

Staff Duress Badge Instructions and FAQ

USING YOUR BADGE

Your new badge allows for an **immediate response in duress or threatening situations**. In order of preference, here are the options you have for support (you may use all 4):

- ⇒ You or a colleague calls **911 or 4-4000** (UPD direct)
- ⇒ Use Vocera to call University Police, Police, Security, or Public Safety
- ⇒ Press the RED* button on your CenTrak badge (*green and yellow are future use buttons)
- ⇒ Use existing panic buttons
 In any of the scenarios above, Public Safety or UPD officers
 will be dispatched to your location and your supervisor will be notified.

TESTING YOUR BADGE/BATTERY and CLEANING

Testing your badge <u>regularly</u> to ensure it is working:

- ⇒ To test, press and hold down the small gray circle on the bottom right corner of the badge above the word "CenTrak" (1) until you see a flash of light in the small LED window between the colored buttons (2). You must be in the Nappi Wellness Institute to test.
- ⇒ **If you do not see a flash**, contact your department manager to issue a Help Desk Ticket.
- ⇒ Badge batteries will be replaced at your annual review.
- ⇒ Please use disinfecting wipes to clean the badges (note: do not spray or submerge the badge)
- ⇒ Do not write or make marks on the badge





