10RNING CMO

01.13.2016

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer, Associate Dean for Clinical Affairs, Upstate University Hospital



Attending Notification and Documentation of RRTs

Applies to All Physicians

RRT Update Just a reminder that any Rapid Response Team (RRT) activation is considered a critical juncture in the care of a patient and by policy requires immediate notification of the attending physician of record for that patient. In addition, each RRT call should be accompanied by a notification within the electronic medical record documenting the thought process related to the care of the patient and decisions made in managing the RRT. We will continue to audit this carefully to make sure that the response and documentation of that response is adequate.

Flu Shot Reminder

Applies to All Physicians

Flu **Update** As of today there are still several dozen physicians on the medical staff who have not yet documented receipt of an annual flu shot. For those of you in this category, please make every effort to get this done as soon as possbile. Medical Staff policy requires a flu shot be otained once the State declares the volume of flu to be elevated (which it has not yet done). To avoid being suspended from the medical staff, physicians need have this in place 72 hours within declaration.

Student Debate

Applies to All Physicians

Debate Informational

Wanted to make everyone aware of an invitation to physicians to attend the 4th Annual Dialogues in Health Policy debate held by our medical students. This year's debate focuses on physician assisted suicide and should be another engaging conversation led by first and second year medical students. The debate will be held January 19, 2016, from 5:30 – 7:30 pm, 9th floor Weiskotten Hall. Dinner will be served.

Revised Policy on Difficult Airway Management

Applies to All Physicians

Airway Mgment Update

Please see attached related to the revised policy on Difficulty Airway Management along with an Adult Difficulty Airway Management Algorithm.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient. HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

MORNING CMO REPORT

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Outstanding Physician Comments

Applies to All Physicians

Comments Informational Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Inpatient

Pediatrics- Dr. Schafer answered my many questions respectfully and in detail.

11E- Dr. Ahmed was absolutely wonderful; always spent time answering questions.

12E- Dr. Schafer was wonderful. She is excellent!

9G- Dr. Krishnamurthy is the best caring doctor I have ever been in contact with.

Dr. Duleep is excellent!

8G- Dr. Costanza is one awesome doctor!

6B- Dr. Dhamoon is fantastic; skilled, patient and kind beyond belief.

Dr. Hegazy was attentive and listened to my needs. Great!

Outpatient

University Vision Care – Dr. Anthony Andrews is considerate, understanding and really cares about his patients. Good beside manners. He goes way

above his patients care no matter what day it is or what time of the day or night it is.

Dr. Sam Alpert not only gives you the medical background but he puts it in terms the average layman can understand.

UHCC Neurology - Dr. Duleep is very knowledgeable and an excellent communicator.

Dr. Sanders was very knowledgeable.

Dr. Ko was very concerned and caring.

Dr. Young is very caring, thoughtful and professional.

Joslin – Dr. Izquierdo is always a pleasure to see; very happy with the care he provides.

Adult Medicine – Dr. Buchan – I would give her a gold ribbon.

Dr. Baral was very pleasant, caring and understanding.

University Geriatricians – Dr. Brangman is very professional and caring.

Dr. Berg was very professional and concerned. She did an excellent job.

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Upstate Pediatrics - Dr. Sisskind is very pleasant and informative.

Upstate Urology – Dr. Nikolavsky & Dr. Vourganti – pleased with care and treatment.

Dr. Makhuli is always friendly, concerned and attentive to me. I am fortunate to be in his care.

ENT – Dr. Marzouk was very professional but also very friendly & sociable. Down to earth.

Dr. Marzouk is warm, compassionate, professional; straightforward and attentive.

Dr. Ryan did an excellent job talking with me.

University Cardiology - Dr. Michiel is very professional & provides excellent personal

care. Does his homework, always prepared and readily responds to patient needs.

Dr. Chaudhuri is an excellent doctor.

Medicine Subspecialties – Dr. Yu is very courteous and pleasant.

Dr. Yu is very informative, kind, supportive and professional.

Dr. Whittaker was very professional.

Adult Emergency Department - Dr. Shaw is a gem!

Non Press Ganey

Center for Children's Surgery – Dr. Ahmed was awesome; so informative, supportive and kind to our family's needs.

Dr. Marzouk was wonderful!

Upstate Urology – Dr. Manwaring helped a great deal. I feel like he saved my life. He is very competent and personal. He was my best friend for two days while I was in the hospital.

Dr. Paonessa is a great surgeon; her manner is very calming and reassuring.

Breast Imaging - Dr. Albert was very caring, compassionate and friendly!

Midwifery Clinic – Dr. Millar is extremely thorough, straightforward and caring. She listens and is patient. She's great!

Outpatient Surgery Center - Dr. Alpert is remarkable.

University Peds & Adolescent Center – Dr. Nelsen is an excellent doctor who cares.

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