

Michelle Endresz

From: Heidi Chapman on behalf of Amy Tucker
Sent: Friday, January 17, 2025 3:42 PM
To: Amy Tucker
Cc: Heidi Chapman; Stacey E. Keefe; Julie Briggs; Rebecca Dwyer; Todd J. Schuler; Stephanie Shattuck; Amy Wagner; Shelley White
Subject: CMO BLAST: 2025 Updates to Safety Huddle
Importance: High

Sent on behalf of EHOLT...

With a renewed focus on safety and a goal of zero preventable harm the organization, we are refining the daily safety briefing huddle call structure that has served us well through and after the COVID-19 pandemic. Our goal is to improve and ensure that any significant quality and safety event that has occurred is escalated promptly to senior leadership and any high-risk issues that may affect quality, safety, and operations are escalated for prompt action and follow-up.

The new tiered huddle call process will continue to address operational and throughput issues with a refined focus on high-risk problem prone areas. The new quality, safety, and operations (QSO) huddle will begin Monday, February 17, 2025 and will consist of a general session at 8:45am, with a more focused report out and escalation process. The general session will be followed by an executive session with hospital leadership to address daily issues with key stakeholders.

Training on the new format and the data requirements for escalation will be provided before the new format goes live.

We are excited to reframe this process to drive quality care, zero preventable harm, and the patient experience.

Thank you.

EHOLT Action Team Members:

- Dr. Matthew Glidden
- Julie Briggs
- Becky Dwyer
- Sarah Fries
- Stacey Keefe
- Todd Schuler
- Stephanie Shattuck
- Amy Wagner
- Shelley White

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