

Michelle Endresz

From: Heidi Chapman on behalf of Amy Tucker
Sent: Thursday, February 8, 2024 3:28 PM
To: Amy Tucker
Cc: Heidi Chapman; Erika M. Taylor; Michelle Zoanetti; Scott Jessie; Elizabeth A. Laduke
Subject: CMO BLAST: ED Access Change for Employees

Importance: High

Sent on behalf of Erika Taylor, Chief of Police and Michelle Zoanetti, MS, MBA, RN, NEA-BC; Associate Director of Nursing for Emergency Services...

As part of the safety and security upgrades in the Emergency Departments, effective immediately, Upstate employees will no longer be able to access the Emergency Department at both the Downtown and Community campuses through the patient and ambulance entrances. This includes all employees, including ED staff members. Only exception is for trauma surgeons to access the adult ED.

The decision was recommended by the ED Safety Task Force.

The group's other recommendations include additional safety training for all staff members assigned to the ED; increasing the number of security officers in and around the ED; installation of one-way windows into waiting room; installation of numerous panic buttons; and the replacement of numerous doors, all of which are designed to enhance safety.

As part of the continuous improvement efforts, all safety measures will undergo ongoing evaluations for effectiveness.

Erika Taylor
Chief of Police

Michelle Zoanetti, MS, MBA, RN, NEA-BC
Associate Director of Nursing for Emergency Services

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