

MEDSTAFF - CMO Blast: Department of Health (DOH) Site Visit

From: Tucker, Amy (Heidi Chapman)
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Subject: CMO Blast: Department of Health (DOH) Site Visit
CC: Gagnon, Theresa; Page, Nancy; Briggs, Julie

Over the past three days, on behalf of the Centers for Medicare and Medicaid Services (CMS), the Department of Health (DOH) has conducted a complaint-driven site visit regarding patient rights here at Upstate. They have **no** statements of deficiencies to report to CMS about our practices.

They were complementary of Upstate in our debrief today, relaying that they were impressed by our commitment to quality and safety, our policies, and the conduct and cooperation of the physicians, NP's, nurses, and residents with whom they spoke.

They had a couple of suggestions for us going forward:

- Attendings must sign an attestation on each consent form prior to procedures. The form to be used is [#40580](#), which is the consent form for diagnostic, therapeutic, invasive, and surgical procedures.
- Discussions with patients and families regarding procedural risks & benefits, complex care planning, goals of care, and complex clinical decision-making should be documented in the medical record.

Thank you to each of you who participated in the site visit and to the rest of you who provide outstanding care for our patients daily.

Best,

Amy

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