MORNING CMO REPORT

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FROM THE DESK OF:

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Elective X

Applies to All Providers

Elective X Informational Wanted to bring your attention to a truly innovate endeavor here at Upstate. Elective X is a unique interdisciplinary project in which Senior Residents in the Department of Medicine partner with the Clinical Documentation Improvement Nurses from the Utilization Management Department here at Upstate. The Residents perform peer review of clinical documentation within the medical record. They then provide feedback to their colleagues on the implications of their documentation on quality of care, risk of mortality, and severity of illness. This partnership between nursing and physicians has contributed to an observed to expected mortality ratio on the hospitalist service that is far better than other academic institutions our size.

I want to thank Drs. Knohl, Dhamoon and Glidden, from the Department of Medicine, as well as Sandra St. Germain and the CDI staff for their work on this. I see this as valuable training for junior physicians and hope other departments will begin similar efforts.

Please call Sandra St. Germain, RN, Director, Utilization Management and Denial Recovery Unit, at 4-6013 if you have any further questions.

Joslin

Applies to All Providers

Joslin Informational Wanted to bring to your attention to some impressive data coming out of the recent review of our Joslin Diabetes program. Our group is outperforming national averages on some key performance indicators – impressive given that the Joslin brand represents excellence in care nationally.

Kudos to Dr. Weinstock and all the physicians, nurses and staff that have worked hard to make this happen.

Process and Outcome Quality Measures

Joslin	Audit Date	Glucose Control	Blood Pressure Control	LDL	Non-Smoker
Affiliate Network Average (18 Sites)		67%	78%	83%	84%
Joslin – Upstate	2013	66%	90%	84%	85%
Joslin – Upstate (Draft)	2014	72%	93%	92%	90%