

Michelle Endresz

From: Heidi Chapman on behalf of Amy Tucker
Sent: Tuesday, April 9, 2024 1:18 PM
To: Amy Tucker
Cc: Heidi Chapman; Elizabeth A. Laduke
Subject: CMO Blast: Don't Miss the "Hospital Operations: The Nuts & Bolts of Patient Care; We're All in this Together!" Presentation - April 25, 2024 at 12:00 pm!
Attachments: April 25 Grand Rounds Hospital Operations.pdf

Hi, everyone:

As part of our leadership curriculum, Upstate University Hospital is hosting a series of talks focused on the “nuts and bolts” of healthcare management.

The next presentation in this series will be held on Thursday, April 25, from 12 pm – 1 pm, with our Chief Nursing Officer, Scott Jessie, presenting an overview on hospital operations entitled:

“Hospital Operations: The Nuts & Bolts of Patient Care; We’re All in this Together!”

Scott Jessie, MSN, MBA, RN, CNS, NEA-BC has more than 25 year’s experience in the health care field, including over 15 years in administration. He has been with SUNY Upstate since 1999 in various bedside and unit leadership roles. He has served as Staff Nurse, Clinical Leader, and Unit Manager in the MSICU, SICU, and Burn ICU. He also served as Associate Director of Nursing for Emergency Services in 2016 and Executive Director of Nursing in 2019. He was then appointed CNO in September 2021. Scott has extensive experience in ICU and ED settings, hospital operations, staffing, budgeting and employee labor relations.

CME and ACHE credits are being offered. Advanced registration is required: <https://bit.ly/3PASZ8w>. Once registered, you will receive a unique zoom link to access this presentation.

Please see the attached flyer for details and feel free to share with anyone with interest.

We look forward to “seeing” you there!

Best,
Amy

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Virtual Healthcare Transformation Grand Rounds Curriculum Series

Hospital Operations: The Nuts & Bolts of Patient Care; We're All In this Together!

Thursday, April 25, Noon – 1 pm

Scott Jessie, MSN, MBA, RN, CNS, NEA-BC



Chief Nursing Officer, Upstate University Hospital

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INTENDED AUDIENCE: ALL PROFESSIONS AND SPECIALTIES

LEARNING OBJECTIVES:

- Understand the key components of hospital operations: patient flow, staffing, and resource management.
- Identify challenges and potential solutions in hospital operations, such as optimizing workflows and improving patient experience.
- Learn about the role of technology in enhancing efficiency and quality of care in hospitals.
- Gain insights into effective leadership and management strategies for hospital operations.

PLANNERS: None of the planners have relevant financial relationships with ineligible companies.

SPEAKER: The speaker does not have relevant financial relationships with ineligible companies.

ACCREDITATION: SUNY Upstate Medical University is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

CREDIT DESIGNATION: SUNY Upstate Medical University designates this live activity for a maximum of 1.0 *AMA PRA Category 1 Credits*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

As an independent chartered chapter of the American College of Healthcare Executives (ACHE), the ACHE of Upstate New York Chapter is authorized to award a total of 1.0 hours of ACHE Qualifying Education credits toward ACHE advancement or recertification. Participants in this program who wish to have it considered for credit should list their attendance when they apply to ACHE for advancement or recertification.



REGISTRATION REQUIRED

<https://bit.ly/3PASZ8w>

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