

# MORNING CMO REPORT

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**FROM THE DESK OF:**

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**UPSTATE**  
UNIVERSITY HOSPITAL

## Outstanding Physician Comments

[Applies to All Physicians](#)

Physician  
Comments  
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

**Dental Service** – Dr. Thines was excellent!

Dr. Patrick Smith is without question the BEST dentist I have ever been to. He elevates a level of comfort, passion and concern that is unmatched.

**ENT** – We absolutely love Dr. Tatum.

**University Cardiology** – Dr. Kozman is the best; caring, kind, intelligent, knowledgeable.

**University Geriatricians** – Dr. Brangman is wonderful.

Dr. Carhart is always wonderful! Can't say enough good things!

**Upstate Urology** – Dr. Makhuli – his wit & overall personality!

**5B** – Drs. Dhamoon and Zayac were excellent and answered all questions. Dr.

Dhamoon visited often, even after hours, sitting with me, listening and explaining care. I felt like I was his only patient.

**7A** – Dr. Kittur is the best for both skill and compassion. First experience with Dr. Eranki but very impressed.

**10E** – Dr. Lemke spent a lot of time with my wife and me at discharge making sure we had what we needed and understood all the meds.

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.