MORNING CMO REPORT

07.20.2016

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Electronic Death Registry System (EDRS)   Applies to All Physicians

For your information, EDRS is coming soon!

The New York State Department of Health (DOH) has developed an online system for reporting deaths. Onondaga County is the third county to pilot this system; the pilot includes hospitals and funeral homes in each county. While currently a pilot, the DOH plans to have the Electronic Death Registry System (EDRS) live by the end of the year, and discontinue the use of the current paper forms. Physicians and others who are able to certify a death must have a Health Commerce System (HCS) account to use the EDRS; this is the same account used to check iStop for schedule II, III and IV controlled substances. Education on the electronic system will be available online for Upstate University Hospital physicians and other medical certifiers in October. Upstate will begin using the EDRS in November for natural deaths in the hospital.

There will be more information forthcoming on the EDRS system.

Intensive Transitions Team   Applies to All Physicians

The recently launched Intensive Transitions Team (ITT) is a hospital-based, multidisciplinary team designed to facilitate safe, effective, and smooth transitions for patients at greatest risk of readmission. The team employs a "whole person" approach to transitional care and ongoing care needs to better identify not only the risk of readmission, but also the transitional care services and supports needed to address diverse, but interrelated needs. The ITT assesses and connects patients to a variety of services and supports based upon the patient's goals, with an emphasis on:

- promoting patient engagement with primary care and other post-acute providers;
- preparing patients to address concerns after discharge;
- and supporting communication between patients, families and post-acute providers and services through warm hand-off and a person-centered cross-setting plan of care.

The ITT is currently comprised of nurse case manager and social workers, with plans to integrate nurse practitioners in the near future. The team functions as a compliment to the specialty disciplines and services available in the inpatient setting and expects to engage a variety of stakeholders to support patient-centered transitions, including medicine, palliative care, pharmacy and spiritual care.

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As of May 30th, the ITT is seeing patients at the Downtown Campus. Patients are identified based on review of a daily patient roster in EPIC generated using the following criteria:

1. diagnosis of chronic obstructive pulmonary disease, congestive heart failure, diabetes mellitus, chronic renal failure or behavioral health; **AND**
2. two or more unplanned emergency department visits **OR** inpatient admissions in the past three months

In mid-July, an ITT will be in place on the Community Campus and in September a process for referring to ITT will be available in EPIC. At that time, we will communicate that process.

- Downtown Campus:
  - **Elaine Green, RN-BC, CM**, brings 8 years of Upstate oncology case management experience
  - **Taisa Jenkins, LMSW**, contributes 8 years of Upstate adult medicine experience in the outpatient setting.

- Community Campus (move scheduled for mid-July):
  - **Toni Heer, CNS, CCTM, CM**, possesses 16 years of care coordination experience, in both outpatient and in-patient settings
  - **Lisa Lioto, LMSW**, formerly of Onondaga Case Management Services, where she provided community-based care coordination for 6 years

For more information, please contact Diane Nanno, Director of Transitional Care at 4-1960.

Most Wired List   Applies to All Physicians

I am thrilled to announce that we have made the HH&N Most Wired List for 2016. It is a great recognition of the extensive investment in technology we've made here at University Hospital and all the hard work and commitment by so many in implementing.

The complete list is attached.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.
HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.
ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.
UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.
INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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Outstanding Physician Comments

Applies to All Physicians

Comments
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

UHCC Neurology – Dr. Joseph – love her!

University Geriatricians – Dr. Bishop took great trouble to assess personal needs and maintains a warm staff atmosphere.

Transplant Center – Dr. Leggat is a great physician.

Breast Care Center Dr. Upadhyaya is a great doctor and very professional.

University Cardiology - Dr. Carhart is very personable, listens and puts patient at ease.
Dr. Bhatta was right on top of my issues and treatment.

ENT - Dr. Kellman was fabulous. He was wonderful in his treatment and surgeries he performed.
Dr. Ryan was courteous and patient with my family questions. He treated myself, as well as my family, with dignity and respect.

Hepatobiliary Clinic – Dr. Jain is proficient, understanding and communicates excellent.
Dr. Kittur is a wonderful person. He is very thorough with his explanations.

Thoracic Oncology Program – Dr. Gajra is a wonderful, kind, caring, compassionate man.

2016 MOST WIRED

Organization	Number of hospitals	Number of beds
Abington (Pa.) Jefferson Health	2	790
Abraham Lincoln Memorial Hospital | Lincoln, Ill.	1	25
Adventist Health | Roseville, Calif.	19	2,700
Adventist Health System | Altamonte Springs, Fla.	26	4,648
Advocate Health Care | Downers Grove, Ill.	12	3,430
Akron (Ohio) Children's Hospital	2	410
Albany (N.Y.) Medical Center	2	734
Aleda E. Lutz VA Medical Center | Saginaw, Mich.	1	108
Alice Hyde Medical Center | Malone, N.Y.	1	76
All Children's Hospital Johns Hopkins Medicine | St. Petersburg, Fla.	1	185
Altru Health System | Grand Forks, N.D.	1	270
AnMed Health | Anderson, S.C.	1	389
Ann & Robert H. Lurie Children's Hospital of Chicago	1	280
Anne Arundel Medical Center | Annapolis, Md.	1	385
Aspirus | Wausau, Wis.	7	450
Atlantic General Hospital | Berlin, Md.	1	62
Auburn (N.Y.) Community Hospital	1	99
Avera Health | Sioux Falls, S.D.	38	1,848
Banner Health | Phoenix, Ariz.	28	5,173
Baptist Health | Montgomery, Ala.	4	749
Baptist Health South Florida | Coral Gables	6	1,530
Battle Creek (Mich.) VA Medical Center	1	240
Baystate Health | Springfield, Mass.	5	995
Beaufort (S.C.) Memorial Hospital	1	197
Beaumont Health Systemv | Royal Oak, Mich.	8	3,337
Beth Israel Deaconess Medical Center | Boston	1	600
Bon Secours Baltimore Health System	1	72
Bon Secours Health System | Marriottsville, Md.	11	2,036
Bon Secours St. Francis Health System | Greenville, S.C.	2	338
Bon Secours Virginia Health System | Richmond	7	1,399
Boston Medical Center	1	496
Bristol (Conn.) Hospital	1	110
Broadlawns Medical Center | Des Moines, Iowa	1	99
Bronson Battle Creek (Mich.)	1	181
Bronson LakeView Hospital | Paw Paw, Mich.	1	35
Bronson Methodist Hospital | Kalamazoo, Mich.	1	434
Brookdale University Hospital and Medical Center | Brooklyn, N.Y.	1	500
Brooke Army Medical Center | Fort Sam Houston, Texas	1	425
Brookwood Baptist Health | Birmingham, Ala.	4	846
Calvert Memorial Hospital | Prince Frederick, Md.	1	103
Cancer Treatment Centers of America | Boca Raton, Fla.	5	281
Cape Fear Valley Health | Fayetteville, N.C.	4	800
Carilion Clinic | Roanoke, Va.	7	966
Carle | Urbana, Ill.	1	363
Carle Hoopeston (Ill.) Regional Health Center	1	13
Carolinas HealthCare System | Charlotte, N.C.	17	2,966
Cedars-Sinai Health System | Los Angeles	1	1,000
Centra Health | Lynchburg, Va.	4	685
Central Maine Medical Center | Lewiston	3	200
CentraState Healthcare System | Freehold, N.J.	1	276
Centura Health | Englewood, Colo.	15	2,000
Cheyenne (Wyo.) Regional Medical Center	1	222
Children's Health System of Texas | Dallas	3	592
Children's Healthcare of Atlanta	3	575
Children's Hospital Colorado | Aurora	1	426
Children's Hospital Los Angeles	1	365
Children's Hospital of Philadelphia	1	520
Children's Mercy Hospital | Kansas City, Mo.	2	354
CHOC Children's | Orange, Calif.	1	279
Christ Hospital Health Network | Cincinnati	1	555
Christiana Care Health System | Newark, Del.	2	1,100
CHRISTUS Health | Irving, Texas	22	3,727
CHRISTUS Trinity Mother Frances Health System | Tyler, Texas	3	526
Cibola General Hospital | Grants, N.M.	1	25
Cincinnati Children's Hospital Medical Center	1	629
Citizens Memorial Hospital | Bolivar, Mo.	1	86
Clara Maass Medical Center | Belleville, N.J.	1	465
Cleveland Clinic	8	5,000
Community Health Network | Indianapolis	6	895
Community Hospital | McCook, Neb.	1	25
Community Memorial Hospital | Burke, S.D.	1	16
Concord (N.H.) Hospital	1	213
Cook Children's Health Care System | Fort Worth, Texas	1	402
Coulee Medical Center | Grand Coulee, Wash.	1	25
Covenant Health | Knoxville, Tenn.	9	1,873
CoxHealth | Springfield, Mo.	5	954
Crawford Memorial Hospital | Robinson, Ill.	1	25
Crozer-Keystone Health System | Springfield, Pa.	5	1,000
Danbury (Conn.) Hospital	1	315
Deaconess Health System | Evansville, Ind.	4	556
Denver Health	1	498
Detroit Medical Center	8	2,000
Dignity Health | San Francisco	39	7,067
Doylestown (Pa.) Hospital	1	232

● Number of hospitals ● Number of beds

Organization	Number of hospitals	Number of beds
Duncan (Okla.) Regional Hospital	1	101
Eastern Maine Healthcare Systems	Brewer	8	804
Eastern Maine Medical Center	Bangor	1	367
Edward-Elmhurst Health	Naperville, Ill.	3	690
Emerson Hospital	Concord, Mass.	1	179
Emory Healthcare	Atlanta	6	1,870
Englewood (N.J.) Hospital and Medical Center	1	264
ETMC Regional Healthcare System	Tyler, Texas	11	1,038
Exeter (N.H.) Health Resources	1	100
FirstHealth of the Carolinas	Pinehurst, N.C.	4	485
Fisher-Titus Medical Center	Norwalk, Ohio	1	60
Fitzgibbon Hospital	Marshall, Mo.	1	60
Flagler Hospital	St. Augustine, Fla.	1	335
Fort HealthCare	Fort Atkinson, Wis.	1	72
Fort Madison (Iowa) Community Hospital	1	50
Frederick (Md.) Memorial Hospital	1	233
Geisinger Health System	Danville, Pa.	6	1,295
Genesis Health System	Davenport, Iowa	5	465
Grady Health System	Atlanta	1	550
Grand View Health	Sellersville, Pa.	1	194
Gritman Medical Center	Moscow, Idaho	1	25
Grundy County Memorial Hospital	Grundy Center, Iowa	1	25
Guthrie Clinic	Sayre, Pa.	4	379
Hackensack (N.J.) University Medical Center	1	775
Hallmark Health System	Medford, Mass.	2	182
Hancock Regional Hospital	Greenfield, Ind.	1	69
Harris Health System	Houston	3	815
Harrisburg (Ill.) Medical Center	1	78
HCA	Nashville, Tenn.	168	43,771
HealthPartners	Bloomington, Minn.	6	1,058
Henry Ford Health System	Detroit	6	1,929
Henry Mayo Newhall Hospital	Valencia, Calif.	1	238
Heritage Valley Health System	Beaver, Pa.	2	547
Highlands Regional Medical Center	Prestonsburg, Ky.	1	132
Holy Family Memorial	Manitowoc, Wis.	1	100
Holy Name Medical Center	Teaneck, N.J.	1	362
Holy Redeemer Health System	Meadowbrook, Pa.	1	229
Hospital of Central Connecticut	New Britain	1	240
Hugh Chatham Memorial Hospital	Elkin, N.C.	1	81
Huntington (N.Y) Hospital	1	297
IASIS Healthcare	Franklin, Tenn.	17	3,600
Ingalls Memorial Hospital	Harvey, Ill.	1	350
Inova Health System	Falls Church, Va.	5	1,796
Inspira Health Network	Bridgeton, N.J.	3	753
Intermountain Healthcare	Salt Lake City	22	2,682
JFK Medical Center	Edison, N.J.	1	425
John D. Dingell VA Medical Center	Detroit	1	108
Jupiter (Fla.) Medical Center	1	250
Kaiser Permanente	Oakland, Calif.	38	7,520
Kettering Health Network	Dayton, Ohio	8	1,466
King's Daughters Health System	Ashland, Ky.	2	375
Kittson Memorial Healthcare Center	Hallock, Minn.	1	15
Kootenai Health	Coeur d'Alene, Idaho	1	254
Lafayette (La.) General Health	5	628
Lake Regional Health System	Osage Beach, Mo.	1	100
Lakeland Health	St. Joseph, Mich.	3	347
Lakeland (Fla.) Regional Medical Center	1	849
Lancaster (Pa.) General Health/Penn Medicine	2	623
Lawrence (Kan.) Memorial Hospital	1	125
Lee Memorial Health System	Fort Myers, Fla.	4	1,423
Lehigh Valley Health Network	Allentown, Pa.	5	1,103
Lenox Hill Hospital	New York City	1	652
Lexington Medical Center	West Columbia, S.C.	1	413
Licking Memorial Hospital	Newark, Ohio	1	150
Lincoln Hospital & North Basin Medical Clinics	Davenport, Wash.	1	25
Loma Linda University Medical Center – Murrieta (Calif.)	1	106
Long Island Jewish Medical Center	New Hyde Park, N.Y.	1	524
Lowell (Mass.) General Hospital	2	434
Lucile Packard Children's Hospital Stanford	Palo Alto, Calif.	1	311
Madigan Army Medical Center	Tacoma, Wash.	1	240
Mahnomen (Minn.) Health Center	1	10
Maimonides Medical Center	Brooklyn, N.Y.	1	705
Main Line Health	Bryn Mawr, Pa.	5	1,348
Maria Parham Medical Center	Henderson, N.C.	1	112
Marion (Ind.) General Hospital	1	97
Martin Health System	Stuart, Fla.	3	456
Mary Greeley Medical Center	Ames, Iowa	1	190
Mason General Hospital	Shelton, Wash.	1	25
Massena (N.Y.) Memorial Hospital	1	50
Mayo Clinic Florida	Jacksonville, Fla.	1	312
Mayo Clinic Health System in Eau Claire (Wis.)	5	277
Mayo Clinic Hospital – Rochester (Minn.)	1	1,274
MedStar Health	Columbia, Md.	10	3,151
Memorial Healthcare System	Hollywood, Fla.	6	1,900
Memorial Hermann	Houston	13	3,891
Memorial Hospital of Union County	Marysville, Ohio	1	93
Memorial Sloan Kettering Cancer Center	New York	1	473
Mercy	Chesterfield, Mo.	34	4,291
Mercy Health	Cincinnati	23	3,843
Mercy Health Saint Mary's	Grand Rapids, Mich.	1	371
Mercy Health System of Maine	Portland	2	112
Mercy Medical Center	Cedar Rapids, Iowa	1	341
Meridian Health	Neptune City, N.J.	5	1,771
Methodist Health System	Dallas	4	1,200
Metro Health	Wyoming, Mich.	1	208
MetroHealth System	Cleveland	1	460
Middlesex Hospital	Middletown, Conn.	1	200
Mid-Valley Hospital	Omak, Wash.	1	25
Ministry Calumet Medical Center	Chilton, Wis.	1	15
Ministry Mercy Medical Center	Oshkosh, Wis.	1	65
Ministry Saint Clare's Hospital	Weston, Wis.	1	99
Ministry St. Elizabeth Hospital	Appleton, Wis.	1	179
Mission Health System	Asheville, N.C.	6	1,100
Monmouth Medical Center	Long Branch, N.J.	1	514

● Number of hospitals   ● Number of beds

Hospital	Number of hospitals	Number of beds
Monmouth Medical Center Southern Campus | Lakewood, N.J.	1	63
Mosaic Life Care | St. Joseph, Mo.	3	350
Mount Sinai Health System | New York	7	3,535
Mount Sinai Medical Center | Miami Beach, Fla.	1	608
Mountain States Health Alliance | Johnson City, Tenn.	13	1,530
Mt. Ascutney Hospital and Health Center | Windsor, Vt.	1	25
Mt. San Rafael Hospital | Trinidad, Colo.	1	25
MultiCare Health System | Tacoma, Wash.	5	1,130
Munson Healthcare Cadillac (Mich.) Hospital	1	68
Munson Healthcare Grayling (Mich.) Hospital	1	71
Munson Medical Center | Traverse City, Mich.	1	391
Nanticoke Health Services | Seaford, Del.	1	99
NCH Healthcare System | Naples, Fla.	2	715
Nemaha County Hospital | Auburn, Neb.	1	16
Nemours Children's Health System | Jacksonville, Fla.	2	250
Newark (N.J.) Beth Israel Medical Center	1	665
Newport (Wash.) Hospital and Health Services	1	25
Nicklaus Children's Hospital | Miami	1	289
North Cypress (Texas) Medical Center	1	139
North Kansas City (Mo.) Hospital	1	451
North Shore University Hospital | Manhasset, N.Y.	1	750
NorthShore University HealthSystem | Evanston, Ill.	4	754
Northwestern Medical Center | St. Albans, Vt.	1	53
Northwestern Memorial HealthCare | Chicago	2	1,095
Norwalk (Conn.) Hospital	1	250
Novant Health | Winston-Salem, N.C.	14	1,735
Ochsner Health System | New Orleans	9	1,336
Odessa (Wash.) Memorial Healthcare Center	1	25
Ohio State University Wexner Medical Center | Columbus	6	1,312
OhioHealth Doctors Hospital | Columbus	1	262
OhioHealth Dublin Methodist Hospital	1	87
OhioHealth Grady Memorial Hospital | Delaware	1	60
OhioHealth Grant Medical Center | Columbus	1	625
OhioHealth Mansfield Hospital	1	256
OhioHealth Riverside Methodist Hospital | Columbus	1	1,059
OhioHealth Shelby Hospital	1	25
Orange Regional Medical Center | Middletown, N.Y.	1	364
Orlando (Fla.) Health	7	1,865
OSF Healthcare | Peoria, Ill.	9	1,517
Othello (Wash.) Community Hospital	1	25
Otsego Memorial Hospital | Gaylord, Mich.	1	80
Our Lady of Bellefonte Hospital | Ashland, Ky.	1	184
Overlake Hospital Medical Center | Bellevue, Wash.	1	300
Palmetto Health | Columbia, S.C.	3	1,024
Parkland Health & Hospital System | Dallas	1	870
Parkview Health | Fort Wayne, Ind.	8	807
Pelham Medical Center | Greer, S.C.	1	39
Peninsula Regional Medical Center | Salisbury, Md.	1	320
Perham (Minn.) Health	1	25
Piedmont Healthcare | Atlanta	5	216
PIH Health Hospital – Whittier (Calif.)	1	262
ProHealth Care | Waukesha, Wis.	2	313
Providence Health & Services | Renton, Wash.	34	9,395
Providence Health System | Mobile, Ala.	1	349
Pullman (Wash.) Regional Hospital	1	25
Reid Health | Richmond, Ind.	1	217
Richard L. Roudebush VA Medical Center | Indianapolis	1	150
Riverside Health System | Newport News, Va.	6	520
Robert Wood Johnson University Hospital | New Brunswick, N.J.	1	610
Robert Wood Johnson University Hospital Hamilton (N.J.)	1	170
Robert Wood Johnson University Hospital Somerset | Somerville, N.J.	1	355
Rockford (Ill.) Health System	1	298
Rush Memorial Hospital | Rushville, Ind.	1	25
Rush Oak Park (Ill.) Hospital	1	117
Rush University Medical Center | Chicago	1	664
Sacred Heart Health System | Pensacola, Fla.	1	566
Saint Barnabas Medical Center | Livingston, N.J.	1	597
Saint Francis Hospital and Medical Center | Hartford, Conn.	1	595
Saint Luke's Health System | Kansas City, Mo.	10	1,025
Saint Thomas Health | Nashville, Tenn.	3	1,510
Saint Vincent Hospital | Erie, Pa.	1	371
Samaritan Healthcare | Moses Lake, Wash.	1	48
Sanford Health | Sioux Falls, S.D.	24	1,969
Sarah Bush Lincoln Health Center | Mattoon, Ill.	1	118
Saratoga Hospital | Saratoga Springs, N.Y.	1	171
SCL Health | Broomfield, Colo.	8	1,743
Sentara Healthcare | Norfolk, Va.	8	1,931
Sentara Martha Jefferson Hospital | Charlottesville, Va.	1	176
Sharp HealthCare | San Diego	7	2,088
Shelby Memorial Hospital | Shelbyville, Ill.	1	25
Sheridan (Wyo.) Memorial Hospital	1	88
Somerset (Pa.) Hospital	1	80
South Shore Hospital | South Weymouth, Mass.	1	380
Southside Hospital | Bay Shore, N.Y.	1	341
Sparrow Health System | Lansing, Mich.	4	600
Spartanburg (S.C.) Regional Healthcare System	2	626
SSM Health | St. Louis	14	3,112
St. Clair Hospital | Pittsburgh	1	328
St. Dominic Hospital | Jackson, Miss.	1	438
St. Elizabeth Hospital | Enumclaw, Wash.	1	25
St. John Providence | Warren, Mich.	8	2,003
St. Joseph Health System | Mishawaka, Ind.	2	350
St. Joseph Mercy Oakland | Pontiac, Mich.	1	443
St. Joseph's Health | Syracuse, N.Y.	1	431
St. Luke's Cornwall Hospital | Newburgh, N.Y.	2	350
St. Luke's Rehabilitation Institute | Spokane, Wash.	1	101
St. Luke's University Health Network | Bethlehem, Pa.	6	962
St. Mary's Healthcare | Amsterdam, N.Y.	1	123
St. Vincent's Birmingham (Ala.)	1	427
St. Vincent's Blount | Oneonta, Ala.	1	40
St. Vincent's East | Birmingham, Ala.	1	362
St. Vincent's St. Clair | Pell City, Ala.	1	40
Stanford (Calif.) Health Care	1	452
Stony Brook (N.Y.) Medicine	1	603

● Number of hospitals   ● Number of beds

2016 MOST WIRED

Hospital				Hospital		
Sunnyside (Wash.) Community Hospital & Clinics		1	25	Union Hospital	Terre Haute, Ind.	1	350
SUNY Upstate Medical University	Syracuse, N.Y.	2	590	United Hospital Center	Bridgeport, W.V.	1	292
Susquehanna Health	Williamsport, Pa.	4	290	United Regional Health Care System	Wichita Falls, Texas	1	325
Sutter Health	Sacramento, Calif.	23	4,422	UnityPoint Health	West Des Moines, Iowa	16	2,879
Syringa Hospital & Clinics	Grangeville, Idaho	1	15	University Health System	San Antonio	1	700
Tampa (Fla.) General Hospital		1	1,011	University Healthcare	Martinsburg, W.V.	2	229
Texas Children's Hospital	Houston	3	650	University Hospitals	Cleveland	10	1,774
Texas Health Resources	Arlington	16	3,800	University of Arkansas for Medical Sciences	Little Rock, Ark.	1	386
ThedaCare	Appleton, Wis.	7	410	University of Chicago Medicine		1	635
TMC Healthcare	Tucson, Ariz.	1	600	University of Colorado Health	Aurora	5	1,595
TriHealth	Cincinnati	4	865	University of Illinois Hospital & Health Sciences System	Chicago	1	450
Trinitas Regional Medical Center	Elizabeth, N.J.	1	554	University of Iowa Health Care	Iowa City	3	741
Trinity Health	Minot, N.D.	2	223	University of Kansas Hospital	Kansas City, Kan.	2	711
Tri-State Memorial Hospital	Clarkston, Wash.	1	25	University of Michigan Health System	Ann Arbor	4	1,059
Truman Medical Centers	Kansas City, Mo.	2	418	University of Mississippi Medical Center	Jackson	5	722
UAB Health System	Birmingham, Ala.	1	1,157	University of Missouri Health Care	Columbia	5	550
UC Davis Medical Center	Sacramento, Calif.	1	619	University of New Mexico Hospitals	Albuquerque	4	630
UCLA Health	Los Angeles	3	805	University of Pennsylvania Health System	Philadelphia	4	1,893
UCSF Medical Center	San Francisco	1	745	University of Utah Health Care	Salt Lake City	2	758
UF Health	Gainesville, Fla.	4	1,700	UPMC	Pittsburgh	21	5,100
UMC Health System	Lubbock, Texas	1	450	Upper Allegheny Health System	Olean, N.Y.	2	130

The 2016 Innovator Awards

WINNERS: The 2016 Innovator Awards

TEXAS HOSPITAL ASSOCIATION | Austin
Program: The THA Smart Ribbon gives providers real-time, patient-specific hospital costs and risk data about patients being viewed in electronic health records.

ST. CLAIR HOSPITAL | Pittsburgh
Program: A Breakthrough on Price Transparency online tool provides highly accurate prices for health care services with information on quality, safety and patient satisfaction.

HOLY NAME MEDICAL CENTER | Teaneck, N.J.
Program: The Hepatitis C Screening Program and Community Service Project is a clinically integrated tool that facilitates screening and follow-up processes.

FINALISTS: The 2016 Innovator Awards

BAPTIST HEALTH SOUTH FLORIDA | Coral Gables, Fla.
Program: The See the Forest for the Triage! TeleTriage program in the emergency department allows a remote physician to assist during unexpected surge times.

ST. JOSEPH MERCY OAKLAND | Pontiac, Mich.
Program: Integrated Medication Board reduces missing medications and medication waste and improves clinical staff efficiency.

ST. JOSEPH MERCY OAKLAND | Pontiac, Mich.
Program: Use of technological innovations for population health management and outreach to improve transitions of care to a patient's home and reduce readmissions.

Additional coverage of the **Most Wired Innovator Award** recipients will appear in the August issue of *H&HN*.

	Number of hospitals	Number of beds		Number of hospitals	Number of beds
UT Southwestern Medical Center | Dallas	2	612	**Watertown (Wis.) Regional Medical Center**	1	55
UW Medicine/Valley Medical Center | Renton, Wash.	1	257	**WellSpan Health** | York, Pa.	6	1,040
VA Illiana Health Care System (VAIHCS) | Danville, Ill.	1	365	**Wentworth-Douglass Hospital** | Dover, N.H.	1	118
VA Northern Indiana Health Care System | Marion, Ind.	2	248	**West Shore Medical Center** | Manistee, Mich.	1	45
Valley Health System | Ridgewood, N.J.	1	450	**West Virginia University Hospitals** | Morgantown	1	531
Vanderbilt University Medical Center | Nashville, Tenn.	3	1,025	**Western Maryland Health System** | Cumberland	1	225
VCU Health System | Richmond, Va.	1	793	**Whitman Hospital and Medical Center** | Colfax, Wash.	1	25
Veterans Health Administration | Washington, D.C.	144	16,523	**William W. Backus Hospital** | Norwich, Conn.	1	233
Via Christi Health | Wichita, Kan.	8	1,121	**Windom (Minn.) Area Hospital**	1	25
Virginia Hospital Center | Arlington	1	350	**Winner (S.D.) Regional Healthcare Center**	1	25
Virginia Mason Medical Center | Seattle	1	300	**Winthrop University Hospital** | Mineola, N.Y.	1	591
Virtua | Marlton, N.J.	3	979	**Wood County Hospital** | Bowling Green, Ohio	1	102
Wake Forest Baptist Health | Winston-Salem, N.C.	3	1,004	**Yale New Haven (Conn.) Health**	3	2,130
Washington County Hospital & Nursing Home | Chatom, Ala.	1	25	**Yuma (Ariz.) Regional Medical Center**	1	406
Waterbury (Conn.) Hospital	1	250			

● Number of hospitals ● Number of beds

Rush Memorial builds patient engagement using IT

In the age of consumerism, health technology must be effective, convenient and affordable — resulting in noticeably better patient outcomes. At Rush Memorial Hospital, Rushville, Ind., the Lean and clinical informatics departments are working together to build efficient clinical work-flows to give providers more time to spend with patients. Through the patient portal, patients have secure access to their health records, medication refills and bidirectional messaging with their care teams and health coaches. They also can maintain their personal health records. Health coaches work one-on-one with high-risk patients to improve their health.

To advance population health and use health information technology effectively, patient engagement must be built to suit the patient's lifestyle and the workflow of clinicians, Chief Information Officer **JIM BOYER** says. Patients can use wearables that track health statistics, have mobile access to their health records and have immediate electronic access to their care teams around the clock. Twenty-six percent of Most Wired organizations offer e-visits through a mobile application. — SUZANNA HOPPSZALLERN ●

Chronic disease management provided to patients at home*

	2016 All	2016 Most Wired
Self-test results submitted using internet-enabled monitoring device for:		
Congestive heart failure	21%	31%
Diabetes	20%	30%
Heart disease	18%	25%
Chronic obstructive pulmonary disease	11%	18%
Obesity	9%	15%
Percentage of hospitals offering e-visits through a mobile application	17%	26%
Percentage of hospitals using social media to provide support groups	49%	61%

* By percentage offering services   Source: *Hospitals & Health Networks'* Most Wired survey, 2016

The 2016 Most Wired Advanced

These organizations meet the criteria for "Advanced" in all the areas of the Most Wired survey. Characteristics include: stronger security systems and faster disaster recovery; electronic tools to improve business processes, clinical quality and patient safety; use of evidence-based electronic order sets; automated review of Centers for Medicare & Medicaid Services key indicators with compliance alerts; electronic nursing documentation; telehealth offerings; online chronic disease management services for patients at home; use of electronic disease registries; data-driven care management workflow; and electronic management of care transitions.

Altru Health System | Grand Forks, N.D.
Avera Health | Sioux Falls, S.D.
Baptist Health South Florida | Coral Gables
Carolinas HealthCare System | Charlotte, N.C.
Children's Health System of Texas | Dallas
Crozer-Keystone Health System | Springfield, Pa.
Detroit Medical Center
Edward-Elmhurst Health | Naperville, Ill.
Emory Healthcare | Atlanta
Geisinger Health System | Danville, Pa.

Genesis Health System | Davenport, Iowa
Lakeland (Fla.) Regional Medical Center
Lehigh Valley Health Network | Allentown, Pa.
MedStar Health | Columbia, Md.
Mercy | Chesterfield, Mo.
ThedaCare | Appleton, Wis.
University of Colorado Health | Aurora
University of Utah Health Care | Salt Lake City
UPMC | Pittsburgh

The Most Wired — Small and Rural

- **Aultman Orrville (Ohio) Hospital**
- **Columbia Memorial Hospital** | Astoria, Ore.
- **Franklin Memorial Hospital** | Farmington, Maine
- **Grand Lake Health System** | St. Marys, Ohio
- **Grande Ronde Hospital** | La Grande, Ore.
- **Hammond-Henry Hospital** | Geneseo, Ill.
- **Henry County Health Center** | Mount Pleasant, Iowa
- **Indiana University Health Blackford Hospital** | Hartford City, Ind.
- **Inland Hospital** | Waterville, Maine
- **Jefferson Healthcare** | Port Townsend, Wash.
- **Kalkaska (Mich.) Memorial Health Center**
- **Katherine Shaw Bethea Hospital** | Dixon, Ill.
- **King's Daughters Medical Center** | Brookhaven, Miss.
- **Lake Chelan Community Hospital** | Chelan, Wash.
- **North Country Hospital and Health Center** | Newport, Vt.
- **Osceola (Wis.) Medical Center**
- **Paul Oliver Memorial Hospital** | Frankfort, Mich.
- **Rochelle (Ill.) Community Hospital**
- **Rutland (Vt.) Regional Medical Center**
- **South County Hospital** | Wakefield, R.I.
- **Sparrow Carson Hospital** | Carson City, Mich.
- **Stone County Medical Center** | Mountain View, Ark.
- **Tomah (Wis.) Memorial Hospital**
- **Valley Regional Hospital** | Claremont, N.H.
- **Western Reserve Hospital** | Cuyahoga Falls, Ohio

The Most Improved

- **Acadia Hospital** | Bangor, Maine
- **Alexian Brothers Health System** | Arlington Heights, Ill.
- **Aroostook Medical Center** | Presque Isle, Maine
- **Baptist Health** | Louisville, Ky.
- **Baylor Scott & White Health (Central Texas)** | Temple
- **Blue Hill (Maine) Memorial Hospital**
- **Canton-Potsdam (N.Y.) Hospital**
- **Chadron (Neb.) Community Hospital and Health Services**
- **Charles A. Dean Memorial Hospital** | Greenville, Maine
- **Cooper University Health Care** | Camden, N.J.
- **Ephraim McDowell Regional Medical Center** | Danville, Ky.
- **EvergreenHealth** | Kirkland, Wash.
- **Faith Regional Health Services** | Norfolk, Neb.
- **Mercy Health System** | Janesville, Wis.
- **New London (N.H.) Hospital**
- **Pocono Medical Center** | East Stroudsburg, Pa.
- **Sebasticook Valley Health** | Pittsfield, Maine
- **Southampton (N.Y.) Hospital**
- **Union General Hospital** | Blairsville, Ga.
- **Union Hospital Clinton (Ind.)**
- **University of Texas MD Anderson Cancer Center** | Houston
- **West Georgia Medical Center** | LaGrange, Ga.
- **Winona (Minn.) Health**
- **Womack Army Medical Center** | Fort Bragg, N.C.
- **Yavapai Regional Medical Center** | Prescott, Ariz