# MORNING CMO REPORT

05.07.2014

#### FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer, Associate Dean for Clinical Affairs, Upstate University Hospital



### **CLER Surveys**

Applies to All Physicians

**CLER**High Advisory

The Accreditation Council for Graduate Medical Education (ACGME) has instituted a new process at the institutional level to help us evaluate and improve our learning environment for residents. The Clinical Learning Environment Review (CLER) contains descriptions of 'properties' that are used to help institutions catalog and inventory activities felt to be essential in graduate medical education.

We have completed an overview of the process at the institutional and program level and are now gathering information from residents and faculty. Because of the complexity of the CLER model we are not asking all respondents to comment on each of the 89 properties. We have employed a process - - a multiple matrix sampling approach - - which means that each person only responds to a few randomly selected items.

Earlier this week we sent the survey sets by email to 5617 residents/fellows and 1200+ faculty. There is a deadline of Friday May 16, 2014 for responses. Please encourage your faculty and residents to complete the survey. The maximum number of items that anyone would need to respond to is 15. Most are yes/no/NA responses so it should take about 5 minutes. No names are collected.

This is an important institutional effort to help us understand where we are and where we need to go to continue our excellence in graduate medical education. Your support is deeply appreciated.

### **New Provider Applications**

Applies to All Physicians

New Providers High Advisory

There are slightly under eight weeks before July 1st, and the annual influx of new residents and new attending physicians. It takes Medical Staff Services (MSS) approximately six to eight weeks to fully process a new application; it may require significantly more time depending upon individual circumstances. Once an application is submitted and processed by MSS, there are three committee steps to obtain final governing body approval before these physicians can start working.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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Because of the regulations that have to be followed before a new provider can start, it's very important, if you have applicants who would like to start working on July 1, that they complete and submit applications to Medical Staff Services immediately.

If you have questions regarding an application, the credentialing and privileging process, or the circumstances that may delay this process, please do not hesitate to contact Beth Erwin, Director of Medical Staff Services at (315) 464-8521 or (315) 492-5553.

### **Upstate Cancer Center Opening Celebrations**

**Applies to All Physicians** 

## Save the Dates Informational

Help us celebrate the much anticipated opening of the Upstate Cancer Center! We hope you will be able to participate in one or more of the activities below:

- Gathering for Referring Physicians
  - o Wednesday, July 16 at 5 pm
  - Invitation-only cocktail party with presentations and exclusive tours with our providers and staff. All Upstate Cancer Center doctors will be invited to answer questions from referring physicians throughout our 17 county catchment area. If you are involved in care of our cancer patients, stay tuned for further details.
- Employee Sneak Preview
  - o Thursday, July 17 from 10 am to 2 pm
  - o Tour the building and learn more about your new Cancer Center
- Major Donors Event
  - o Thursday, July 17 from 5:30 8:30 pm
  - o Invitation-only cocktail party, exclusive tours with our providers and staff
- Ribbon Cutting Ceremony
  - o Friday, July 18 at 10 am
  - Open to the public with tours
- Open House
  - o Saturday, July 19 from 9 am to 1 pm
  - o Open to the public with tours

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