, Beck, or Johnny
	RXPHARM03	train	Any Colin, Woody, Beck, or Johnny
<i>Pharmacy Technician</i>	RXTECH01	train	Any Colin, Woody, Beck, or Johnny
	RXTECH02	train	Any Colin, Woody, Beck, or Johnny
	RXTECH03	train	Any Colin, Woody, Beck, or Johnny
<i>Pharmacy Student</i>	RXEDU01	train	Any Colin, Woody, Beck, or Johnny
	RXEDU02	train	Any Colin, Woody, Beck, or Johnny
	RXEDU03	train	Any Colin, Woody, Beck, or Johnny

Non-Clinical Applications and Roles

The following tables provide training login information for **NON-CLINICAL** applications and roles.

Cadence / Prelude / Welcome (Sched-Reg)

Principal Trainer: Jacquelin Rivera

Role	PLY User ID	PLY Password
<i>CPW/Front Desk, Sch/Reg</i>	cad00	train
<i>Referral</i>	cad00	train
<i>Template</i>	cadtemp00	train
<i>CRA</i>	cra00	train
<i>Cash Drawer/Ortho Private Practice</i>	cad00	train
<i>Supervisor</i>	cadsupv00	train

Grand Central / ADT (Patient Access Services)

Principal Trainer: Emily Greenwood

Role	PLY User ID	PLY Password
<i>Admitting Supervisor</i>	UHADTADSP01	train
<i>Patient Access (Registration)</i>	UHADTPA01	train
<i>Auth/ Certification Staff</i>	UHADTPA01	train
<i>Bed Planner / IP Nurse Manager</i>	IPRNMGR01	train
<i>UCC Call Center Support</i>	UCCSS01	train
<i>ADT Transport Manager</i>	UHADTTRNMGR01	train
<i>ED Registrar</i>	SUNY2EDCLERK01	train
<i>EVS Manager</i>	UHADTEVSMGR01	train
<i>EVS Janitor</i>	UHADTEVSJAN01	train
<i>HOD Schegistar</i>	UHHODDESK01	train
<i>Housekeeper / EVA User</i>	UHADTEVS01	train
<i>Ambassador / Security</i>	UHADTINFOPRV01	train
<i>Volunteer</i>	UHADTINFOVOL01	train
<i>Hospital Info Desk</i>	UHADTINFO01	train
<i>Transporter</i>	UHADTTRNONE01	train
<i>Upstate Connect Amb Call Ctr (CRM)</i>	UCCSSACC01	train
<i>Hospital Info Desk w/Private Encounter & reg/chart access</i>	UHADTINFOPRVREG01	train
<i>MD Direct</i>	MDDIRECT01	train
<i>Clinical/Anatomical Pathology</i>	UAMBANC01	train

HIM (Health Information Management)

Principal Trainer: Jerome Robinson

Role	PLY User ID	PLY Password
<i>Abstractor</i>	TRN72880	train
	TRN72881	train
	TRN72882	train
<i>Coder</i>	COD01	train
	COD02	train
	COD03	train
<i>Deficiency Analyst</i>	DT01	Train
	DT02	train
	DT03	train
<i>ROI Clerk</i>	ROI01	train
	ROI02	train
	ROI03	train

Resolute (Hospital Billing)

Principal Trainer: Beth Moore

Role	PLY User ID	PLY Password	Patient Last Name	Pt First Name
<i>Customer Service Level 1</i>	HBCSLV1UH	Model@2023	Accrual, Actuary, Agrand	Barbara, Ethel, Roland
<i>Customer Service Level 2</i>	HBCSLV2UH	Model@20231	Accrual, Agrand, Annuity	Roman, Esperanza, Brent
<i>Insurance Follow Up Level 1</i>	HBINSLV1UH	Model@20231	Cash, Agrand, Dime	Ethel, Jaron, Martha
<i>Insurance Follow Up Level 2</i>	HBINSLV2UH	Model@20231	Bar, Bond, Cnote	Ethel, Jaron, Imogen
<i>Self-Pay</i>	HBSPUH	Model@20231	Bond, Cash, Cnote	Mirela, Martha, Barbara
<i>Self-Pay Supervisor</i>	HBSPSUPUH	Model@20231	Dime, Dollar, Euro	Roland, Ethel, Barbara
<i>HB View Only</i>	HBVIEW	Model@20231		
<i>Biller</i>	HBBILLUH	Model@2023	Accrual, Bluechip, Bar	Cassidy, Eddie, Esperanza
<i>Billing Office Manager</i>	HBMGRBOUH	Model@2023	Accrual, Bond, Cash	Jaron, Imogen, Martha
<i>Payment Poster</i>	HBPAYPOSTUH	Model@20231	Coins, Currency, Debtor	Brent, Adele, Tina
<i>Financial Counselor</i>	HBFCUH	Model@20231		

Resolute (Professional Billing)

Principal Trainer: Jamie Greenwood

Role	PLY User ID	PLY Password
<i>Billing Users</i>	pbtrainer	train23
	pbtrainertwo	train23
	pbtrainerthree	train23
	pbtrainerfour	train23
	pbtrainerfive	train23
	pbtrainersix	train23
	pbtrainerseven	train23

Last Names

Aardema	Aesop
Alcott	Applgate
Arnosky	Asch
Avi	Awdry
Aylesworth	Base
Baum	Berenstein
Blume	Blyton
Burgess	

First Names

Aaron	Austin
Benjamin	Chris
Danny	Eric
Erin	Frank
Frannie	Fred
Garrett	Gavin
Jane	Jaque
Karl	Katarina
Klaus	Liam
Lynn	Mary
Melinda	Melissa
Rex	Rudy
Sharon	Stella
Tyler	