

U P S T A T E update

A publication
for the
SUNY Upstate
Medical University
Community

JUNE 30 THROUGH JULY 14, 2004

In the Calendar

Lecture. "Clinical Research Budgets, Billing and Best Practice." 7/14. Noon. Institute for Human Performance. See *Update Calendar* inside.

Take Note

Convocation is Sept. 8

SUNY Upstate Medical University's Fall Faculty Convocation will be held Wednesday, Sept. 8 at 4 p.m. in the Weiskotten Hall Medical Alumni Auditorium.

SUNY Upstate launches clinical trial testing brain cancer drug

SUNY Upstate Medical University is one of 21 sites in the United States to test an experimental brain cancer drug that uses diphtheria toxin to kill cancer cells without harming healthy cells.

The trial will test TransMID, a new type of cancer drug as a treatment for recurrent and/or progressive malignant brain tumors. Approximately 17,000 Americans are diagnosed with malignant brain tumors each year. The highly malignant glioblastoma tumor is the third leading cause of death from cancer in patients 15 to 34.

"This new drug has the potential to provide a major breakthrough in the treatment of this form of brain cancer," said Gregory Canute, MD, assistant professor at SUNY Upstate, who is the principal investigator for the study.

TransMID is a protein toxin that consists of a normal cell protein called transferrin that attaches to special sites on tumor cells called receptors. The transferrin helps attract iron away from malignant

tumors to healthy cells. The other key component in the drug is a modified diphtheria toxin which kills tumors cells.



Gregory Canute, MD

Subjects enrolled in the study will be randomly assigned to receive either TransMID or the best standard of care. Each TransMID subject will receive two treatments between four and eight weeks apart. The drug is delivered through a catheter implanted in the subject's tumor. Subjects enrolled in the study who will receive the best standard of care will be treated with one of the chemotherapeutic regimens currently used to treat progressive or recurrent glioblastoma brain tumor in patients who have failed to respond to conventional therapy. Subjects in the study will be followed for one year.

While the drug is experimental (not currently approved by the Food and Drug Administration),

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University Hospital is one of best in state in children's heart surgery

Out of 16 hospitals in New York that perform pediatric heart surgery, University Hospital has the second lowest patient mortality rate, according to a state Health Department report.

University Hospital's risk-adjusted mortality rate was 3.35 percent—below the state average of 5.35 percent. The hospital performed 368 cases between 1997 and 1999. University Hospital is the only hospital performing pediatric cardiac surgery in Central New York.

"These results can be directly related to cardiac surgeon Dr. George Alfieris, the nurses, anesthesiologists and other members of the surgical team as well as the pediatric cardiologists and intensivists who work on these cases," said University Hospital Executive Director Ben Moore. "These medical professionals are extremely dedicated to their job and in providing the best medical care for our youngest patients."

The risk adjusted mortality rate is used to

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State University of New York



Upstate
Medical
University

calendar

Wednesday, June 30

Orthopedic Grand Rounds. "Evolution of the Hand." Jessica Mattoli, MD. 8 a.m. 6500 University Hospital.

Workshop. "Conflict Resolution and Crisis Response Team." 11 a.m. to noon. 1328B University Hospital. Visit www.upstate.edu/hr/training and click "register for training classes online."

Health Sciences Library Tour. Noon. Meet at New Book area. Call 464-7193 for details.

Ethics Forum. "Codes of Ethics: Do They Speak for Practicing Nurses?" 3:30 to 4:30 p.m. 1328B University Hospital. Visit www.upstate.edu/hr/training and click "register for training classes online."

Workshop. "Making Delegation Work for You." 3 to 5 p.m. E6408 University Hospital. Visit www.upstate.edu/hr/training and click "register for training classes online."

Thursday, July 1

SUNY Upstate New Employee Orientation. 7 a.m. to 3:30 p.m. C.A.B., East Lounge.

Faculty Development Program. "Teaching Residents EBM." Lorne Becker, MD, Lynn Beth Satterly, MD, Upstate Medical University. 8 to 10 a.m. Madison Irving Medical Center, Suite 216.

Medical Grand Rounds. David Dugan, MD, Upstate Medical University. 8:30 a.m. Wsk. Hall, Medical Alumni Aud.

Reception for Rick Stevens. 2 to 4 p.m. Institute for

Human Performance, Classroom C.

Mindfulness Meditation. Eva Nanno, Upstate Medical University. 3:30 to 4:15 p.m. University Hospital Chapel, first floor.

Friday, July 2

SUNY Upstate New Employee Orientation. 8 a.m. to noon. C.A.B., East Lounge.

SUNY Nursing Services Orientation. 1 to 3 p.m. C.A.B., East Lounge.

Monday, July 5

AA Open Meeting. Noon. 4137 University Hospital. Call 463-5011 for more information.

Tuesday, July 6

SUNY Nursing Services Orientation. 12:45 to 3:30 p.m. C.A.B., East Lounge.

Mindfulness Meditation. Lisa Kaufman, MD, Upstate Medical University. 5:15 to 6 p.m. University Hospital Chapel, first floor.

Wednesday, July 7

Anesthesiology Grand Rounds. 7 a.m. Wsk. Hall Auditorium.

Orthopedic Grand Rounds. 8 a.m. 6500 University Hospital.

On-site registration for JP Morgan Chase Corporate Challenge. 11:30 a.m. to 1 p.m. University Hospital, second floor lobby.

Health Sciences Library Tour. See 6/30 Calendar listing.

Burn Survivors Support Group. 5 to 7 p.m. 6408 University Hospital. Call 464-3600 for more information.

Thursday, July 8

Medical Grand Rounds. "Insights into the Pathophysiology of Dyspnea in COPD." Michael C. Kallay, MD, University of Rochester School of Medicine and Dentistry. 8:30 a.m. Wsk. Hall, Medical Alumni Aud.

Workshop. "How SUNY Upstate's CSEA & PEF Employees' Paychecks are Calculated." 9 a.m. to noon. C.A.B., East Lounge. E-mail "STATEPR" to register.

Workshop. "Computer Skills for PSLs." Noon to 1 p.m. 1541 University Hospital. Visit www.upstate.edu/hr/training and click "register for training classes online."

Mindfulness Meditation. Eva Nanno, Upstate Medical University. 3:30 to 4:15 p.m. University Hospital Chapel, first floor.

Friday, July 9

CPR Classes. 8:30 to 10:30 a.m. and 1:30 to 3:30 p.m. UHCC, fourth floor Community Room. Call 464-2174 to register.

Workshop. "MEDLINE on the Web." Noon to 1 p.m. Health Sciences Library, meet at Reference Desk. Call 464-4581 to register.

Monday, July 12

Blood Drive Registration. 11 a.m. to 1:30 p.m. University Hospital, second floor lobby.

Workshop. "QBQ (Questions Behind the Question) Book Discussion for Directors." Noon to 1:30 p.m. 6408E University Hospital. Visit www.upstate.edu/hr/training and click "register

for training classes online." **AA Open Meeting.** See 7/5 Calendar listing.

Tuesday, July 13

Surgical Grand Rounds. "Duodenal Ulcer Surgery: REDUX Something New, Something Old." Claude Organ, MD., American College of Surgeons. 8 a.m. 2231 Wsk. Hall.

Blood Drive Registration. See 7/12 Calendar listing.

Mindfulness Meditation. Lisa Kaufman, MD, Upstate Medical University. 5:15 to 6 p.m. University Hospital Chapel, first floor.

Wednesday, July 14

Anesthesiology Grand Rounds. 7 a.m. Wsk. Hall Auditorium.

Orthopedic Grand Rounds. 8 a.m. 6500 University Hospital.

Workshop. "The FISH Philosophy: Catch the Energy and Release the Potential." 8:30 a.m. to 12:30 p.m. C.A.B., East Lounge. Visit www.upstate.edu/hr/training and click "register for training classes online."

Lecture. "Clinical Research Budgets, Billing and Best Practice." Kathi Durdon, Upstate Medical University. Lunch: 11:30 a.m. Presentation: Noon. Institute for Human Performance. Call 464-5476 to R.S.V.P.

Blood Drive Registration. See 7/12 Calendar listing.

Health Sciences Library Tour. See 6/30 Calendar listing.

Thursday, July 15

SUNY Upstate New Employee Orientation. 7 a.m. to 3:30 p.m. C.A.B., East Lounge.

Medical Grand Rounds. "Community Acquired Methicillin Resistant Staphylococcus Aureus." Shelley Gilroy, MD, Upstate Medical University. 8:30 a.m. Wsk. Hall, Medical Alumni Aud.

Workshop. "Advance Beneficiary Notice." 8:30 a.m. to noon. Institute for Human Performance, Computer Classroom D. Visit www.upstate.edu/hr/training and click "register for training classes online."

Blood Drive Registration. See 7/12 Calendar listing.
Mindfulness Meditation. Eva Nanno, Upstate Medical University. 3:30 to 4:15 p.m. University Hospital Chapel, first floor.

Friday, July 16
7th Annual Clark Burn Center Golf Tournament. Registration: 7:30 to 8:30 a.m. Tee-off: 9 a.m. Westvale Golf Club, 100 Golfview Drive, Camillus.
SUNY Upstate New Employee Orientation. 8 a.m. to noon.

C.A.B., East Lounge.
Blood Drive Registration. See 7/12 Calendar listing.
SUNY Nursing Services Orientation. 1 to 3 p.m. C.A.B., East Lounge.

Saturday, July 17
Finger Lakes Wine Festival. Registration only. Sponsored by Campus Activities Governing Board and Office of Campus Activities.

Upstate Update Production Schedule

Issue Deadline	July 28 to Aug. 11 July 12
Issue Deadline	Aug. 11 to 25 July 26
Issue Deadline	Aug. 11 to 25 July 26
Issue Deadline	Aug. 25 to Sept. 8 Aug. 9
Issue Deadline	Sept. 8 to 22 Aug. 23
Issue Deadline	Sept. 22 to Oct. 6 Sept. 6
Issue Deadline	Oct. 6 to 20 Sept. 20
Issue Deadline	Oct. 20 to Nov. 3 Oct. 4
Issue Deadline	Nov. 3 to 17 Oct. 18
Issue Deadline	Nov. 17 to Dec. 1 Nov. 1
Issue Deadline	Dec. 1 to 15 Nov. 15
Issue Deadline	Dec. 15 to 29 Nov. 29

Individuals fluent in Spanish sought as interpreters

The task force for University Hospital's Interpreter and Translation Service will pilot a program for qualified hospital staff to serve as interpreters for patients and their families. Three to four Spanish interpreters will be recruited initially as Spanish is the most commonly encountered language requiring interpretation. The task force is developing a method to verify language fluency for interested employees and has created application forms, documentation forms, and a self-study interpreter education program.

Currently, University Hospital's Translation and Interpreter service offers a telephone language line and interpreter

services through community agencies. University Hospital employees can act as interpreters in special circumstances, such as when the telephone line and community agency interpreters are not appropriate.

According to national guidelines for the use of medical interpreters, the hospital must verify competency of language fluency for anyone who acts as an interpreter, including University Hospital employees.

Interested individuals who are fluent in Spanish should e-mail Sandra Burns at Burnss@upstate.edu for more information.



SUNY Upstate hosts conference

SUNY Upstate's Physical Medicine and Rehabilitation Service Line hosted a neurodevelopmental treatment techniques conference, May 25 through 30 in Weiskotten Hall.

Nicky Schmidt, PT, a nationally renowned physical therapist who has a private practice in New Orleans, led the conference that attracted area physical, occupational and speech therapists.

Participants learned the newest therapeutic techniques in the treatment of individuals with neurological disorders.

Schmidt (right) demonstrates a technique on Pam Downey, PT, of SUNY Upstate's Department of Physical Medicine and Rehabilitation.

Therapy sessions for social phobia to begin in Fall

SUNY Upstate's Adult Psychiatry Outpatient Clinic is accepting patients with Generalized Social Phobia for a 20-week group therapy session that uses cognitive-behavioral therapy. The program will begin in October. Each session lasts two hours.

Generalized Social Phobia, the third most common psychiatric disorder after depression and alcohol abuse, is characterized by excessive fear of most social situations due to concerns about humiliation, embarrassment and negative evaluation by others. It can interfere significantly with a person's daily routine, social life or occupational functioning.

Cognitive Behavioral Therapy is one of the most studied approaches to the treatment of social anxiety disorder. It helps by teaching people how to correct the dysfunctional beliefs that contribute to anxiety, reduce the feelings of anxiety, increase comfort with social situations and increase confidence with social skills.

The fee is \$83 per person and is covered by most insurance companies.

To participate or for more information, contact Dr. Anna Remen at 464-3167.

Trial continued from page 1

some known side effects include, seizures, arm and leg weakness, confusion and brief loss of feeling.

To be eligible for the study, individuals must be at least 18 years old, have a confirmed diagnosis of

malignant glioblastoma, have progressive and/or recurrent glioblastoma after undergoing conventional treatment, including any combination of surgery, radiation or chemotherapy. Additional

eligibility criteria must also be met.

For additional information on study eligibility, call Lorraine Padden, trial coordinator, at 315-464-5513.

Children's Heart Surgery continued from page 1

estimate what the mortality rate would be if each hospital cared for the same patient population. New York state has released mortality rates for heart surgery for more than 10 years as a way for hospitals to examine the quality of the care they provide and to identify opportunities to improve.

cardiac surgeries were performed in New York.

For a copy of the report, go to the state Health Department's web site at: www.health.state.ny.us/nysdoh/heart/pediatric/toc.htm

Between 1997 and 1999, 4,710 pediatric

Spiritual Care Services offers new accredited pastoral education training program

University Hospital is the only hospital in Central New York and one of 300 in the country to offer a Clinical Pastoral Education (CPE) program. The Association for Clinical Pastoral Education has granted satellite accreditation through the auspices of Lutheran Care Ministries as SUNY Upstate works towards full accreditation. The 400-hour, 11-week training currently has six chaplain interns of diverse faith traditions visiting on clinical units as part of their supervised experience of pastoral ministry.

According to the Rev. Terry Culbertson, CPE associate supervisor and manager of Spiritual Care Services at SUNY Upstate, this training is required by many faith traditions as part of ordination, completion of seminary degree or to become a certified chaplain. "Our chaplain interns attend interdisciplinary rounds, visit with patients and families, and rotate evening coverage in the Emergency Department," said Rev. Culbertson. "Combined with intensive individual and group supervision, clinical presentations, didactics and theological reflections, this experience strengthens their ability to offer quality pastoral care with their congregations and in our community.



Rev. Terry Culbertson (seated) with chaplain interns (back row from left: Rabbi Irvin Beigel, Fr. Ejike Innocent, Douglas Hatch, (center, from left: Rev. Penni Farrington, Rev. Norma Fellows and Rev. Michaela E. St. Marie.

PRESIDENT'S MESSAGE ON DIVERSITY

The President's Sixth Diversity Forum is Sept. 14

One of the mottos of our institution is "Excellence Through Diversity." It is essential that all members of the administration, faculty, staff and student body have a thorough understanding of what we mean by "diversity," a term that is often misused and misunderstood.

Diversity focuses on differences in skills, talents, abilities and preferences as well as differences in backgrounds and cultures.

Our goal will be inclusion of diversity as a fundamental value and inherent strength in establishing an environment that values every employee, patient and student. The multiculturalism of the people who work at our institution, of those who study here and of those who are treated here dictates that the creation of an inclusive environment is not an optional exercise but a requirement.

The President's Sixth Diversity Forum will be held Tuesday, Sept. 14, from 8 a.m. to approximately 1 p.m. at the OnCenter. It will include a continental breakfast and lunch. A publicity/marketing campaign for this event is under way and more details, including shuttle bus service, will follow.

All members of the staff, faculty, administration,

student body and volunteer initiatives are invited and encouraged to attend, free of charge. Employees can attend the event without using personal or vacation time. All department heads and supervisors will be advised to facilitate schedule changes to allow personnel the flexibility to participate in the forum. The expectation is that each department/unit/division send as many individuals to this occasion as possible.

The plenary speaker will be Dr. Frank Pogue, former vice chancellor of SUNY and currently president of Edinboro University of Pennsylvania. Dr. Pogue was one of the initial advocates for defining and introducing the principles of diversity into the curriculum on campuses throughout the SUNY system. His particular expertise of this topic and his extraordinary ability to connect with audiences will serve not only to inform the audience about the multiple benefits — educational, social and economic — of embracing inclusion, but will also inspire discussion in the workshops that are an integral part of the forum.

Participants will have the option to attend one of three concurrent workshops/presentations designed to reflect our institution as an academic medical facility.

- Melanie Littlejohn, director of Diversity Training at Niagara Mohawk, will present an interactive discussion regarding the benefits of diversity awareness in generating a productive and user-friendly work environment. These new skills and strategies for today's workplace will target supervisors, managers, administrative and indirect patient support staff.

- Dr. Susan Behuniak, professor of political science at LeMoyne College, studied the impact of the University of Michigan Affirmative Action case on higher education in general and its ramifications in a medical school such as our own. Her presentation is directed toward faculty and students.

- Dr. Ronnie Leavitt, associate professor in the Physical Therapy Program at the University of Connecticut, will focus on the benefits and necessity of understanding diversity to maximize successful outcomes in delivery of health care to a diverse, multicultural patient population. This workshop is directed toward direct patient care employees such as physical therapists, nurses, and social workers.

I am excited by this



Gregory Eastwood, MD

opportunity to initiate new and to applaud ongoing efforts in this regard. As one of the largest employers in Central New York, we enjoy the unique privilege of having an impressively diverse workforce.

Each individual should be valued for his or her contribution to the strength of SUNY Upstate as a leader in education, research and patient care.

*Gregory L. Eastwood, MD
President
SUNY Upstate Medical
University*

2004 President's Employee Recognition Awards

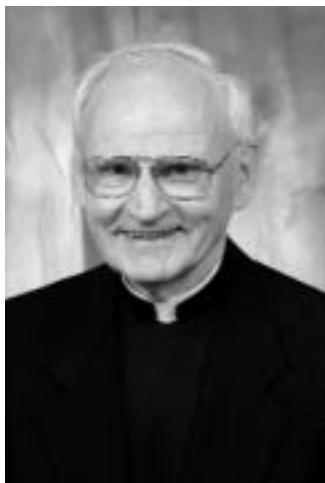
SUNY Upstate Medical University recognized the following individuals with President's Employee Recognition Awards for distinguished service. The recipients accepted

their awards at a ceremony held May 20 in the ninth floor of Weiskotten Hall.



Employee of the Year – Campus

Leah Caldwell
Marketing and University Communications



Employee of the Year – Hospital Non-Clinical/ Support

Rev. Alfred Bebel
Volunteer Initiatives



Employee of the Year – Hospital Non-Clinical/ Support

Rev. Gerald Shave
Volunteer Initiatives



Supervisor of the Year – Campus

David Scholl
Physical Plant



Supervisor of the Year – Hospital Clinical

Charlene Hubbell
Clinical Pathology



Employee of the Year – Hospital Clinical

Mattie VanGlynn, RN
Orthopedics Service Line



Supervisor of the Year – Hospital Non-Clinical/ Support

Maureen Cummings IMT



Outstanding Contribution of the Year – Campus

Bess Collins Marketing and University Communications



Outstanding Contribution of the Year – Hospital Clinical CARE Team/Pediatrics



Team members in alphabetical order: Ann Botash, Anne Galloway, Chevelle Jones-Moore, Elizabeth Kinsey, Lisa Kozma, Nancy Mitchell, Jennifer Parmalee, JoAnne Reinhardt and Deborah Supensky

Team of the Year – Banner Implementation Team (Campus)



Team members in alphabetical order: Jennifer Abbott, Carolyn Couch, JoAnne Davis, Sharon Huard, Mary Knapp, Bobbi Larrabee, Jennifer Martin-Tse, Nicole Morgante, Nancy Pawlak, Mike Pede, Jeff Smith, Corinne Spartano, Doug Thomas and Jennifer Welch

Team of the Year – Hospital Clinical Pediatric Transport Team



Team members in alphabetical order: Cindy Allen, Nancy Boeing, Don Davis, Karen Dudzinski, Joy Ganley, Sandy Hathaway, Kelly Hirsch, Tonya Lancer, Sharon Luke, Terri Mackey, Cheryl Pittman, Kevin Ragosta, JoAnne Reinhardt and Lorraine Saarie

Outstanding Contribution of the Year – Hospital Non-Clinical/Support IMT-Vocera Pilot Project



Team members in alphabetical order: Deb Benware, Dawn Drake, Jeff Hamlin, Judy Kishtok, Patty Martin, Shawn O'Reilly, Carl Pettengill, Don Roller, Scott Small, Mark Zeman and Joseph Ziembra

Team of the Year – Hospital Non-Clinical/Support Crisis Response Team



Team members in alphabetical order: Brian Allen, Barb Alteri, Jean Balentine-Delaney, Tammy Bartoszek, Bonnie Braddock, Kara Bramer, Pat Bramer, Carol Braund, Rhonda Butler, Mark Buttiglieri, Terry Culbertson, Karen Dudzinski, Cathy Dwyer, Marlene Gallo, Joyce Garee, Cheryl Godzac, Geri Hall, Sue Hamilton, Casey Hammerle, Kerryanna Kershner, Jennifer Kite, Barb Lucas, Lori Messick, Katie Mooney, Laura Murgia, Terry Peake, Anne Ryan, Sandy St. Germain, Marilyn Sharron, Louise Shepard, Donna Sims, Janean Stewart, Sally Sutphen, Maxine Thompson, Betty Wallace and Amy Williams

HONORS AND ACHIEVEMENTS AND APPOINTMENTS

- **State Health Commissioner Antonia C. Novello, MD, MPH, DrPH**, presented a certificate of recognition to University Hospital for advancement of patient safety initiatives through its project, "Every Error a Treasure: Implementation of Quality Improvement Programs from a Non-Punitive Medication Error Reporting System." **David Lehmann, MD, PharmD**, and **Nancy Page, RN**, accepted the certificate on behalf of the hospital at the state Health Department's Patient Safety Awards program, held in New York City in March.

University Hospital refined its system for reporting adverse patient incidents, emphasizing quality assurance review of medication errors. As part of the initiative, the hospital implemented a state-of-the-art database system that links the pharmacy with the clinical laboratory to better ensure that patients are properly assessed for potential drug interactions and that they receive appropriate and timely prescriptions.

In addition to Lehmann and Page, other SUNY Upstate project participants are **Shawky Badawy, MD**, **Theresa Gagnon, RN**, **Roy Guharoy, PharmD**, **Karen Hirschman, RN**, **Andrew Holtsberry, Sharon Klaiber, RN**, **James Legault, Joseph Medicis, PharmD**, **Jorge Parodi, Ann Sedore, PhD, RN**, **Niki Sullivan**, and **Sally Thompson, RN**.

- **Boris Havkin, MD**, is the 2004 Pfizer Scholars in Urology program recipient at SUNY Upstate Medical University. Dr. Havkin was nominated by Gabriel Haas, MD, chair of Urology. This program supports Pfizer's commitment to the discipline of urology and honors Dr. Havkin for outstanding leadership and interest in the management of erectile dysfunction or overactive bladder.
- **Joseph Medicis, PharmD**, associate director of clinical services for Pharmacy, has been installed as President-elect of the New York State Council of Health System Pharmacists during the 43rd annual assembly of the organization at The Sagamore in May. Dr. Medicis is also associate professor of medicine, section of clinical pharmacology. The council is a professional organization of more than 2,500 pharmacy professionals dedicated to promoting good health through public education, fostering safe and rational drug use; encouraging and assisting in the development of quality, comprehensive pharmaceutical services and serving as a catalyst for practice innovation that enables members to better serve public interest and the pharmacy profession.

- **Kimberly Amodio** has received the Association for Study of Liver Diseases (AASLD) Fellowship which runs from July 1 through June 30, 2005. The Fellowship is a training program for nurse practitioners and physicians assistants to develop expertise in hepatology. Amodio is a physician assistant with **Robert A. Levine, MD**, in SUNY Upstate's Hepatology Program. For the past year she has concentrated on the management of liver disease under the mentorship of Dr. Levine and has participated in a variety of clinical research programs, including an ongoing NIH study on outcomes in intravenous drug users with chronic hepatitis C, and patient care activities in the Liver Clinic.



Kimberly Amodio

The AASLD Advanced Hepatology Fellowship Program is considered important in the current management of chronic hepatitis C, and provides salary and benefit support for pursuing a full year of training focused on clinical care in hepatology. The award also allows Amodio to attend the Third Annual AASLD Hepatology Associates course in November, which provides continuing education units to new members.

FACULTY ROUNDS

- "The Art and Science of Brief Psychotherapies: A Practitioner's Guide," edited by **Mantosh J. Dewan, MD**, **Brett N. Steenbarger, PhD**, and **Roger P. Greenberg, PhD**, of Psychiatry and Behavioral Sciences, was published by the American Psychiatric Publishing Inc. The book addresses six key models of brief psychotherapy that have garnered support in the research literature: cognitive, behavioral, solution-focused, interpersonal, time-limited dynamic, and couple therapies. According to Paul Appelbaum, MD, the A.F. Zeleznink Distinguished Professor and chair of Psychiatry at the University of Massachusetts Medical School at Worcester, "psychotherapy's future lies in briefer approaches to treatment and this book points the way. It is a wonderful resource for trainees and clinicians alike."
- A clinical review of the West Nile virus infection, by **Roy Guharoy, PharmD**, and **Shelley Gilroy, MD**, and colleagues from St. Elizabeth Medical Center and the University of Pittsburgh Medical Center was published in the *American Journal of Health-System Pharmacists* (Vol 61 June 15, 2004).

EVENTS

- **July 7. 11:30 a.m. to 1 p.m. University Hospital, second floor lobby. On-site registration for the JP Morgan Chase Corporate Challenge.** Registration is \$18. Registration deadline is July 16. Registration must be received by July 7 to receive a SUNY Upstate team T-shirt. To register by mail, send a completed registration form and check (made payable to Faculty Student Association) to Becky Cerio, Marketing, 250 Harrison Street, 4th floor. The JP Morgan Chase Corporate Challenge will be held Tuesday, Aug. 3, at 6:25 p.m. at the Onondaga Lake Parkway.
- **July 16. Registration: 7:30 to 8:30 a.m. Tee-off: 9 a.m. Westvale Golf Club, 100 Golfview Drive, Camillus. The Seventh Annual Clark Burn Center Golf Tournament** to benefit The Clark Burn Center. Fee is \$85 per golfer and includes golf, cart, lunch and buffet dinner. More than 100 golfers participated in last year's event. Contact Terese Livermore at 464-6242 for more information.
- **July 24. Golf: 8 a.m. Woodcrest Golf Club, Route 173, Manlius Celebration: 5 to 8 p.m. Christian Brothers Academy, 6245 Randall Rd. Lukie's Holes for Hope Golf Open and Celebration.** Lukie's SOUL Foundation, in memory of Luke Vincenzo Frechette, will hold Lukie's Holes for Hope Golf Open and Celebration to benefit Lukie's SOUL Foundation and the Central New York Children's Hospital at University Hospital. Golfing fee is \$100 per person. Call 698-3059 for more information.

IN THE NEWS

Usha Satish, PhD, Psychiatry, and Paul Cunningham, MD, Surgery, were quoted in a Post-Standard feature article regarding SUNY Upstate's Strategic Management Simulation Laboratory.

Patricia Darcy, Clinical Campus in Binghamton, was quoted in the Press and Sun Bulletin on the closure of the Community Free Clinic this fall if \$150,000 in funding cannot be found to keep the clinic open.

Elvira Szigeti, PhD, RN, College of Nursing, was quoted in the Post-Standard regarding Le Moyne College's plan to offer bachelor's degrees in nursing.

Irene Cherrick, MD, and Susan Shaw, NP, Pediatrics, were quoted in *In Good Health* about pediatric cancers and the work of University Hospital's Center for Children's Cancer and Blood Disorders.

Justin Ogden, RD, Physical Medicine and Rehabilitation, was quoted in a Post-Standard article on energy drinks.

Employee Health Notes

Avoid heat-related illness

Conditions that decrease the body's ability to regulate heat, thereby increasing risk for heat related illness, include fever, obesity, dehydration, heart disease, mental illness, poor circulation, sunburn, certain prescription drugs and alcohol use.

Heat exhaustion is a milder form of heat-related illness that develops after prolonged exposure to high temperature and inadequate fluid intake. Symptoms may include heavy sweating, paleness, muscle cramping, tiredness, weakness, dizziness, headache, nausea and vomiting and fainting. If untreated, this condition could progress to heat stroke. This can usually be managed by drinking cool, nonalcoholic beverages, rest, cool baths or showers, moving to an air-conditioned environment and lightweight clothing.

Heat stroke is a more serious condition that develops when the body loses the ability to regulate temperature. Body temperature rises, often rapidly, and is unable to cool down due to the loss of the ability to sweat. Warning signs may include extremely high body temperature (>103° F, orally), no sweating (but instead red, hot dry skin), throbbing headache, dizziness, nausea, confusion, and unconsciousness. Any of these signs may indicate a potential life-threatening emergency. Call for immediate medical assistance while cooling the victim. Get the person to a shady area, cool the victim rapidly in any way you can, monitor the temperature, and continue cooling efforts until body temperature fall to 101°-102° F.

To avoid heat related illness, drink more fluids; avoid caffeine containing, alcoholic or high sugar content beverages; use air conditioning in the home or public areas (electric fans can provide comfort but will not prevent heat-related illness when temperature exceeds the high 90's. A cool shower or bath is more effective); wear light colored, loose fitting, lightweight clothing; and never leave anyone alone in a closed, parked vehicle.

Even young healthy persons can suffer heat-related illness, but those at greater risk include infants and young children, people aged 65 or older, people with mental illness, and those that are physically ill especially with heart disease or high blood pressure.

Visit adults at risk at least twice a day and watch for signs of heat exhaustion or heat stroke. Cut down on exercise in hot weather and limit outdoor activity to morning and evening hours. Drink two-four glasses of cool, nonalcoholic fluids each hour when exercising. A sports beverage can replace the salt and minerals lost in sweat.

Additional information is available on the CDC website at www.bt.cdc.gov/disasters/extreme_heat. Direct comments to K. Bruce Simmons, MD, Employee/Student Health, 464-4260.

LECTURES, SEMINARS, WORKSHOPS & CONFERENCES

- **July 8. 9 a.m. to noon. C.A.B., East Lounge.**
Workshop. “How SUNY Upstate’s CSEA & PEF Employees’ Paychecks are Calculated.” Provides a description of the many methods used to calculate the different types of payment made to state employees that are specific to CSEA LPNs and other related positions to nursing areas and PEF registered nurses. Deadline to register is July 2. E-mail “STATEPR” to register.
- **July 8 (Noon to 1 p.m.) and July 21 (3 to 4 p.m.). 1541 University Hospital.**
Workshop. “Computer Skills for PSLs.” Learn GroupWise, Microsoft Word and Internet skills. Open to any level of ability with computers. PSLs considered first, but all are welcome. Facilitated by Lauren Brady. To arrange an evening class, call Carol Kozik 464-6124. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”
- **July 12. Noon to 1:30 p.m. 6408E University Hospital.**
Workshop. “QBQ (Questions Behind the Question) Book Discussion for Directors.” A facilitated discussion to understand how to go beyond hoping for improvement to asking questions like, “What Can I Do to Contribute?” Visit www.upstate.edu/hr/training and click “register for training classes online.”
- **July 13. 8 a.m. 2231 Weiskotten Hall.**
Claude H. Organ, Jr., MD, president of the American College of Surgeons, will present “Duodenal Ulcer Surgery: REDUX Something New, Something Old” during a special Surgical Grand Rounds. Dr. Organ also serves as Emeritus Professor in the Department of Surgery at the University of California at San Francisco.
- **July 14. 8:30 a.m. to 12:30 p.m. C.A.B., East Lounge.**
Workshop. “The FISH Philosophy: Catch the Energy and Release the Potential.” Train-the trainer program for supervisors, managers, directors and administrators. Learn to motivate employees and how play can lead to creative breakthroughs that make work more fun and profitable. Participant packs are provided. To register, visit www.upstate.edu/hr/training and click “register for training classes online.”
- **July 15. 8:30 a.m. to noon. Institute for Human Performance, Computer Classroom D**
Workshop. “Advance Beneficiary Notice (ABN). An overview and training of aspects of this written notice that is presented to a Medicare beneficiary before outpatient services are furnished at University Hospital. Visit www.upstate.edu/hr/training and click “register for training classes online.”
- **July 14. Lunch: 11:30 a.m. Presentation: Noon. Institute for Human Performance, Classrooms A, B and C.**
Seminar. “Upstate Clinical Trials Office: Clinical Research budgets, Billing and Best Practice.” Kathi Durdon of SUNY Upstate’s Clinical Trials Office presents an overview of process, budgets, agreements and an update on the newly formed clinical trials budget committee charged with creating a process for creating and verifying industry budgets. R.S.V.P. To Anita Carroll at 464-5476 or carrolla@upstate.edu.
- **July 20. 9 a.m. to 12:30 p.m. C.A.B., East Lounge.**
Workshop. “All About Payroll and Employee Time and Attendance.” A combination of the “Introduction to Payroll,” the “All About Reporting Employee Work Time & Time Accruals” and “How to Complete a Timesheet” workshops. Deadline to register is July 16. E-mail “STATEPR” to register.
- **July 21. 3 to 5 p.m. 1328B University Hospital.**
Workshop. “Great Presentations.” Learn to create a comfortable environment, gain and sustain attention, keep content relevant, give learners confidence and maintain learner satisfaction. Visit www.upstate.edu/hr/training and click “register for training classes online.”
- **July 21, 22 & 28. 8:30 a.m. to 4:30 p.m. C.A.B., East Lounge.**
GOER Workshop. “Practical Skills for Supervisors.” Trainer Holly Haines McCurdy uses communication tools and leadership models to explore the role of a supervisor. Covers managing diversity, effective listening tips, coaching/counseling, communication assessment, effective feedback and motivation. Attendance is required for all three days. Visit www.upstate.edu/hr/training and click “register for training classes online.”
- **July 26. 10 to 11 a.m. 205 Jacobsen Hall.**
Workshop. “Upstate Stars Recognition Techniques.” Provides techniques to energize and motivate, reviews benefits and effectiveness of recognition techniques and teaches ways to develop an action plan for recognition. Receive a free Upstate Stars packet (while supplies last). Visit www.upstate.edu/hr/training and click “register for training classes online.”

Upstate family leads the way in Children's Hospital campaign

The campaign for the CNY Children's Hospital at University Hospital now totals \$8.6 million as of June 14.

More than 2,300 gifts have been received from individuals, corporations, foundations and other organizations to support the campaign. That figure includes Upstate faculty, medical staff, employees, advocates, volunteers, board members and board member firms, who have contributed \$2.3 million dollars. These Upstate family pledges and gifts now total approximately 27 percent of the \$8.6 million raised towards the \$15 million goal.

SUNY Upstate Medical University President Gregory L. Eastwood, MD, believes this speaks to how important this project is to this community. "With any new project, you want to have support from within, but the response of the Upstate family has been truly overwhelming," said Dr. Eastwood. "I believe their substantial commitment to this project underscores the importance of this endeavor."

"Upstate employees have generously responded to the

need for a new children's hospital, and we are very grateful," said Eileen Pezzi, vice president for development. "We must also recognize the outstanding work of our volunteer campaign leaders who successfully worked to put this portion of the campaign in motion."

Through the leadership of CNY Children's Hospital Campaign Chair **Mary Ann Shaw** and campaign captains **Charles Calligaris** (Advocates Phase), **Don Denton** (Board & Leadership Gifts Phase), **Michael Ratner, MD**, (Medical Staff/Faculty Phase), **Leola Rodgers** and **Linda Robson** (Hospital and University Employee Phase), and **Fred 'Fritz' Parker, MD**, (Special Gifts Phase), the five initial phases of the campaign have either nearly reached or exceeded their goals. "We are truly blessed to have these dedicated volunteers who have given so generously of their time and treasure. Their efforts and the unwavering support of the Upstate family sets an example for the entire Central New York community," said Pezzi.

Advocates pledge \$150,000 to Children's Hospital and announce new officers

Advocates for Upstate Medical University announced its pledge of \$150,000 to the CNY Children's Hospital at University Hospital at its annual meeting and luncheon, May 19 at the Country Club of Syracuse. In addition, the Advocates awarded University Hospital 27 grants totaling \$40,000 for hospital programs and services and \$5,000 to University Hospital's Nursing 3R Committee, reflecting the shared proceeds raised from the Mystery and Merlot fundraiser, held in January.

During the luncheon, Dorothy Campbell was named "Advocate of the Year" for developing a strong membership program and for her support during the transition of the Gift Shop.

The 2004-05 officers were elected during the annual meeting. They are: Cynthia Dowd-Greene and Joan Thorn, co-presidents; Dorothy Campbell, Patricia Keefe and Karen Williams, vice presidents; Charles Calligaris, treasurer; Sandy Rosenfeld, recording secretary; and Sandy Hart, corresponding secretary.

New Advocates board members for 2004-05 include William Baskin, Debbie Gardner, Pat Kane, Joan Keilen, Barbara Lynch, Irene McQueeneey, Virginia Moses, Carol-Murphy-Harper, Karen O'Connor, Pam Olsson, Carol Small, Subhash Viswanathan, Jeanne Waleski and Nancy Watt.

To learn more about Advocates for SUNY Upstate Medical University, call 315-464-5610.

Volunteer Initiatives Advisory Council tours pediatrics



Don Zorn of the Upstate Medical University Foundation recently took members of SUNY Upstate's Volunteer Initiatives Advisory Council on a tour through University Hospital's Pediatrics Units. Seated: Rayne Dabney. Standing, from left: Zorn, Polly Donovan, Bonnie Connelly, Rose Calligaris, Tim Sturick, Donna Stoner, Candy Dowd. Council members missing from photo are Sandra Hart, Vivian Holmes and Bess Buser.



Construction Update



The structural steel is now set for the Pharmacy /Sterile Processing project, located adjacent to the Emergency Department entrance, making way for work in the hospital's fifth floor mechanical room.

Upcoming work includes setting the scaffolding; pumping and vibrating concrete; and fourth floor exterior metal stud work and sheathing installation. This work makes way for the placement of a permanent roof and development of the

site, including modifying existing manholes, providing adequate storm piping, digging micro piles, and working on the retaining wall.

Notices regarding sidewalk closures will be posted within the next few months.

The project is continuing on schedule with completion targeted for June 2005.

Raffle winners announced

Environmental Services thanks everyone who participated in its May raffles that raised \$382 for the CNY Children's Hospital of University Hospital.

Winners of the Mother's Day raffle are **Becky Vrooman**, 6th floor Nursing Service (Mother's Day gift basket); **Melissa Allen, Tina Schoen, David Zellinger and Donald VanDusen** (Children's

Miracle Network T-shirts—courtesy of University Foundation Office).

Winners of the Day at the Beach raffle are **Jamie Collins**, hospital visitor (cooler, drink cooler, grill and goodies); **Janice McClure**, Recovery Room (two canvas chairs in a bag) and **Joyce Beckett**, 4B (umbrella, kiddie chairs and sand toys.)

Reception for Rick Stevens July 1

A reception for Rick Stevens in celebration of his 30 years of service in the Neurosurgery Research Laboratory will be held Thursday, July 1, from 2 to 4 p.m. in the Institute for Human Performance, Classroom C. Refreshments will be served. For more information, call 464-5787.

Appointments accepted for July blood drive

Appointments to donate blood for SUNY Upstate's July blood drives can be made by calling Health Connections at 464-8668 or by signing up outside the hospital's second floor cafeteria July 12 through 16 and July 19 through 23, 11 a.m. to 1:30 p.m.

The blood drive will be held Monday, July 26, from 1:30 to 6:30 p.m. and Tuesday, July 27, from 7 a.m. to noon in University Hospital, 2N.

Donating blood at other locations does not count toward the University Hospital donation quota of 200 pints by summer's end.



CSEA tuition benefits offered

CSEA benefits applications are available for the period of April 1, 2004 to March 31, 2005. The benefit provides up to two tuition vouchers during this time period for participating schools.

For further information, call 1-800-253-4332 option #2 on the automated system, visit <http://www.nyscseapartnership.org>, or call Janice Zeniewicz at 464-4029.

Note: Contact the Human Resources Department for address corrections.

Upstate Update is published by the Public and Media Relations Department at SUNY Upstate Medical University, Syracuse, NY. To submit news or calendar items, contact editor Doretta Royer, Fourth Floor, 250 Harrison Street, 464-4836; e-mail: royerd.

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