UPSTATE MEDICAL UNIVERSITY

Having issues logging into your application? Here are some tips that may help!

First, make sure you have the right link: https://bannerweb.upstate.edu/pls/prod/bwskalog.P_DispLoginNon

Many log-in issues have been resolved by accessing the above link in an **incognito browser**—we highly recommend this!

<u>Use the exact log in instructions provided to you</u> in the invitation to complete the supplemental application. You do not want to create a new account.

Your user ID is your **PTCAS ID** with an "P" in front of it.

Example User ID: P12345678 (pictured below)

Your pin is your <u>SIX-digit</u> date of birth in this format **MMDDYY.**

Admissions Login



Return to Homepage

If the above *still* doesn't work, you can <u>clear your browser's cache and close the entire browser</u>, not just the tabs you have open. Re-open the browser and try logging in with your log in with your user ID and pin in the format above.

Still not working? Reach out to us to schedule a time to screenshare, and we would be happy to walk through it with you!

Good luck!

Student Admissions & Processing

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