

# MORNING CMO REPORT

05.20.2015

**FROM THE DESK OF:**

Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

## Transfers from ICU/Med Surg Units to Inpatient Psychiatry

Applies to All Physicians

Transfers  
Advisory

Upstate has experienced delays in moving patients with psychiatric needs who have required admission to an ICU or med/surg unit for medical reasons. Once the patient is medically cleared and psychiatry has determined the patient requires inpatient psychiatric admission, the primary service (i.e. MICU, medicine hospitalist) needs to enter a bed request in EPIC for inpatient psychiatry placement. Social work is another piece of the puzzle and must be notified the patient requires inpatient psychiatric care. If a bed is available on 4B or 5W before an external facility, social work will notify the primary team. The patient will require discharge from inpatient ICU or med/surg unit by the primary service if going to 4B. Psychiatry then will do admit orders to either 4B, or update orders for 5W.

## Outstanding Physician Comments

Applies to All Physicians

Physician  
Comments  
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

**5B** – The physicians did a great job.

Dr. Jain came in every day to see me.

**5A** – Dr. Scott Albert is one of the best surgery doctors – very skilled.

Floor physicians were friendly, supported communication with other disciplines  
Dr. Hess and Dr. Bhatta were very helpful.

**7A** – Dr. Laura Scordino – warm personality, calm, explained procedures and treatments. She was very reassuring.

**Breast Care Center** – Dr. Albert is a very good physician and an excellent listener

**Medicine Subspecialties** – Dr. Knoll spent so much time and explained all aspects and treatment.

Dr. Neupane addressed many of my concerns about pain, mobility, and employability in the future with empathy and professionalism.

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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**Neurology** – Dr. O’Dwyer – very concerned about condition.

Dr. Werner – caring, kind and compassionate.

**Urology** – Dr. Shapiro and his treatment room nurse were both excellent and caring.

**University Geriatricians** - Dr. Berg has always been the best care provider.

Dr. Berg always takes extra time to listen; asks my opinion.

**Joslin** – Dr. Weinstock was not rushed and made sure to cover any and all concerns.

**Adult Medicine** – Dr. Cleary is kind, thorough, and professional.

**Upstate Pediatrics** – Dr. Hobart takes all of our concerns seriously. He explains things thoroughly and is very patient and caring.

Dr. Ellen Schurman is always such a delight; always takes the time to listen.

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