The Rapid Response Team

Who is the Rapid Response Team?

- The Rapid Response Team is:
  - Medical Provider
  - Specially trained ICU Nurse
  - Respiratory Therapist
  - Nursing Supervisor
- Upstate University Hospital has a Rapid Response Team that will come 24/7 at both Downtown and Community Campuses

What does the Rapid Response team do?

- The Rapid Response Team comes to the bedside right away to help a patient in trouble

When can you call the Rapid Response Team?

- If you notice a sudden change in the patient’s condition that is worse

Who can call the Rapid Response Team?

- The patient
- A family member or visitor
- Any staff member

How do you call the Rapid Response Team?

- Dial “0” from any hospital telephone
- Ask the Operator to call the Rapid Response Team
- Tell the Operator if the Rapid Response Team is for an Adult or a Child
  - Provide your name, hospital unit, room number, and the patient’s name
- Tell the patient’s nurse you have called for the Rapid Response Team