

MORNING CMO REPORT

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FROM THE DESK OF:

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UPSTATE
UNIVERSITY HOSPITAL

Outstanding Physician Comments

[Applies to All Physicians](#)

Physician
Comments
Informational

Each week we receive written comments from our patients regarding the care we provide here at Upstate. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Medicine Subspecialties – Dr. Yu is very good.

Dr. Kato is an excellent doctor. He has been very helpful in addressing my needs. Great listener and well informed to the meds he has prescribed.

Dental Service – Dr. Smith – great personality, extremely knowledgeable and explained everything in great detail and did it so I could understand.

Breast Care Center – Dr. Charlamb is wonderful!

Joslin Center – Dr. Kelly. She was very thorough.

Dr. Izquierdo is the kindest, gentle, caring individual I know. He makes sure to call me after hours with results & concerns. Wonderful man!

Upstate Urology – Dr. Makhuli – conscientious and professional.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.