

MORNING CMO REPORT

09.10.2014

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Upstate CareLink

Applies to All Physicians

CareLink
Informational

Starting the week of September 8th, Upstate will be rolling out a new feature of Epic, called Upstate CareLink. Upstate CareLink is Epic's web-based application that connects Upstate to our community affiliates. It provides community users outside of Upstate secure access to review clinical information of patients in Upstate's Epic system, increasing the continuity of patient care. We will be starting with a few small community affiliates first and slowly adding additional affiliates on an ongoing basis.

With the implementation of Upstate CareLink, you may encounter one new InBasket folder entitled "Community Message." Clinicians using Upstate CareLink are able to send secure InBasket messages to Upstate Epic users regarding patient care inquiries. To find out more information about this please take a look at the following site:

http://epic.upstate.edu/documents/intra/upstate_carelink_system_update_bulletin.pdf
(System Update Bulletin.)

Additionally, if you would like to see what community users see on Upstate CareLink you can watch our eLearnings:

- [Upstate CareLink: Basic Navigation](#)
- [Upstate CareLink: InBasket](#)

Gemson Award

Applies to All Physicians

Gemson
Informational

Upstate Medical University is the proud recipient of the Donald H. Gemson Cancer Prevention Public Policy Award for 2014, the signature cancer-related advocacy award from the American Cancer Society Eastern Division. This award recognizes leadership in broad-based policy change in the fight against cancer, a cause that Don Gemson, MD, MPH, an ACS board member, physician, public health advocate, Columbia University professor and corporate health leader, embraced throughout his vibrant career. Nominees demonstrate accomplishments in developing, advocating, advancing and/or implementing prevention-focused policies and practices to reduce the incidence and burden of cancer. The nomination letter states: "In addition to strong internal practice change regarding tobacco use and employee wellness, Upstate has led policy change in the 64-campus State University of New York and Onondaga County (in partnership with the American Cancer Society). In both the clinical mission and the research strategic plan, cancer is the highest priority." The award recognizes our significant cancer-related leadership accomplishments in tobacco control and lung cancer, nutrition and physical activity, innovation and discovery, advocacy and access. The new Upstate Cancer Center will provide a fitting hub for ongoing activities in all of these areas. The Award will be presented in New York City at the American Cancer Society's Hope Lodge on October 2, 2014, and will be accepted by Dr. Eastwood on behalf of all of the physicians, nurses and other staff responsible for making this happen. Congrats!

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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EPIC Key Achievements

[Applies to All Physicians](#)

EPIC
Informational

We recently learned that we have been named **Revenue Cycle MVP** by EPIC based on our excellent performance since Go-Live at both campuses. This award recognizes the tremendous work done to improve the process of collecting payment for hospital care using EPIC. This initial function is often disrupted by EMR implementation – but thanks to the dedicated work of our Finance Department and the significant efforts by all physicians to document timely and accurately, our performance has been one of the best in the country. Thank you to all for helping us achieve this recognition.

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