

## Michelle Endresz

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**From:** Heidi Chapman on behalf of Amy Tucker  
**Sent:** Monday, June 17, 2024 10:01 AM  
**To:** Amy Tucker  
**Cc:** Christopher Tanski  
**Subject:** CMO BLAST: Pulsara Go-Live for Trauma and Burn Teams - June 20, 2024

**Importance:** High

**Sent on behalf of Dr. Christopher Tanski, Associate Chief Medical Officer for Transfer, Triage, and Throughput...**

*Effective Thursday, June 20<sup>th</sup>, Upstate University Hospital's Trauma and Burn teams will begin utilizing the Pulsara communication platform for team activations. Our EMS partners will also switch from using radio communications to Pulsara to communicate with hospitals.*

*Upstate University Hospital's STEMI and Stroke teams have been using the Pulsara application to improve team communication for several years now and both teams have noticed significant improvements. Additionally, the CNY region adopted Pulsara for use by EMS providers earlier this year and our Emergency Departments are now receiving pre-notification of ambulance arrivals via the Pulsara application.*

*We are excited about the benefits of using this system and hope to bring more of our teams onboard in the coming months. Any questions can be directed to Dr. Christopher Tanski at [tanskic@upstate.edu](mailto:tanskic@upstate.edu).*

Best,  
Amy

Amy Tucker, MD, MHCM  
Chief Medical Officer, Upstate University Hospital  
Associate Dean for Clinical Affairs, Norton College of Medicine

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