
Webex
Getting Started

Simply go to upstate.webex.com and sign in with your Upstate username and password.
If you receive an error stating "invalid username or password" please contact the helpdesk.

You will be prompted to install Cisco Webex Meetings Desktop App – this application is now located in the “Upstate Applications” folder on the desktop of Windows 10 PC users.

If you are not on the Upstate campus, you can download the application to your computer or device.

The default “Modern View” is easy to use.

Helpful resources to get you started:

<https://help.webex.com/ld-nyw95a4-CiscoWebexMeetings/Webex-Meetings>

<https://collaborationhelp.cisco.com/landing/ld-nepy3p4/c8b9e891c1ad11e8a5cd6d9b0f3a2449>

Get Started with Cisco Webex Meetings for “Hosts”:

<https://collaborationhelp.cisco.com/article/en-us/nrebr3c>

Get Started with Cisco Webex Meetings for “Attendees”:

<https://collaborationhelp.cisco.com/article/en-us/n62wi3c>

How to Connect your Audio and Video:

<https://collaborationhelp.cisco.com/article/en-us/cjr7xq>

Join a Cisco Webex Test Session: (on cisco website): <https://www.webex.com/test-meeting.html>

Register for Cisco Webex Quick Classes:

<https://collaborationhelp.cisco.com/article/en-us/nkpwpgd>

At the link above, you may sign up for an upcoming class or click on “Completed Sessions” to view recordings of popular topics such as “Webex Meeting Essentials: Getting Started”, etc.

With your Webex license, you have access to the full “Cisco Webex Meetings Suite”

*If difficulties logging in with your Upstate.edu credentials, please contact the Upstate Help desk at [315-464-4115](tel:315-464-4115) and ask for assistance with logging in with AD credentials. You may also email them: helpdesk@upstate.edu