

TECHNOLOGY AND STROKE CARE: BEYOND TELEMEDICINE

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OBJECTIVES




- Explore Video Conferencing Platforms
- Discuss Video Do's and Don'ts
- Talk over Video Meeting Etiquette
- Discover Telehealth Solutions in the acute care setting

Zoom 101

Video Meeting Basics

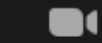
- Turn on/off video and mic
- Join meeting with or without video
- Change video backgrounds
- Security
- Polling feature
- Chat feature
- Share screen
- Live Transcription
- Breakout room feature
- Reaction feature

Turn on/off video and mic

- **Join Audio**  or **Unmute**  / **Mute**  : This allows you to connect to the meeting's audio, then once connected, mute or unmute your microphone.
 - **Audio controls (click ^ next to Mute/Unmute):** The audio controls allow you to change the microphone and speaker that Zoom is currently using on your computer, leave computer audio, and access the full audio options in the Zoom settings.



Mute



Stop Video



Security



Participants

3



Polls



Chat



Share Screen



Record



Live Transcript



Breakout Rooms





Reactions



More

End

Join meeting with or without video

- **Start Video**  / **Stop Video** : This allows you to start or stop your own video.
 - Video controls (click ^ next to **Start/Stop Video**): If you have multiple cameras on your computer, you can select which Zoom is using, access the full video controls, and select a Virtual Background.



Mute



Stop Video



Security



3

Participants



Polls



Chat



Share Screen



Record



Live Transcript



Breakout Rooms



Reactions



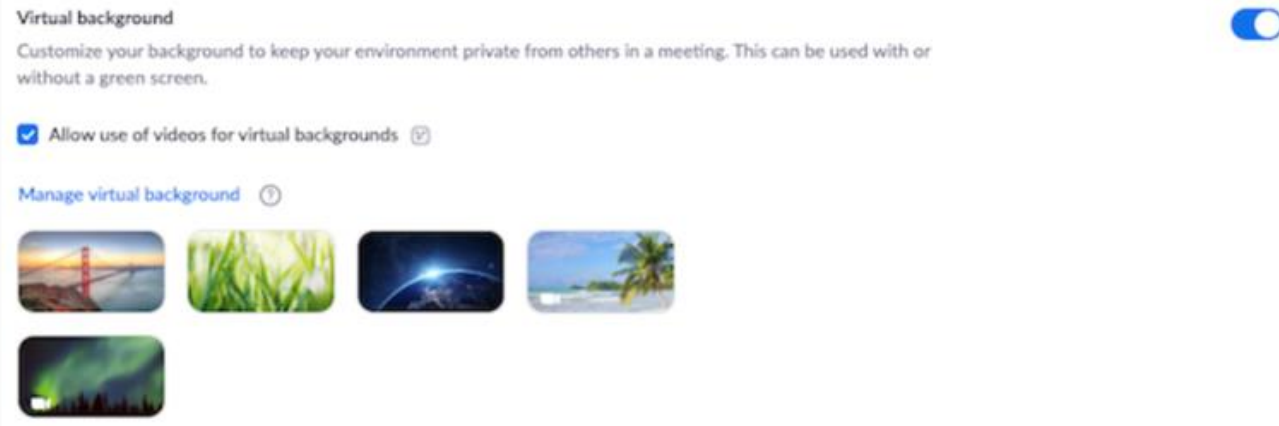
More

End

Virtual Backgrounds

To enable the Virtual Background feature for your own use:

1. Sign in to the Zoom web portal.
2. In the navigation menu, click **Settings**.
3. In the **Meeting** tab, navigate to the **Virtual Background** option (under the In Meeting (Advanced) section) and verify that the setting is enabled.

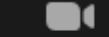


Notes:

- If the setting is disabled, click the status toggle to enable it. If a verification dialog displays, choose **Turn On** to verify the change.
- If the option is grayed out, it has been locked at either the group or account level, and you will need to contact your Zoom administrator.



Mute



Stop Video



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Live Transcript



Breakout Rooms



Reactions



More

End

Security

Lock Meeting

Enable Waiting Room

Hide Profile Pictures

Allow participants in this meeting to:

✓ Share Screen

✓ Chat

✓ Rename Themselves

✓ Unmute Themselves

✓ Start Video

Suspend Participant Activities



Mute



Stop Video



Security



3

Participants



Polls



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Live Transcript



Breakout Rooms



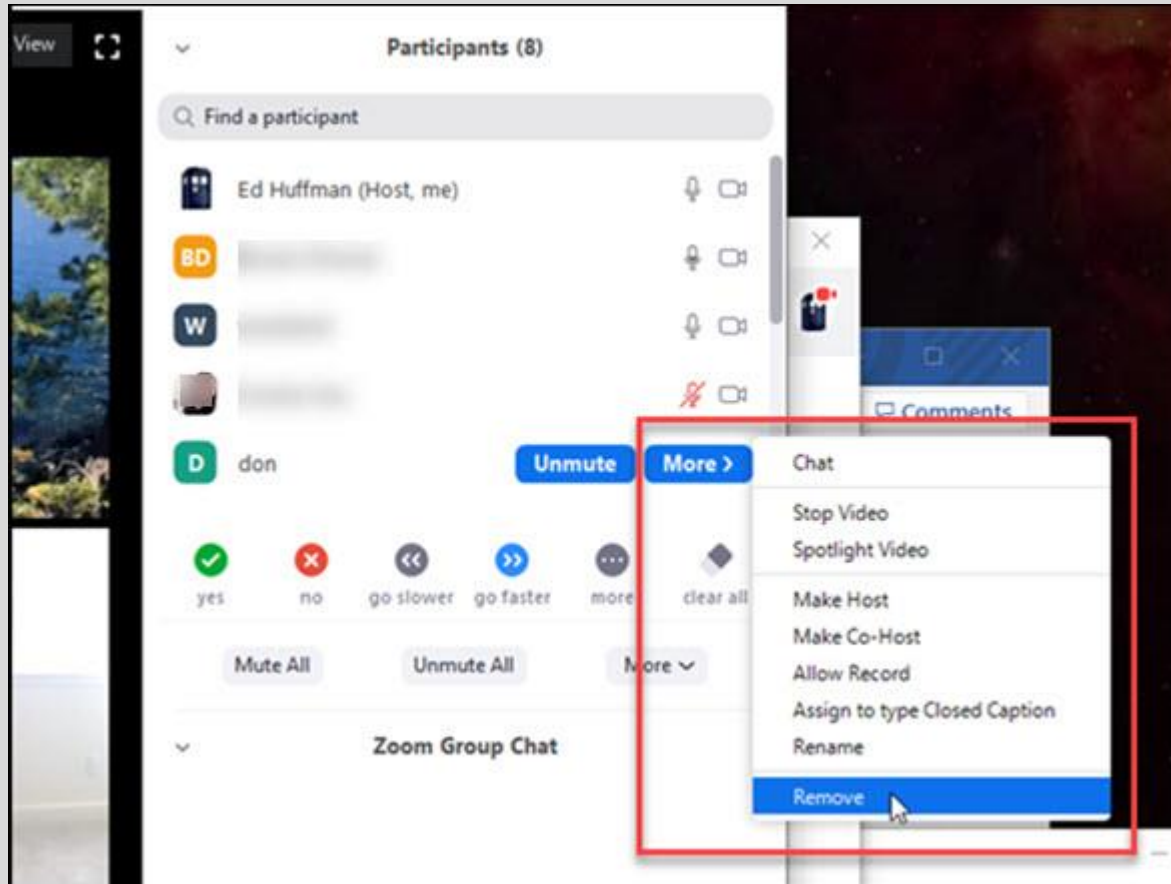
Reactions




More

End

Participants



Polls

- **Polling** : Allows you to create, edit, and launch your **polls**. The options to create or launch polls will open up the Zoom web portal in your default browser. When the poll closes, you can view the results and can download the full poll report. If a poll has already been created, both host and co-host can launch the poll, but only the host can edit or add polls to the meeting.



Mute



Stop Video



Security



3



Participants



Polls



Chat



Share Screen



Record



Live Transcript



Breakout Rooms



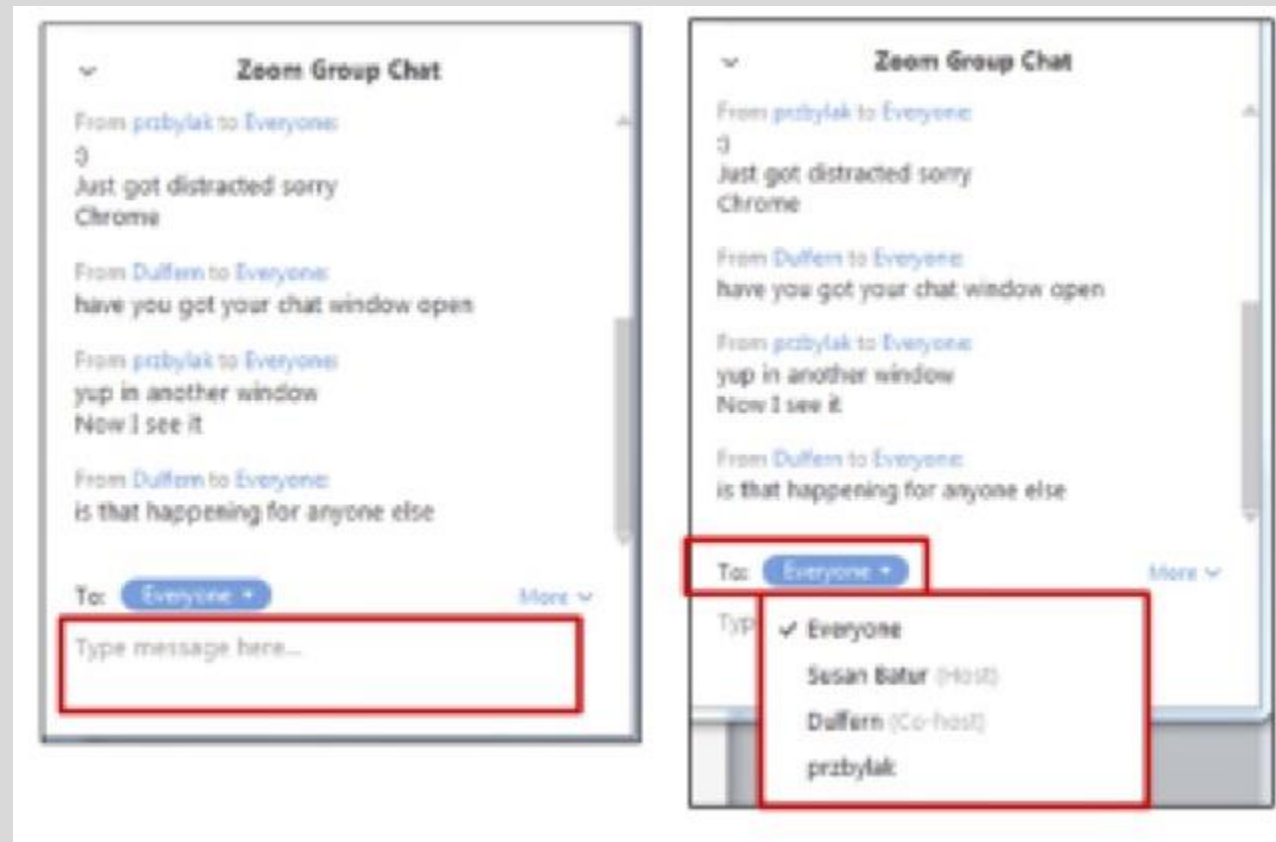
Reactions



More

End

Chat



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Participants



Polls



Chat



Share Screen



Record



Live Transcript



Breakout Rooms





Reactions



More

End

Share Screen

- **Share Screen** : Start [sharing your screen](#). You will be able to select the desktop or application you want to share. When you are screen sharing, the controls will appear at the top of your screen, but you can drag it to another location.
 - Share Screen controls (click ^ next to **Share Screen** ): Select who can share in your meeting and if you want only the host or any participant to be able to start a new share when someone is sharing.



Mute



Stop Video



Security



3

Participants



Polls



Chat



Share Screen



Record



Live Transcript



Breakout Rooms



Reactions



More

End

Recording a Meeting

- Record  : Start or stop a [cloud](#) or [local](#) recording.



Mute



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Participants



Polls



Chat



Share Screen



Record



Live Transcript



Breakout Rooms




Reactions



More

End

Live Transcript

- **Closed Caption**  (only available to the host): If you have enabled [closed captioning](#) for your account, click [here](#) to access the closed caption options.

Assign someone to type

Assign a participant to type

I will type

Use a 3rd-party CC service

Copy the API token


Copy this token and paste it in a 3rd-party Closed captioning tool

Live Transcript

Enable Auto-Transcription

Transcript

Search



Rachael Espinoza Kim



10:44:47

123 Hello.

10:44:50

Hi everyone, I hope everyone is having a great day today.

Breakout Rooms

 Create Breakout Rooms 

Create **breakout rooms**

☒ Assign automatically

☐ Assign manually

☐ Let participants choose room

1 participants per room

Create

☒ Move all participants into breakout rooms automatically



☒ Allow participants to return to the main session at any time

☐ Breakout rooms close automatically after: minutes

☐ Notify me when the time is up

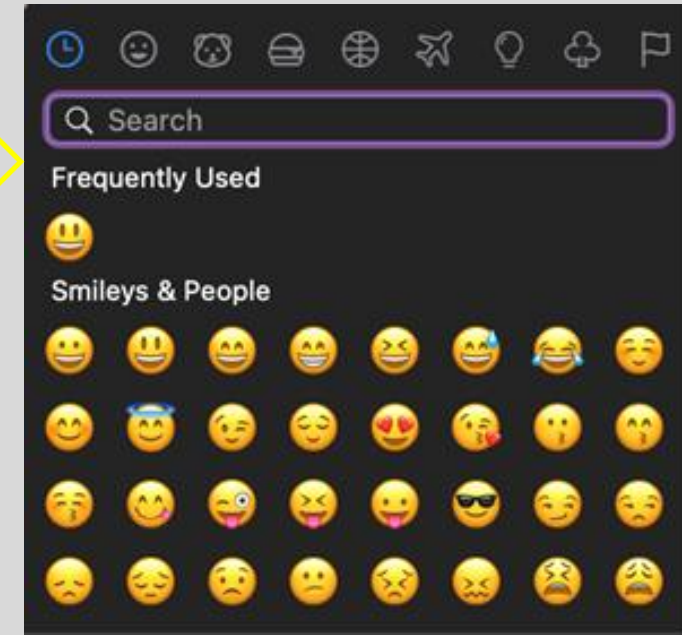
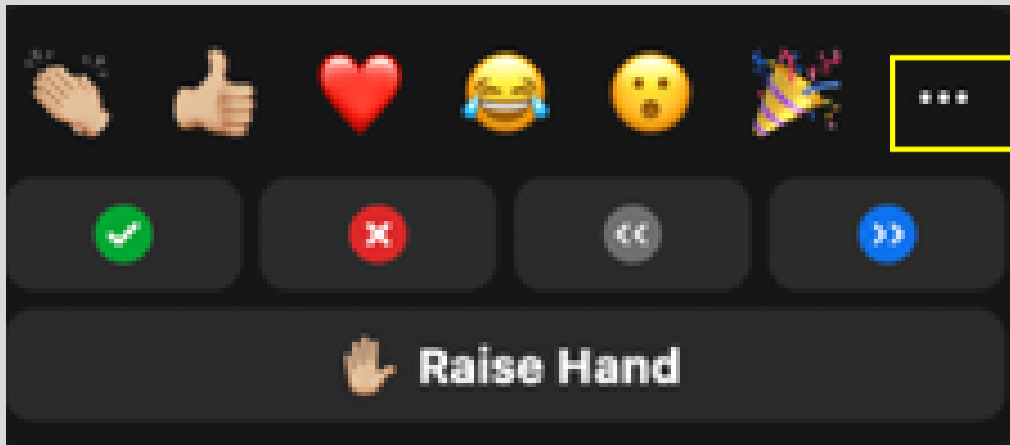
☒ Countdown after closing breakout room

Set countdown timer: seconds

Recreate  Options  Add a Room **Open All Rooms**

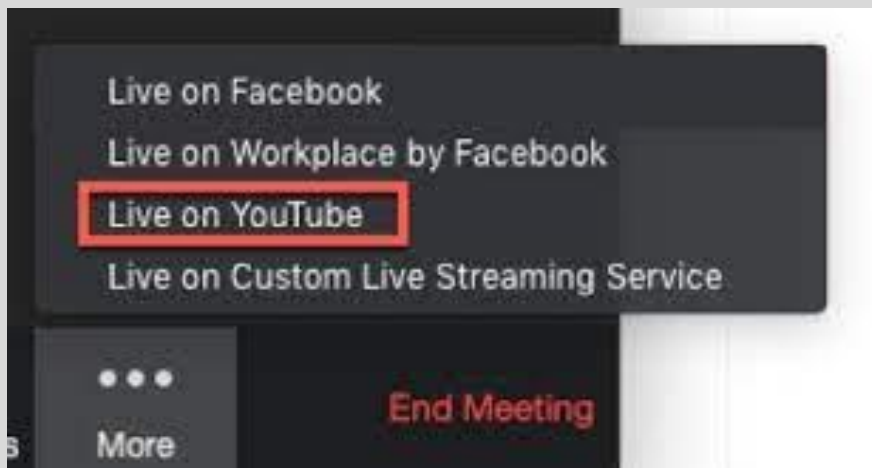
Reactions

- Reactions 🗨️: Meeting reactions, **nonverbal feedback**, and Raise Hand allow you to communicate issues or feedback to the host or presenter without disrupting the meeting. These reactions are shown on your video panel and next to your name on the participants panel.



More Options

- **More** ... : Clicking on **More** will give you access to additional options.
 - **Live on Facebook:** Broadcast your meeting live on [Facebook](#).
 - **Live on Workplace by Facebook:** Broadcast your meeting live on [Workplace by Facebook](#).
 - **Live on Youtube:** Broadcast your meeting live on [Youtube](#).
 - **Live on Custom Live Streaming Service:** Broadcast your meeting live on a [custom streaming platform](#).



End Meeting Options

- **End** (only available to the host): Display the following two options.
 - **End Meeting for All:** End the meeting for yourself and all participants.
 - **Leave Meeting:** Leave the meeting. You will be prompted to assign a host so that the meeting can continue.



Mute



Stop Video



Security



3

Participants



Polls



Chat



Share Screen



Record



Live Transcript



Breakout Rooms



Reactions



More

End



Video Meeting Etiquette

How to lead and attend a successful meeting

- Mandatory Video-on policy – eye contact
- Share the mic- mic on/off
- Focus on what's important- clear objective
- Do not tolerate disrespect- meetings are a place for response and team collaboration
- Acknowledge everyone – ask opinions from everyone
“do you have anything to add, ask for quick updates
- Keep meeting short and sweet 15-45 minutes
- Agree on next steps

“By helping us to be **more productive**,
technology lets us spend less time
focusing on **survival**, and more on solving
other challenges”

-Bill Gates

UPSTATE TELESTROKE PROGRAM

History

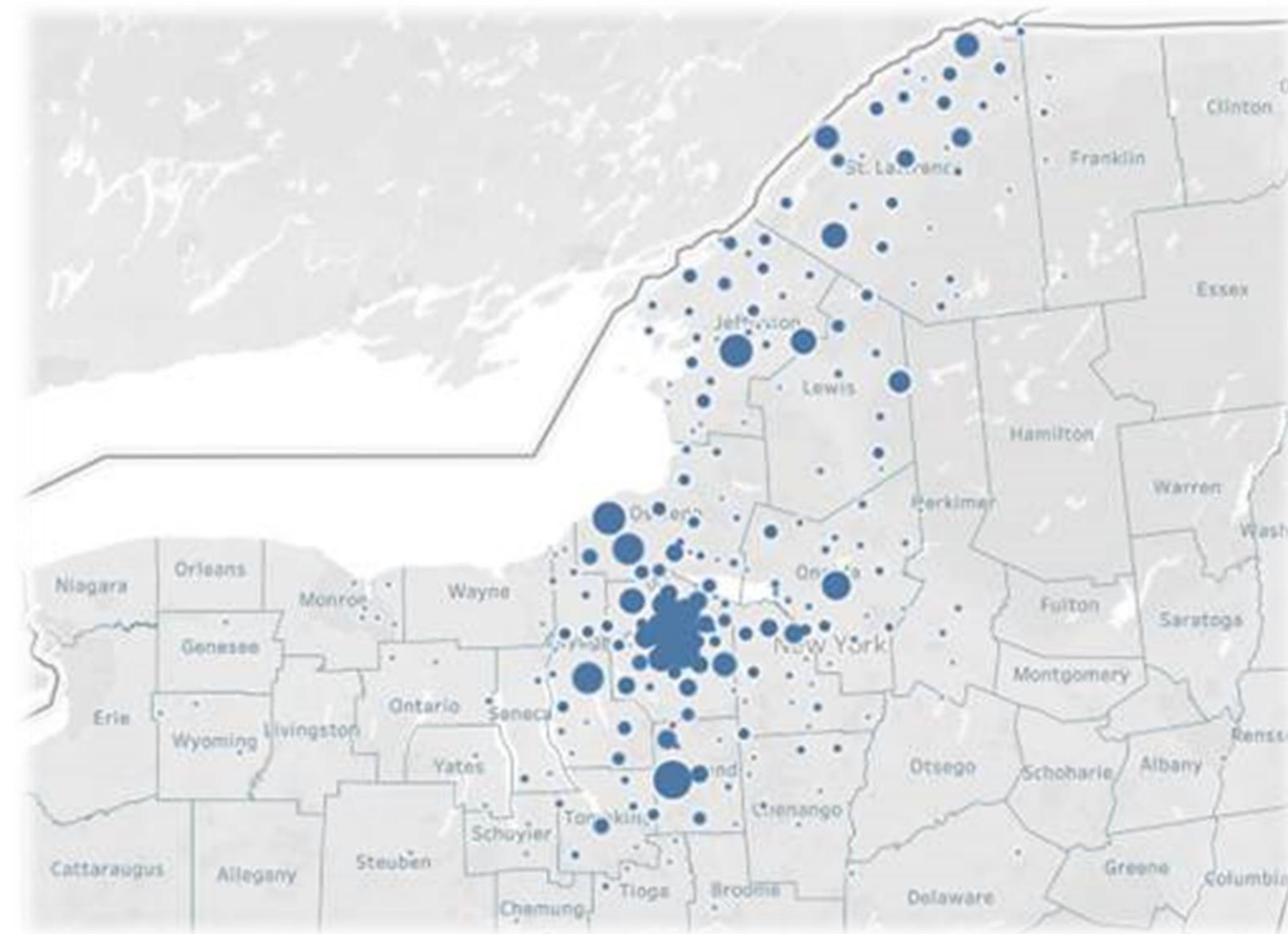
- Mission, vision and values
- Hospital buy-in
- Team development & Credentialing
- First consult



Region of Influence

Strokes Cases by location

17-county catchment area



UPSTATE TELESTROKE NETWORK

- 1 SAMARITAN MEDICAL CENTER
- 2 RIVER HOSPITAL
- 3 CARTHAGE AREA HOSPITAL
- 4 CLAXTON-HEPBURN MEDICAL CENTER
- 5 GUTHRIE CORTLAND MEDICAL CENTER
- 6 GOUVEAUX HOSPITAL
- 7 CANTON-POTSDAM HOSPITAL
- 8 LEWIS COUNTY GENERAL HOSPITAL
- 9 CLIFTON-FINE HOSPITAL
- 10 OSWEGO HOSPITAL
- 11 UPSTATE UNIVERSITY HOSPITAL COMMUNITY CAMPUS
- 12 ST. JOSEPH'S HOSPITAL



UPSTATE
COMPREHENSIVE STROKE CENTER

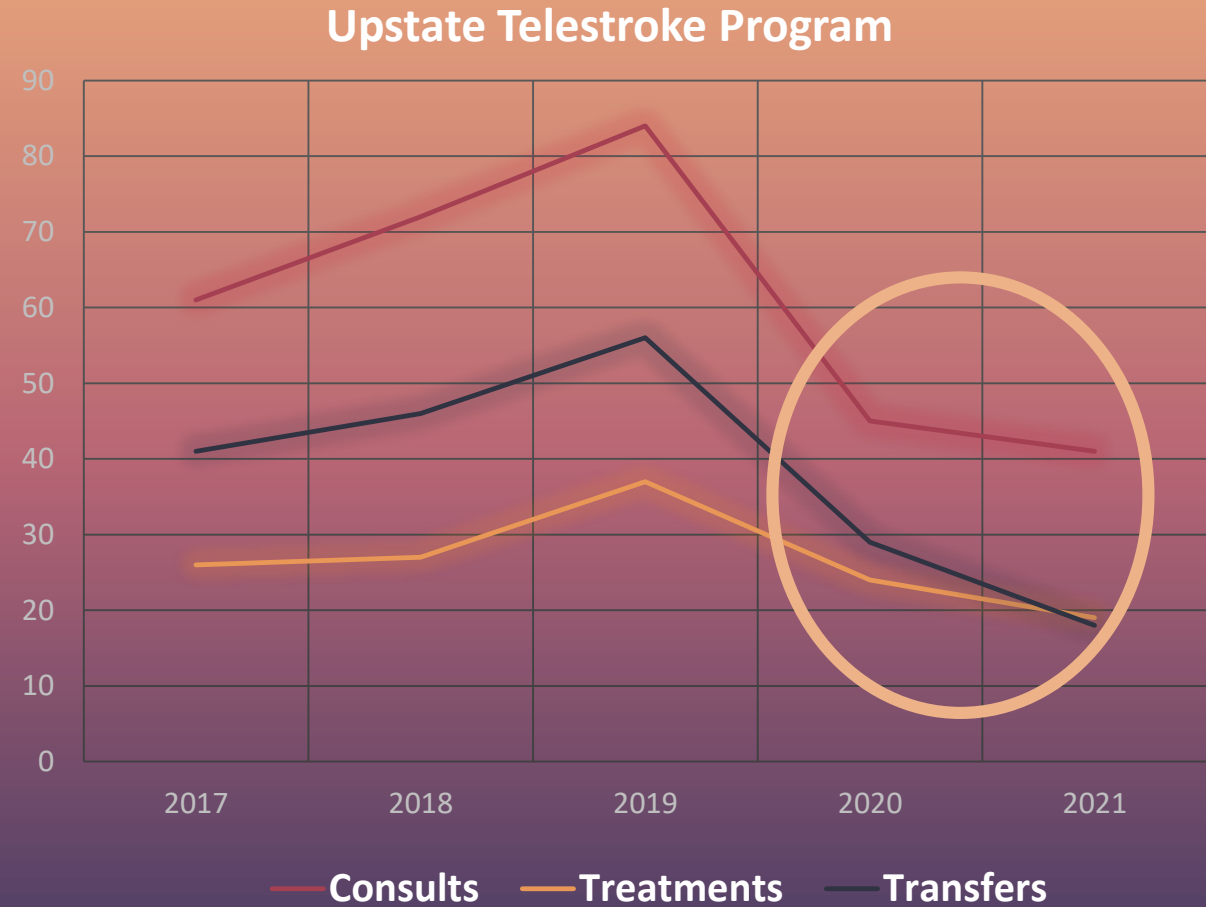


750 EAST ADAMS STREET | SYRACUSE, NY | WWW.UPSTATE.EDU/STROKE

UPSTATE TELESTROKE PROGRAM

Virtual Footprint

- Consults
- Treatments
- Transferring



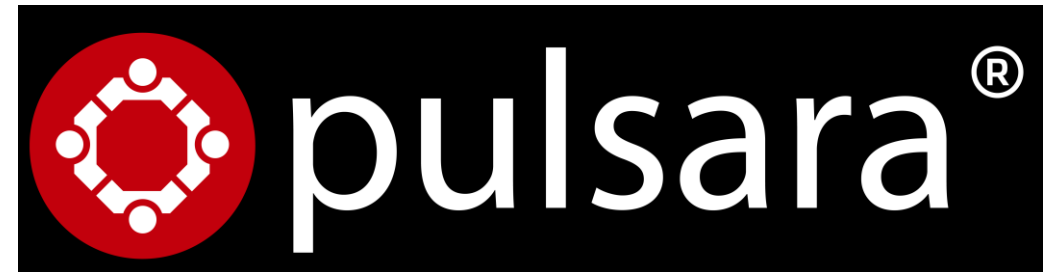
UPSTATE TELESTROKE PROGRAM

Technology

- Ft. Drum Regional Health Planning Organization
- Avizia/American Well Telemed carts
- Laptops
- iPads
- Smart devices



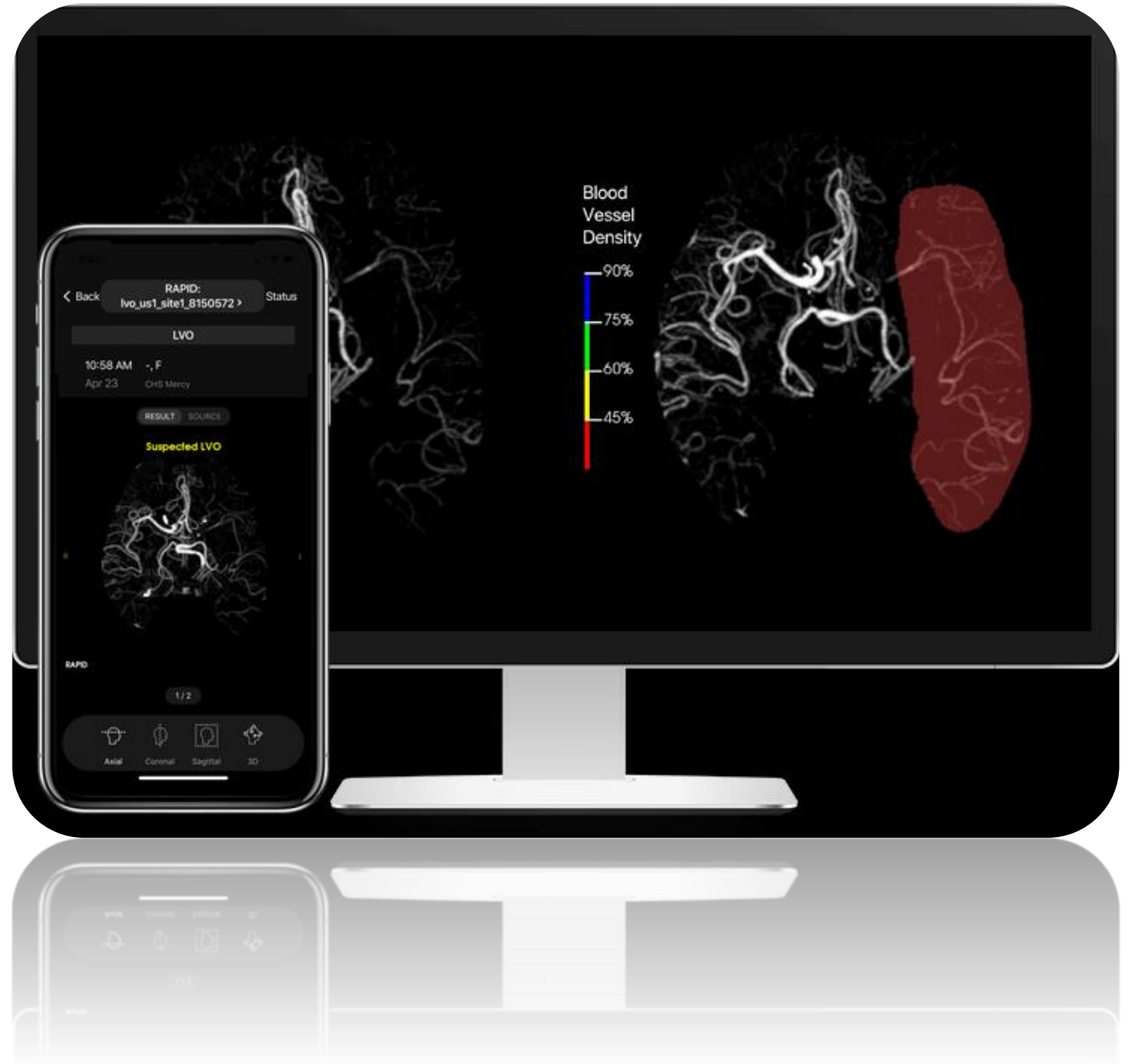
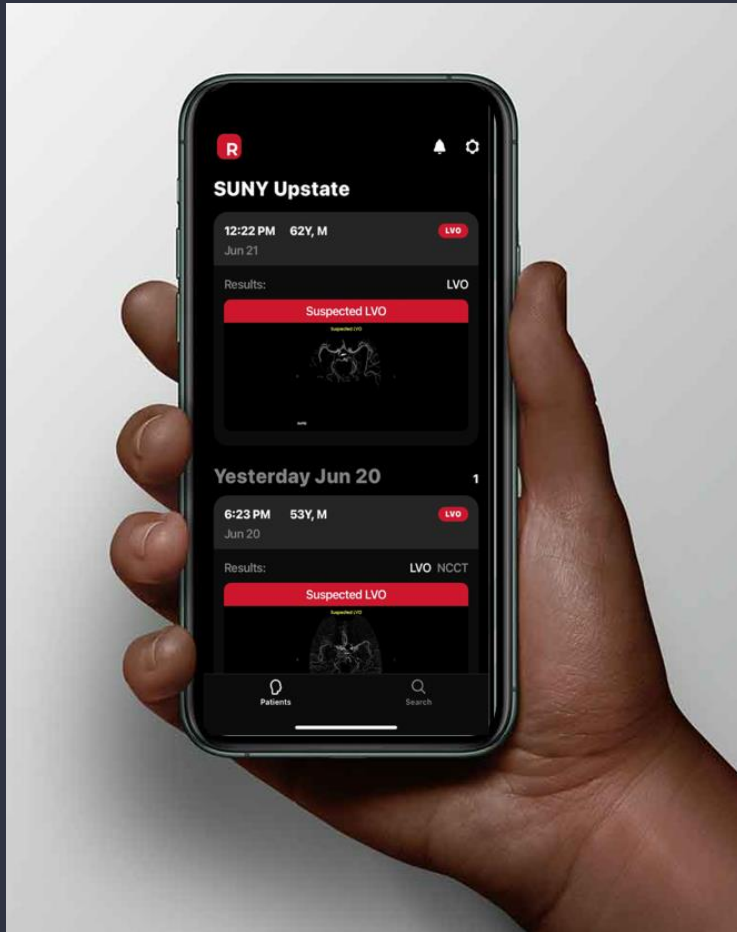
THE FUTURE
IS NOW



RAPIDAI



RAPID AI



PULSARA



12:53

Cancel New Patient

Method of Arrival

ED Patient Inbound EMS Inpatient

Room

EMS

Select EMS Agency

At Patient Set

ETA Set

Patient

MRN

Name

First Last

Date of Birth

Month Day Year

MM DD YYYY

Set Age

Age

Years Months Days

Gender

Female Male Unknown

Height

12:54

Cancel New Patient

Last Known Well Set

Stroke Scores + Score

Is the patient on anticoagulants?

Not Known Enter drug name

Chief Complaint

Vital Signs + Vitals

Labs + Labs

ACTIVATE

Riverside High senior diagnoses a friend's stroke symptoms over FaceTime

Lincoln woman watches herself having stroke live on Zoom call



Additional Resources & References

- 8 Tips for More Effective Virtual Meetings

<https://insights.learnlight.com/en/articles/8-tips-more-effective-virtual-meetings/>

- Pulsara

www.pulsara.com

- RAPID AI

<https://www.rapidai.com/>

- Zoom: Getting started guide for new users

<https://support.zoom.us/hc/en-us/articles/360034967471-Getting-started-guide-for-new-users>

THANK YOU

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UPSTATE.EDU/EDCOMM



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