

MORNING CMO REPORT

03.22.2017

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Mandatory Pain Management Education

Applies to All Physicians

Pain Mgmt
Advisory

Prescribers licensed in NY who have a DEA registration number to prescribe controlled substances, as well as medical residents who prescribe controlled substances under a facility DEA registration number, must complete at least three (3) hours of course work or training in pain management, palliative care, and addiction. The course work or training must be completed by July 1, 2017, and every three years thereafter. An attestation form will be required, but is not yet available on the Department of Health Bureau of Narcotic Enforcement website. See attached for full details.

You can complete this mandated education via NYACP (free), CAPC (free), or MSSNY (free to members, \$50.00 for non-members). See attached for full details.

Credentialed medical providers may send their certificate to Medical Staff Services for storage [medstaff@upstate.edu or fax [315-464-8524](tel:315-464-8524)] , as the Department of Health is requiring that documentation of the completion of the course work or training must be maintained by the prescriber for a minimum of six years from the date of the applicable attestation deadline for audit purposes.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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Outstanding Physician Comments

[Applies to All Physicians](#)

Comments
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

5W – Dr. Syed was fantastic, amazing man who understood my issues 100%.

Dr. Reyes & Lisa, PA, and Kevin went above and beyond their job.

Dr. Khan was very sympathetic & helpful.

AP1 - Dr. Naveed was great.

Hepatobiliary Clinic - Dr Jain!!! Very Knowledgeable and confident in his findings.

explained clearly what I had, why others had misdiagnosed and what the future plan would be. Very clear and understandable.

I felt **Dr Kittur** and staff were very up front with me and instilled a very high level of confidence.

Upstate Outpatient Surgery Center - Dr Lai she explained what she was going to do. I was nervous and felt much better.

Dr Riddell is so kind hearted with an amazing bedside manner.

Upstate Pediatric & Adolescent Center - Dr. Nimeh, he makes sure my son is totally take care of. To make sure nothing slips through the cracks. He's an amazing doctor.

Dr. Anderson made my child comfortable.

The Surgery Center CG - Dr. Krieger did excellent job.

I love **Dr. Keeney**.

Dr. Daly from anesthesia was excellent. Explained everything and answered all questions. She was very comforting.

Dr. Upadhyaya is very compassionate and takes great care of his patients.

Dr. Setter was wonderful. Dr. Setter was fabulous and got our daughter in right away. He was very considerate.

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UHCC Women's Health Services - Dr. Stephens truly impressed me because she was very nice and helped me understand a lot with twin pregnancy. Dr. Stephens is an awesome person and a good doctor. I thank all of the clinic for their hard work and kindness.

Dr. Weaver - she is very helpful.

Emergency Department – Dr. Smith was exceptional!

Emergency Department – CC – Dr. Vic was wonderful!

7A – Dr. Ghelani – wonderful, appropriate, clear and direct.

Dr. Azer was wonderful.

9E – Dr. Masood was excellent and treated the patient with respect as he was also a physician and could understand some of the information given to him.

6B – Dr. Dhamoon showed genuine interest in my case and answered all questions. I consider him to be an outstanding physician.

Medicine Subspecialties – Dr. Bonilla is an amazing doctor.

Dr. Bonilla listens carefully to my concerns and offers solutions.

Dr. Bonilla always explains my plan of care in a way that I understand.

Dr. Kato is an excellent doctor. I feel very comfortable with him; am confident in his knowledge of my health issues and his treatment plan. He explains everything thoroughly, whether it is a medication, treatment, or diagnosis.

I believe I have an excellent doctor in **Dr. Perl**.

Dr. Perl is always very kind and I feel like he really cares.

Dr. Yu is always friendly and welcoming. She takes plenty of time with me and listens to my concerns. I would definitely recommend her to my friends and family.

Joslin - Dr. Feuerstein is always caring and thorough. She knows my medical history well and remembers personal events I mention to her. She is very knowledgeable and encouraging when we discuss my management of my T1 diabetes and hypothyroidism. She is the best!

Surgery Harrison Center - Dr. Bem put me at ease with my medical concerns where other providers did not.

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University Cardiology – Dr. Carhart is extremely knowledgeable and generous with his time.

Dr. Carhart is great. He's about the only doctor I trust/have faith in.

Dr. Carhart is a very caring and personable person that I hold the highest regards for. He has listened to all of my concerns and has taken very good care of my health problems. He has also went above and beyond to help other family members at my request.

Dr. Szombathy is a doctor whose skills, patience, and communication other doctors should emulate. He always is fully aware of my medical (all) issues, never hurries taking the necessary time to perform a thorough review & answer all of my questions. I have the upmost confidence in the information & direction he provides to me.

Dr Singh, In my 62 yrs, I have not enjoyed many visits to the Dr. But he took the time and effort to make me understand and feel comfortable with what was going on with me at this time.

Vision Care – Dr. Swan – he is the best provider in CNY.

Dental Service – Dr. Smith – very friendly; made me feel very comfortable with my treatment.

Adult Medicine – Dr. Kuhn was concerned, prompt, extremely knowledgeable and helpful with my issues.

University Geriatricians – Dr. Berg is amazing.

UHCC Neurology – Dr. Mihaila was pleasant and understanding.

Breast Care Center – Dr. Charlamb is very knowledgeable and empathetic.

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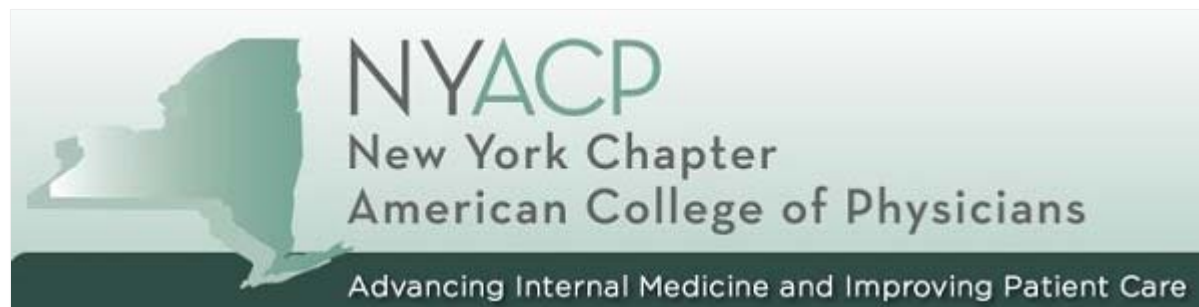
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Beth Erwin - Fwd: Re: NYSAMSS ISN Query - Continuing Education - DEA

From: Beth Erwin

Subject: Fwd: Re: NYSAMSS ISN Query - Continuing Education - DEA



Coming Soon: Fulfill NYS mandated pain management requirement with BU-NYACP 3-hour online course!

Module: New York State, in an effort to address the state's current opioid crisis, has mandated that **by July 1, 2017**, every person licensed under Title 8 of the NYS Education Law with a DEA registration and every medical resident who is prescribing under a facility DEA registration number shall complete **three hours of course work or training in eight clinical areas** related to pain management, palliative care, and addiction.

Online: Through the joint providership between Boston University School of Medicine and the New York Chapter American College of Physicians, **the Chapter will soon be releasing a 3-HOUR online educational course entitled "MANAGING PAIN AND OPIOID USE: AN EDUCATIONAL PROGRAM ON COMPLIANCE WITH NYS PRESCRIBING LAWS."** The 3-hour online course does not have to be completed all at one time. You may complete the 3 hours as your schedule allows and receive a certificate once you have completed all three hours.

CME+MOC Credits: NYACP's course will offer participants 3-hours of *AMA PRA Category 1 Credit(s)*[™] in addition to 3 MOC points through the American Board of Internal Medicine's (ABIM) Maintenance of Certification (MOC) program.

The online course will be offered free of charge to all and accessible through [NYACP's website](#).

Specific elements: The NYS Department of Health mandated educational course content includes:

1. State and Federal laws on the prescribing of controlled substances
2. Pain Management
3. Appropriate Prescribing
4. Managing Acute Pain
5. Palliative Medicine
6. Prevention/Screening/Signs of Addiction
7. Responses to Abuse and Addiction
8. End of Life Care

Target audience: Physicians, nurse practitioners, residents, registered nurses, nurses, physician

assistants, dentists, and pharmacists.

Educational objectives: At the conclusion of this activity, participants will be better able to:

- Summarize the best practices for pharmacologic management of acute pain including potential benefits and risks of opioid analgesics.
- Describe the New York State laws governing the safe prescribing of opioids.
- Communicate with patients about palliative care and end-of-life decisions.
- Appropriately document communication with patients about health care proxies and advance directives and describe the appropriate use of advance care planning CPT codes.

More information will be coming soon.

Center to Advance Palliative Care (CAPC) Online Curriculum:

Applicable Coursework for Meeting NYS DOH Mandatory Pain Management, Palliative Care, and Addiction Education/Training for Practitioners

On June 22, 2016, New York State signed new legislation that mandates prescriber training in opioid prescribing for acute pain. CAPC's Pain Management unit can be used to fulfill all topic requirements.

Who:

- Practitioners licensed in New York State who treat humans and have a DEA registration to prescribe controlled substances
- Medical residents who prescribe controlled substances under a facility DEA

What: Attestation of completion of mandatory 3 hours of CME-accredited training that covers all 8 of the topics listed below.

When: Coursework must be completed by July 1, 2017, and again every three years after this date.

Mandatory Training Topics and Applicable CAPC Coursework:

Training Topic	CAPC Course(s)	CME Credit Hours
State and federal requirements for prescribing controlled substances	Pain Management: Putting It All Together	.75
Pain management	(Any of the 14 courses in CAPC's Pain Management unit will apply to these requirements. Courses can be completed in any sequence.)	(Full unit confers 11 credit hours)
Managing acute pain		
Palliative medicine		
Appropriate prescribing	Matching the Drug Class to the Pain ; Patient Factors that Influence Prescribing Decisions ; Opioid Trials: Determining Design, Efficacy and Safety ; Prescribing An Opioid ; Prescribing Short-Acting Opioids: Four Case Studies	Courses range from .75 – 1.0 credit hours
Prevention, screening, and signs of addiction	Assessing Risk for Opioid Substance Use Disorder ; Monitoring for Opioid Efficacy, Side Effects and Substance Use Disorder	1.0 .75
Responses to abuse and addiction	Managing Pain in Patients at Risk for Substance Use Disorder	.5
End of life care	Special Populations and Patient-Controlled Analgesia	1.0

Note: Total coursework must meet or exceed 3 CME credit hours and cover each of the 8 topics listed above. A single course may fulfill more than one required topic (e.g. "Prescribing an Opioid" fulfills Pain management, Managing acute pain and Appropriate prescribing).

To Access Courses:

- Register a CAPC user account here: <https://www.capc.org/accounts/register>
- Log into [CAPC Central](#) and select 'Training Curriculum' to browse courses, or follow the links to specific coursework above

PAIN MANAGEMENT, PALLIATIVE CARE & ADDICTION

A SERIES OF THREE WEBINARS

Sponsored by the Medical Society of the State of New York & The New York State Office for Alcoholism and Substance Abuse Services

New York State requires that EVERY prescriber that holds a DEA license complete three hours of education every three years on addiction, pain management, and palliative care.

★**Note: Coursework REQUIRED by July 1st, 2017**★

Webinar 1: Thursday, March 9, 2017—7:30-8:30am

[Understanding the Current Legal Landscape in New York State for Prescribing Controlled Substances](#) (click to register)

Faculty: Patricia Bruckenthal, PhD, APRN-BS, FAAN & Trishia Allen, Esq.

Educational Objectives:

- ◆ Understand New York State and Federal Requirements for Prescribing Controlled Substances
- ◆ Discuss Guidelines for Chronic Pain

Webinar 2: Tuesday, March 14, 2017—7:30-8:30am

[Rational Opioid Prescribing for Chronic Pain Conditions](#) (click to register)

Faculty: Charles Argoff, MD & Patricia Bruckenthal, PhD, APRN-BS, FAAN

Educational Objectives:

- ◆ Discuss evidence based best practice recommendations for opioid therapy for chronic pain, patient risk assessments and documentation
- ◆ Describe palliative medical care and end-of-life care

Webinar 3: Tuesday, March 21, 2017—7:30-8:30am

[Patients with Opioid Use Disorders: Identification, Treatment, and Management of Co-occurring Pain](#) (click to register)

Faculty: Jeffrey Selzer, MD, Charles Morgan, MD & Frank Dowling, MD

Educational Objectives:

- ◆ Describe the Potential for Addiction, Patient Screening, Diagnosis and Subsequent Treatment or Referral.
- ◆ Recommend Tools to Assist in the Identification of High-Risk Patients for Whom Opioids are Indicated and Prescribed.



Registration FREE to MSSNY Members

\$50.00/course for Non-Members

If you are a current MSSNY member and did not receive your code, please contact Pat Clancy at pclancy@mssny.org

***Please note that issuance of free CME certificate will be based upon membership verification.**

The Medical Society of the State of New York is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The Medical Society of the State of New York designates this live activity for a maximum of 1.0 *AMA/PRA Category 1 credits*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.



Mandatory Prescriber Education Guidance

Prescribers licensed under Title Eight of the Education Law in New York to treat humans and who have a DEA registration number to prescribe controlled substances, as well as medical residents who prescribe controlled substances under a facility DEA registration number, must complete at least three (3) hours of course work or training in pain management, palliative care, and addiction. The course work or training must be completed by July 1, 2017, and once every three years thereafter, pursuant to Public Health Law (PHL) §3309-a(3).

The course work or training may be live or online.

The course work or training must include the following eight (8) topics:

- New York State and federal requirements for prescribing controlled substances;
- Pain management;
- Appropriate prescribing;
- Managing acute pain;
- Palliative medicine;
- Prevention, screening and signs of addiction;
- Responses to abuse and addiction; and
- End of life care.

Courses accredited for the continuing education of any licensees under Title Eight of the Education Law to treat humans, and which include any or all of the required topics above, are approved by the New York State Department of Health (Department) for the number of hours for which they are accredited.

Accrediting organizations include, but are not limited to the following:

- Accreditation Council for Continuing Medical Education (ACCME);
- The American Dental Association's Continuing Education Recognition Program (ADA CERP);
- The Academy of General Dentistry's Program Approval for Continuing Education (AGD PACE);
- The New York State Dental Association (NYSDA);
- American Podiatric Medical Association (APMA);
- Council on Podiatric Medical Education (CPME);
- The American Association of Colleges of Podiatric Medicine (AACPM);

- American Association of Nurse Practitioners (AANP);
- Accreditation Council for Pharmacy Education (ACPE);
- American Academy of Physician Assistants (AAPA);
- New York State Podiatric Medical Association (NYSPMA);
- The American Association of Nurse Practitioners (AANP);
- American College of Nurse-Midwives (ACNM);
- Medical Society of the State of New York (MSSNY); and
- New York Chapter American College of Physicians (NYACP).

Prescribers must complete course work or training in all eight topics. The topics may be covered by a single, comprehensive presentation or by multiple individual presentations for a total of at least three hours. Depending on the presentations, it may take longer than three hours to complete all eight required topic areas.

Prescribers must attest to their own completion of the course work or training. For medical residents who prescribe under a facility's DEA registration number, however, the facility must make such attestation.

For the initial attestation deadline of July 1, 2017, applicable course work or training completed from July 1, 2015, to July 1, 2017, is allowed. For each and every subsequent attestation period, course work or training must be completed during the applicable attestation period.

Prescribers licensed on or after July 1, 2017, who have a DEA registration, as well as medical residents prescribing controlled substances under a facility DEA registration, shall complete the course work or training within one year of registration, and once within each three-year period thereafter.

Documentation of the completion of the course work or training must be maintained by the prescriber for a minimum of six (6) years from the date of the applicable attestation deadline for audit purposes. Documentation must include the course work or training provider name, course work or training name, location it occurred, date it occurred, and number of hours completed for each.

In certain limited circumstances, the Department may grant an exemption to the required course work or training to an individual prescriber who clearly demonstrates to the Department that there is no need to complete such training.

For more information on the mandatory prescriber education requirement of PHL § 3309-a(3), the attestation form, and Frequently Asked Questions, please visit the Department's Bureau of Narcotic Enforcement website at: <http://www.health.ny.gov/professionals/narcotic/>, or call 1-866-811-7957.