MORNING CMO REPORT

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FROM THE DESK OF:

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Use of the Recorded Line for Transfers to Upstate University Hospital

Applies to All Providers

Recorded Line Informational Oncall physicians who are discussing cases with referring providers must use the Transfer Center recorded line for these conversations. The benefit of using the recorded line include protection of the accepting physician and more efficient mobilization of resources and bed availability. Please ensure utilizing the Transfer Center's recorded line are incorporated into your transactions with the Transfer Center for patient transfers. If you have any concerns, please speak with me or Joey Angelina, RN, at 464-3931.

Viewing Room Open House and Dedication

Applies to All Providers

Viewing Room Informational The staff of Anatomical Pathology are pleased to announce Upstate's Viewing Room has been recently refurbished and welcome you to their Open House and Dedication to be held Wednesday, January 14th from 1:00 – 2:00 p.m. with the Dedication starting at 1:15 pm.

Please take a moment to stop by this very special resting place where families are able to pay their last respects to their loved ones. Upstate is the only area hospital with a viewing room so it is my hope that all would be interested in learning what we have to offer families at such a very difficult time.

The Viewing Room is located next to the morgue on the 4th floor of the hospital's East Wing. It is easily accessible by taking the freight elevator next to the Paint Shop on the first floor.

Outstanding Physician Comments

Applies to All Physicians

Physician
Comments
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units at Upstate:

5A – "Dr. Patrick Kohlitz. Exceptional bedside manners. Very knowledgeable. Treats you as an equal. Takes the time to reassure you that he's on your side!"

6B - "Dr. David Lehman very good!"

6B - "Dr. Lehmann with his skill in drug-interactions!"

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.