

Telehealth Video Appointments

What is telehealth?

Upstate's Colorectal program understands that amid concerns regarding Covid-19, it may be difficult to see a provider for a traditional in-office visit.

As a result, we offer a telehealth video option for Colonoscopy Consultation Appointments. Patients with urgent needs will still be seen in one of our three surgical locations: Upstate University Hospital's Downtown campus, Upstate University Hospital's Community General campus, and Auburn Community Hospital.

Telehealth allows you to speak with one of our providers, live and face to face, from the privacy and safety of your own home. Utilizing the **doxy.me** telemedicine app, our providers can now speak with patients via smartphone or through a home computer with a front facing camera and a working microphone.

The service is available to both existing and new patients.

No referral is necessary and all insurances are accepted.

Telehealth appointments are available Monday – Friday. Appointment times vary by provider. To learn more, or to make a telehealth video appointment, call **Upstate's Colorectal program at 315-464-1800.**