OUR UPSTATE ONE UNIVERSITY ROAD MAP STRATEGIC PLAN

PERFORMANCE MEASURES REPORT INSTRUCTION GUIDE

How to Navigate the Report Electronically



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OUR Upstate (Tier 1) Strategic Plan Performance Measures Report Instruction Guide

How to Navigate the Report Electronically

Our Upstate (Tier 1) Strategic Plan Strategy Map

From the Strategy Map, you can navigate to other sections of the document as follows:

Figure 1 Instructions



Strategic Objective Dashboards: Click on the name of the strategic objective in the Strategy Map to go to the dashboard of performance measures for that objective.

Example:

OUR Upstate Strategic Objectives and Strategy Map									
Learners, Patients, Community & Other Stakeholders	Increase Reputation for Excellence	Improve Health Outcomes	Reduce Health Disparities	÷	Increase Access				



Notes and Data Dictionary Page: Click on the hyperlink titled "<u>Notes and Data Dictionary</u> <u>Table of Contents Page</u>" located at the bottom of the page. From that Table of Contents page you can navigate to the "Notes and Data Dictionary" pages for a specific strategic objective, which provide additional details about the performance measures.

Figure 1:

NE UNIVERSITY ROAD MAP					
	2018 Quarterly	Report #1			
To see the dashboard of Performance N	leasures for a specific Objective, click on the	a name of the Objective in th	e Strategy Man below:		
	OUR Unstate Strategic Ohie	ctives and Strategy	Man		
	oon opstate strategie obje	circo ana orracegy	map		
Learners, Patients, Community & Other Stakeholders	Increase Reputation for Excellence	Improve Health Outcomes	Reduce Health Disparities	Increase Access	
Financial Stewardship	Improve Fiscal Responsibility & Transparency		Improve Financial Performance		
Internal Processes Improve Eff & Account	ciency Grow Programs & Community Partnerships	Improve Quality E	nhance Innovation 🗲	Increase Integration	
Organizational Increase Div Capabilities (People, Equity, Acc	ersity, ess & Improve Culture of → In Trust	ncrease Workforce 🗲 F	Optimize Technology, acilities & Support		

Dashboards of Strategic Objective Performance Measures

From the Strategic Objective Dashboards, you can navigate to other sections of the document as follows:

Figure 2 Instructions



Strategy Map: Click on the gray button titled "Return to the Strategy Map" located on the top right side of the page.

Example: Return to Strategy Map



Notes and Data Dictionary Page: Click on the yellow button titled "Go to Notes Page" located on the top right side of the page. This will take you to the first page of the "Notes and Data Dictionary" section for that Strategic Objective Dashboard's performance measures.

Example: Go to Notes Page



Addendum Report: Click on the <u>hyperlink</u> provided on the Dashboard to go to the Addendum Report associated with the performance measure.

Example: For a detailed report by College program, click on the link below: Available Seats and Applications by College Program Category

Figure 2:

erspe	ctive: Learners, Patients, Community, & Other Stakeholders					
	Increase Reputat	tion for	Excellence			
						Go to Notes Page
	Clinical: HCAHPS "Willingness to Recommend Hospital"	Education: # of Available Seats and Applications by UMU College				
	(Both Hospital Campuses)	2017 Academic Year College Program Category # of Available Seats # of Applications Mod Applicants to Fill Available Seats				
			BPS/BS imaging	29	116	25%
	Suprau Persense: "Definitely Ver"	1	Cardiovascular Perfusion	12	49	24%
	Survey Response: Definitely res	Health Professions	Clinical Laboratory Sciences	28	41	68%
00.0%		(CHP)	Respiratory Therapy, BS	20	22	61%
00.0%			MS, Med Tech Scholars	4	15	27%
80.0% 60.0% 40.0% 20.0% 0.0%			Physician Assistant, MS	15	814	48
60.0%	68 7% 77.7% 74.8% 76.6% 70.1% 70.4% 72.8% ce 2% 75.0%	Madicine	CHPTotals	178	1915	15
40.0%	Y	(COM)	Public Health	45	70	04%
20.0%			COM Totals	215	4403	5%
0.0%		Nursing	Bachelor of Science (85) Doctor of Nursing Practice (DNP)	175	155	115%
	Q1 Q2 Q3 Q4 Q1 Q2 Q3 Q4 Q1	(CON)	Master of Science (MS)	175	226	77%
	CY 2016 CY 2016 CY 2016 CY 2016 CY 2017 CY 2017 CY 2017 CY 2017 CY 2018		Certificate	50	32	227%
	(Jan-Mar) (Apr-Jun) (Jul-Sep) (Oct-Dec) (Jan-Mar) (Apr-Jun) (Jul-Sep) (Oct-Dec) (Jan-Mar)	Graduate Studies	Mester of Science (MS)	-++0	417	12%
		(COGS)	PhD	15	143	13%
	meeting Target - % or Survey Responses or "Definitely res"		COGS Totals	27	186	15%
	CF 2016: 2 78.2%	Data Provided By: UMU Student Affairs - Admissions, April 2018 NOTE: A % greater than 100% indicates there were more available seats than there were applicants				
	CY 2017: 2 80.0%					
	CY 2018 Q1: ≥ 80.0%		ior a detailed report h	w College pro	gram click on	the link below:
		'	or a detailed report b	by conege pro	gram, click on	the link below.
nta Provi	ided By: UMU Clinical Practice Analysis and Support, April 2018		Available Seats and A	Applications b	y College Pro	gram Category
	Research: Total Sponsored Research Expenditures		Workforce: Reten	tion Rate (H	ospital, Cam	pus, Faculty)
		100.0%				99.40%
		100.070			-	
\$40,0	000,000 FY 17 Total = \$33,327,431	99.0%				
		00.004	99.05% 99.10% og e	894 99.08% 99	.16% 99.08%	98,92%
\$30,0	000,000 \$8,670,865 \$25,073,838	98.0%	20.00			30.03.0
	\$24,656,566	97.0%				
\$20,0	\$8,684,258 \$8,468,681					
		96.0%				
\$10,0	000,000 \$8,432,702 \$9,008,686	95.0%				
	\$7 529 605 \$7 596 471	35.0%	01 02 03	04	01 02	03 04 01
	\$0		CV 2016 CV 2016 CV 20	16 CV 2016 CV	2017 CV 2017	CV 2017 CV 2017 CV 2019
	EV 2017 EV 2018 VTD		(lan-Mar) (Anr-Jun) (Jul C	en) (Oct-Dec) (In	Mar) (Apralum)	(Jul-Sen) (Oct-Dec) (Jan-Mar)
			Service of the servic	eb) (occosec) (ia	ennar) (Abr-Jun)	harveb) (occose) han-wai)
	(lul lum) (lul Me)					

Notes and Data Dictionary Pages for Performance Measures

From the Notes and Data Dictionary pages, you can navigate to other sections of the document as follows:

Figure 3 Instructions



Strategy Map: Click on the gray button titled "Return to the Strategy Map" located on the top left side of the page.

Example: Return to Strategy Map



Strategic Objective Dashboard: Click on the hyperlink titled "<u>Click Here to Return to</u> <u>Objective Dashboard</u>" located at the end of each data dictionary table.

Example: Return to Dashboard: Click Here to Return to Objective Dashboard

Figure 3:

	OUR UPSTATE	OUR Upstate (Tier 1) Strategic Plan Performance Measure Report							Issued Date: MM.DD.YY		
) [Return to Strategy Map	Performance Measure Notes and Data Dictionary									
1	OUR Upstate Strategic Pla	state Strategic Plan Performance Measures									
	Perspective:	Learners, Patients, Community, & Other Stakeholders									
	Objective:	Increase Re	ncrease Reputation for Excellence								
i	Performance Measure:	nance Measure: Clinical: HCAHPS "Willingness to Recommend Hospital"									
	Abbreviations: HCAHPS = Hospital Consumer Assessment of Healthcare Providers and Systems Q1= 1st Quarter (January-March); Q2 = 2nd Quarter (April-June); Q3 = 3rd Quarter (July-September); Q4 = 4th Quarter (October										
	December)										
		CY = Calenda	r Year								
		UMU = Upstate Medical University									
	Definitions:	HCAHPS: a national, standardized, publicly reported survey of patients' perspectives of hospital care									
		Both Hospital Campuses: (1) University Hospital Downtown Campus; (2) University Hospital Community Campus									
	Reporting Frequency:	Quarterly									
	Reporting Period:	Calendar Year									
	Data Provided By:	Clinical Practice Analysis and Support, Upstate Medical University HCAHPS Patient Satisfaction Survey									
	Data Source:										
	Report Updated:	Quarterly in April, July, October, and January									
	Desired Trend: Increasing										
				Threshold of Meeting		Intermediate Zono	> 70 5% and <	Thrashold of Not Mesting			
	2016 Target	78 20%	Thresholds	Target ("green" zone)	>78.2%	("vellow zone")	2 70.5% and ≦	Target ("red" zone)	< 70.4%		
	2010 Turget	70.2076	mesholds	Target (green zone)	270.276	(yellow zone)	70.176	Target (Tea 2016)	270.476		
				Threshold of Meeting		Intermediate Zone	≥ 72.0% and ≤	Threshold of Not Meeting			
	2017 Target:	80.00%	Thresholds	Target ("green" zone)	≥ 80.0%	("yellow zone")	79.9%	Target ("red" zone)	≤ 71.9%		
				Threshold of Mastire		Intermediate 7	> 72.0% and 5	Throchold of Not Masting			
	2018 01 Target	80.00%	Thresholds	Target ("green" zone)	> 80.0%	("vellow zone")	2 9 2.0% and 5	Target ("red" zone)	< 71.9%		
	Additional Notes										
	Return to Dashboard	Click Here to	Return to Obie	tive Dashboard							
Ŀ											

Addendum Reports

From the Addendum Reports, you can navigate to other sections of the document as follows:

Figure 4 Instructions



Strategy Map: Click on the gray button titled "Return to the Strategy Map" on the top left side of the page.

Example: Return to Strategy Map



Strategic Objective Dashboard: Click on the blue button titled "Return to Objective Dashboard" located at the top left side of the page.

Example: Return to Objective Dashboard

Figure 4:

