

# MORNING CMO REPORT

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**FROM THE DESK OF:**  
Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

## Upstate Medical Doctor Joins Influential Federal Health Screening Panel

Congratulations to Dr. John Epling, Chair of Upstate's Department of Family Medicine, who was appointed to the U.S. Preventive Services Task Force. You can read the full article at [http://www.syracuse.com/health/index.ssf/2016/02/upstate\\_medical\\_doc\\_named\\_to\\_federal\\_panel\\_that\\_issues\\_health\\_screening\\_guidelin.html#incart\\_river\\_index](http://www.syracuse.com/health/index.ssf/2016/02/upstate_medical_doc_named_to_federal_panel_that_issues_health_screening_guidelin.html#incart_river_index)

Congratulations  
Informational

## Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Comments  
Informational

**Upstate Urology** – Dr. Makhuli is a doctor's doctor. He could/should write the book on professional technique and bedside behavior. He deserves a very special service award based on medical behavior and commitment to University. He is the ideal medical university citizen and role model.

**Neurology** - Dr. Nair was so down to earth and talked at ease with me.

**University Cardiology** – Dr. Liu was very kind and a good listener. He took the time to listen and would give me the care I needed.

**Upstate Pediatrics** – Dr. Schurman is very pleasant and has such a sweet personality.

**11E**– I firmly believe Dr. Stanger and the entire team at University saved my only son's life. I cannot begin to write how grateful I am to everyone at this facility. Not once were we treated as if we were stupid or not know what we were doing. Everyone showed us respect at all times. I greatly appreciate the fact that the doctors, nurses and respiratory therapist were honest, and forthcoming with everything that was happening whether it was good or bad. Again I cannot thank you enough for what you all did for us, thanks to you we have our son, my 2 daughters have their brother. I would not think twice about coming to this hospital!

**5B** - Dr. Shapiro and his team were FANTASTIC!

**7A** – Dr. Sun was honest; that's what I like most. On a scale of 1 to 10 I would give him 15+. Excellent, excellent doctor.

**8F** – Dr. Dunton was great.

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.