

CMO REPORT

FROM THE DESK OF

Amy Tucker, MD, MHCM, Chief Medical Officer, Upstate University Hospital
Associate Dean for Clinical Affairs, College of Medicine
Vice President, Ambulatory Services and Population Health, Upstate Medical University

UPSTATE
UNIVERSITY HOSPITAL

June 19, 2019

Antimicrobial Stewardship Center of Excellence

Applies to All Physicians

A message from the Antimicrobial Stewardship Committee...

SUNY Upstate has been awarded by the Infectious Diseases Society of America designation as a Center of Excellence in Antimicrobial Stewardship. This designation is a recognition of Upstate's excellence and commitment to improving the quality and safety of patient care, particularly through the judicious use of antimicrobials.

Brief Op Note

Applies to All Physicians

According to the DNV standards SS.8 OPERATIVE REPORT – SR.3, the operative report (or an immediate operative / post procedure note)... “shall be dictated or documented and authenticated in its entirety before the patient is transferred to the next level of care (e.g., before the patient leaves the post anesthesia care area).”

It is imperative that if the brief operative note is written by anyone other than the attending, the attending must co-sign the note prior to the patient leaving the recovery room.

The medical staff is in the process of changing the bylaws to reflect that a surgical resident has the authority to authenticate the brief operative note. Until such time as that is approved, the brief operative note must be signed by the attending, prior to the patient moving to the next level of care. As DNV can, and likely will, review old charts as well as those current at time of the visit, we are vulnerable to be assigned a non-conformity for this standard. The changes to the bylaws will only apply to those cases in which a surgical resident writes the brief op note. Those written by mid-levels will continue to need co-signatures.

Thank you for your assistance.

Clinical Documentation Improvement

Applies to All Physicians

Your monthly tip from Dr. Emily Albert and Dr. Ali Khan, Co-Directors, Clinical Documentation Improvement...

Commit to diagnosis: AKI (Provide baseline Scr).

Link Etiology: AKI due to dehydration, give 1L NS bolus (Don't say in the context or in the setting of; this is not a linking term).

Progress the diagnosis and treatment plan: AKI not improving likely ATN, will get nephrology consult (Say improving, worse, resolved or ruled out and what the new plan is).

ALERT —
ADVISORY —
UPDATE —

IMMEDIATE ACTION REQUIRED
PRIORITY BUT NOT FOR IMMEDIATE ACTION
FOR INFORMATION; UNLIKELY TO REQUIRE ACTION

CMO REPORT

FROM THE DESK OF

Amy Tucker, MD, MHCM, Chief Medical Officer, Upstate University Hospital
Associate Dean for Clinical Affairs, College of Medicine
Vice President, Ambulatory Services and Population Health, Upstate Medical University

UPSTATE

UNIVERSITY HOSPITAL

June 19, 2019

Suicide Order Panel

Applies to Inpatient Providers (includes Peds, Psych) and ED

Centers for Medicare and Medicaid Services (CMS) changes in relation to ligature risk...

There is a new Inpatient (IP) Suicide Precautions Panel for all inpatient providers including the Emergency Department (ED). The goal is to reduce environmental items that pose a risk for self-harm. If possible, the items will be removed from the room / care areas. If that is not possible, those items which cannot be mitigated in general acute care units must be identified to protect patients who are at risk to self and others.

IP SUICIDE PRECAUTIONS PANEL		✓ Accept
<input checked="" type="checkbox"/>	Precaution: Suicide Routine, CONTINUOUS, starting today at 0855, until Sat 7/6, for 30 days	
<input checked="" type="checkbox"/>	Place patient in hospital provided attire Routine, UNTIL DISCONTINUED, starting today at 0855, until Sat 7/6, for 30 days	
<input checked="" type="checkbox"/>	Environmental Risk Assessment Routine, EVERY 8 HOURS, First occurrence today at 1600, Last occurrence today at 1600, for 30 days	
<input checked="" type="checkbox"/>	Diet Age: Adult; Diet: Modified; Modifier: Other Diets/Requests/Fluid Restrictions; Other Diets/Requests/Fluid Restrictions: Disposable Precautions DIET EFFECTIVE NOW, starting today at 0855, until Sat 7/6, for 30 days Age: Adult Diet: Modified Modifier: Other Diets/Requests/Fluid Restrictions Other Diets/Requests/Fluid Restrictions: Disposable Precautions	
Next Required		✓ Accept

National Doctors' Day

Applies to All Physicians

In March, the Upstate Foundation celebrated National Doctors' Day for the eighth consecutive year, honoring Upstate Medical University physicians for the exceptional care, expert guidance and dedication they offer patients every day. This year the Foundation received a record number of 1,000 tribute letters from grateful patients and their family members. Since the program's inception, the Foundation staff has proudly hand-delivered more than 4,000 tributes to Upstate Medical University Hospital physicians, and would like to congratulate the doctors recognized most through this program.

"Year after year, these letters of tribute recognize extraordinary care and compassion of which patient gratitude is beyond measure. We too are very grateful to be the conduits in delivering patient sentiments to our Upstate Doctors," stated Eileen Pezzi, vice president for development at Upstate.

Congratulations to the following Top Ten Upstate Physicians who received the highest number of patient tributes this year:

- Gennady Bratslavsky, MD
- Oleg Shapiro, MD
- Teresa Gentile Fernia, MD
- Sam Benjamin, MD
- Jeffrey Bogart, MD
- Rahul Seth, MD
- Anna Shapiro, MD
- Timothy Damron, MD
- Natasha Ginzburg, MD
- Stephen Graziano, MD



PHOTO CAPTION: Teresa Gentile Fernia, MD, oncologist at Upstate Cancer Center (center), with Kaya Kneula, RN (left) and Jenna Schultz, RN in the Cancer Center

ALERT —
ADVISORY —
UPDATE —

IMMEDIATE ACTION REQUIRED
PRIORITY BUT NOT FOR IMMEDIATE ACTION
FOR INFORMATION; UNLIKELY TO REQUIRE ACTION

CMO REPORT

FROM THE DESK OF

Amy Tucker, MD, MHCM, Chief Medical Officer, Upstate University Hospital
Associate Dean for Clinical Affairs, College of Medicine
Vice President, Ambulatory Services and Population Health, Upstate Medical University

UPSTATE

UNIVERSITY HOSPITAL

June 19, 2019

Save the Date

Applies to All Physicians

A message from Beth Erwin, Director, Medical Staff Services & Quality Project Management...

The Annual Medical Staff Meeting will be held on October 15, 2019 starting at 6 pm in the New Academic Building, 4th Floor. Tait Shanafelt, MD, Chief Wellness Officer for Stanford Medicine, will be speaking. Please mark your calendars.

Outstanding Physician Comments

Applies to All Physicians

Comments from grateful patients receiving care on the units and clinics at Upstate:



Adult Hematology Oncology: Dr. Abirami Sivapiragasam – compassionate, communicated well and made me feel confident.

AP-1: Dr. Ernest Scalzetti – informative and concerned about my comfort.

Joslin Center for Diabetes: Dr. Barbara Feuerstein – listened to my concerns. Dr. Rachel Hopkins - excellent!

Medicine Subspecialties: Dr. Eduardo Bonilla – amazing, compassionate, passionate, attentive, knowledgeable, diligent, listens to my concerns, and encourages me to bring any concerns to his attention. I never feel rushed and always feel like I am his most important patient. Dr. Hiroshi Kato – caring and knowledgeable. Dr. Hom Neupane – compassionate. Dr. Jianghong Yu – professional and listens carefully. Dr. Jianghong Yu – understood my diet and how it was helpful to me.

Multi-Disciplinary Programs Cancer Center: Dr. Jason Wallen – top quality care! Takes my concerns seriously, helpful in explaining things in a way that is easy to understand, and gives his patients the time and attention that they deserve. He is an excellent doctor that I would highly recommend to family and friends.

Radiology: Dr. Tomas Mujo – polite, considerate, and knowledgeable.

Surgery – UH: Dr. Michael Costanza – answered my questions.

University Geriatricians: Dr. Andrea Berg spent a lot of time with my mother and me, wonderful!

University Center for Vision Care: Dr. Samuel Alpert – wonderful! training is exceptional, and he's equally outstanding on a personal level.

Upstate Urology: Dr. Natasha Ginzburg is terrific and one of the best physicians I have seen in my many years with Upstate!



ALERT —
ADVISORY —
UPDATE —

IMMEDIATE ACTION REQUIRED
PRIORITY BUT NOT FOR IMMEDIATE ACTION
FOR INFORMATION; UNLIKELY TO REQUIRE ACTION