

MORNING CMO REPORT

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FROM THE DESK OF:

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UPSTATE
UNIVERSITY HOSPITAL

Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Comments
Informational

Heart & Vascular Center – Dr. Amakawah provided exceptional care!

Surgery Center - CC – Dr. Quetell is a thorough, kind and wonderful surgeon with a wonderful bedside manner.

Thoracic Oncology Program – I was impressed with care by all; especially Dr. Wallen and his team.

Emergency Department at CC – Dr. Nicolas was excellent!

Joslin – Dr. Mols is always concerned and compassionate; I will miss her.

Upstate Pediatrics – We love Dr. Schurman.

Medicine Subspecialties – I consider Dr. Bonilla to be the best doctor and one of the smartest men I know.

Dental Service – Dr. Kolenda is, hands down, the best dentist ever; knowledgeable and efficient and quick.

Dr. Galvin seemed to be very good and I was impressed and grateful.

Vision Care – Dr. Alpert – I appreciate his passion and skill.

Drs. Harris and Jarstad are excellent professional doctors; very knowledgeable and caring.

Surgery – UH – Dr. Dunton and staff are wonderful especially after a difficult surgery!

University Geriatricians – Dr. Berg spent time with my husband to talk to him about my dementia. She is the best doctor I've ever had. She takes time to explain things to me. Would recommend her!!
Dr. Brangman is awesome.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.