

**Michelle M. Endresz**

---

**From:** Heidi D. Chapman on behalf of Amy Tucker  
**Sent:** Tuesday, August 31, 2021 12:15 PM  
**To:** Amy Tucker  
**Cc:** Scott Jessie; Elizabeth A. Laduke  
**Subject:** CMO Blast: Important Message Regarding Bed Closures - 10G

**Importance:** High

Team Upstate,

Thank you all for your support, engagement, and feedback as we address the most critical staffing crisis in our history simultaneously with unprecedented demand in patient volumes. As we continue to navigate these challenges, we are regularly assessing hospital operations. At this point we have:

- Reduced 4B Psych to a census of 16
- Closed 4E Rehab at Upstate Community Hospital
- Limited OR requests for inpatient post-surgical beds

Effective today, we are taking one additional step and we will stop taking new admissions to the 10G Unit at University Hospital. We will close these beds through attrition and patient movement if indicated. We will re-examine patient census and staffing on a weekly basis to determine the ongoing need for closure or ability to reopen beds.

We cannot thank you enough for your many efforts on all fronts to help us keep meeting the needs of our region during these difficult times.

Best,

Scott Jessie  
Interim Chief Nursing Officer

Dr. Amy Tucker  
Chief Medical Officer

The information contained in this email is confidential and intended only for the use of the party to whom it is addressed. If you are not the intended recipient, please be aware that you are strictly prohibited from sharing, distributing, or copying this email. If you have received this email by mistake, please notify the sender. Thank you.