

CMO REPORT

FROM THE DESK OF

Amy Tucker, MD, MHCM, Chief Medical Officer, Upstate University Hospital
Associate Dean for Clinical Affairs, College of Medicine

UPSTATE
UNIVERSITY HOSPITAL

December 13, 2021

COVID Update

# Positive	# ICU	# Vent
61	19	6

Anonymous COVID Vaccine Survey – Takes Less Than 5 Minutes!

by Dr. Telisa Stewart, Dr. Jana Shaw, and Dr. Amy Tucker

The pediatric COVID-19 vaccine is safe and effective. However, vaccination rates for kids under 18 remain low. A team of vaccination and public health experts at Upstate developed a brief, five-minute, survey to better understand Upstate employees preferences for vaccinating children against COVID-19. The information will help us to better understand barriers to vaccine uptake and improve access.

The survey is anonymous and can be found here: <https://redcap.upstate.edu/surveys/?s=LE3PF7A87EEL8RN3>. The survey link is also available on PCs throughout campus as an icon called, “Children COVID Vaccines” on the desktop. Please respond by Monday, January 10th.

Joseph Burczynski, PharmD Appointed as New Executive Director of Pharmacy!



I am pleased to announce that Joseph M. Burczynski, PharmD has been named Executive Director of Pharmacy Services effective December 9, 2021. He will oversee the design and operation of clinical pharmacy and medication distribution services throughout our entire health system.

Burczynski brings with him over 20 years of clinical and operational pharmacy experience. He is an experienced project manager that has emerged as a talented leader.

Burczynski began his career with Upstate in 2001 as a critical care pharmacist, while also working as a Specialist in Poison Information at the Central New York Poison Control Center. In 2013, he accepted a position as a Senior Pharmacist leading the Clinical Informatics and Pharmacy Inventory Management teams. During this time, he oversaw the pharmacy’s conversion to EPIC and lead the adoption of many innovative technologies. He is the primary author of multiple peer reviewed articles and is an active member of numerous multidisciplinary committees.

Burczynski earned his Doctor of Pharmacy degree from Albany College of Pharmacy in 2001.

Please join us in congratulating Joe on his new role!

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Words of Wellness

by Dr. Leslie Kohman

When people experience gratitude from their manager, they're more productive. And when teams believe that their colleagues respect and appreciate them, they perform better. Express gratitude to your co-workers today.

Revised COVID-19 Policies of Special Interest for Clinicians

- [Travel Advisory and Return Procedure During COVID-19 \(COV T-09\)](#): Quarantine and testing changes for domestic and international travelers. Updated references.

Outstanding Physician Comments

Comments from grateful patients receiving care on the units and clinics at Upstate:

Breast Care Center: Dr. Jayne Charlamb – wonderful! I love Ranjna Dr. Sharma. I will be keeping her. Dr. Prashant Upadhyaya was clear, sufficiently detailed, and displayed genuine concern for me as a patient. Dr. Prashant Upadhyaya – knowledgeable, helpful, and friendly.

Family Medicine: I feel Dr. Kaushal Nanavati was the best doctor in the whole world and was most fortunate to have his expertise over the years. He will be most sorely missed. A great doctor and man! Dr. Kaushal Nanavati is outstanding and I am sorry to lose him as my PCP. Dr. Kaushal Nanavati has always listened and prescribed good advice. Dr. Kaushal Nanavati is compassionate and caring. I will miss him. I really like Dr. Clyde Satterly – always professional and very personable. Dr. Clyde Satterly is the best doctor in town – caring, knowledgeable, and very willing to communicate and help. Dr. Clyde Satterly is the best doctor I have had in my 56 years of life. I have already recommended him to many others. Dr. Clyde Satterly – wonderful! Dr. Rupali Singla is a competent doctor and wonderful human being.

Joslin Center for Diabetes: Dr. J Kurt Concilla is my favorite doctor. He listens, helps, is compassionate, knowledgeable, experienced and he does his work with care. Very personable. Dr. Ruban Dhaliwal is excellent in all of these areas. Dr. Ruban Dhaliwal always impresses me with her knowledge and explanation of issues/treatments. She's excellent. My experience with Dr. Barbara Feuerstein was excellent as always. She is professional, direct, and personable. Dr. Barbara Feuerstein, as always, is outstanding in her bedside manner as well as her knowledge and capability with explanations. I always leave feeling good. Dr. Barbara Feuerstein was excellent as always. She was warm, caring, professional and thorough. Dr. Barbara Feuerstein is personable, patient-oriented, and knowledgeable – always able to site up-to-date research and recommend new meds, tools, and practices to help manage diabetes. She asks questions and listens to the answer. She is always happy to see me and makes me feel comfortable. She provides outstanding care and is a plus to your

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practice! She is always happy to see me and makes me feel comfortable. She provides outstanding care! **Dr. Rachel Hopkins** – thorough, knowledgeable, and kind. **Dr. Rachel Hopkins** – great! **Dr. Robert Izquierdo** – caring, professional, explains things extremely well and very clearly, and communicates extremely well at all times. He is an all-around top physician. I am fortunate to have this physician. He has helped me greatly with my medical issues. Very highly rated!! **Dr. Roberto Izquierdo** always listens to my questions and concerns. He also explains testing and diagnosis in a way I can understand. I give him 5 stars for bedside care and professionalism (5 being the highest). **Dr. Roberto Izquierdo** is always so compassionate. I'm one of his most histrionic patients, and he is mindful of my anxiety about exams, doing his best to allay my anxiety. **Dr. Vishwanath Pattan** was informative, clear with instructions, and seemed very caring about my personal health. **Dr. Vishwanath Pattan** took time to explain test results and if any changes needed to be made. He answered all my questions and was eager to explain anything else.

Joslin Pediatric Center: **Dr. David Hansen's** bedside manner is excellent. He is caring and thorough in his treatment. **Dr. Lauren Lipeski** is very helpful and an asset to our future healthy growth. Thank you! **Dr. Lauren Lipeski** is so helpful and we highly recommend her.

Multidisciplinary Programs Cancer Center: **Dr. Mark Crye** completely explained the issues and potential treatments. My appointment with **Dr. Mashaal Dhir** went really well! He was very professional and he clearly explained my problem to me and my husband. He really eased my worries and I felt relieved after talking to him. It was a wonderful experience! **Dr. Jesse Ryan** – caring, compassionate, amazing!

Pediatric Cancer Center: This visit was one of the best because we got to see **Dr. Jody Sima!**

Pediatric Gastroenterology: **Dr. Marcus Rivera** explained everything and listened. **Dr. Marcus Rivera** is very personable and talked on the child's age level so she understood him and what he feels is going on. She likes her doctor very much.

Pediatric Multispecialty Clinic: **Dr. Christopher Fortner** is fantastic!

Rheumatology Clinic: **Dr. Patrick Riccardi** was very easy to speak with and listened carefully to my concerns.

Happy Holidays!

Thank you for all that you do!

~Amy

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