

## Michelle M. Endresz

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**From:** Heidi D. Chapman on behalf of Amy Tucker  
**Sent:** Thursday, August 5, 2021 12:29 PM  
**To:** Amy Tucker  
**Subject:** CMO Blast: Upcoming Changes in Burn Service Coverage

**Importance:** High

*Sent on behalf of Surgical and Hospital Leadership...*

Please be aware that the Burn Service at Upstate Medical Center will be going on diversion effective August 6, 2021 at 5 pm. We will resume having services available on August 10, 2021 at 7 am. The following is the diversion plan during that time:

### **Upstate Burn Diversion Plan:**

1. Burn diversion Friday 8/6/2021 at 5 PM thru Tuesday 8/10/2021 at 7 AM.
2. Trauma attendings will cover current stable inpatients with assist from the burn NP, who will do post op care. Currently no burn patients would require transfer for surgery/wound care.
3. If a burn patient gets admitted in the meantime that needs surgery, unable to get in the OR, Dr. Dolinak will call Transfer center to arrange transfer.
4. Critical inhalation injury patients will be transferred to Rochester.
5. New consults the ED feels require burn team evaluation will be called by ED attending to Rochester via Transfer center for advice and transfer if needed. **Surgery residents will not be consulted to streamline the process of transfer.**
6. Burn patients that meet criteria for trauma activations will be stabilized, resuscitation started, reviewed for immediate traumatic surgical needs and transferred via Transfer center, in accordance with ABA and ATLS guidelines.
7. Air medical transport should go directly to the nearest Burn Center not on diversion.
8. Burn telemedicine goes offline during this time. All participating hospitals have been notified.
9. Consults for Steven Johnsons/TENS should be called to Rochester via the Transfer line.

**Direct line for Rochester Transfer Center is 1-800-499-9298.**

Amy Tucker, MD, MHCM  
Chief Medical Officer  
Associate Dean for Clinical Affairs, College of Medicine  
Vice President, Ambulatory Services and Population Health

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