

# MORNING CMO REPORT

06.03.2015

**FROM THE DESK OF:**

Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

## Transitions in Care Symposium

[Applies to All Physicians](#)

Symposium  
Informational

Reminder, the 2<sup>nd</sup> Annual Transitions in Care Symposium will be held Tuesday, June 9 at 8 am – 4:30 pm at the Holiday Inn, Electronics Parkway. The year's keynote speaker is Amy Boutwell, MD, MPP, senior physician consultant to the National Coordinating Center for the Centers for Medicare and Medicaid Services.

### SYMPOSIUM OBJECTIVES

- Identify ways to adapt to changes initiated by health care reform initiatives while maintaining quality, cost effectiveness, and continuing to serve the needs of customers and patients.
- Identify opportunities to utilize new and existing services to improve the health of patients and to decrease preventable hospitalizations and ED visits.
- Identify best practices that can be implemented to improve care transitions across settings and populations.
- Identify barriers and solutions to effective care transitions
- Discuss strategies for addressing persistent barriers to progress for population health management.

### REGISTRATION FEE

**\$125 per person.** Includes conference materials, light continental breakfast and lunch.

**Register online at:**

[www.upstate.edu/con/programs/cont\\_ed](http://www.upstate.edu/con/programs/cont_ed)

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.

# MORNING CMO REPORT

06.03.2015

**FROM THE DESK OF:**  
Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

## Outstanding Physician Comments

[Applies to All Physicians](#)

Physician  
Comments  
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

**7A** – Dr. Azer is the best!

**5A** – Drs. Hegazy and Williamson should have everyone following them! They take the time to make sure you understand.

**8G** – Dr. Ghatan is the best of the best.

**9G** – Dr. Krishnamurthy – overall professionalism, courtesy and skill.

**10E** – Dr. Sitaraman - he stopped by each of the five days I was there and was so eager to please and provide information. He was not in a rush. So gentle and so concerned.

**Adult Medicine** – Dr. Sharma is a very good doctor. I will miss him very much!  
Dr. Sharma always listens to me. Does not brush me off. Makes sure I get appointments with other specialist.

**Medicine Subspecialties** – Dr. Gentile is a great oncologist; caring about you on a personal level, not just another number.

**University Center for Vision Care** - Dr. Alpert greeted me with smile & hand shake.  
Dr. Andrews was concerned about the diabetes damage to my eyes.

**Breast Care Center** – Dr. Albert answered all my questions and I was not nervous about my surgery, explained everything clearly to my husband and me.

**Surgery – Harrison Center** – Dr. Gibson is very well educated and knows what she's doing.

**University Geriatricians** – Dr. Berg knows and cares for the patient and family.  
Dr. Bahn – there is not one part of mom's care that she overlooks. At the same time she personally cares about them and their family which, in turn, family has a lot to do with patient care.

**University Pediatrics** – Dr. Hobart listens and goes above and beyond.

**UHCC Neurology** – Dr. Young took an extraordinary amount of time with me!  
Dr. Young is awesome; she could not have been nicer or showed more concern.

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.