



# UPSTATE

MEDICAL UNIVERSITY

EDUCATION • HEALTHCARE • RESEARCH

January 2019

Dear Valued Member of the Upstate Family,

As we welcome a new year, we want to thank you for your continued service and commitment to Upstate Medical University.

We are all in some way connected to our tremendous public mission. We are here for the patients we care for and cure; the students we educate; the research discoveries we advance; and for all the members of the communities we serve.

So many of you have helped move Upstate forward. Thank you to all who work with your colleagues on a daily basis to achieve this. We encourage you all to ask, and take action within your areas on such questions as: *How can we make this experience better for our patients? What else can we do to support our students? How can we make it easier for providers to refer? How can this process be smoother? What else can improve results?*

As we begin what are new leadership roles for us, we also want to share that we have a deep appreciation for what is best about Upstate. Together, we have more than 60 years of combined service at Upstate, and we also have had the good fortune to have worked with wonderful colleagues and mentors, many of whom were right here.

We are certain that the future is bright, and we want you to feel confident and proud as well.

With all best wishes for a happy and productive year ahead,

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