MORNING CMO REPORT

01.31.2018

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer, Associate Dean for Clinical Affairs, Upstate University Hospital



Call for Abstracts

Applies to All Physicians

Wanted to call your attention to a superb meeting for those of you interested in high value care. The 2018 conference <u>abstract submission site</u> (http://hvpaa.org/abstracts/) is now open, and the deadline for abstract submissions is April 1, 2018.

CALL FOR ABSTRACTS



AWARDS

- Best Residency Initiative
- · Best Multispecialty Initiative
- · Best Educational Curriculum
- Highest scoring abstract in each abstract submission category

ABSTRACT SUBMISSION SITE

www.hvpaa.org/abstracts

IMPORTANT DATES

January 1, 2018
Abstract submission site opens

April 1, 2018
Deadline for abstract submissions

June 15, 2018

Abstract notifications sent

September 22-23, 2018 National Conference

The High Value Practice Academic Alliance is a consortium of more than 80 academic medical centers aligning efforts to improve health care value through collaborative quality improvement, education and research. Any academic center may join. Visit our website to learn more: www.hvpaa.org

HIGH VALUE HEALTH CARE NATIONAL CONFERENCE

As medical centers across the United States work to increase health care value, cross-institutional collaboration can efficiently drive large-scale improvements. To facilitate such collaboration, medical providers are invited to participate in the 2018 National Conference of the High Value Practice Academic Alliance. Value-based quality improvement, research or educational curriculum abstracts can be submitted for consideration as podium or poster presentations. The conference will be held on September 22-23, 2018, and abstract submission deadline is April 1, 2018.

The mission of the HVPAA annual conference is to broadly advance quality improvement initiatives that have safely improved health care value, investigate safety outcomes to ensure that practice refinement does not compromise diagnostic or therapeutic efficacy, and identify the most effective methodologies to improve the value of care providers deliver.

ABSTRACT SUBMISSION CATEGORIES

- Improving appropriateness of diagnostic or screening services (consultations, labs, imaging exams, cardiac telemetry, EEG, echocardiography, etc)
- Improving appropriateness of treatment/interventional services (medications, transfusions, endoscopy, interventional radiology, surgery, etc)
- Clinical care pathways or reducing unwarranted practice variability
- Optimization of patient care setting or improving discharge transitions
- Preventative medicine or evidence-based screening
- Provider behavior modification (comparative effectiveness of interventions) or information technology
- High value care educational curricula (medical school, GME, CE, CME)

Preference will be given to abstracts with results demonstrating improved patient care quality, confirmation of safety outcomes, and reduction in costs of care for patients. We encourage submission of projects with trainee and/or student co-authors. Initiatives that have been previously presented or published will be considered for poster presentation only.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES . Provides updated information regarding an incident or situation; unlikely to require immediate action.

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Palliative Care Consults at Community Campus

Applies to All Physicians

I am excited to announce that our adult inpatient palliative care consultation service has expanded at the Community Campus. Lori-Jeanne West NP has joined Dr. Tim Creamer after a training period at the Downtown Campus. Similar to the present downtown campus, the service is available daily Monday through Friday. Orders can be placed in EPIC for a palliative care consult and the service is also listed on AMION. Many thanks to Dr. Krenzer for her work in getting this off the ground.

Outstanding Physician Comments

Applies to All Physicians

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Adult Hematology/Oncology - Dr. Clooney. She's always so kind and listens and if she doesn't know an answer to a question she goes the extra to find out the answer. I've had to call a few time with a problem and she had me come in right away! She shows so much care and concern to the patients.

11E – Dr. Beg was excellent.

Pediatric Emergency Department – Dr. Bennett took very good care of us. She was calm and explained things thoroughly. She was very caring.

Boarders - - Kudos to **Dr. Shroeder** for spending so much time with me answering questions from me and my daughter. He always made me feel like a person, not so much a patient with significant concerns and fears about the future.

8F - DR. KOZMAN - SAVED MY LIFE!

8G - Dr. G. Randall Green....the best of the best!

University Cardiology— I find **Dr. Carhart** to be friendly and engaging, able to put you at ease while carefully explaining test results, medications and concerns I might have.

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Upstate Urology @ CC – Dr Trussell - fantastic. Excellent patient care!!

Dr. Shipro is an excellent doctor and have complete confidence in the care he has provided.

Dr. Trussell really makes you feel as though you are cared about as a patient. He is a true professional.

Dr. Bratslavsky is an outstanding physician and care provider!

UHCC Neurology - Dr Ko is excellent!

Breast Care Center – Dr. Albert is a fantastic surgeon who really makes you feel at ease when talking with him. He never makes you feel that you are being rushed and will take as much time as needed to listen and explain anything that is going on. He takes a lot of stress out of your situation with how calm and relaxed he is when you see him.

Dr. Pradhart Upadhaya very professional instilled confidence very down to earth very caring made me feel I was in good hands.

Dr. Charlamb was EXCEPTIONALLY knowledgeable and attentive.

University Internists - Dr. Sara Lappin couldn't get any better.

Dr. Frechette is ALWAYS kind thoughtful and full of new and exciting ideas for issues I am experiencing.

Dr. Krenzer has been a huge advocate and support for my husband though out the past several years. He appreciates her caring and support, and her honesty about his situation. For me, his wife, Dr. Krenzer is a lifeline, support and advocate....

Adult Medicine – Dr. Reed is an excellent provider he listens to all of my concerns and offers great feedback & follow up care.

Medicine Subspecialties - Dr. Kato - he gives ME the same full attention and doesn't rush through. He is exceptional.

Joslin - Love seeing Dr. Weinstock, she is the best around!

University Geriatricians - Dr. Berg - Very professional and knowledgeable, yet compassionate, good listener and very helpful to me (my husband's caregiver) in making good decisions for my husband's care.

Dr. Berg was thorough, caring and compassionate. she was easy to understand and put patient at ease.

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