



Our passion is working with students to achieve their goals. We do this in a number of ways and our work is guided and made possible by:

- A focus on Student Success
- Strong Partnerships
- Innovation
- Meeting Students “Where They Are”
- The Potential of Our Employees
- Serving the Community

VP & DEAN'S OFFICE • ADMISSIONS • CAMPUS ACTIVITIES • STUDENT SUCCESS • FINANCIAL AID • GENEVA TOWER • REGISTRAR'S OFFICE
STUDENT COUNSELING • STUDENT DATA SYSTEMS

The individuals who represent the functions, in Division of Student Affairs, are known by students, faculty and staff as “go-to” resources regarding the student experience. We are proud of and enjoy this reputation and we know it is made possible by living our values.

1. **Student Success:** From the moment we receive a student’s application to one of our academic programs, until the time they walk across the stage at a commencement ceremony we are honored to facilitate, our work is squarely focused on student success. Academic achievement is the obvious priority, but it is never achieved in a vacuum. We pay attention to and help students grow in the various contexts in which they live their lives.
2. **Partnerships:** We work closely with students, collaborating education and community organizations, College Deans and faculty members, as well as other Upstate Medical University support services, in the name of student success. From providing tutors for struggling students, to working out a new financial aid budget to cover an emergency, to working with faculty in making grade submissions easier and more timely, the reason is always the same: to ever-improve the student experience.
3. **Innovation:** The student experience is influenced as much by students’ expectations as it is by the academic rigor and context of the institution. These expectations, like technology, are a moving target. We constantly update processes, systems, and co-curricular programs to meet students’ needs (and their expectations).
4. **Meet Students “Where They Are”:** It has always been our job to assess, well communicate, and work with others to eventually meet the needs of our students. And, while this fundamental tenet remains constant, what doesn’t is how we do that. Our delivery of services must now be available on-line 24/7. We must challenge students to think and feel, in ways that may make them uncomfortable. We have to support students as they struggle “to keep up” in the most demanding academic environment they’ve experienced. We must help students balance (or more often juggle) the competing priorities that now seem to be “a given”. We must appreciate and attend to the uniqueness of individuals and well serve the population as a whole.
5. **Employee Potential:** The employees in Student Affairs have the honor of doing great work and their commitment and contributions must be celebrated! Each member of our staff has unique potential to positively impact the student experience. They do more than provide services; our employees create experiences for the students, and faculty/staff colleagues with whom they work.
6. **Community Service:** As a Division, we not only facilitate opportunities for our students serve, we too are committed to service. We model the notion of interdependence and we humbly contribute.

JULIE R. WHITE, PhD

VP FOR EDUCATIONAL SERVICES AND DEAN OF STUDENT AFFAIRS

DEAN'S OFFICE

The commitment of the Dean's Office to students is demonstrated by the services provided but, just as important is the space and atmosphere that students experience here. The primary goal of the Dean's Office is to assist our students in achieving their goals. The staff also work closely with the faculty on academic policies and programs.

PHONE: 315-464-4816

EMAIL: STUDAFF@UPSTATE.EDU

ADMISSIONS

The Admissions Office strives to recruit, admit, and enroll a diverse and outstanding student body whose academic accomplishments, clinical experiences, community service, and research indicate they will become the finest healthcare professionals and researchers.

PHONE: 315-464-4570

EMAIL: ADMISS@UPSTATE.EDU

CAMPUS ACTIVITIES

The Campus Activities staff work to coordinate a diverse (social, cultural, and recreational) co-curricular program for the Upstate community.

PHONE: 315-464-5618

EMAIL: CAMPACT@UPSTATE.EDU

FINANCIAL AID

The Financial Aid Office assists students and families in the achievement of their post-secondary educational goals by making every effort to remove financial barriers.

PHONE: 315-464-4570

EMAIL: FINAID@UPSTATE.EDU

GENEVA TOWER

Geneva Tower provides housing to students from all four colleges at Upstate Medical University.

PHONE: 315-464-9407

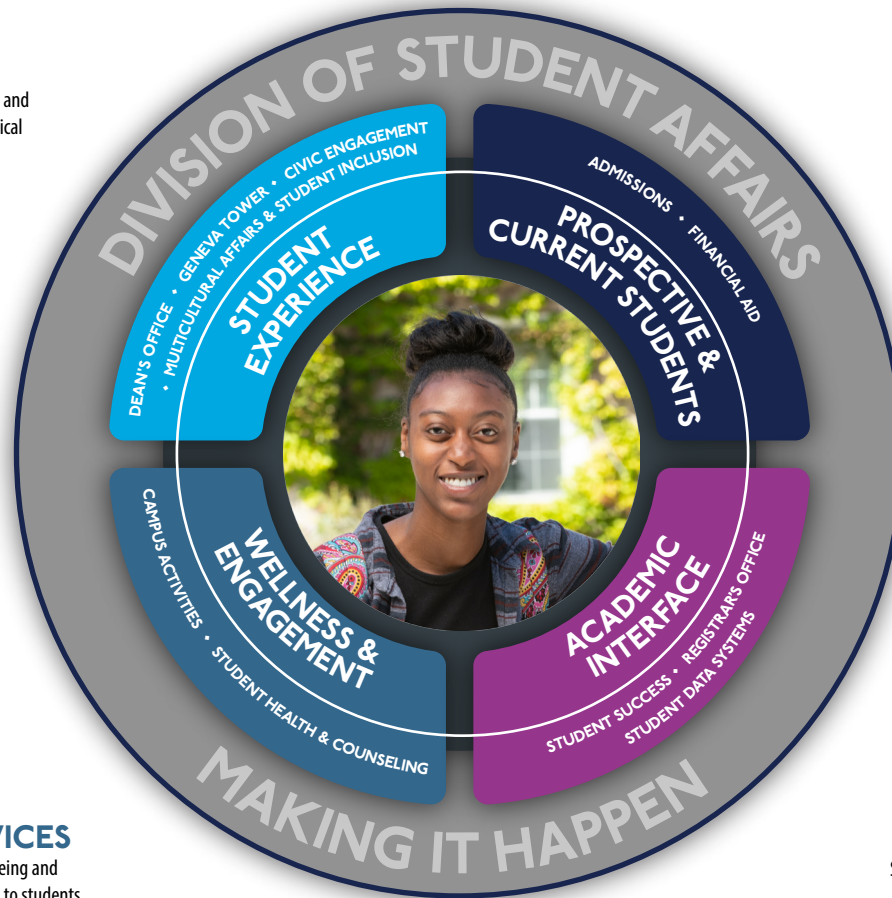
EMAIL: GENEVA@UPSTATE.EDU

STUDENT COUNSELING SERVICES

Student Counseling Services promotes students' personal well-being and professional growth through the provision of counseling services to students and educational and outreach programming to the University community.

PHONE: 315-464-3120 EXT. 6

EMAIL: SCS@UPSTATE.EDU



STUDENT SUCCESS

The Student Success Center encompasses a wide range of support services that includes Academic Support Services, Student Retention, Multicultural Affairs & Student Inclusion, Disability Support Services, Collegiate Science and Technology Entry Program (CSTEP), and Judicial Affairs. Each function provides support to students during their time here at Upstate.

STUDENT SUCCESS

PHONE: 315-464-8855

EMAIL: STUSERVE@UPSTATE.EDU

MULTICULTURAL AFFAIRS & STUDENT INCLUSION

PHONE: 315-464-5433

EMAIL: UPSTATEMASI@UPSTATE.EDU

REGISTRAR'S OFFICE

The Registrar's Office is the custodian of academic records, develops the schedule of classes, coordinates course enrollment and registration, certifies student enrollment and degrees awarded, and produces transcripts for current students and alumni. The Registrar's Office also provides support services for international students and students receiving federal veteran's benefits.

PHONE: 315-464-4604

EMAIL: REGISTRAR@UPSTATE.EDU

STUDENT HEALTH

Student Health provides medical care for students at the University. This includes visits for acute illness, disease management, routine physicals, and even gynecologic care provided by our team of Nurse Practitioners.

Students can also be referred for services such as labs, radiologic studies, and specialty care as needed.

PHONE: 315-464-4260

EMAIL: eshealth@upstate.edu

STUDENT DATA SYSTEMS

Student Data Systems maintains "MyUpstate" which is used by current students to pay bills, review final grades, submit course and teacher evaluations, review and accept financial aid, as well as other university business. Students also find notifications on required/pending tasks.

EMAIL: MYUP@UPSTATE.EDU

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