

MORNING CMO REPORT

07.12.2017

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Surge Unit
Advisory

7C Surge Unit Opens on the Downtown Campus [Applies to Downtown Physicians](#)

Due to the high census and patients boarding in the Adult Emergency Department at the Downtown Campus the 7C Surge Unit will be utilized temporarily. This unit will only be opened in extreme high census situations and cannot be considered as permanent additional operating beds. It is for surge capacity only. The administrative supervisor will trigger the unit opening. Once patients are either discharged or transferred from 7C Surge Unit to another in house bed the unit will again close.

7C is located in the north wing at the end of the 7B corridor downtown. At this time the unit has adult patients from the ED but at some point in late fall 2017 when there are additional pediatric nursing staff, 7C can be utilized for pediatric overflow as well. 7C is an active unit in EPIC, the main phone number x49001

Any questions or concerns please Vocera the administrative (nursing) supervisor at any time when this unit is open.

Prescribing for Friends, Family and Colleagues

[Applies to All Physicians](#)

With a new group of young physicians joining our organization this month, it is a good time to remind everyone about the practice of prescribing for friends, family and colleagues. In general, this practice is frowned upon within the ethical framework organized medicine. In addition, any time one prescribes a treatment for another person the expectation is that this prescription should be within the scope of his/her license practice and that the history and examination of the patient leading to that prescription be documented in the formal medical record for medical legal purposes.

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Quality Services/Patient Safety Grand Rounds

Applies to All Physicians



UPSTATE
MEDICAL UNIVERSITY



SAVE THE DATE!

QUALITY SERVICES / PATIENT SAFETY GRAND ROUNDS

Wednesday, September 6, 2017

7am - 8am and 12pm - 1pm

Downtown: New Academic Building – Room 4414 B/C
Community: Conference Room D

SPEAKER

Ms. Helen Haskell

*President – Mothers Against Medical Error
President – Consumers Advancing Patient Safety
Board of Directors – Institute for Healthcare Improvement
Board of Directors – National Patient Safety Foundation
Board of Directors – Accreditation Council for Graduate Medical Education*

Presented by:

Upstate University Hospital

Targeted to all Upstate Staff both Clinical and Non Clinical

Purpose: To increase knowledge of Quality and Patient Safety in the health care setting.

For more information, please contact Julie Briggs at Briggs.J@upstate.edu

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Outstanding Physician Comments

[Applies to All Physicians](#)

Comments
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

4N at Community – Dr. Kim was excellent.

7A – Dr. Tallarico was excellent

8F - Dr. Kozman for saving my life thanks

Medicine Subspecialties - Dr Perl over sees my office visits and he is excellent, I don't feel I could have better care.

Dr. Sah is very professional and takes all the time I need to answer my questions and explain any issues. He has helped me greatly.

Dr Neupane is very caring and concerned. He even called me on a Sunday, father's day, at 7pm to give me blood results and stopped one of my medications. Great Doctor.

Dr Neupane was really great. He spent time with me and answered all of my questions. He called me with test results and discussed medications.

I am impressed with **Dr. Kumar**. He clearly is concerned about my rare disease and concerned about curing it, if possible. He is very knowledgeable, and explains things well and asks good questions to help us both try to figure out what is going on. I would highly recommend him to anyone have pulmonary issues.

Dr. Yu is really phenomenal. She is reassuring, warm, knowledgeable, efficient, and thorough. I would recommend her to anyone with rheumatologic issues. She is also very good at managing expectations with regard to disease progression. Great physician.

Dr. Sah once again because he took time to focus on my questions and problems.

Dr. Neupane - Caring and Concerned even though he's a very busy man

Dr. Kato is a very knowledgeable doctor. He fully listens to all of my symptoms and creates the best plan moving forward. Asks me every time if I don't understand anything or have questions to ask them. He is the ONLY doctor in 45 years of my life that listened fully and believed me regarding my symptoms even though most of my previous testing was ok. He thought outside the box and tested for things that other doctors never did.

UHCC Neurology - I am so very satisfied with this office and **Dr Jubelt** that I drove 5 hours from Staten Island for my last appointment. Every staff person is extremely considerate and helpful. **Dr Jubelt** is brilliant and my MS symptoms are manageable because of his fine treatment and expertise. He is beloved by all his patients and for good reason.

Dr. Shah - very good in answering my questions and providing assistance.

Dr. Mejico - excellent!

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Dr. Young is wonderful!

Dr. Jubelt is unique in his humility and in the thoughtfulness he extends toward his patients.

Dr. Amy Sanders is wonderful about being able to "read between the lines" - We love **Dr. Sanders**

Dr Masoud is so giving of his time & concern.

Dr. Duleep - EXCELLENT MD

Dr Mihailia because of the time he took to explain things to me and my husband. His patience was so appreciated.

Dr. Mejico knowledgeable, willing to listen, patient, caring and understanding.

Dr. Amy Sanders she is a wonderful doctor. Very helpful.

Family Medicine – Dr. Nanavati is excellent. We followed him from Baldwinsville rather than have any other doctor.

Dr. Clyde Satterly, he is a caring individual with a wealth of knowledge.

Dr. Finn always impresses me. She is more concerned about making sure that all my issues and concerns have been addressed than "watching the clock". I give her high marks for this attitude, as it shows a level of caring that I think is sorely missing with a lot of other doctors.

University Internists – Dr. Krenzer is Excellent!

Dr. Lappin who was very understanding and knowledgeable

Dr. Krenzer, she is just always so helpful and caring.

Dr. Garg - uniformly competent and pleasant.

I am very satisfied with **Dr. Wani**. She seems to listen and understand my point of view toward my own health.

Dr B Krenzer - Primary - I have 100% trust in her! She listened, explained, & gave me respect.

Dr. Garg. For a doctor new to the practice & new to me, I thought she did a very good job and I look forward to working with her going into the future.

Dr. Garg was thoroughly professional, radiated competence, and generally reassuring.

Dr. Krenzer is excellent.

Cannot say enough good about **Dr. Frechette**. He is exceptional and I feel very fortunate to have him as my doctor.

Pediatric Urology - I have complete confidence in that **Dr. Riddell** has a strong understanding of my daughter's medical conditions and is making medical recommendation based on what is in her best interests.

Dr Mason - wonderful, very knowledgeable & caring!

Surgery UH - Dr. Costanza - great guy, knows what he is doing, listens to the patient.

Surgery – Harrison Center - Dr. Kim was extremely professional and friendly.

Dr. Crystal Whitney. She always made me feel important as her patient. And I felt like things would be OK.

Adult Medicine - Dr. Kenney: She is a very good listener. She is interested in my questions and my health.

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Dr. Shah his bedside manner is the best I've had at this facility every he includes you, asks questions & it is all about you as his patient as opposed to just barely listening to what your concerns are different from the others.

Joslin - I have been w/**Dr. Weinstock** for 20+ yrs. She is fantastic!

Dr. Concilla has always been very pleasant & is never in a hurry to get through an appointment, even when he's running late.

Dr. Kelly she explains things to you in simple terms so anyone can understand

University Cardiology - Dr. Hani is very easy to talk to.

Dr. Kozman - Always attentive and takes time to listen to my concerns. Very re-assuring.

Dr. Luna Bhatta dealt with problem, & after explaining solution contacted scheduler who then set up date for procedure to solve problem.

Urology at Community - Dr. Khanna himself. He was very calm, knowledgeable, and it was a relaxing visit.

University Geriatricians – We think very highly of **Dr Brangman**.

Dr. Berg is exceptional - competent, kind, compassionate, caring

Adult Medicine – Dr. Ramsay Farah is extremely knowledgeable, caring and courteous. He is an excellent physician!!

University Cardiology - Love **Dr. Liu**.

Upstate Urology - Dr Bratslovsky and all his staff, excellent attitude, knowledge taking care of us the patient.

Dr. Trussell has always been pleasant and concerned about my health issue.

Dr. Makhuli - an excellent doctor in all ways.

Dr. Nikolavsky _ amazing doctor.

Dr. Dmitriy Nikolavsky - Very professional and quiet manner puts patients at ease -

Breast Care Center – This was my first time meeting with **Dr Charlamb**. I was very impressed. She provided excellent care.

Dr. Lei is most professional, compassionate and caring. She always addresses concerns about the fact I am the caregiver for a husband with dementia. Not many surgeons would be that thoughtful.

Center for Children's Surgery - Dr Wallenstein – amazing.

Dr Marcus Rivera - excellent, most compassionate doctor I have ever met.

Gamma Knife - Dr. Wood & Dr. Lacombe were excellent.

Dr. Shaprio - was compassionate professional and caring.

Upstate Outpatient Surgery Center - Dr. Trussell and his resident were very courteous and professional.

Dr. Blakely was very easy going and very professional and made me feel comfortable

Upstate Pediatric and Adolescent Center - Dr. Blatt - extremely professional and knowledgeable and always very kind and caring.

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Pediatric Surgery – Dr. Ahmed is amazing.

Dr Ahmed is amazing with children and their family's

Dr Stanger genuine caring for my son.

Dr Wallenstein compassionate, knowledgeable.

Dr Wallenstein very caring & courteous.

Dr Wallenstein very professional.

Surgery Center at CG - Dr. Keeney - procedure went very smoothly and my care and treatment was friendly, caring, kind, nice, very pleasant.

Upstate Pediatrics - Dr. Schurman: patient and understanding.

Vascular Surgery Center - Dr Surowiec is special to us.

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