

UPSTATE update

A publication
for the
SUNY Upstate
Medical University
Community

NOVEMBER 17 THROUGH DECEMBER 1, 2004

Take Note



Great American Smokeout exhibit Nov. 18

SUNY Upstate will present an information exhibit in recognition of the Great American Smokeout, Thursday, Nov. 18 outside University Hospital's second floor cafeteria. The exhibit will feature information on smoking-related issues and on area resources that offer smoking cessation activities and programs.

Representatives from SUNY Upstate's advisory Committee for a Smoke-Free Upstate will be available to answer questions about the smoke-free initiative that was announced last summer by SUNY Upstate President Gregory L. Eastwood, MD.

**SEE PAGES 10 AND 11 OF
UPSTATE UPDATE FOR
CALENDAR LISTINGS.**

State University of New York



Upstate
Medical
University

\$9 million research grant to benefit veterans with mental disorders

The Department of Veterans Affairs has awarded a \$9 million research grant to the VA Healthcare Network Upstate New York (VISN 2) to establish a Center for Integrated Healthcare for veterans with mental disorders at the Syracuse VA Medical Center. The grant, \$1.8 million a year for the next five years, will enable the Syracuse VA to create a research program in conjunction with SUNY

Upstate Medical University to provide area veterans with improved access and quality of mental health services in primary care settings. The announcement was made by U.S. Rep. James Walsh and Anthony Principi, secretary of the Department of Veterans Affairs, at a press briefing Oct. 28.

"The Center for Integrated Healthcare will carry out crucial research based on the recognition



On hand for the announcement were, from left, Scott Murray, PhD, VA Healthcare Network Upstate New York; Mantosh Dewan, MD, SUNY Upstate; U.S. Rep. James Walsh; Anthony Principi, Veterans Affairs; William Feeley, VA Healthcare Network Upstate New York; Steven Batki, MD, SUNY Upstate; Steven Scheinman, MD, SUNY Upstate; James Cody, Syracuse VAMC; and Gregory L. Eastwood, MD, SUNY Upstate.

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Medical students to participate in Research Poster Session Dec. 2

Marking a first in its 18-year history, the Charles R. Ross Research Poster Session will include posters depicting medical student research.

The poster session annually provides an opportunity for SUNY Upstate's College of Medicine faculty members to publicize their biomedical research activities. The faculty and student poster presentations will be displayed Thursday, Dec. 2, in the atrium of the Institute for Human Performance. College of Medicine faculty members will be available to discuss their research Dec. 2, from 3 to 4 p.m. (odd-numbered posters) and from 4 to 5 p.m. (even-numbered posters). A reception for the SUNY Upstate community will be held during these times. The poster session is free.

The student posters are presented in conjunction with SUNY Upstate's first Student Research Day, Dec. 2, that includes a symposium, oral abstracts, a buffet and an awards program. The oral presen-

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Dr. Scheinman appoints Grethlein, VanNortwick



Sara Grethlein, MD

Sara Grethlein, MD, associate professor of medicine/division of hematology-oncology, has been named associate dean for Graduate Medical Education in the College of

Medicine. Dr. Grethlein succeeds William Grant, EdD, who was named director of the Center for Emergency Preparedness.

A widely respected clinician and a leader in medical education at SUNY Upstate, Dr. Grethlein has been director for the Practice of Medicine course since its inception. She has also served as associate director of the Internal Medicine clerkship.

In making this appointment, Steven J. Scheinman, MD, dean of the College of Medicine, has charged Dr. Grethlein with expanding the academic component of the residency programs, particularly with regard to developing the teaching skills of residents.

Dr. Scheinman selected Dr. Grethlein from among a strong field of candidates, assisted by a search committee that was chaired by Lynn Cleary, MD, associate dean for curriculum.

"I was thrilled with the number of excellent people who expressed interest in this position," said Dr. Scheinman. "This speaks very well of the strength of our faculty's commitment to residency education."

Dr. Grethlein, a member of the SUNY Upstate faculty since 1994, received her medical degree from SUNY Health Science Center at Brooklyn. She served residency training and fellowship in hematology/oncology at the Barnes Hospital in St. Louis.



MaryGrace VanNortwick

Dr. Scheinman has named **Mary Grace Van Nortwick** as senior associate dean for resource management for the College of Medicine, responsible for advising Dr. Scheinman on matters relating to the finances of

the College of Medicine and space issues throughout the campus. Her responsibilities also include the monitoring and analysis of finances of the College of Medicine and direct involvement with departmental leadership to evaluate business activity of the departments. She is also responsible for the development and operation of systems to account for the use of space and recommending policies. This position will have a major role in strategic planning for the institution that includes the development and operation of the processes of mission-based management (MBM) and funds flow analysis.

Prior to this appointment, Van Nortwick served for nearly eight years as principal financial officer for University Medical Associates at Syracuse (UMAS).

VanNortwick's background includes 17 years experience in the finance office at Albany Medical College, a major academic health science facility where she served for several years as a member of the school's and faculty practice plan's senior management team.

The SUNY Upstate community is invited to a reception for VanNortwick and her staff Tuesday, Nov. 23, from 4 to 5:30 p.m. in the Resource Management office, 1166 Weiskotten Hall. In addition to VanNortwick, the office is staffed by Rick Gardner, associate dean for finance; and Andre El-Amir, project staff assistant.

John B. Fortune, MD, has been appointed professor of surgery and director of Trauma Services and Critical Care. His responsibilities will encompass general surgery, trauma, critical care and burns.

Dr. Fortune is board certified by the American Board of Surgery and the National Board of Medical Examiners. He was most recently professor and chair of the Division of General Surgery and director of the General Surgery Residency Program at Southern Illinois University School of Medicine, Springfield, Il. Dr. Fortune is recognized for developing and promoting guidelines for trauma care and his advocacy for the regionalization of trauma services. His publications include a widely used *Trauma Guideline Manual*.

Nancy Pawlak, financial aid counselor, was named chair of the Early Awareness Committee of the New York State Financial Aid Administrators Association. The committee is responsible for developing programs to increase the awareness of children and young parents about the importance of going to college and the availability of financial aid.

BLOOD DRIVE UPDATE

Thanks to everyone who donated toward the 85 units collected during University Hospital's October Blood Drive.

The next blood drive is
Thursday, Jan. 20, noon to 4:30 p.m.
and **Friday, Jan. 21, 7 a.m. to noon**

in the University Hospital
second floor cafeteria.



Call Health
Connections at
464-8668 for an
appointment.



Shawky Badawy, MD, professor and chair of the Department of Obstetrics and Gynecology was invited Oct. 29 by the Department of Obstetrics/Gynecology at the University of Chicago as a visiting professor to present a

Shawky Badawy, MD

lecture that outlined the care of post menopausal women in the aftermath of the “Women Health Initiative Study.”



Rev. Terry Culbertson

Rev. Terry Culbertson, director of Spiritual Care Services, presented a lecture on nursing and spirituality at the Northeast Conference of Wound, Ostomy and Continence

Nurses held at the Holiday Inn, Liverpool Oct. 23. Spiritual Care volunteer **Patricia Hottenstein, RN, CERN**, served as conference coordinator.



Rev. Louise Shepard

Rev. Louise Shepard, pediatric chaplain, presented two workshops and participated on a panel discussion titled “Transforming Hope at the End of Life: An Interdisciplinary

Care Dialogue” at the Hospice Regional Meeting held at the Welch Allyn Lodge Oct. 22.

IN THE NEWS

Research into spinal cord injury conducted by **Dennis Stelzner, PHD**, Cell and Developmental Biology, and colleagues **Donna Osterhout, PHD**, and **Julie Hasenwinkel, PHD**, was featured on ScienceDaily.com.

Bonnie Braddock, MPH, Genetics, discussed genetic testing for inherited breast and ovarian cancer on the WCNY program “Women’s Voices.”

Thomas Welch, MD, Pediatrics, was quoted in a Post-Standard article about the closing of St. Joseph Hospital Health Center’s inpatient pediatrics unit. In addition, he appeared on WCNY’s HourCNY program to discuss the Central New York Children’s Hospital.

Elvira Szigeti, PhD, RN, College of Nursing was quoted in a *Post-Standard* article about Utica College’s new nursing courses.

Pediatric nutritionist **Mary Ann Russo** was quoted in a *Post-Standard* article on the perils of eating too much Halloween candy.

Irv Bodofsky, Student Affairs, was a guest on WCNY’s Financial Fitness program, discussing college admissions and financial aid.

Rev. Louise Shepard, Spiritual Care Services, was interviewed on WIXT regarding her role as a pediatric chaplain.

Nancy Roizen, MD, and **Neinka Dosa, MD**, Pediatrics, were interviewed on WIXT about the Center for Neurodevelopmental Pediatrics.

“Upstate Gives Thanks” set for Nov. 17

The SUNY Upstate community is invited to participate in the annual “Upstate Gives Thanks” Wednesday, Nov. 17, from 3 to 4 p.m. in the University Hospital Chapel, located off the hospital’s first floor lobby.

To participate, bring a story, word of praise, song, dance or any tribute of thanks. The program will be taped live and replayed throughout Thanksgiving Week on Spiritual Care Channel 40.

“Upstate Gives Thanks” is sponsored by the Cooperative Campus Ministry Committee and the Center for Spiritual Care.

For more information, call 464-4236.



Max Mozell, PhD, dean of the College of Graduate Studies, announces fellowships, honors and awards given to the following College of Graduate Studies students:

- **Matthew Bentley**, Anatomy and Cell Biology, has received a \$1,000 scholarship from the National Institutes of Health, Department of Health and Human Services and the National Institute of Cancer, to help defray travel and lodging expenses to the Keystone Symposium on “Angiogenesis: Novel Basic Science Insights and Human Therapy,” held in Santa Fe, N.M. in January.

- **Marla Bruns** Neuroscience, received the Ruth L. Kirschstein National Research Service Award from the National Institutes of Health, Department of Health and Human Services. This award is a three-year pre-doctoral fellowship that began in June.

- **Katherine Kaproth**, Pharmacology, received a three-year American Diabetes Foundation fellowship in April.

- **Edward Monaco III**, an MD/PhD student, was one of three winners at the Associated Medical Schools of New York Medical Student Research Awards program in April. He also was a *Best Paper* award finalist for the American Society for Pharmacology and Experimental Therapeutics.

- **Adam Tripp**, Microbiology and Immunology, received the Excellence in Student Leadership award from the National Association of Campus Activities Mid Atlantic region in October 2003.

- First-year student **Ravi Vaidyanathan** and **Rebecca Lewandowski**, an MD/PhD student, each received a \$1,000 Gordon K. Moe Young Investigator award from UNYCES (Upstate New York Cardiac Electrophysiology Society) and Northeast Affiliate AHA (American Heart Association) at the Masonic Medical Research Laboratory held in Utica in October.

- **Heidi Zapata**, Microbiology and Immunology, received a three-year Ruth L. Kirschstein National Service Research Award from the National Institutes of Health, Division of Allergy and Infectious Diseases.

- **Jason Aulds**, Biochemistry and

Molecular Biology, received the Best Poster award at the Eastern Ribo-Club Conference, held in Sherebrooke, Quebec, in Fall 2003.

- **Mike Pede**, associate director of financial aid, was honored by the New York State Financial Aid Administrators Association for his service as vice-president for training.

- **Meguid, MD, PhD**, professor of surgery and neuroscience/physiology and director of the Surgical Metabolism & Nutrition Laboratory in the Department of Surgery, was honored as a SUNY Inventor at a dinner hosted by The SUNY Research Foundation held Nov. 4, in Albany.

Dr. Meguid’s research team developed a robust rat model of Roux-en-Y gastric bypass, allowing for the examination of numerous causes related to obesity such as diabetes, heart disease, stomach acid secretion, gastric and small intestinal cancers, and a variety of fatal metabolic complications associated with obesity.

- **Dr. Susumu Suzuki** of the Surgical Metabolism & Nutrition Laboratory in the Department of Surgery, has been selected as an Ethan Sims Young Investigators award finalist. Selected from over 400 submissions, Dr. Suzuki is one of the five finalists to present his research entitled “Vagal Celiac Efferent Activity to Upper Gastrointestinal Organs After Gastric Bypass” at the annual conference of the North American Association for the Study of Obesity in Nov. Dr. Suzuki’s collaborators include, Drs. Carolina Goncalves and Michael Meguid, Department of Surgery and Dr. Robert Quinn, Animal Laboratory Resources. The study was funded by a Hendricks grant.



Glory Dhanarj

- **Glory Dhanarj**, clinical fellow in the Communication Disorder Unit, received the \$500 New Investigator grant award at the 13th Annual Dysphagia Research Society Meeting, held in

Montreal in October. Her paper “The Effect of Taste on Lingual Pressure during Swallowing” was selected from all first author, first-time American Speech and Hearing Association (ASHA) or National Student Speech Language and Hearing Association presenters. This grant award is co-sponsored by ASHA Special Interest Division for Swallowing and Swallowing Disorders and the Yul Brynner Foundation. The grant also includes free membership in Swallowing and Swallowing Disorders special interest division of ASHA.

- **Allen Eshmoili**, a Class of 2005 student in the College of Health Professions’ Physical Therapy Education program, was elected president of the Student Assembly of the American Physical Therapy Association (APTA).

- **Mark Buttiglieri, LMSW**, has been named director of social work within the Department of Continuum of Care. In addition to social work, Buttiglieri has administrative responsibility for the Crisis Management & Trauma Response and will co-lead the Continuum of Care with Sandra Mnich, director of Case Management.

CARDS FOR Kids

To place your order, download our brochure and mail in your order form from our web site
www.upstate.edu/events



DIVERSITY INITIATIVES UPDATE

SUNY Upstate's President's Committee on Multiculturalism and Pluralism theme for the 2004/2005 year funding is "Healthcare Disparities in Underrepresented Communities," (i.e., African-American, Hispanic, Asian-American, and Native-American). The following organizations or events were identified by the committee to receive funding for the year 2004-05.



- Regional Perinatal Center
- Sarah Loguen Frasier Day
- Elizabeth Blackwell Day
- Dewali
- Spiritual Perspectives & Healthcare
- Black History Month Celebration

SUNY Upstate President Gregory L. Eastwood, MD, has charged the committee to select and organize activities that emphasize cultures, pluralism, and heritages. Each year the committee solicits suggestions from all groups and considers them for events and activities unique to the specific group. Events and activities should foster respect and trust associated with a commitment of mutual support within the SUNY community. Specific to this charge are to promote:

- Cohesion among students, staff, faculty, alumni and friends of SUNY Upstate.
- Special activities to celebrate the multiple dimensions of diversity on this campus.
- Appropriate communications are generated to address multiculturalism and pluralism.

The functions of the Committee On Multiculturalism and Pluralism are to:

- Identify leadership of subcommittees or groups associated with or interested in multiculturalism and pluralism in each college and administrative unit.
- Request and review proposals for programming.
- Solicit support and distribute funds to support programming.
- Ensure fair distribution of topics to address significant areas of concerns.
- Coordinate publicity and scheduling for the above.
- Evaluate program effectiveness.

Committee members include Barbara Hamilton, chair; Susan Keeter, Donald Midlam, Maxwell Mozell, Richard O'Shea, Jorge Parodi, Janice Ross, Elvira Szigeti, Maxine Thompson and Carl Wiezalis.

SUNY Upstate represented at key national nursing celebration

SUNY Upstate Medical University was well represented at the 2004 Nightingala, the fundraising dinner sponsored by the Friends of the National Institute for Nursing Research (FNINR). The event was held Oct. 6 at the Omni Shoreham Hotel in Washington, D.C. NINR incorporates the principles of the National Institutes of Health (NIH), identifying five research themes for the future, including: changing lifestyle behaviors for better health, managing the effects of chronic illness to improve health and quality of life, identifying effective strategies to reduce health disparities, harnessing advanced technologies to serve human needs, and enhancing the end-of-life experience for patients and their families.



Seated from left are Maryann F. Fralic, DrPh, RN, FNINR; Elias Adam Zerhounis, MD, director of the NIH and his wife, Nadia Azza Zerhounis, MD; Patricia A. Grady, PhD, RN, director, NINR.

Standing from left are Meega Wells, MS, RN, SUNY Upstate College of Nursing; Nancy M. Valentine, PhD, MPH, RN, president, FNINR; Priscilla S. Worrall, PhD, RN, director, Nursing Research at University Hospital and faculty member of the College of Nursing; Gregory L. Eastwood, MD, immediate past president FNINR and president, SUNY Upstate Medical University; Sharon Kitchie, PhD, RN, University Hospital; and Elvira Szigeti, PhD, RN, dean of SUNY Upstate's College of Nursing.

Payroll Services closed Nov. 26

The Payroll Services Departments (State & Research Foundation) located at 100 and 101 Jacobsen Hall will be closed Friday, Nov. 26. Research Foundation employees who normally pick up their check at the service window Fridays may pick them up Wednesday, Nov. 24, after 3 p.m. Unclaimed checks will be mailed Wednesday evening. Funds can not be drawn from these checks until Nov. 26, the date of the check. State student checks will be available on Wednesday during regular business hours. Direct deposit will not be affected. Employees will receive funds in their account on their scheduled payday. **Questions or concerns should be referred to the Payroll Office at 464-4840 (State) and 464-6350 (Research).**

that the primary care medical problems and mental health problems of veterans cannot easily be separated and are best addressed by treating them as an integrated whole,” said Steven Batki, MD, who will serve as the Center’s director. Dr. Batki is associate chief of staff for research at the Syracuse VA Medical Center and professor of psychiatry and director of research for the Department of Psychiatry at SUNY Upstate. Mantosh Dewan, MD, chair of the SUNY Upstate’s Department of Psychiatry, is slated to chair the center’s advisory board.

In addition, the program will attract new national-caliber clinical researchers to Central New York to work on the initiative.

According to Walsh, the lessons learned and successes achieved in Syracuse through the study could be replicated throughout the Veterans Healthcare system nationwide.

The center will initially focus on providing veterans with treatment for alcohol problems, dementia, and Post Traumatic Stress Disorder (PTSD) within primary care, with future plans to expand research to smoking cessation, weight management, dementia prevention, and the management of hepatitis C and diabetes in veterans with mental health disorders.

The long-term goal of the center is to improve the health of veterans by enhancing the effectiveness of primary care through increasing integration of prevention and treatment services for behavioral health problems.

“Today, VA health care is all about treating the whole patient, in a primary care setting. It is about recognizing that no one illness—mental or physical—can be diagnosed and treated in isolation. Thanks to groundbreaking studies carried out by VA researchers and doctors across VA’s broad network—and particularly in our VISN 2 facilities—we know that to be effective and long-lasting, health care must be all-inclusive, must address the seen as well as the unseen aspects of patient health,” said Principi.

“I am delighted that this grant provides well-deserved recognition of the superb psychiatric care that is provided at our VA Medical Center and the excellence of the research being done in the Department of Psychiatry at SUNY Upstate,” said Dr. Dewan. “It also points to the successes that are possible when the two institutions collaborate.”

tations by students will be held from 5 to 6 p.m., with the award ceremony and refreshments to follow. The Student Research Day is hosted by the College of Medicine, Dean’s Office, and the Curriculum Office.

“The Student Research Day and the students’ involvement in the Research Poster Session will hopefully encourage more medical students to become involved in research activity,” said fourth-year medical student Christopher Anker, student coordinator for the Student Research Day. “We have modeled this symposium after Yale University’s highly successful Student Research Day. We hope that our Student Research Day will enable research to become progressively more instituted into the medical student experience at SUNY Upstate.

Students and faculty from the College of Medicine are invited to a free buffet lunch from noon to 1, Dec. 2 in the Institute for Human Performance where student presenters will be available to discuss their posters.

The Charles R. Ross Research Poster Session is presented by the Office of Research Development. A book of abstracts for the poster session was distributed to all faculty. Faculty who did not receive their copy or who wish addition copies, should call 464-4317.

GSA poster competition Dec. 3

To continue the celebration of the student research activities at SUNY Upstate, the Graduate Student Association (GSA) will host its annual poster competition Friday, Dec. 3, from 10 a.m. to noon in the atrium of the Institute for Human Performance. All PhD and MD/PhD students are encouraged to participate and compete for a \$500 cash prize. Abstracts will be accepted until Nov. 19 by Marla Bruns (brunsm@upstate.edu).

New Patient ID Bands Implemented at University Hospital

Area hospitals serving on the Blue Cross Blue Shield Patient Safety Council have agreed on a standard set of identification (ID) and precaution band colors for patients ‘at risk.’ This standardization is designed to improve communication among the hospitals whenever a patient is transferred from one facility to another.

The new ID bands cover patients with resistant organisms, such as MRSA; patients at risk of falls; at risk of wandering; allergies, and patients that can not have blood drawn from a specific arm due to a shunt in arm or surgery on that side (IE: mastectomy). One major change for University Hospital staff will be that the new allergy band will be yellow, instead of red, as in the past. There will no longer be a separate latex allergy band, latex allergy should be written on the new yellow allergy band. All ID bands will clearly identify the ‘at risk’ category they cover (falls etc), with the exception of the band for resistant organisms, in order to protect patient confidentiality.

University Hospital will implement this new system beginning Nov. 22. Representatives from Patient Access Services, the Nursing Practice Council and Materials Management will be delivering the new ID bands to the nursing units along with a poster displaying the new ID bands.

The new bands will be available through Distribution for future ordering.



Compliance Chat

10 Important Rules of Compliance for University Hospital Staff

The Compliance Office encourages University Hospital individuals to be familiar with hospital policies, the compliance program, regulations that apply to the job setting and to know how to use the compliance hotline. Concerns or questions regarding compliance should be referred to the Compliance Hotline at 464-6444.

- Respect patients' rights.

Maintain medical records on all services rendered, regardless of payer. (This includes making sure medical records are legible, accurate, organized, comprehensive, provide evidence of all services rendered, demonstrate why the charged services were medically necessary, support diagnosis and procedure codes assigned, meet regulatory requirements, and are completed in a timely fashion.)

- Assign diagnosis and procedure codes according to established policies and regulations.
- Accurately and consistently collect and retain demographic and financial information from patients. Complete all insurance forms.
- Post charges accurately, within six days of discharge, for all services and equipment provided only when there is supporting documentation in the medical record.
- Conduct internal departmental audits routinely.
- Ensure that business dealings with non-hospital entities, including medical staff, are free of the appearance of creating financial incentives to provide patient referrals. This includes allowing non-hospital entities and medical staff to use hospital space, hospital staff, and/or hospital resources to conduct non-hospital business, without contracts in place.
- Maintain patient confidentiality and privacy.
- Routinely review and update the policies applicable to your area to ensure they accurately describe current procedures and meet recent regulatory requirements.

Contest

The Hospital Compliance Office invites staff to participate in a contest to guess the correct answer to the question: "What should a state employee do if he/she has a question about Public Officers' Law or the code of ethics?" The answer is found in one in the series of "Compliance Chat" articles that have appeared in Upstate Update. Readers who submit the correct answer will be entered in a drawing to win a prize. Entries must be received no later than December 1 and should contain:

- The date of this Upstate Update issue.
- The answer to the question: "What should a state employee do if he/she has a question about Public Officers' Law or the code of ethics?"
- Your name, title, department, and location.
- Your supervisor's name and location.

Entries may be sent through interoffice mail to Audrey Benenati, Institutional Compliance Office, Madison Towers Suite 210; e-mailed to sardinoa@upstate.edu or faxed to 464-4787. To view past issues of Upstate Update, visit <http://www.upstate.edu/hr/update>.

Congratulations to Kimberly Gratton, Pediatrics, winner of the Oct. 20 contest. Kimberly won a stationery gift pack.

AED training offered at SUNY Upstate

Emergency Medicine is launching a campuswide Public Access Defibrillation (PAD) program that includes the installation of twenty Automatic External Defibrillators (AEDs) in non-clinical locations across the SUNY Upstate campus and the non-clinical staff training in the use of AEDs. Staff may volunteer for this training.

The three-hour training program, consisting of CPR and the use of the Automated External Defibrillator (AED) devices, is free to non-clinical employees. Non-clinical employees interested in attending training during their scheduled work hours must obtain prior approval from their supervisors.

The training will be held three to four times per month.

To register, contact Darlene Button at 464-4852 or e-mail at Buttond@upstate.edu

Trauma Service sells ski helmets



University Hospital's Trauma Service is selling ski helmets at a cost of \$15, subject to increase due to distributors' shipping costs. The helmets come in four colors: (black, silver, black and silver, blue with black and yellow). Individuals who require sizes larger than 22 3/4 inches may select from Bell Inc and Giro Ski Helmets at \$40 each. Head measurements are required before an order is placed. For more information call 464-4773 or e-mail TRAUMA@upstate.edu.

Silver Bells

It's Holiday Time at Upstate!



Join us for Holiday Happening

The "Happening" is free and open to all Upstate Medical University individuals.

This year's theme is Silver Bells. Carolers will perform throughout patient care units.

To prepare for the Holiday Happening, the University Hospital second floor cafeteria will close at 1:30 pm and re-open at 5 pm on Monday, December 20.

Choir members needed for Holiday Happening celebration

Individuals who would like to be part of the choir for SUNY Upstate's annual Holiday Happening should contact Sharon Putney at putneys@upstate.edu or 464-6816 for more information.

Monday, December 20
2:30 - 4 pm (ice cream social)

Tuesday, December 21
5 - 6:00 am (breakfast)

University Hospital's
second floor cafeteria

State University of New York



Upstate
Medical
University

A Recognition Activity to Highlight Staff Excellence

Holiday Plant and Personalized Pencil Sale

Thursday, Dec. 2

8 a.m. to 4 p.m.

University Hospital, second floor cafeteria annex

Items include:

4-, 6-, 8- inch red, white and pink poinsettia plants, poinsettia trees, cyclamen plants and assorted, customized pencils.



Sponsored by the Advocates for Upstate Medical University

Checks and cash only. Call 464-5610 for more information.

• **Nov. 17. 4 to 5:30 p.m.**

Convention Center at OnCenter.

Community event. "A Community's Call to Action: Obesity in Onondaga County." Discuss ways to mobilize our community's resources in the fight against obesity. Refreshments served. R.S.V.P. to Health Connections at 464-8668.

• **Dec. 3. Happy Hour: 5:30 p.m.**

Performance: 6:15 p.m. C.A.B., lobby.

Comedy performance by Mike Burton. Burton was featured in the television variety show The Fringe. Food and beverage available for purchase. Open to Upstate community, their families and friends. Inappropriate for children under 18 years. \$3 admission. Call 464-5618 for more information.

• **Nov. 17. 8:30 a.m. to 4:30 p.m. C.A.B., East Lounge.**

Workshop. "Train the Trainer." Explore adult learning theory, the roles of good trainers, curriculum design and delivery and dealing with challenging participants. Limited to 12 participants. To register, visit www.upstate.edu/hr/training.

• **Nov. 18. Noon to 1 p.m. C.A.B., West Lounge.**

Lecture. "Building for the Future at Upstate." Dick O'Shea of SUNY Upstate discusses the construction and plans for SUNY Upstate's vertical expansion, new garage, lobby, pharmacy, academic building and other projects. Part of the Sidelines "brown bag" lunch program. Register at www.upstate.edu/hr/training or call 464-5463.

• **Nov. 22 (Noon to 3 p.m.); Nov. 29 (Noon to 3 p.m.) C.A.B., East Lounge.**

Workshop. "The Leader Within." Covers emotional intelligence/assessment; managing across generations; and Ernest Shackleton's voyage to the Antarctic, respectively. To register, visit www.upstate.edu/hr/training.

• **Nov. 23. 7:30 to 8:30 a.m. and 3:30 to 4:30 p.m. 1328B University Hospital.**

Workshop. "Ethics Forum: Problems with DNR Orders." Discussion of problems with obtaining and following Do Not Resuscitate orders. To register, visit www.upstate.edu/hr/training.

• **Nov. 23. Noon. 3111 Weiskotten Hall.**

Faculty Development Seminar. "Should Every Medical Student Graduate." Discussion about how best to deal with academic difficulty. R.S.V.P. to Cheryl Alger at AlgerC@upstate.edu.

• **Nov. 30. Noon to 1 p.m. Wsk. Hall, ninth floor auditorium.**

Lecture. Patricia Numann, MD, will discuss the benefits of endocrine surgery in the elderly. Free lunch will be served. Sponsored by the College of Medicine's student run Geriatrics Club. Free. Open to individuals who are interested in working with the geriatric population. For more information, e-mail Vaynshtp@upstate.edu

• **Dec. 1 and 8. 7:30 a.m. to 4 p.m. HealthLink at ShoppingTown Mall.**

Workshop. "Getting the Red Out: Powerful Listening, Fearless Speaking." Teaches ways to stay focused only on the question "whose turn is it?" to speak or to listen. To register, visit www.upstate.edu/hr/training.

• **Dec. 2. Noon to 1 p.m. C.A.B., West Lounge.**

Lecture. "The Basics of Knitting." Learn to plan a project, choose a pattern, shop for yarn and basic stitches. Presenters: Denise Harrigan and Stephanie DeJoseph from Marketing and Business Development. Part of the Sidelines "brown bag" lunch program. Register at www.upstate.edu/hr/training or call 464-5463.

• **Dec. 6. 1 to 3:30 p.m. Institute for Human Performance, Rm. D.**

Workshop. "Introduction to GroupWise Email (COM 103)." Learn the basics of setting up your personal GroupWise environment. To register, visit www.upstate.edu/hr/training.

• **Dec. 8. Lunch: 11:45 a.m. Lecture: Noon to 1 p.m. 318 Health Sciences Library.**

Hot Topics in Research Lecture. Darryl Geddes of SUNY Upstate's Department of Public and Media Relations and Melanie Rich of the Marketing Department will discuss ways to attract and recruit clinical trial volunteers through direct mail, media placement and other strategies. R.S.V.P. to Anita Carroll at 464-5476 or carrolla@upstate.edu.

• **Dec. 8. Noon to 1 p.m. 1541 University Hospital.**

Workshop. "Computer Skills for PSLs." Learn GroupWise, Microsoft Word and Internet skills. Open to any level of ability with computers. Evening classes can be arranged by calling 464-6124. To register, visit www.upstate.edu/hr/training.

• **Dec. 8 and Jan. 12. 3 to 7 p.m. 9299 Wsk. Hall Addition.**

Train the Trainer Workshop. "End of Life Care: Critical Aspects." Covers the skills needed to offer support for the diverse needs of end-of-life patients and their families. To register, visit www.upstate.edu/hr/training.

• **Dec. 10. 8 to 10 a.m. 1328B University Hospital.**

Workshop. "Teaching on the Fly." Learn to maximize patient/staff teaching in a time-limited environment. Continuing education credits available. To register, visit www.upstate.edu/hr/training.

• **Dec. 10. 9 to 11 a.m. 205 Jacobsen Hall.**

Workshop. "The Fundamentals of PEF and CSEA Performance Management." Reviews the purpose, process and timelines associated with developing PEF and CSEA performance programs and performance evaluations. To register, visit www.upstate.edu/hr/training.

• **Dec. 13. 9 to 11 a.m. 205 Jacobsen Hall.**

Workshop. "Hiring for CSEA and PEF Represented Employees." Learn how to hire for a Civil Service and PEF position, including how to review paperwork, documentation and Civil Service and PEF requirements. To register, visit www.upstate.edu/hr/training.

• **Dec. 13, 14 and 22. 8:30 a.m. to 4:30 p.m. C.A.B., East Lounge.**

GOER Workshop. "Practical Skills for Supervisors: Challenges in Supervision and Management.) Three day program teaching communication tools and offering leadership models. To register, visit www.upstate.edu/hr/training.

• **Dec. 14. 9 to 11 a.m. 21328 B University Hospital.**

Workshop. "Understanding Compliance at University Hospital." Details the compliance program and what your responsibilities are to maintain institutional compliance. To register, visit www.upstate.edu/hr/training.

• **Dec. 17. 9 to 11:30 a.m. 1328B University Hospital.**

Workshop. "The Fundamentals of UUP Performance Management." Reviews the purpose, process and timelines associated with developing UUP performance programs and performance evaluations in accordance with the Memorandum of Understanding. To register, visit www.upstate.edu/hr/training.

calendar

Wednesday, Nov. 17

Anesthesiology Grand Rounds. 7 a.m. Wsk. Hall Auditorium.

Otolaryngology Grand Rounds. Burke Chegar, MD. 7 a.m. 6500 University Hospital.

Orthopedic Grand Rounds. Arthroscopic Rotator Cuff Repair: Technique and Outcome." Tamara Scerpella, MD, Upstate Medical University. 8 a.m. 6500 University Hospital.

Surgery Grand Rounds. "Gastroesophageal Reflux." Taewan Kim, MD, Upstate Medical University. 8 to 9 a.m. 2231 Wsk. Hall.

Workshop. "Train the Trainer" 8:30 a.m. to 4:30 p.m. C.A.B., East Lounge.

Pediatric Grand Rounds. "Childhood Obesity." Rachael Kline Johnson, PhD, MPH, RD, University of Vermont. 9:15 a.m. 6500 University Hospital.

Health Sciences Library Tour. Noon. Meet at New Book area. Call 464-7193 for details.

Celebration. "Upstate Gives Thanks" 3 to 4 p.m. University Hospital Chapel.

Neuroscience Grand Rounds. "Normal Pressure Hydrocephalus." Charles Hodge, MD, Jennifer Jennings, MD, Upstate Medical University. 4 p.m. 6500 University Hospital.

Forum. "A Community Call to Action: Obesity in Onondaga County." 4 to 5:30 p.m. Oncenter.

Film. "Before Sunset." Rated "R." 7:30 p.m. Wsk. Hall, Medical Alumni Aud. \$2 admission.

Thursday, Nov. 18

Great American Smoke-Out Information Display. University Hospital, outside second floor cafeteria.

SUNY Upstate New Employee Orientation. 7 a.m. to 3:30 p.m. C.A.B., East Lounge.

Medical Grand Rounds. Sastry Prayaga, MD, Upstate Medical University. 8:30 a.m. Wsk. Hall, Medical Alumni Aud.

NPA Medical Alliance Grand Rounds. "The Vascular History and Physical Exam." Dr. Vivian Gahtan, Upstate Medical University. Noon. 6500 University Hospital.

Psychiatry Meeting. For full-time psychiatry faculty and members of the PPG. Noon to 2 p.m. PBS Bldg., 713 Harrison St.

Sidelines Lecture. "Building for the Future." Dick O'Shea, Upstate Medical University. Noon. C.A.B., East Lounge.

Mindfulness Meditation. 3:30 to 4:15 p.m. University Hospital Chapel, first floor.

12th Annual Clinical Campus Research Poster Session. "Collaboration for Health." 5:30 to 7:30 p.m. Binghamton Psychiatric Center, 425 Robinson St., Binghamton.

Friday, Nov. 19

New York City Holiday Excursion (Nov. 19 through 21). Sponsored by C.A.B.

Obstetrics/Gynecology Grand Rounds. "Medical Therapy for Fibroids." Steven H. Eisinger, MD, University of Rochester School of Medicine and Dentistry. 7:30 a.m. Marley Education Ctr.

SUNY Upstate New Employee Orientation. 8 a.m. to noon. C.A.B., East Lounge.

SUNY Nursing Services Orientation. 1 to 3 p.m. C.A.B., East Lounge.

Film. "Collateral." Rated "R." 7:30 p.m. Wsk. Hall, Medical Alumni Aud. \$2 admission.

Saturday, Nov. 20

Film. See 11/19 Calendar listing.

Sunday, Nov. 21

Jingle Bells Run for Arthritis. Registration: 11 a.m. to 1 p.m. Onondaga Lake Park.

Monday, Nov. 22

Workshop. "The Leader Within." Noon to 3 p.m. C.A.B., East Lounge.

AA Open Meeting. Noon. 4137 University Hospital. Call 463-5011 for more information.

SUNY Nursing Services Orientation. 12:45 to 3:30 p.m. C.A.B., East Lounge.

Tuesday, Nov. 23

Faculty Development Seminar. "Should Every Medical Student Graduate?" Noon. 3111 Wsk. Hall.

Workshop. "Ethics Forum: Problems with DNR Orders." 7:30 to 8:30 a.m. and 3:30 to 4:30 p.m. 1328B University Hospital.

Department of Medicine Infectious Diseases Conference. "Vancomycin Toxicity: A Myth?" Roy Guharoy, PharmD, Upstate Medical University. 4 p.m. 118 University Hospital.

Mindfulness Meditation. 5:15 to 6 p.m. University Hospital Chapel, first floor.

Reception to celebrate new office of senior associate dean for resource management. 4 to 5:30 p.m. 1166 Wsk. Hall.

Wednesday, Nov. 24

Anesthesiology Grand Rounds. 7 a.m. Wsk. Hall Auditorium.

Otolaryngology Grand Rounds. Paul Goyal, MD. 7 a.m. 6500 University Hospital.

Orthopedic Grand Rounds. Rajesh Jain, MD, Upstate Medical University. 8 a.m. 6500 University Hospital.

Health Sciences Library Tour. See 11/17 Calendar listing.

NIH Director's Lecture. Kari Stefansson, MD, deCODE Genetics. 3 to 4 p.m. 318 Wsk. Hall. Call 464-5476 for more information.

Thursday, Nov. 25

Mindfulness Meditation. See 11/18 Calendar listing.

Friday, Nov. 26

Workshop. "MEDLINE on the Web." Noon to 1 pm. Health Sciences Library, meet at Reference Desk. Call 464-4581 to register.

Monday, Nov. 29

Workshop. "The Leader Within." See 11/22 Calendar listing.

AA Open Meeting. See 11/22 Calendar listing.

Tuesday, Nov. 30

Lecture. "Benefits of Endocrine Surgery in the Elderly." Patricia Numann, MD, Upstate Medical University. Noon to 1 p.m. Wsk. Hall, ninth floor auditorium.

Department of Medicine Infectious Diseases Conference. "Tuberculosis in the Millenium: What is New?" Michael Cynamon, MD, VAMC. 4 p.m. 118 University Hospital.

Mindfulness Meditation. See 11/23 Calendar listing.

Vascular Conference. "Bypass Graft Surveillance: A 20-Year Perspective." Dennis Bandyk, MD, University of S. Florida. 6 p.m. 6500 University Hospital.

Wednesday, Dec. 1

Anesthesiology Grand Rounds. 7 a.m. Wsk. Hall Auditorium.

Otolaryngology Grand Rounds. Brian Park, MD. 7 a.m. 6500 University Hospital.

calendar

Workshop. "Getting the Red Out: Powerful Listening, Fearless Speaking." 7:30 a.m. to 4 p.m. HealthLink at ShoppingTown Mall.

Workshop. Orthopedic Grand Rounds. 8 a.m. 6500 University Hospital.

Surgery Grand Rounds. "Vascular Graft Infections: New Strategies." Dennis Bandyk, MD, University of South Florida. 8 to 9 a.m. 2231 Wsk. Hall.

Pediatric Grand Rounds. "Newborn Screening for Cystic Fibrosis." Ran Anbar, MD, Upstate Medical University. 9:15 a.m. 6500 University Hospital.

Health Sciences Library Tour. See 11/17 Calendar listing.

Neuroscience Grand Rounds. 4 p.m. 6500 University Hospital.

Spiritual Care Grand Rounds. "Protecting Our Elders: Awareness and Response to Elder Abuse." Paula Anesi, Vera House. 4 to 5:15 p.m. 5303 Wsk. Hall.

Film. "Zatoichi." Rated "R." 7:30 p.m. Wsk. Hall, Medical Alumni Aud. \$2 admission.

Thursday, Dec. 2

Charles. R. Ross Research Poster Session. IHP, atrium.

Student Research Day. IHP, atrium.

SUNY Upstate New Employee Orientation. 7 a.m. to 3:30 p.m. C.A.B., East Lounge.

Medical Grand Rounds. "Hematology/Oncology." 8:30 a.m. Wsk. Hall, Medical Alumni Aud.

Holiday Plant and Pencil Sale. 8 a.m. to 4 p.m. University Hospital, second floor cafeteria annex.

Sidelines Lecture. "The Basics of Knitting." Denise Harrigan, Stephanie DeJoseph, Upstate Medical University. Noon. C.A.B., East Lounge.

Psychiatry Grand Rounds. 12:30 to 2 p.m. PBS Bldg., 713 Harrison St.

Mindfulness Meditation. See 11/18 Calendar listing.

Burn Survivors Support Group. 5 to 7 p.m. 6408 University Hospital. Call 464-3600 for more information.

Friday, Dec. 3

Obstetrics/Gynecology Grand Rounds. 7:30 a.m. Marley Education Ctr.

SUNY Upstate New Employee Orientation. 8 a.m. to noon. C.A.B., East Lounge

Seminar. "Ethical Issues and Health Policy." Thomas Dennison, PhD, Syracuse University. 11:45 a.m. to 1 p.m. Crouse Physician Office Bldg., Suite 406. Sponsored by the Center for Bioethics and Humanities.

Graduate Student Association Poster Competition. 10 a.m. to noon. IHP, atrium.

SUNY Nursing Services Orientation. 1 to 3 p.m. C.A.B., East Lounge.

Comedy Performance featuring Mike Burton. Happy Hour: 5:30 p.m. Performance: 6:15 p.m. C.A.B., lobby. \$3 admission.

2004 Gala. Patron party: 6:30 to 8 p.m. Gala: 8 p.m. to midnight. Oncenter.



SUNY Upstate Medical University Art Gallery

Health Sciences Library

Nov. 1 through Dec. 3

Featured artist:
Joan Applebaum

Free and open to the public

2004 gala

Upstate Medical University Foundation

friday, december 3, 2004

8 pm to midnight • convention center at oncenter
patron party for special guests from 6:30 to 8 pm

proceeds will benefit



For sponsorship opportunities and reservations, contact the Upstate Medical University Foundation at 315.464.4416



Construction Update

University Hospital's main lobby renovation project is on schedule with an anticipated completion date of September 2005.

The new two-story lobby will feature an open, airy environment to accommodate more seating, revolving doors, and an expanded entrance overhang. A major feature of the lobby will be the glass-enclosed foot-bridge over E. Adams St., connecting the lobby to the new parking garage.

The major demolition phase of the project began Nov. 8 and will last approximately three weeks. During this time, the existing second floor concrete deck canopy over the hospital entrance will be removed.

Equipment needed for this demolition, including jackhammers, may cause considerable noise and vibration to adjacent areas such as the north and west wings. The jackhammer work will occur between noon and 8 p.m., Monday through Friday. Work may also be conducted on Saturdays between 7

a.m. and 3:30 p.m. This schedule was developed based on input from the various affected departments.

Structural steel for the new lobby will be installed following the completion of the demolition. Additional construction work necessary to connect the pedestrian bridge from the parking garage to the second floor elevators will be done in the following areas: the second floor north elevator lobby; Room 2248, the former PM&R (Physical Medicine and Rehabilitation) conference room; Room 2246, the PM&R day room, (The PM&R conference room is now located in Room 2138).

Due to this work, the hospital's second floor public bathrooms are closed. Bathrooms on the first floor are accessible and may be used. New facilities on the second floor will be opened when the lobby renovation is completed.

Volunteer Initiatives prepares for JCAHO visit

The Department of Volunteer Initiatives held several in-services for volunteers in October in preparation of the JCAHO visit.

According to Donna Stoner, director of Volunteer Initiatives, the volunteers were presented an overview of current hospital projects, a snapshot of cultural or programmatic changes and plans, and an update on matters of safety and security.

"All three objectives seem to have been met," said Stoner. "By the time the JCAHO reviewers arrive, the volunteers and the volunteer program will be ready for their

visit. In addition each volunteer received a copy of the revised Volunteer Handbook, Customer Service Guidelines and their ID badge reference card."

Stoner acknowledged Ray Long of Infection Control, Rob Andrus of Environmental Health and Safety and Fire Marshall Tom Perkins for presenting the in-services.

Currently Upstate Medical University hosts more than 325 volunteers in various departments and roles.

Summer Teen Volunteer program a success

- Thirty-eight students representing 19 area high schools contributed a total of 2,513 hours of service through the summer Teen Volunteer Program, organized by the Volunteer Services staff; Andrea Kennedy Tull, manager; and Ruby Turner, secretary.

Thanks are extended to the following departments and mentors for their efforts to welcome and supervise the teens: Don Terry (Central Distribution); Sue Kimball (Clinical Data Services); Frank Gerace (Food and Nutritional Services); Kathy Perkins (Respiratory Care); Marsha Kerman (Pediatrics, UHCC); Kathy St. Ange (Tumor Registry); Sheila Fletcher (Thoracic Surgery); Beth Erwin (Medical Staff Office); Terry Culbertson (Spiritual Care); Laurie Ginsberg (Vascular Lab); Margaret Nellis (Pediatrics); Nienke Dosa (Pediatrics); Joe Papini (Physical Medicine and Rehabilitation); and Nancy Calhoun (Geriatrics).

Teen volunteers Corey Jokl and Lisa Eade of Manlius Pebble Hill School, mentored by University Hospital Pediatric Chaplain Rev. Louise Shepard, produced a video for pediatric patients, using stories and song.

Upstate Update Production Schedule

Issue	Deadline
Dec. 29 to Jan. 12	Dec. 13

Upstate Update is published by the Public and Media Relations Department at SUNY Upstate Medical University, Syracuse, NY. To submit news or calendar items, contact editor Doretta Royer, Fourth Floor, 250 Harrison Street, 464-4836; e-mail: royerd.

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Note: Contact the Human Resources Department for address corrections.