

U P S T A T E update

A publication
for the
SUNY Upstate
Medical University
Community

SEPTEMBER 8 THROUGH SEPTEMBER 22, 2004

In the Calendar

Workshop. "Understanding Compliance at University Hospital." 9/17. 9:30 to 11:30 a.m. 205 Jacobsen Hall. See *Update Calendar* inside.

Take Note

Fall Faculty Convocation is Sept. 8

The SUNY Upstate community is invited to the Fall Faculty Convocation, Wednesday, Sept. 8 at 4 p.m. in the Weiskotten Hall Medical Alumni Auditorium. Twenty-two individuals and Kinney Drugs Inc. will receive awards of distinction and SUNY Upstate President Gregory L. Eastwood will offer his annual "State of Upstate Medical University" address. A reception will immediately follow the Convocation.



An artist rendering of the East Wing expansion facing Irving Avenue which includes a special 'tree house' entrance for the children's hospital.

CNY Children's design features 'tree house' entrance

Families, patients and visitors to the Central New York Children's Hospital at University Hospital will ascend in an elevator 80-feet to a "tree house" that will serve as the special entrance to the Central New York Children's Hospital. Once inside, families, patients and visitors will find a state-of-the-art patient care facility with special amenities, including a teen lounge, performance center, cafés, a family resource room and an indoor park.

These highlights are included in the final design plans for University

Hospital's \$99 million six-story vertical expansion, which, in addition to the two floors dedicated to the children's hospital, features patient care floors for cardiovascular, neurology and oncology services.

"The proposed design of our vertical expansion brings to Central New York a health care facility that will enhance and enrich the care of patients and provide their families with a welcoming and warm environment," said Ben Moore, vice president for hospital operations and executive director of University Hospital.

President's Diversity Forum is Sept. 14

All members of the SUNY Upstate community are encouraged to attend the President's Sixth Diversity Forum Tuesday, Sept. 14, from 8 a.m. to 1:30 p.m. at the Oncenter in downtown Syracuse. This event will include an address by featured speaker Frank G. Pogue, PhD, president of Edinboro University of Pennsylvania and three interactive workshops related to the importance of embracing diversity and of maintaining an inclusive environment at SUNY Upstate. The backgrounds and particular interests of the featured presenters highlight their expertise in the value of cultural awareness in business, educational and patient care settings.

Dr. Pogue, a former SUNY vice chancellor for student affairs and special programs, is an active participant in national, regional and local leadership groups focusing on the development of educational programs. An advocate of defining and introducing the principles of diversity into all academic and social endeavors on

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State University of New York



Upstate
Medical
University

calendar

Wednesday, Sept. 8

Scrub Sale. 7 a.m. on Sept. 8 to 4 p.m. Sept. 9. Crouse Hospital, small cafeteria.

Anesthesiology Grand Rounds. 7 a.m. Wsk. Hall Auditorium.

Orthopedic Grand Rounds. "Carpal Instability Part I." Aaron Anderson, MD, 8 a.m. 6500 University Hospital.

Surgery Grand Rounds. "I-man, Irie—and the Department of Surgery." Paul Cunningham, MD, Upstate Medical University. 8 to 9 a.m. 2231 Wsk. Hall.

Workshop. "The Leader Within: Shackleton's Adventure." 8 a.m. to noon. C.A.B., East Lounge. To register, visit www.upstate.edu/hr/training and click "register for training classes online."

Emergency Medicine Grand Rounds. Peter Mariani, MD, Upstate Medical University. 11 a.m. to noon. 318 Health Sciences Library.

Pediatric Grand Rounds. "Breakthrough: Recent Contributions of Basic Research to Pediatric Practice." Thomas Welch, MD, Upstate Medical University. 9:15 a.m. 6500 University Hospital.

Health Sciences Library Tour. Noon. Meet at New Book area. Call 464-7193 for details.

Seventh Annual Syracuse Area Golf Tournament. Shotgun Start: 12:30 p.m. Drumlins Country Club. Non-golfer options: Turning Stone Casino Bus Trip. 11:30 p.m.; Barbecue: 6 p.m. Drumlins. Call 464-4416 for details.

NIH Director's Lecture. "Translational Neuroimaging in Drug Research." Joanna S. Fowler, PhD, Brookhaven

National Laboratory. 3 to 4 p.m. 318 Wsk. Hall. Call 464-5476 for more information.

Reception for SUNY Upstate Emeriti Faculty. 3 p.m. 1164 Wsk. Hall.

2004 Fall Faculty Convocation and reception. 4 p.m. Wsk. Hall, Medical Alumni Aud.

Spiritual Care Grand Rounds. "Spirituality of Children and Pastoral Care." Rev. Louise Shepard, Upstate Medical University. 4 to 5:15 p.m. 5303 University Hospital.

Thursday, Sept. 9

SUNY Upstate New Employee Orientation. 7 a.m. to 3:30 p.m. C.A.B., East Lounge.

Medical Grand Rounds. "Evan Porkorney Lectureship." Cyril Grum, MD. 8:30 a.m. Wsk. Hall, Medical Alumni Aud.

Fourth Annual Biomedical Sciences Retreat and keynote address. "Ontogeny of Cortical Interneurons and Functional Consequences of Disrupted Development." Pat Levitt, PhD, Vanderbilt Kennedy Center for Research on Human Development. 9 a.m. to 5 p.m. Welch Allyn Lodge, Skaneateles.

Workshop. "The Fundamentals of PEF and CSEA Performance Management." 9 a.m. to 11 a.m. 205 Jacobsen Hall. To register, visit www.upstate.edu/hr/training and click "register for training classes online."

On-Site Registration for Making Strides for Breast Cancer. 11 a.m. to 2 p.m. University Hospital, second floor lobby.

Psychiatry Grand Rounds. "A Twin Study of the CBCL-Juvenile Bipolar Phenotype." James J. Hudziak, MD, University of Vermont. 12:30 to 2 p.m. PBS Bldg., 713 Harrison St.

Mindfulness Meditation. 3:30 to 4:15 p.m. University Hospital Chapel, first floor.

Friday, Sept. 10

Obstetrics/Gynecology Grand Rounds. "Chemoprevention of Breast Cancer." Sheila Lemke, MD, Upstate Medical University. 7:30 a.m. Marley Education Ctr.

SUNY Upstate New Employee Orientation. 8 a.m. to noon. C.A.B., East Lounge.

CPR Classes. 8:30 to 10:30 a.m. and 1:30 to 3:30 p.m. UHCC, fourth floor Community Room. Call 464-2174 to register.

Workshop. "MEDLINE on the Web." Noon to 1 pm. Health Sciences Library, meet at Reference Desk. Call 464-4581 to register.

SUNY Nursing Services Orientation. 1 to 3 p.m. C.A.B., East Lounge.

Film. "Shrek 2." 7:30 p.m. Wsk. Hall, Medical Alumni Aud. \$2 admission.

Saturday, Sept. 11

Film. "Shrek 2." See 9/10 Calendar listing.

Sunday, Sept. 12

Pancake Breakfast. 8 a.m. to noon Empire Room, New York State Fairgrounds. Call 464-4416 for information.

UUP (United University Professions) Clambake. 1 to 6 p.m. Hinerwadel's Inc. 5300 West Taft Rd., Liverpool. Call 422-5028 for information.

Film. "Shrek 2." 2 p.m. Wsk. Hall, Medical Alumni Aud. \$2 admission.

Monday, Sept. 13

AA Open Meeting. Noon. 4137 University Hospital. Call 463-5011 for more information.

Biochemistry & Molecular Biology Department Seminar.

"From Histone Acetylation to PTM (Post-Translational Modification) Proteomics." Dr. Winston Shen. Noon. 2231 Wsk. Hall.

SUNY Nursing Services Orientation. 12:45 to 3:30 p.m. C.A.B., East Lounge.

Tuesday, Sept. 14

The President's Sixth Diversity Forum. 8 a.m. to 1:30 p.m. Oncenter, Syracuse.

Workshop. "A Guide to Obtaining Great Employees." 9 to 11 a.m. 1328B University Hospital. To register, visit www.upstate.edu/hr/training and click "register for training classes online."

Workshop. "Computer Skills for PSLs." Noon to 1 p.m. 1541 University Hospital. To register, visit www.upstate.edu/hr/training and click "register for training classes online."

Mindfulness Meditation. 5:15 to 6 p.m. University Hospital Chapel, first floor.

Wednesday, Sept. 15

Anesthesiology Grand Rounds. 7 a.m. Wsk. Hall Auditorium.

Orthopedic Grand Rounds. "Carpal Instability Part II." Brian Bille, MD. 8 a.m. 6500 University Hospital.

Surgery Grand Rounds. "Importance of Autopsy." Mary J. Jumbelic, MD, Upstate Medical University. 8 to 9 a.m. 2231 Wsk. Hall.

Pediatric Grand Rounds. "Understanding Attentional Differences: Improving Outcomes in ADHD." George Starr, MD, Upstate Medical University. 9:15 a.m. 6500 University Hospital.

Third Annual Contemporary Issues in Pediatric Emergency Medicine. 12:15 to 5:15 p.m. Marx Hotel and Conference Center, 701 E. Genesee St.

Workshop. “Using Performance Improvement Tools When Working with Data.” 1 to 2:30 p.m. 205 Jacobsen Hall. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”

Health Sciences Library Tour. See 9/8 Calendar listing.

NIH Director’s Lecture. Joan S. Brugge, PhD, Harvard Medical School. 3 to 4 p.m. 318 Wsk. Hall. Call 464-5476 for more information.

Film. “Super Size Me.” 7:30 p.m. Wsk. Hall, Medical Alumni Aud. \$2 admission.

Children’s Miracle Network Special. 8 to 8:30 p.m. WIXT-NewsChannel 9. Call 464-KIDS to pledge.

Thursday, Sept. 16

Workshop. “How SUNY Upstate’s CSEA & PEF Employees’ Paychecks are Calculated.” 9 a.m. to noon. C.A.B., East Lounge. E-mail “STATEPR” to register.

Lecture. “Clinical Studies in Medical Devices Versus Pharmaceuticals: An Overview.” Lee Turax-Bellows and Glenda Guest. 11:45 a.m. to 1 p.m. Institute for Human Performance, Classrooms A, B, and C. Call 464-5476 to R.S.V.P.

Urology Grand Rounds. “Is Prostate Cancer Preventable Through Nutrition?” Ed Giovannucci, MD, Brigham and Women’s Hospital. 9 to 10 a.m. 6500 University Hospital.

Psychiatry Meeting (for full-time faculty and members of the PPG only.) Noon to

2 p.m. PBS Bldg., 713 Harrison St.

NPA (Nurse Practitioners and Physician Assistants) Grand Rounds. “Pulmonary Embolism—a Radiologist’s Perspective.” Rolf Grage, MD., Upstate Medical University. Noon. 6500 University Hospital.

Mindfulness Meditation. See 9/9 Calendar listing.

Friday, Sept. 17

Obstetrics/Gynecology Grand Rounds. “Perinatal Quality Improvement.” Richard H. Aubry, MD and Martha A. Wojtowycz, PhD, Upstate Medical University. 7:30 a.m. Marley Education Ctr.

Workshop. “Understanding Compliance at University Hospital.” 9:30 to 11:30 a.m. 205 Jacobsen Hall. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”

Comedy Performance by Andy Vastola (not suitable for children under 18 years). Happy Hour: 5:30 p.m. Performance: 6:15 p.m. \$3 admission. C.A.B., main lobby.

Saturday, Sept. 18

Bud Run for Charity. Registration: 8 a.m. 10K: 9:15 a.m. 5K: 9:30 a.m. Budweiser Brewery, Rt. 31, Baldwinsville.

Monday, Sept. 20

Cultural Awareness Fair. 7 a.m. to 4 p.m. 1328B University Hospital. No registration required. For more information, call 464-5234.

Workshop. “QBQ Book Discussion for Directors.” Noon to 1:30 p.m. 6408E University Hospital. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”

AA Open Meeting. See 9/13 Calendar listing.

Tuesday, Sept. 21

GOER Workshop. “Practical Skills for Supervisors: Challenges in Supervision and Management.” 8:30 a.m. to 4:30 p.m. C.A.B., East Lounge. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”

Mindfulness Meditation. See 9/14 Calendar listing.

Wednesday, Sept. 22

Anesthesiology Grand Rounds. 7 a.m. Wsk. Hall Auditorium.

Orthopedic Grand Rounds. “Treatment Options for Patellofemoral Disease in Adults.” Mario Pereira, MD. 8 a.m. 6500 University Hospital.

Surgery Grand Rounds. “Ventilator Assisted Pneumonia.” Obeid Ilahi, MD, Upstate Medical University. 8 to 9 a.m. 2231 Wsk. Hall.

GOER Workshop. See 9/21 Calendar listing.

Pediatric Grand Rounds. “Changing Standards for Precocious Puberty.” Susan Stred, MD, Upstate Medical University. 9:15 a.m. 6500 University Hospital.

Health Sciences Library Tour. See 9/8 Calendar listing.

Jill Boutiller Retirement Reception. 2 to 3 p.m. 8800 University Hospital.

Workshop. “Computer Skills for PSLs.” 3 to 4 p.m. 1541 University Hospital. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”

NIH Director’s Lecture. The Margaret Pittman Lecture. Lily Jan, PhD, HHMI and

DeLoris Lange, UCSF. 3 to 4 p.m. 318 Wsk. Hall. Call 464-5476 for more information.

Thursday, Sept. 23

SUNY Upstate New Employee Orientation. 7 a.m. to 3:30 p.m. C.A.B., East Lounge.

Fifth Annual Central New York Addiction Psychiatry Conference. 8 to 3:30 p.m. Sheraton Syracuse University Hotel and Conference Center, University Avenue.

Medical Grand Rounds. “The Vasculitides: Past, Present and Future.” Stephen A. Paget, MD. 8:30 a.m. Wsk. Hall, Medical Alumni Aud.

Urology Grand Rounds. “Clinical Research in Industry—Opportunities and Challenges.” Bela Denes, MD, St. Louis University. 9 to 10 a.m. 6500 University Hospital.

Workshop. “The Fundamentals of UUP Performance Management.” 9 a.m. to 11 a.m. 205 Jacobsen Hall. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”

Mindfulness Meditation. See 9/9 Calendar listing.

Friday, Sept. 24

Obstetrics/Gynecology Grand Rounds. “Vascular Diseases Doctors Often Misdiagnose and Under Treat.” David T. Nash, MD, Upstate Medical University. 7:30 a.m. Marley Education Ctr.

SUNY Upstate New Employee Orientation. 8 a.m. to noon. C.A.B., East Lounge.

CPR Classes. 8:30 to 10:30 a.m.; 1:30 to 3:30 p.m. UHCC, 4th floor Community Rm. Call 464-2174 to register.

Workshop. “MEDLINE on the Web.” See 9/10 Calendar listing.

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SUNY Nursing Services

Orientation. 1 to 3 p.m.
C.A.B., East Lounge.

Film. "Harry Potter 3." 7:30 p.m. Wsk. Hall, Medical Alumni Aud. \$2 admission.

Saturday, Sept. 25

Film. "Harry Potter 3." See 9/24 Calendar listing.

Sunday, Sept. 26

Golf Tournament. Registration: Turning Stone Resort & Casino. Call 464-4263.

Film. "Harry Potter 3." 2 p.m. Wsk. Hall, Medical Alumni Aud. \$2 admission.

Governor taps O'Leary for council post



Michael R. O'Leary, MD

Michael R. O'Leary, MD, a 1978 graduate of SUNY Upstate's College of Medicine, has been named to the Council of the State University of New York Upstate Medical University by Gov. George E. Pataki. Dr.

O'Leary is corporate medical director of the Laboratory Alliance of Central New York, LLC and director of laboratories for Community General Hospital. His term on the council will run through June 30, 2009.

An active member of many national societies related to clinical pathology,

management and physician issues, Dr. O'Leary serves as a clinical associate professor of pathology at SUNY Upstate. He received SUNY Upstate's President's Award for Voluntary Faculty Service in 1995 and shared the President's Award for Excellence in Philanthropic Service with his wife, Colleen O'Leary, MD, in 2002.

The Council to Upstate Medical University is composed of the governor's appointees, a representative of the student body and a member of the alumni association. It meets 10 times a year to consider business of the University and to provide a community perspective to SUNY Upstate President Gregory L. Eastwood, MD.

Computer skills courses to be offered

A New York State Department of Health grant has allowed for on-site computer skills training for 250 University Hospital clinical and support staff. The training sessions, taught by Onondaga County BOCES staff, will be held in the Institute for Human Performance. Classes include "Introduction to Microsoft Word" and "Introduction to Microsoft Excel" to be offered in early 2005. A list of classes, registration information and eligibility criteria can be obtained by visiting www.upstate.edu/hr/training/bocescompclasses.shtml or by calling Lauren Brady at 464-4407.

PATIENT SAFETY GOAL #4

Building a Safer Patient Care Environment!



- 1 **Improve the accuracy of patient identification**
- 2 **Improve the effectiveness of communication among caregivers**
- 3 **Improve the safety of using high-alert medications**
- 4 **Eliminate wrong-site, wrong patient, wrong procedure surgery**
- 5 **Improve the safety of using infusion pumps**
- 6 **Improve the effectiveness of critical alarms**
- 7 **Reduce the risk of health care-acquired infections**

Goal 4:

What procedures fall under this goal? This applies to all operative and invasive procedures that expose the patient to more than minimal risk. This means any procedure that involves puncturing the skin, or insertion of an instrument or foreign material into the body.

Who should mark the site and when? This should be done before the patient enters the room where the procedure will be done, and with the patient's participation. At University Hospital, the surgeon marks the site with his or her initials.

When is site marking not required? If there is no laterality (for example, a midline abdominal incision), or for routine, minimal risk procedures such as venipuncture or insertion of a nasogastric tube, or if there is an obvious wound or lesion at the site, marking is not required.

What about spinal surgeries? The general level of the surgery must be marked preoperatively (lumbar, thoracic, etc.), with anterior versus posterior indicated as well.





Health Professions changes department, division names

The College of Health Professions announces the following department name changes:

- The Division of Health Sciences and Human Studies has been renamed the Department of Arts and Sciences to more clearly reflect the department's educational mission to provide instruction for undergraduate students in the College of Health Professions and the College of Nursing in areas including basic sciences, writing skills, gerontology, education, research, biostatistics and computer sciences. Department chair is Kathleen M. Beney.

- The Department of Cardiorespiratory Sciences has been renamed the Department of Respiratory Therapy Education in order to improve the department's public recognition for accredited programs in this field, and the primary employment and licensing title of graduates of this program as respiratory therapists. Joseph Sorbello is the newly appointed chair in the Department of Respiratory Therapy Education following the retirement of Joseph Morfei.

Upstate Update Production Schedule

clip and save

Issue	Oct. 6 to 20
Deadline	Sept. 20
Issue	Oct. 20 to Nov. 3
Deadline	Oct. 4
Issue	Nov. 3 to 17
Deadline	Oct. 18
Issue	Nov. 17 to Dec. 1
Deadline	Nov. 1
Issue	Dec. 1 to 15
Deadline	Nov. 15
Issue	Dec. 15 to 29
Deadline	Nov. 29

Diversity continued from page 1

the campuses of SUNY, he has continued his efforts to include this philosophy as an integral component of curricula developed by educators at all levels. An administrator and teacher whose primary interest is producing a student who is equipped to live in the 21st century, he takes an active role in the classroom as well as in insuring that students live in a setting that values the contributions of each individual.

Providing interactive workshops are Melanie Littlejohn, Susan Behuniak, PhD, and Ronnie Leavitt, PT, PhD, MPH.

Littlejohn, a human resources consultant for Niagara Mohawk, began her career in human services first at the Urban League of Rochester and later at the Urban League of Onondaga County where she served as deputy executive director and later as interim president and CEO. She is recognized for her skill and proficiency in facilitating workshops on affirmative action, diversity management and sexual harassment. She has also worked with numerous local organizations to develop strategic visions for incorporating and implementing diversity within the Syracuse community.

Dr. Behuniak is a professor of political science at LeMoyne College where she has been named a Francis J. Fallon Endowed Professor in addition to other academic honors. She is the primary author of scholarly publications in her field, which include numerous articles in the field of biomedical law. In both her teaching and research, Dr. Behuniak underscores the voices of those who are marginalized whether by race, gender, class, age or sexual orientation. She incorporates these values in her role as a volunteer family caregiver with Hospice of Central New York and as a teacher of hospice courses both locally and in Russia.



Dr. Frank G. Pogue, President, Edinboro University of Pennsylvania, is the Diversity Forum's featured speaker.

Dr. Leavitt, is a clinical associate professor at the University of Connecticut's School of Allied Health Professionals where she is known for her courses in cross cultural healthcare, women's health, and disability studies. Her specialty areas of expertise include cultural competence and cross-cultural and international health care. Dr. Leavitt is a recognized authority in her field; she has published two textbooks and numerous papers.

Registration for the President's Sixth Diversity Forum is being accepted online at www.upstate.edu/hr/train or by calling 464-5916. There is no charge for this event, which includes a continental breakfast and luncheon. Shuttle bus service will be available from University Hospital to the Oncenter beginning at 7:30 a.m. Free parking is available to all individuals from satellite offices wishing to attend.



Compliance Chat

Preventing inpatient payment denials with quality medical record documentation

Insurance payment denials for inpatient stays often result from lack of documentation in the medical record. Many denials can be avoided by documenting the following:

Documenting medical necessity

There are four important components of documenting medical necessity:

- **Need for admission:** At the time of admission, your documentation should answer the question, “Why is it necessary for the patient to be hospitalized (vs. cared for on an outpatient basis)?” After evaluating the patient, clearly document the reason for admission, after study. For example: “Was the cystic fibrosis patient admitted for exacerbation of the CF, or to treat pneumonia”?
- **Level of care:** Why is it necessary for the patient to receive this level of care (i.e., critical care vs. acute)?
- **Patient stability:** “What clinical issues would make discharge unsafe now?”
- **Risks and benefits of treatment/testing:** “What life-threatening complications are possible”?

Thoroughly documenting complications

Documenting that a patient’s condition is a complication of surgery can enhance the accuracy of coding and eliminate any doubt about the patient’s true condition. Examples:

- After surgery, the patient develops urinary retention. Is this related to the surgery?
- If the patient has anemia, is this a chronic condition? Is it due to the acute blood loss from surgery?
- If a patient develops atrial fibrillation, is it due to a procedure?

Documenting the highest level of specificity

Coders can only list codes as documented in the medical record. Complete, accurate documentation makes the difference between prompt reimbursement or denials/reduced payments. Denials often result from confusion and doubt about the patient’s true condition. Examples:

- If debriding a wound, specify excisional vs. non-excisional debridement.
- Urosepsis is a non-specific diagnosis. Does the patient have a urinary tract infection? Does the patient have septicemia? Does the patient have sepsis?

Documenting charges

Charges should not be posted onto a patient account unless there is documentation in the medical record to support them.

Document all facts and pertinent information related to an event, course of treatment, patient condition, response to care and deviation from standard treatment (including the reason for it). Make sure the entry is complete and contains all significant information. If the original entry is incomplete, follow the policy for making a late entry, addendum or clarification.

All entries in the medical record must be legible in order to meet payment guidelines.

All medications must be documented on the Medication Administration Record (MAR), including intravenous meds. All documentation of medications must include the correct name, dosage, strength, route, date, time, and initials/signature. (See policy C M M-10.)

Remember that all charges must be posted within four days of discharge.

Contact the Compliance Office at 464-4346 with questions.

Contest

The Hospital Compliance Office invites staff to participate in a contest to guess the correct answer to the question: “Name one potential problem caused by charges being posted to the wrong account number”. The answer is found in one in the series of Compliance Chat articles that have appeared in Upstate Update. Readers who submit the correct answer will be entered in a drawing to win a prize. Entries must be received no later than Sept. 22 and should contain:

- The date of the *Upstate Update* issue.

- The answer to the question: “Name one potential problem caused by charges being posted to the wrong account number”.
- Your name, title, department, and location.
- Your supervisor’s name and location.

Entries may be sent through interoffice mail to Audrey Sardino, Institutional Compliance Office, Madison Towers Suite 210; e-mailed to sardinoa@upstate.edu. or faxed to 464-4787, attention Audrey Sardino. To view past issues of *Upstate Update*, visit <http://www.upstate.edu/hr/update/>



Information Access Management

The HIPAA Security Rule requires SUNY Upstate to implement policies and procedures for access to electronic protected health information, including authorization, establishment and modification, and termination procedures. In order to ensure access to information is appropriate for the Upstate workforce, formal procedures should be followed when requesting, modifying, and removing user accounts on Upstate systems.

• What is access management?

Access management is the process to ensure only authorized individuals have access to information based on their job roles and responsibilities.

• Requirements before access to information is granted.

Before any individual can request access to information systems at Upstate, the following requirements must be met:

- The individual must have a documented job description, including the requirements for system access;
- The individual must have a valid and active Upstate ID number;
- The individual has read and signed the SUNY Upstate Confidentiality Agreement, and
- The individual has reviewed the HIPAA Privacy education packet.

• Completing an account request form.

All workforce members have the privilege to access information based their job responsibilities. An access request form must be completed to obtain access to a particular system. On certain Upstate systems, training requirements must be met before access is granted.

• Account request approval.

A department chair, director, or supervisor must approve an individual's request for access on an account request form. This process is required for HIPAA Security compliance, and ensures requests for access have been properly authorized. Inherent in this process, the department chair, director, or supervisor is responsible for:

- Verifying with the individual all confidentiality and HIPAA requirements have been met;
- Ensuring the access is the minimum amount necessary for the individual to perform their job functions and responsibilities;
- Communicating to the individual the importance of securing their account and use of this account for work-related purposes.

• Access establishment.

Administrators of each system are responsible for validation of requirements for access and approval of requests before an account is established. Requests may be denied or require additional justification where requirements for access cannot be validated. For example, if a department requests access to a patient system and there are no access levels assigned for the department in the system, further documentation must be provided to justify the need for access.



• Modification of account access.

When an individual transfers to another department at Upstate, communication must be made to Human Resources, as outlined in Administrative policy E-08, Employee Separation and Transfer Policy, or to Payroll on a non-employee request form. When transfers occur, access to information systems must be modified to ensure access is appropriate for an individual's new role and responsibilities. If this notification does not occur, the individual may not have the correct access, and could be a potential security and/or privacy violation under HIPAA. New account requests must be processed to modify an individual's access to information in these situations

• Account deactivation and removal.

When an individual leaves Upstate, all access must be revoked to protect the confidentiality and security of our information. For access to be revoked, the individual's supervisor must contact Human Resources or Payroll to inactivate the status of a workforce member. Steps for employee separation are outlined in Administrative Policy E-08, Employee Separation and Transfer Policy, and for non-employees on a non-employee request form. Once inactivated, information will be distributed to system administrators for removal of access. In cases where access needs to be immediately revoked (within 24 hours), the IMT Help Desk should be contacted to ensure access is immediately removed on all systems at Upstate.

• How can I get more information on information access management and security?

The Information Security Coordinator, Shawn O'Reilly, can be contacted at 464-4093 or by e-mail at Oreillys@upstate.edu with any questions related to user account management and security.

American Cancer Society's
Making Strides
 Against Breast Cancer™

It's all about you or someone you know.

Sunday, October 17, 2004

Panera Breakfast* 8:30 to 10 am

**for registered Upstate Medical University walkers and runners*

Registration: 9 am

Walk/Run Begins: 10 am

*Community Plaza, Everson Museum
 Syracuse, NY*

For more information,
 call Janice Todeschini at 464-6276

**ON-SITE REGISTRATION:
 Thursday, September 9, 11 am to 2 pm
 Second Floor Lobby, University Hospital**

Each Upstate registrant will receive:

- Free long-sleeved T-shirt
- Upstate Visor (for \$25 minimum donation)
- Top four fundraisers will receive talking pedometer

PATIENT SAFETY GOAL #7

Building a Safer Patient Care Environment!




- 1 Improve the accuracy of patient identification**
- 2 Improve the effectiveness of communication among caregivers**
- 3 Improve the safety of using high-alert medications**
- 4 Eliminate wrong-site, wrong patient, wrong procedure surgery**
- 5 Improve the safety of using infusion pumps**
- 6 Improve the effectiveness of critical alarms**
- 7 Reduce the risk of health care-acquired infections**

Goal 7:

What is the number one thing you can do to prevent spreading infections to patients? Hand hygiene washing or degerming with alcohol gel. Improved adherence to hand hygiene has been shown to reduce transmission of antimicrobial resistant organisms and reduce overall infection rates.

What are the CDC Hand Hygiene Guidelines and how do you use them in patient care? The guidelines include: a 15 sec. hand wash with soap and water, or alcohol hand rub, restricted use of artificial nails and signs promoting hand hygiene. Use soap and water when hands are visibly soiled. Alcohol hand rubs are effective when used between patient contacts. Use the rubs by covering all surfaces of hands and fingers and rubbing until the hands are dry.

When is a nosocomial infection considered to be a sentinel event? Sentinel Event: An unexpected occurrence involving death or serious physical injury or psychological injury or the risk thereof. Serious injury specifically includes loss of limb or function. The phrase "or the risk thereof" includes any process for which a recurrence would carry a significant chance of a serious adverse outcome.

How are sentinel events reviewed or investigated? Sentinel events are referred to the Risk Management staff who conduct a Root Cause Analysis. The analysis is not on the infection but rather the event itself, i.e., what happened to cause the patient to die or suffer permanent loss of function. Such an investigation is conducted to reduce the risk of such events occurring again.



NEW LOCATION THIS YEAR!

Help Light the Night with Hope

Thurs., Oct. 7, 2004

5:30 (registration) to 8:30 p.m.
(walk begins at 6:30 p.m.)

► **Clinton Square,
Syracuse** (near ice skating rink)

1.8 Mile Sunset Walk

On-site Registration:

Tues., Sept. 28, 11 a.m. to 1:30 p.m.,
University Hospital, 2nd floor lobby



The Leukemia &
Lymphoma Society

Music • Food • Family Activities

REGISTRATION FORMS: Available at the University Hospital Information Desk or by calling 464-4523.

REGISTRATION FEE: Minimum \$25 for a lighted balloon and a T-shirt. First 400 registrants will receive a T-shirt.

FOR MORE INFORMATION: Contact Rita Holbrook at holbrook@upstate.edu or 464-4523

A Nationwide Evening Walk To Celebrate and Commemorate Lives Touched by Cancer.

Raising funds to cure leukemia, lymphoma, Hodgkin's disease, and myeloma and to improve the quality of life for patients and their families.

JOIN THE UNIVERSITY HOSPITAL/UPSTATE MEDICAL UNIVERSITY/ JOSLIN DIABETES CENTER TEAM!



1 mile and 4 mile walks at Aspen House Community Center, Radisson Community, Baldwinsville
Great prizes, music and fun!

SATURDAY, OCTOBER 2, 2004

Check-in Time: 9 to 9:45 a.m.

Start Time: 10 a.m.

All participants will receive a goody bag, continental breakfast and lunch.

To participate in the walk, contact Karen Kemmis at 4-2521 or kemmisk@upstate.edu



Mary Nelson sorts the donated "back to school" supplies

A helping hand

Mary Nelson, receptionist for the Department of Radiology, sorts through hundreds of school supplies for her third annual Back to School Barbecue, held last month to benefit Syracuse children in grades PreK through college. SUNY Upstate employees, area businesses, friends and family donated 1,200 backpacks and school supplies. Nelson, who gave the supplies to the children at the barbecue, started the program to help families in her neighborhood who can't afford the necessities for school. "We will not give up on our kids and this is one way to show them that we care about their future," Nelson said.

FACULTY ROUNDS

- **Michael M. Meguid, MD, PhD**, professor of neuroscience and surgery and vice chair of surgical research, has been invited to present his research on “Neurobiological Changes in the Hypothalamus Associated with Weight Loss After Gastric Bypass” at the 43rd Nobel Conference’s “Brain Control of Feeding Behavior” meeting Sept. 9 through 11 in Stockholm, Sweden. SUNY Upstate research fellows Drs. Susumu Suzuki and Carolina Goncalves, will co-present.

IN THE NEWS

- **Robert Gregory, MD**, Psychiatry, was quoted in a *Post-Standard* article about the psychological benefits of exercise.
- **Ben Moore**, Hospital Administration, was quoted in a *Post-Standard* article regarding the possibility of Crouse and University hospitals creating a joint cardiac program.
- **Paul Cunningham, MD**, Surgery, was quoted in a feature article in *In Good Health* about University Hospital’s bariatric surgery program.
- Medical staff from the **Clark Burn Center** and former patients were interviewed by WSTM-TV3, WTVH-TV5 and NewsTenNow regarding a special camp for burn survivors.
- **Jayne Charlamb, MD**, Breast Care Center, was a guest on the WCNY program “Women’s Voices” discussing breast feeding.
- **Thomas Welch, MD**, Pediatrics, and **Burton Thomas**, Facility Design, were quoted in a *Post-Standard* article about the final design plans for the children’s hospital. Coverage of the final design plans were also covered on WSTM-TV 3, WTVH-TV5, WIXT-TV9, WAER FM-88, WSYR 570AM and News10Now. Dr. Welch and **Eileen Pezzi**, Foundation, were quoted in a *Watertown Daily Times* feature article about the CNY Children’s Hospital.
- **Gregory Canute, MD**, Neurosurgery, was quoted in a *Post-Standard* article about a recent study showing that one’s birth month can predict what health risks one will face in life.
- **Jerrold Abraham, MD**, Pathology, was interviewed for an NPR news segment on indoor air pollution.
- **Lisa Kozlowski, MD**, Women’s Heart Center, discussed women and heart disease on WCNY’s Women’s Voices.

coming October 1st!

Be a part of the Community Giving Campaign!

Upstate employees...

MAXINE THOMPSON
SUPPORTS THE
DUNBAR
ASSOCIATION



MIKE GARVER
SUPPORTS THE
YMCA

SUE GRAHAM
SUPPORTS THE
GIRL SCOUTS



...committed to supporting our community!



E V E N T S

Breast Cancer Research Ride Attracts 800 Bikers

Carol Baldwin, front left, prepares for her ride to Owasco Lake during the Ride for Research.

The first annual Ride for Research, held in August and sponsored by the Carol M. Baldwin Breast Cancer Research Fund of CNY, attracted more than 800 riders and 600 bikes, including a number from SUNY Upstate. Proceeds were being tallied at press time, but event coordinators estimate that approximately \$40,000 was raised. Portions of the proceeds will benefit breast cancer research at SUNY Upstate.

- **Sept. 17. Happy Hour: 5:30 p.m. Performance: 6:15 p.m. C.A.B., main lobby.**
Comedy Performance by Andy Vastola. Vastola recently appeared on The Late Show with David Letterman and Star Search. Food and refreshments available for purchase. Open to all members of the SUNY Upstate community, their families and friends. Entertainment not suitable for children under 18 years. \$3 admission. Sponsored by Campus Activities Governing Board and C.A.B. Call 464-5618 for more information.
- **Sept. 18. Registration begins at 8 a.m. 10K: 9:15 a.m. 5K: 9:30 a.m. Budweiser Brewery, Rt. 31, Baldwinsville.**
Bud Run for Charity. Syracuse Track Club 10K and 5K certified courses beginning and ending at the Budweiser Brewery taking a scenic route along the Radisson community. Sponsored by Anheuser-Busch. Proceeds benefit the Carol M. Baldwin Breast Cancer Research Fund of CNY Inc. and breast cancer research at University Hospital. For more information call 464-4263.
- **Sept. 20. 7 a.m. to 4 p.m. 1328B University Hospital.**
Cultural Awareness Fair. Objectives are to define diversity and culture and to identify how sensitivity and awareness of cultural aspects impact patient care, staff interactions and teamwork interactions. No registration required. For more information, contact Maxine Thompson at 464-5234.
- **Sept. 26. Registration: 7 a.m. Shotgun starts: (Shenendoah golf course) 7:45 a.m. and 1 p.m.; (Kaluhyat golf course) 10:30 a.m. Turning Stone Resort & Casino, Golf Tournament.** Four person Captain & Crew men, women and mixed. Entry fees include breakfast and lunch on the course, awards diner at the Turning Stone, prizes for men, women and mixed winners. Proceeds benefit the Carol M. Baldwin Breast Cancer Research Fund of CNY Inc. and breast cancer research at University Hospital. For fee or more information call 464-4263.
- **Sept. 30. 9 a.m. to 3 p.m. C.A.B., main lobby, East and West Lounges.**
Vendor Fair. Sponsored by the Continuum of Care Department. Free and open to all health care workers. Vendors from various home care agencies, durable medical equipment companies and other community resources agencies (ie. Health Information Center and HealthLink) will be represented. The vendors will be available to provide health care workers with information regarding the services they provide and to answer questions. For more information, contact Leanne Askew at 464-9450.

LECTURES, SEMINARS, WORKSHOPS & CONFERENCES

- **Sept. 9. 9 a.m. to 5 p.m. Welch Allyn Lodge, Skaneateles. The Fourth Annual Biomedical Sciences Retreat** sponsored by the College of Graduate Studies. Pat Levitt, PhD, professor of pharmacology and director of Vanderbilt Kennedy Center for Research on Human Development, will present “Ontogeny of Cortical Interneurons and Functional Consequences of Disrupted development.” The retreat also includes speakers from SUNY Upstate and student poster presentations. To register or for more information, contact Sandi Granger at 464-7655 or e-mail grangers@upstate.edu.
- **Sept. 9. 9 to 11 a.m. 205 Jacobsen Hall. Workshop.** “The Fundamentals of PEF and CSEA Performance Management.” A review of the purpose, process and timelines associated with developing PEF and CSEA performance programs and performance evaluations. Intended for managers who supervise PEF and CSEA represented employees. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”
- **Sept. 14. Noon to 1 p.m., and Sept. 22. 3 to 4 p.m. 1541 University Hospital. Workshop.** “Computer Skills for PSLs.” SUNY Upstate’s Lauren Brady teaches how to use GroupWise, Microsoft Word and Internet skills in this hands-on class. Open to any level of ability with computers. PSLs have first consideration, but all are welcome. Evening classes can be arranged by calling 464-6124. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”
- **Sept. 14. 9 to 11 a.m. 1328B University Hospital. Workshop.** “A Guide to Obtaining Great Employees.” Participants work on reviewing a resumé for an open position. Participants will screen the resumé, prepare for the actual interview, identify strategies for developing questions that will elicit screening for emotional intelligence, practice asking the right questions and review how to conduct reference checks. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”
- **Sept. 15. Registration: 12:15 to 12:50 p.m. Conference: 1 to 5:15 p.m. The Marx Hotel & Conference Center, 701 E. Genesee St. Third Annual Contemporary Issues in Pediatric Emergency Medicine Conference** sponsored by Department of Emergency Medicine. Kathleen Brown, MD, of the Children’s National Medical Center in Washington, D.C., will present “Current Concepts in the Management of Lower Respiratory Diseases.” SUNY Upstate faculty presentations include “The Painless Pediatric Emergency Department: Sedation and Analgesia”; “2004 Literature Update in Pediatric Emergency Medicine”; “Selected Case Presentations from the Pediatric Emergency Department”; and “Evidence Based Management of Pediatric Traumatic Brain Injury.” For fee information or a brochure, call 464-6197 or e-mail morer@upstate.edu.
- **Sept. 16. 11:45 a.m. to 1 p.m. Institute for Human Performance, Classrooms A, B and C. Lecture.** “Clinical Studies in Medical Devices Versus Pharmaceuticals: An Overview.” Glenda Guest, vice president of Norwich Clinical Research Associates Ltd, will present this lecture as part of the Clinical Trials Office’s “Hot Topics in Research” series. R.S.V.P. to Anita Carroll at 464-5476.
- **Sept. 16. 9 a.m. to noon. C.A.B., East Lounge. Workshop.** “How SUNY Upstate’s CSEA and PEF Employees’ Paychecks are Calculated.” Detailed level course for department managers and/or administrators describing the many methods used to calculate the types of payments made to state employees that are specific to CSEA LPNs and other related positions to nursing areas. Registration deadline to Sept. 10. E mail “STATEPR” to register.
- **Sept. 17. 9:30 to 11:30 a.m. 205 Jacobsen Hall. Workshop.** “Understanding Compliance at University Hospital.” Focuses on why SUNY Upstate has a compliance program, what the details of the program include and what your responsibilities are to maintain institutional compliance. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”
- **Sept. 18. Registration begins at 8 a.m. 10K: 9:15 a.m. 5K: 9:30 a.m. Budweiser Brewery, Rt. 31 Baldwinsville. Bud Run for Charity.** Syracuse Track Club 10K and 5K certified courses beginning and ending at the Budweiser Brewery taking a scenic route along the Radisson community. Sponsored by Anheuser-Busch. Proceeds benefit the Carol M. Baldwin Breast Cancer Research Fund of CNY, Inc. and breast cancer research at University Hospital. Call 464-4263 for more information.

LECTURES, SEMINARS, WORKSHOPS & CONFERENCES

- **Sept. 20. Noon to 1:30 p.m. 6408E University Hospital.**
Workshop. “QBQ Book Discussion for Directors.” Facilitated discussion based on the “Question Behind the Question” book that emphasizes the importance of asking the right questions to eliminate blame, procrastination and complaining. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”
- **Sept. 21, 22, 29. 8:30 a.m. to 4:30 p.m. C.A.B., East Lounge.**
GOER Workshop. “Practical Skills for Supervisors: Challenges in Supervision and Management. Trainer Holly Haines McCurdy of Upstate Medical University will teach the tools needed to strengthen skills and consider opportunities for improvement by blending theory with practice in an interactive environment. Attendance is required for all three days. Intended audience: supervisors, managers, directors and leaders. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”
- **Sept. 23. 9 to 11:30 a.m. 205 Jacobsen Hall.**
Workshop. “The Fundamentals of UUP Performance Management.” SUNY Upstate’s Mary Wasilewski review of the purpose, process and timelines associated with developing UUP performance programs and performance evaluations. Intended for managers who supervise UUP represented employees. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”
- **Sept. 23. 8 a.m. to 3:30 p.m. Sheraton Syracuse University Hotel and Conference Center, University Avenue.**
Fifth Annual Central New York Addiction Psychiatry Conference. Topics include “Imaging the Brain in Addiction”; “Buprenorphine and Office-based Treatment of Opioid Dependence”; “Current Trends in Substance Use in Central New York”; “Pain and Addiction”; and “Hepatitis C and Other Current Medical Problems in Addiction.” For a conference brochure or more information, call 464-3104 or e-mail thorpl@upstate.edu.
- **Oct. 25. 8 a.m. to noon. Psychiatry & Behavioral Science Bldg., 713 Harrison Street (Grand Rounds Area, second floor).**
“Women in Medicine Professional Development Day. Diane Magrane, MD, associate vice president for the Faculty Development, Association of American Medical Colleges, will keynote. Contact Sandy Jarvis at [jarviss@upstate.edu](mailto:j Jarvis@upstate.edu) for more information.
- **Oct. 26. 8 a.m. to 12:30 p.m. Marley Education Center.**
Fourth Annual Teaching Day for Teachers. Diane Magrane, MD, associate vice president for the Faculty Development Association of American Medical Colleges, will offer the keynote address. The teaching day highlights teaching excellence at SUNY Upstate and includes workshops, poster and oral presentations. The program offers continuing medical education credits for physicians. For more information, call 464 5387.
- **Oct. 14. 9 a.m. to 12:30 p.m. C.A.B., East Lounge.**
Workshop. “All About Payroll and Employee Time and Attendance.” Payroll Services combined the Introduction to Payroll, the All About Reporting Employee Work Time and Time Accruals and How to Complete a Timesheet workshops together as one workshop. Registration deadline is Oct. 8. E-mail “STATEPR” to register.
- **Oct. 27. 9 a.m. to noon. C.A.B., East Lounge.**
Workshop. “How SUNY Upstate’s CSEA & PEF Employees’ Paychecks are Calculated.” Provides a description of the many methods used to calculate the different types of payment made to state employees that are specific to CSEA LPNs and other related positions to nursing areas and PEF registered nurses. Registration deadline is Oct. 22. E-mail “STATEPR” to register.

Upcoming children's hospital fundraisers

- A pancake breakfast sponsored by the Ontario Division of Kiwanis will be held **Sunday, Sept. 12, from 8 a.m. to noon**, at the

Empire Room, New York State Fairgrounds. The breakfast also includes family entertainment, including raffles, face painting, clowns and a surprise visit by animated characters. The raffle grand prize is a battery-powered children's jeep. The cost is \$5 per adult; \$3 per child (10 and under). Tickets will be available at the door. **For more information about the breakfast, call 464-4416.**



Watch the Children's Miracle Network Special Sept. 15 and make your pledge of support

The Central New York Children's Miracle Network (CMN) will broadcast a 30-minute program "Children's Miracle Network: Update to the Children's Hospital" featuring interviews with University Hospital pediatric patients and their families as well as members of the pediatric medical care team. The special program will air Wednesday, Sept. 15 at 8 p.m. on WIXT-NewsChannel 9.

To reach a greater audience, SUNY Upstate's Foundation has made changes by moving from its once-a-year broadcast to four, 30-minute locally produced specials seen throughout the year. These specials are presented in addition to portions of the national broadcast in June, ensuring greater visibility for CMN, the CNY Children's Hospital and the excellent services provided by University Hospital's pediatric team.

CNY Children's Miracle Network is celebrating 20 years of serving Central New York's children and their families. More than \$11 million has been raised by the CNY Children's Miracle Network, all of which remains in Central New York to benefit the children at University and Crouse hospitals.

Call 315-464-KIDS to make your pledge.



Patrick M. Cole was a freshman at Fayetteville-Manlius High School in 1999 when he was diagnosed with Rhabdomyosarcoma, an aggressive cancer of the soft tissue. During his 20-month battle with cancer, Patrick was treated at University Hospital's Center for Children's Cancer and Blood Disorders and the National Cancer Institute in Bethesda, Maryland.

This event is a tribute to the memory of an exceptionally courageous young man. Money raised will be used to further childhood cancer research and will help fund the Patrick Cole Courage Scholarship. This annual scholarship will be given to a Fayetteville-Manlius High School senior who exemplifies Patrick's love of life, strength of character and compassion for others.



To benefit:
University Hospital's
Center for Children's
Cancer and Blood
Disorders and the Patrick
Cole Courage Scholarship

Sun., Oct. 3, 2004
rain or shine
**Fayetteville-Manlius
High School Track**

Registration: noon to 1 p.m.
Run/walk: 1 to 3 p.m.
(or as long as you like!)
\$15 per person (includes one t-shirt)
\$30 Family Fee (includes two t-shirts)

**On-Site Registration
Wednesday, Sept. 29
11:30 a.m. to 1 p.m.**
UH 2nd Floor lobby

For more information,
please call the Upstate Foundation at 464-4416, or visit
<http://www.patspavementpounder.org>



Design continued from page 1

The most unique feature of the children's hospital design is what architects call the tree house, which will serve as the entrance to the children's hospital. Patients, families and visitors will enter a ground-level reception area and then proceed to an elevator that will carry them six stories to the 11th floor, the first floor of the children's hospital. Upon exiting the elevator, patients and families will step out to a large area featuring a café, lounges, play areas, a gift shop and ample seating areas for relaxing away from the patient's bedside.

In addition to more dining space, the 12th or top floor of the children's hospital will feature an indoor park, with significant plantings, park benches and other features.

"The environment we are building here will be extremely family-centered," said Thomas Welch, MD, chair of the Department of Pediatrics. "This will be a place that families can comfortably gather and be with their child throughout his or her hospitalization."

While the tree house entrance of the children's hospital may be the most talked about feature, the vertical expansion will offer significant upgrades to patient care areas.

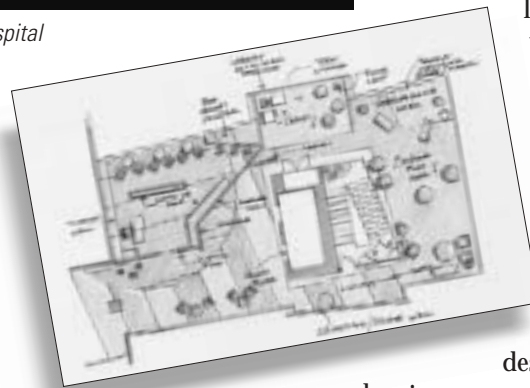
The children's hospital will feature 50 private patient rooms with enough space for a pullout sofa or bed to accommodate parents who want to stay the night in their child's room. There will also be separate family sleep quarters on the 11th floor of the children's hospital. Nursing stations will be located between each room to put nurses in closer proximity to patients when not providing patient care. A 15-bed pediatric intensive care unit will be located on the 12th floor. The lighting specifications have been redesigned to provide patients with warmer, more natural light to replace the glow of fluorescent fixtures.

Other design highlights of the children's hospital include a pediatric chapel or meditation space, breast-feeding rooms, family shower area, age appropriate play spaces, family activity rooms, and private conference and consult rooms to accommodate physician and family discussions.

A family resource center will serve as a library or learning center where families can receive more information on their child's illness and research other issues. The center will also make available to families and patients, videos, DVDs, games and other items, such as light reading materials.



Artist rendering of the Children's Hospital and plan of the 11th floor.



Discussion over the design began earlier this year and included input from various groups and individuals, including parents and patients.

Sue Navagh, a member of the Parent Advisory Council at University Hospital, who participated in numerous design meetings, said the final design will please families. "Many of the needs and desires that families have regarding family-centered medical care have been incorporated in this

design plan, such as sleeping rooms and family resource centers," she said. "Hospital administrators and the architects have listened carefully to the needs of the families, and the design reflects that."

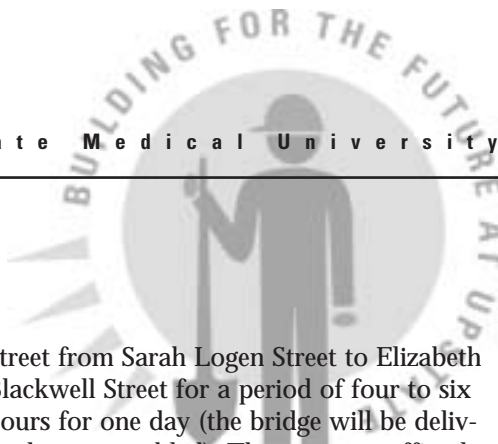
The two-story children's hospital will increase the amount of dedicated space to pediatric medicine at University Hospital from 18,000 square feet to 87,000.

Each of the other floors of the vertical expansion, which are earmarked for cardiovascular, oncology and neurosurgery, will feature 46 private patient rooms and space to accommodate an overnight stay by a family member. Some special care areas, such as the Bone Marrow Transplant Unit, will feature anterooms to guard against infection. One floor will be used to house the heating, ventilating and air-cooling systems.

Construction on the project is expected to begin in Spring 2005, with an opening date set for December 2007.

Total cost of the project is \$99 million. University Hospital has received the authority to finance the construction through bonding. Funds for the children's hospital are being raised through a community-wide fundraising campaign. Officials have raised \$9.3 million toward the \$15 million campaign goal. The children's hospital campaign will pay for upgrades to the children's hospital, such as the special entrance, endowed research professorships and to help furnish and equip the hospital.

For more information about the campaign, or to make a donation, call 464-KIDS.



Construction Update

Construction on the new parking garage is on schedule with the exterior walls scheduled for completion by early October. While the garage will appear finished, there is still work to be done, such as mechanical, HVAC, lighting, security, caulking and elevators. The garage is expected to open the first quarter of 2005.

Construction on the pedestrian bridge connecting the garage to the hospital over Adams Street is slated to begin in late September. It will entail closing Adams

Street from Sarah Logen Street to Elizabeth Blackwell Street for a period of four to six hours for one day (the bridge will be delivered pre-assembled). The current traffic plan calls for Sarah Logen Street to accept only northbound traffic and Elizabeth Blackwell Street will become two-way for emergency vehicles only. Future work on the pedestrian bridge will require closures on Adams Street contained to a single lane only allowing for traffic. Timely and appropriate notice will be issued prior to the construction work.

Special Thanks

- Hospital Environmental Services thanks everyone who participated in its raffles held last month outside the hospital's cafeteria. The department's "Back to School" raffle raised \$100 to benefit the CNY Children's Hospital and its 50/50 raffle raised \$118 for the National Housekeeper's Week Recognition awards program at University Hospital. Special thanks are extended to Wal-Mart Supercenter of Oneida for donating the Back to School raffle prizes.

Congratulations to the winners:

Erik Pride, Environmental Services, (Spiderman Lunch Box filled with lunchtime treats);

Mercy Davis, 6A, and **Bridget Gore**, visitor (insulated lunchbags filled with lunchtime treats);

Cynthia Terry, **Kenneth Brown**, Physical Plant, and **K. Hartnett**, visitor (bookbags filled with school supplies).

Carlos Hernandez of Environmental Services won the 50/50 raffle cash prize of \$59.

- Be sure to offer special thanks to SUNY Upstate's Environmental Services employees during **National Housekeeper's Week**, Sept. 12 through 18. The hospital Environmental Services department will recognize its employees throughout the week by providing a luncheon, coffee and donuts Sept. 13, and prizes.

Jill Boutiller retirement reception is Sept. 22

SUNY Upstate individuals are invited to a retirement reception for Jill M. Boutiller of the Department of Surgery Wednesday, Sept. 22, from 2 to 3 p.m. in 8800 University Hospital. Boutiller, who is retiring after 35 years of service, joined SUNY Upstate's Department of Rehabilitation Medicine in 1969 and transferred to the Department of Surgery in 1983 where she has served as administrative assistant.



Mixed bowling league seeks members

The SUNY Upstate Mixed Bowling League is seeking members. The league bowls Wednesdays at 5:15 p.m. at the newly opened CoolCatz in Westvale Plaza (2318 W. Genesee St). To join or for more information, contact Deb Benware at 464-7882 or e-mail benware@upstate.edu.

Note: Contact the Human Resources Department for address corrections.

Upstate Update is published by the Public and Media Relations Department at SUNY Upstate Medical University, Syracuse, NY. To submit news or calendar items, contact editor Doretta Royer, Fourth Floor, 250 Harrison Street, 464-4836; e-mail: [royer](mailto:royer@upstate.edu).

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