

Parking Information

The following programs are available to assist patients and families with occasional, long-term, and frequent parking use.

Patient and Visitor Parking

Patient and visitor parking is in the SUNY Upstate Medical University Garage. The garage is located across from the hospital entrance and can be entered from Adams Street. The E-Lot next to the hospital circle is also available.

Daily Parking Fees:

- Based on hourly rates posted at the entrance of the lot. Parking is free for the first 30 minutes.

Monthly Parking Fees:

Monthly parking is available in the parking garage across from the hospital, entrance on Adams Street. Persons eligible are patients and family members.

- The fees, based on a calendar month, are \$42.80, plus a \$5.00 refundable deposit on access card.
- Payment for half-months can be made after the first full month of use.
- To register, bring your vehicle registration to the Parking Office, Room 1801, Hospital. (More than one vehicle may be registered - only one vehicle can park at a time.)

Upstate Statement related to parking services

In order to provide parking services, parking fees must be charged, unless the patient qualifies for special arrangements.

To qualify for free parking:

- You must be an outpatient at SUNY Upstate Medical University or an affiliated clinic, travel 50 miles or more one way, and/or have a fixed income.
- To apply, go to the parking office (located off the main hospital lobby, Room 1801, and fill out an application.

Parking Office • Room 1801 • University Hospital • Tel: (315) 464-4801

Directions to Upstate Medical University

Coming from the West:

- Thruway Exit 39 (Syracuse)
- Take 690 East to 81 South to Adams/Harrison exit (#18)
- Bear left. You will go under Rt.81
- Left at second light (Adams St.)
- Parking garage and Adams St. entrance are on the left.

Coming from the North:

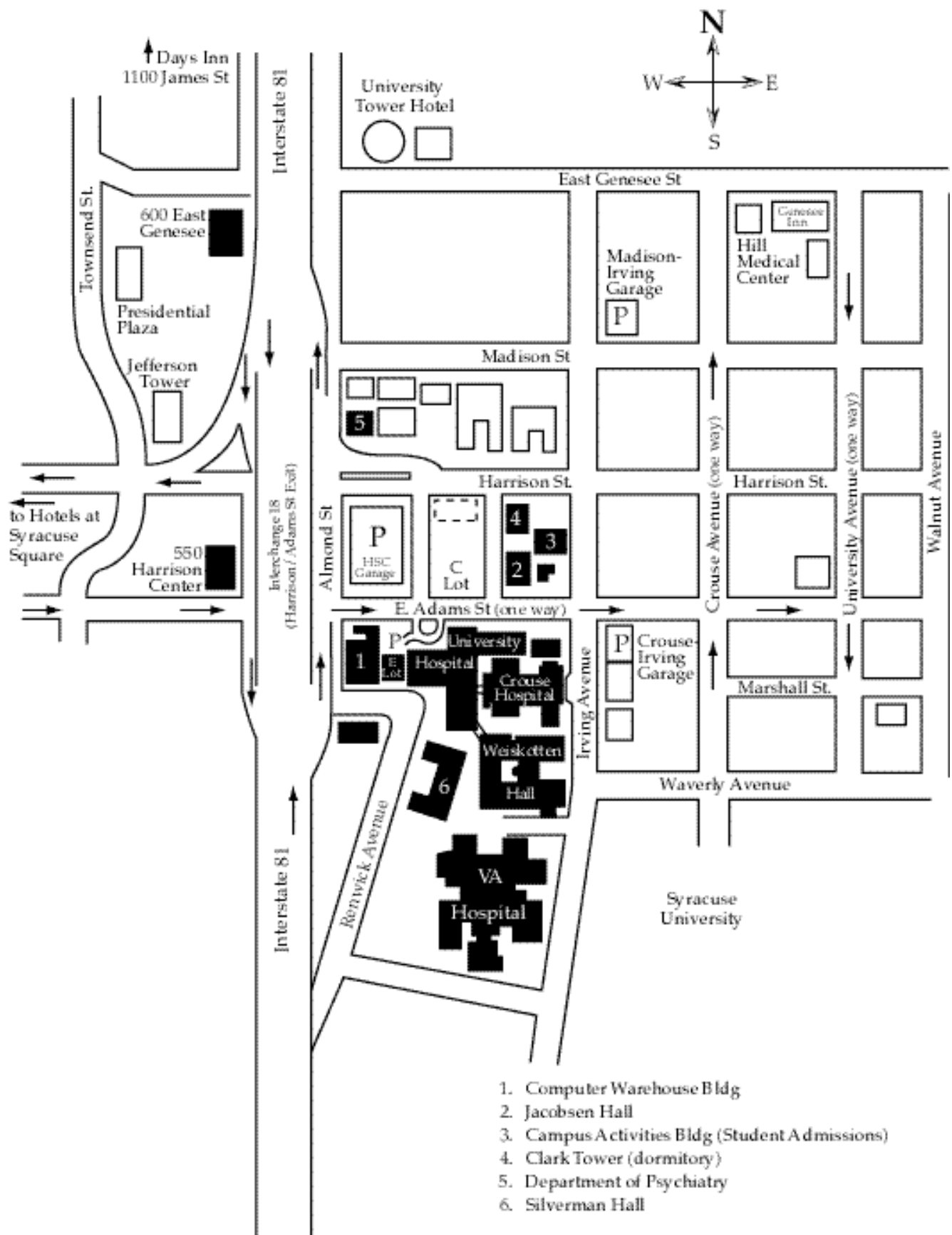
- Route 81 South to Adams/Harrison exit (#18)
- Bear left. You will go under Rt.81
- Left at second light (Adams St.)
- Parking garage and Adams St. entrance are on the left.

Coming from the East:

- Thruway Exit 34A (481)
- Take 481 South to 690 West to the Downtown/Townsend St. exit (#8)
- Turn left off the ramp onto Townsend St.
- Left at sixth light (Adams St.)
- Pass under Rt.81 overpass while crossing Almond St.
- Parking garage and Adams St. entrance are on the left.

Coming from the South:

- Route 81 North to Adams St. (exit #18)
- Turn right on Adams St.
- Parking garage and Adams St. entrance are on the left.



1. Computer Warehouse Bldg
2. Jacobsen Hall
3. Campus Activities Bldg (Student Admissions)
4. Clark Tower (dormitory)
5. Department of Psychiatry
6. Silverman Hall

Billing Information

After you are discharged from the Hospital, you will be billed for the services you received during your stay. The services provided are separated into two categories: Hospital and Doctor.

- Hospital services include: your room charge, nursing, therapies, meals, drugs and any supplies that were needed.
- Physician services include: services provided by your doctor and *are billed separately by the doctor's office (not the Hospital)*. The following information relates only to the billing process for Hospital provided services.

If you have insurance...

A bill will be sent to you for any remaining balances after all insurance coverage has been billed and payments or denials have been received. You will receive two bills with a 30 day interval between each statement. If no payments have been received within 21 days of the second bill, the account is turned over to the NYS Attorney General for further collection proceedings.

If you do not have any insurance

The itemized statement is also the initial bill. It will be accompanied by a self addressed envelope which may be used to send your payment. You will then receive two bills with 30 day intervals between each statement. If no payments have been received within 21 days of the second bill, the account is turned over to the NYS Attorney General for further collection proceedings.

If you have any questions regarding your hospital bill, please feel free to contact our billing office at 1-800-766-1539 or 315-464-4320 between the hours of 8:30 am and 4:30 pm, Monday through Friday.