07.01.2015

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer, Associate Dean for Clinical Affairs, Upstate University Hospital



Clark Burn Treatment Center Leadership Change

Applies to All Physicians

Burn Center Informational I would like to thank Mohammed Elfar, MD, Assistant Professor of Surgery and Director of the Clark Burn Center for his many contributions to burn and wound care at Upstate over the last four years. During this time he has made many contributions to burn care at Upstate including: implementation of a tissue bank and instituting the Advance Burn Life Support course here at Upstate. Care Dr. Elfar is leaving Upstate effective June 30, 2015 to pursue a Plastic Surgery Fellowship at Cooper University Hospital in Camden, New Jersey. Please join the Department of Surgery in wishing him well in his new endeavor.

Effective immediately, Joan Dolinak, MD will be the Interim Director of the Clark Burn Center. In conjunction with Dr Elfar, Dr. Dolinak and the staff in the burn unit have dramatically increased the regional referrals for burn care to Upstate University Hospital over the last five years. We currently care for over 230 inpatients and more than 1350 outpatient burn injuries/year at the Clark Burn Center. Dr. Dolinak attended medical school at Northeastern Ohio Universities College of Medicine in Rootstown, OH. Her general surgery residency was completed at Akron General Medical Center in Akron, OH. She did a Research Fellowship in Burn Surgery at Vanderbilt during her residency. Following completion of her General Surgery training, she did fellowships in Surgical Critical Care at the University of Pittsburgh and in Burn Surgery at Vanderbilt University Medical Center.

Dr. Dolinak has an established track record in burn research and care. During this transition in burn surgery workforce, the trauma service will assist with the initial assessment and resuscitation of patients with burn injuries.

Next week we will announce changes in the management of patients with chronic wounds, with development of better integration of inpatient/outpatient care... Stay tuned....

RRT Reminder

Applies to All Physicians

RRT Alert Reminder, beginning today, July 1st, any RRT will now require immediate response by the primary service caring for the patient showing signs of difficulty. The resident will receive a page with floor extension number followed by 911. Working in conjunction with the experienced SWAT Nurse, the Respiratory Therapist, and the patient's assigned care team, the primary physician will be responsible for assessing and directing the care of this patient. As per

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hospital policy, the patient's attending physician will also be made aware of the RRT and will provide input into the plan of care. Should the primary team require additional **URGENT** or **EMERGENT** assistance, they should consult other services, including MICU or SICU, **(who are always in-house)**, particularly if ICU transfer is a potential end result. These services will need to respond to a consultation request in accordance with the Bylaws: Within 15 minutes for emergent consults and 4 hours for urgent consults. And as always, if the patient meets criteria, a code should be called to bring immediate life-saving care to the bedside.

We average about 45 RRTs per month, housewide, and two-thirds of these occur within the Department of Medicine. Different services may arrange to cover this responsibility differently, though involvement of more senior housestaff may be warranted given the likely acuity of these patients. Whatever the arrangement, there should be no question as to whom the primary floor nurse should call for any individual patient, in the event of an RRT.

Medical Staff Bylaws Changes

Applies to All Physicians

Bylaws Changes Advisory Recently, University Hospital's Medical Staff Bylaws were amended by a vote of the Active medical staff, and approved by the Governing Body. This change consolidated eight medical staff categories into four medical staff categories; the chart below shows the consolidation of these statuses.

Previous Status	New status
Active	Active
Affiliate	Active
Pediatric Courtesy	Active
Ambulatory Affiliate	Active
Community Associate	Courtesy
Consulting	Courtesy
Teaching	Teaching
Honorary	Honorary

Several of the categories were combined because the consisted of only one or two individuals. Other categories were eliminated because they were no longer relevant and could be rolled into other categories. This reduction in categories is intended to minimize confusion and allow broader voting and committee participation.

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Shortly, members of the medical staff whose status is impacted will receive a letter indicating their amended status, along with a definition of that status. If you receive a letter, and are in agreement with your new staff status, no action is required on your part. However, if you would like to request a different status, page two of the letter offers the opportunity to make that request. If your status has a provisional designation, this indicates the need for an evaluation to take place before the provisional period has ended. For more information, or if you have questions about your status, please feel free to call Beth Erwin, Director, Medical Staff Services, at 315-464-8521

Free CME Opportunity

Applies to All Physicians

CME Informational Improving Diagnostic Quality in Ambulatory and Emergency Care Settings Wednesday, July 8th, 2015, 8am - 12pm OR 1-5pm Central New York Community Foundation

SUNY Upstate Medical University and Syracuse University are offering a **FREE 3-credit Continuing Medical Education** opportunity focused on causes and potential solutions to diagnostic error. The event will include a presentation from Dr. Mark Graber, professor emeritus of medicine at SUNY Stony Brook, as well as a novel opportunity for professional deliberation. This CME opportunity is part of a two year NIH/AHRQ-funded research study conducted by Syracuse University to identify strategies for improving the way physicians and patients interact during diagnosis.

Learning Objectives

- Identify the incidence of diagnostic error in healthcare
- Describe the cognitive and system-related causes of diagnostic error
- Adopt interventions to reduce the likelihood of diagnostic error

Apply for this *free* CME opportunity online at: *jefferson-center.org/cme* For more information: 651-209-7672 or *health@jefferson-center.org*

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Outstanding Physician Comments

Applies to All Physicians

Physician Comments Informational Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Inpatient at CC – Dr. Marziale is amazing. Wonderful bedside manner and skill is superior quality.

5A – Dr. Andreea Netu-Marquise was the most kind and caring person I have ever met. Any concern I raised with her was immediately taken care of. Her calming, quiet and cheerful spirit always made me feel like I was in the best of care and her only patient.

5B- Dr. Bem is the BEST. He took EXCELLENT care of me.

9G – Dr. Chin managed to see me each day.

6K – Dr. Dhamoon was great.

Joslin Center – Dr. Jennifer Kelly is a very caring doctor and listens to what you have to say. She is truly concerned about my well being. I feel confident with her recommendations.

Upstate Urology – Dr. Bratslavsky is the best doctor since 2003.

Medicine Subspecialties – Dr. Manju Paul is an extremely impressive pulmonologist, and I trust her completely.

UHCC – Neurology – Dr. Bradshaw is a wonderful doctor and has taken VERY good care of me – thank you.

Adult Medicine - Dr. Buchan is very caring.

Dr. Cleary always shows concern.

University Cardiology – Dr. Michiel has been my doctor for 25 years and is the reason I can write this.

Transplant Center – Dr. Whittaker is an amazing surgeon and gentle soul.

Upstate Pediatrics – Dr. Kresel is the first doctor I have had actually listen to my concerns.

Dr. Sisskind was amazing with my son. Got down to his level and made him feel very comfortable. He loves her!

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