

CMO REPORT

FROM THE DESK OF

Amy Tucker, MD, MHCM, Chief Medical Officer, Upstate University Hospital
Associate Dean for Clinical Affairs, College of Medicine
Vice President, Ambulatory Services and Population Health, Upstate Medical University

UPSTATE
UNIVERSITY HOSPITAL

August 20, 2019

Save the Date

Applies to All Providers

The Annual Medical Staff meeting is on October 15, 2019 at 6 pm in the New Academic Building, 4th Floor. We are pleased to have Tait Shanafelt, MD, the Chief Wellness Officer at Stanford, as our speaker. Please mark your calendars.

Chart Updates after Discharge

Applies to All Providers

Updating or completing charting after discharge just became easier. Charts older than 30 days will no longer require a trip to medical records to update. Updates can now be done by any computer where you can access Epic. This update is now live. Please contact Andrea Bleyle at 315-464-7800 with any questions.

Substance Use Disorder Consults

Applies to All Providers

Please refer to Amion for **inpatient addiction consults: 315-213-0368** OR **on-call number listed**

Please refer to Amion for **inpatient acute pain consults: 315-441-7597**

Please call **315-464-3130 for outpatient addiction** and pain consultations, including tobacco, drugs, alcohol, carbohydrates and any other addiction.

Clinical Documentation Improvement

Applies to All Providers

Your monthly tip from Dr. Emily Albert and Dr. Ali Khan, Co-Directors, Clinical Documentation Improvement...

Anemia contributes to morbidity and mortality – it is important for all patients! Be sure to document acuity and underlying etiology, with your specific treatment plan.

ALERT —
ADVISORY —
UPDATE —

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Outstanding Physician Comments

Applies to All Providers

Comments from grateful patients receiving care on the units and clinics at Upstate:



Breast Care Center: Dr. Lisa Lai is one of the best doctors I've had. Her surgical skills are superb! Love Dr. Lisa Lai!

Concussion Management Program: Dr. Matthew Grier was great from a clinical aspect. Dr. Brian Rieger helped me so much in processing the impact of my concussion on my life, reframed my thinking about how to "cope" as I recover, and to not see everything as a pass/fail as I strive to improve.

Family Medicine: I trust Dr. Kaushal Nanavati completely. He listens and makes you a part of your own healthcare. He gives suggestions to improve your overall health.

Joslin Center for Diabetes: Dr. Ruth Weinstock is the best doctor. She cares and takes great care of me and my daughter.

Medicine Subspecialties: Dr. Hiroshi Kato is an excellent doctor. Dr. Hiroshi Kato is truly an asset to University Hospital. He is very knowledgeable and explains things clearly. He is very courteous and kind. Dr. William DiFilippo sets an excellent example of how a caregiver should act. Excellent doctor! Dr. Jianghong Yu – supportive!

Multi-Disciplinary Programs Cancer Center: Dr. Jason Wallen is the best that happened to me. I trust him completely.

Neuropsychology Assessment Program: Dr. Lauren Warren – Faricy was very courteous and tried to make me understand each step of the test.

Pediatric Gastroenterology: Dr. Prateek Wali took time to talk to my daughter and I about her diagnosis, medications, and the reasoning behind it. I never felt rushed. He also is so sweet and kind with my daughter. She just loves him!

Radiology: Dr. Mohammed Jawed – very caring and made procedure enjoyable. Dr. Rebecca Swan – thank you for your professional and compassionate care and expertise. You are an Upstate Super Star!

Regional Perinatal Center: Love Dr. Robert Silverman. He is what a doctor should be. Caring, compassionate, knowledgeable and understanding. He genuinely cares for my well-being, my pregnancy, and is willing to do whatever he can to ensure a successful pregnancy.

UHCC – Neurology: Dr. Laura Simionescu spent time with me.

University Internists: Dr. Vincent Frechette is the finest internist I have ever known!

Upstate Community OB/GYN: Dr. MaryAnn Millar – wonderful! Dr. MaryAnn Millar – truly a kind and caring doctor.

Upstate Urology: Dr. Natasha Ginzburg was a breath of fresh air, spent valuable time with me, was knowledgeable about my extensive medical history and sensitive to the impact it had on my life. I was confident in the care and appreciative of the respect shown to me throughout my visit. Dr. Joseph Jacob is a fantastic doctor – kind, considerate, and thorough. We loved him! Dr. Dmitriy Nikolavsky took a lot of time and effort to thoroughly explain tests, the surgery and his approach to my situation.

4N at Community Campus: Dr. Matthew Glidden went above and beyond in talking with me concerning my illness.

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