

MEDSTAFF NEWSLETTER

UPSTATE UNIVERSITY HOSPITAL

WINTER
2018

IN THIS ISSUE:

- ByLaw Revisions
- New Medical Staff Members
- Award Winners
- Medical Executive Committee
- Patient Experience Corner

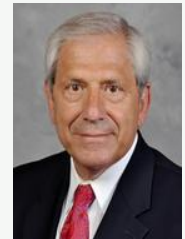
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A MESSAGE FROM
THE MEDICAL STAFF PRESIDENT
HOWARD M. WEINSTEIN, MD

On behalf of our Medical Executive Staff staff, I would like to wish you all a happy and healthy New Year. I have included a list of Bylaws and policy changes achieved this past year. I believe that our greatest achievement is the welcome of our APP's to the Medical Staff and representatives to the Medical Executive Committee.

The focus of 2018 will be Staff and Institutional Wellness, which affect Quality and Safety for all of us and our patients.

Best wishes to all,
Howard M. Weinstein, MD



Date	Bylaws affected	Change
January 2017	MSB R-03	History and physical examination notes written by a resident must be co-signed within 24 hours by an attending physician. Procedures or surgeries require a brief procedural note immediately following the procedure or surgery. Specific elements are found in Section B. Procedural reports written by post-graduate trainees must be countersigned within 24 hours. Dictated notes should be transcribed, signed, and filed in the medical record within 12 days of the ambulatory / outpatient visit. Added copy / paste documentation instructions.
February 2017	MSB R-05	Podiatrists may admit, but must enlist a physician to manage the medical care of the patient for non-podiatric needs.
February 2017	MSB A-09	Revisions made related to EMTALA: <ul style="list-style-type: none"> • Defines which services must provide call schedules. • Defines who can accept a transfer. • Designates the Chief of Service to establish and communicate a back-up plan and to communicate that plan to all members of their service. • Detailed on call protocols.
April 2017	MSB A-10	Added an Antibiotic Stewardship Committee to the Medical Staff committees. This committee has oversight of antibiotic policies at all Upstate University Hospital clinical sites.

BYLAW REVISIONS CONTINUED

April 2017	MSB A-11	A complete copy of the department minutes should be saved to the confidential peer review system maintained by the Department of Quality and Risk Management
June 2017	MSB A-01, MSB A-02, MSB A-03, MSB A-07, <SB A-09, MSB A-10	Added language to include advanced practice providers and health professionals as members of the Medical Staff, and as elected members of the Medical Executive Committee. Certification required for all initial applicants within specific timeframes.
October 2017	MSB B-02	Added terms “Credentialed Medical Provider” and “Advanced practice Provider” to the bylaws definitions.
October 2017	MSB A-01	a faculty appointment is optional for members who do not participate in the educational mission of the University.
October 2017	MSB A-05	Response times changed to meet trauma requirements.
October 2017	MSB A-06	Any authorized resident or fellow may supervise medical student procedures (removed “senior”).
October 2017	MSB A-08	Chiefs of Service must notify the Medical Executive Committee 30 days in advance of any reduction in service of greater than one week duration.
October 2017	MSB A-15	Completely revised. Members must be notified when under formal investigation.
October 2017	MSB A-16	Removed from MSB A-15 and made its own article within the bylaws. Medical Staff suspensions greater than 90 days become an automatic resignation.
October 2017	MSB X-01	Completely revised.
October 2017	MSB X-03	Completely revised.
October 2017	MSB R-09	Physicians over age 70 may electively excuse themselves from call coverage.
December 2017	MSB A-03	Changed definition of Teaching staff and Honorary staff categories to include all medical staff members.
December 2017	MSB A-16	<ul style="list-style-type: none"> Added “Access of a patient medical record by anyone other than a designated member of the care and treatment team, or by a member providing authorized services on behalf of the medical staff or the hospital” as a basis for automatic suspension or resignation.
December 2017	MSB A-16	Added “Access of a patient medical record by anyone other than a designated member of the care and treatment team, or by a member providing authorized services on behalf of the medical staff or the hospital” as a basis for automatic suspension or resignation.



WELCOME NEW MEDICAL STAFF MEMBERS & AWARD WINNERS

• Andre Avsyanik, CRNA	Anesthesiology
• Molly Brown, CRNA	Anesthesiology
• Chiagozie Fawole, MD	Anesthesiology
• Christopher Moltion, CRNA	Anesthesiology
• Horatius Roman, MD	Anesthesiology
• David Vargo, CRNA	Anesthesiology
• Steven Walther, CRNA	Anesthesiology
• Racquel Catanzariti Vlassis, DMD	Dental Surgery
• Maia Czaenecki, PA	Emergency Medicine
• Kerry Goessling, NP	Family Medicine
• Kathryn Alder, NP	Medicine
• Quentin Archer, PA	Medicine
• Elizabeth Harausz, MD	Medicine
• Marc Iqbal, MD	Medicine
• Jenna Norris, NP	Medicine
• Jeffrey Pu, MD	Medicine
• Nicole Scott, PA	Medicine
• Karen Albright, DO	Neurology
• Xiangping Zhou, MD	Neurology
• Meghan Baier, LM	OB/GYN
• Maria Del Valle Estopinal, MD	Pathology
• Charlene Barnes, MS	Pediatrics
• Amanda Sullivan, NP	Pediatrics
• Patricia Bravo, NP	PM&R
• Joseph Biedrzycki, DO	Psychiatry
• Katrina Garrigan, PA	Psychiatry
• Danielle Guild, PHD	Psychiatry
• Susan Sperry, PHD	Psychiatry
• Elaine Khatod, MD	Radiology
• Alison Robinette, MD	Radiology
• Katherine Tobin, MD	Radiology
• Jeffrey Albright, MD	Surgery
• Fauzia Butt, MD	Surgery
• Sharon Dennis, PA	Surgery
• Patricia Maslak, NP	Surgery
• Maura McGrath, NP	Surgery
• Larry Smith, MD	Surgery
• Lauren Zumpano, NP	Surgery
• Michael Castello, DO	Urology
• Edward Ioffe, MD	Urology
• Sergey Kravchick, MD	Urology
• Nick Liu, MD	Urology

Outstanding Performers (Perfect score of 100%)

Inpatient Adult Survey CG

1. **Ripich, Gregory G, MD; Physician Surgery Oncology**
2. Chaudhuri, Debanik, MD; Physician Medicine-Cardiology
3. **Smith, Patrick B, DDS; Dental Clinic-Dentist**
4. Chmil, Christyne M, DDS; Resident (Dental General Practice)
5. Egbuonu, Ifeoma A, MBBS; Resident (Endocrinology)
6. Cleary, Lynn Marie, MD; Physician Internal Medicine
7. Knohl, Stephen, MD; Physician Nephrology
8. Vertino, Michael L, MD; Physician Neurology
9. Stred, Susan E, MD; Physician Pediatric Endocrinology

Medical Practice Survey DT Midlevel Providers

10. Stoner, Mary V, MS, CHNP, FNP-C; NP Pediatric Urology

Top Performers (95% using the percentile calculator)

Inpatient Adult Survey DT

1. Chaudhuri, Debanik, MD; Physician Medicine-Cardiology
2. Liu, Kan, MD, PhD; Physician Medicine-Cardiology
3. **Bratslavsky, Gennady, MD; Physician Urology**
4. Kittur, Dilip S, MD, ScD, FACS; Physician Surgery-General

Inpatient Adult Survey CG

5. Alexander, James W, MD; Physician OBGYN

Medical Practice Survey DT Midlevel Providers

6. Albro, Sheri L, NP; NP Pediatric Endocrinology

Medical Practice Survey CG

7. Paonessa, Jessica E, MD; Physician Urology

Peds Survey

8. Wallenstein, Kim G, MD, PhD; Physician Pediatric Surgery

ED DT

9. Calleo, Vincent, MD; Resident Emergency Medicine
10. Halfman, Camille, MD; Resident Emergency Medicine

ED DT Midlevel Providers

11. Rotello, Anthony J, PA; PA Emergency Medicine

ED CG

12. Mangano Ii, James F, DO; Physician Emergency Medicine

ED CG Midlevel Providers

13. Winslow, Jamie L, PA; PA Emergency Medicine

These 3 providers were also recognized last year for excellence in communication using patient satisfaction data.

MEDICAL EXECUTIVE COMMITTEE SEEKS FEEDBACK

The members of the Medical Executive Committee (MEC) are **your elected representatives**. One purpose of the MEC is to represent the interests of the Medical Staff, particularly to hospital leadership. The MEC is considering its goals and challenges for the coming year. One item that came up was the need for increased feedback from all of the members of Upstate's Medical Staff. If we do not know what the problems are, we cannot try to solve them. As your representatives, we want to encourage you to reach out to any of the below members of the committee when you have a problem or concern. Medical Executive Committee (effective 1/1/2018) are shown below:

Voting:

Officers:

Howard Weinstein, MD	OB/GYN (C)	President	WeinsteH@upstate.edu
Leslie Kohman, MD	Surgery, Thoracic (D)	Vice President	KohmanL@upstate.edu
Satish Krishnamurthy, MD	Neurosurgery (D)	Secretary / Treasurer	KrishnaSa@upstate.edu
Mitchell Brodey, MD	Medicine; Infectious Disease (C)	Past President	Brodeym@upstate.edu


Members At Large:

Robert Corona, MD	Pathology (D)	CoronaR@upstate.edu
Oleg Shapiro, MD	Urology (D)	ShapiroO@upstate.edu
David Halleran, MD	Surgery; Colorectal (C)	HallerDa@upstate.edu
Jeremy Joslin	Emergency Medicine (D)	JoslinJ@upstate.edu
Geeta Sangani, MD	Medicine; Endocrine, Diabetes & Metabolism (C)	Geetasangani@hotmail.com
Bettina Smallman, MD	Anesthesiology; Pediatric (D)	Smallmab@upstate.edu
Ali Khan, MD	Medicine; Hospitalist (C)	khanal@upstate.edu
Taewan Kim, MD	Surgery (D)	kimt@upstate.edu
Housam Hegazy, MD	Medicine; Hospitalist (D)	hegazyh@upstate.edu
Jessica Dow, NP	Surgery (D)	dowj@upstate.edu
Adam Thabet, PA	Medicine (C)	thabetad@upstate.edu
Paula Trief, PhD	Psychiatry (D)	triefp@upstate.edu

Non Voting:

Robert Carhart, MD	Chair, Credentials Committee	CarhartR@upstate.edu
Hans Cassagnol, MD	Chief Quality Officer; Chair, CQI	CassagnH@upstate.edu
Julio Licino, MD, PhD	Dean, College of Medicine	LicinioJ@upstate.edu
Beth Erwin, CPCPS, CPMSM	Director, Medical Staff Services	ErwinE@upstate.edu
Danielle Katz, MD	Dean, Graduate Medical Education	KatzD@upstate.edu
Matthew Glidden, MD	Associate CMO, Associate Medical Director	GliddenM@upstate.edu
Sara Fries, NP	Associate Director, Advance Practice Clinicians	FriesS@upstate.edu
Danielle Laraque-Arena, MD	President, SUNY Upstate Medical University	LaraqueD@upstate.edu
Steven Scott, MPH, FACHE	Interim Chief Executive Officer	ScottSt@upstate.edu
Lisa Alexander, Esq	Senior Managing Counsel	AlexandL@upstate.edu
Nancy Page, RN	Chief Nursing Officer	PageN@upstate.edu
Nancy Daoust, FACHE	Chief Administrative Officer	DaoustN@upstate.edu
Anthony Weiss, MD	Chief Medical Officer, Medical Director	WeissAn@upstate.edu



In addition to these individuals, you can reach MEC on the clinical launchpad by clicking the  button. Please come to us with concerns or suggestions! We value your input.

Howard Weinstein, MD
President, Upstate Medical Staff

Leslie Kohman, MD
Vice-President, Upstate Medical Staff

PATIENT EXPERIENCE CORNER: Is it all about Patient Happiness?

Today physicians are seeing more patients and performing more procedures to make up for declining reimbursements. They are expected to understand and function under the time-consuming regulatory burdens and adapt to the increased use of quality metrics designed to improve not only the safety and quality of healthcare, but also the experience of it.

The need to focus on and improve the patient experience can be a major source of anxiety for some physicians. It's not that they don't think it's important but rather they equate the patient experience with patient happiness. The misperception is that their performance is being measured by how happy they make their patients; this can make an already complicated and arduous healthcare system more stressful.

The metrics involved with Patient Experience are not a gauge of patient happiness; rather it is a holistic assessment of how well patients' needs for safe, quality and compassionate care are being met. Patient Experience is just not about patient happiness; it involves something much more important, which is at the core of what we do: **Delivering clinical care that reduces patient suffering.**

Improving the Patient Experience is really about how we fulfill the unmet needs of every patient. It's how we deliver on the promise of safe, high-quality care, in an environment of patient-centeredness. That is our collective goal as healthcare providers, and it's what patient's demand of us when using the healthcare system.

Focusing on the patient experience is not only good business. It's good medicine. The association between Patient Experience and improved outcomes comes into even sharper focus when additional considerations, such as caregiver engagement, are added to the mix. If we consider that high engagement is a surrogate for a health organizational culture, it is not difficult to understand the relationship between Patient Experience and the safety and quality considerations that contribute to a strong organizational culture.

The onus is on all of us to recognize that the patient experience cannot be treated as a separate silo defined primarily as improving service to make patients happy. Physicians and others must recognize and understand that improving the patient experience is about improving the delivery of what we do, which is to provider sage, effective and compassionate care.

MEC MEMBERS

VOTING OFFICERS

Howard Weinstein, MD; Medical Staff President, Chair, Medical Executive Committee (OB/GYN)
Leslie Kohman, MD; Medical Staff Vice-President (Surgery, Thoracic)
Satish Krishnamurthy, MD; Medical Staff Treasurer (Neurosurgery)
Mitchell Brodey, MD; Medical Staff Past President (Medicine, Infectious Disease)

MEMBERS-AT-LARGE

Robert Corona, MD; (Pathology)
Jessica Dow, NP; (Surgery)
David Halleran, MD; (Colo-rectal Surgery)
Housam Hegazy, MD; (Medicine)
Jeremy Joslin, MD; (Emergency Medicine)
Ali Khan, MD; (Medicine)
Taewan Kim, MD; (Surgery)
Geeta Sangani, MD; (Urology)
Oleg Shapiro, MD; (Urology)
Bettina Smallman, MD; (Anesthesiology)
Adam Thabet, PA; (Medicine)
Paula Trief, PhD; (Psychiatry)

EX-OFFICIO, NON VOTING MEMBERS

Lisa Alexander, Esq; Senior Managing Counsel
Robert Carhart, MD; Chair, Credentials Committee (Medicine)
Hans Cassagnol, MD; Chief Quality Officer (OB/GYN)
Nancy Daoust, FACHE; Chief Administrative Officer, Upstate University Hospital Community Campus
Beth Erwin, CPCS, CPMSM; Director, Medical Staff Services
Sarah Fries, NP; Associate Director of Nursing for Advanced Practice Services
Matthew Glidden, MD; Associate Chief Medical Officer (Medicine)
Danielle Katz, MD; Dean for Graduate Medical Education (Orthopedics)
Danielle Laraque-Arena, MD; President, SUNY Upstate Medical University (Pediatrics)
Julio Licinio, MD, PhD; Dean, College of Medicine, SUNY Upstate Medical University
Robert Marzella, MHA; Chief Operating Officer
Nancy Page, RN; Chief Nursing Officer
Steven Scott, MPH, FACHE; Interim Chief Executive Officer
Anthony Weiss, MD; Chief Medical Officer and Medical Director (Psychiatry)