

MORNING CMO REPORT

05.13.2015

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital



Get With The Guidelines-Heart Failure Award

[Applies to All Physicians](#)

Heart Failure
Award
Informational

I am, again, honored to say Upstate University Hospital’s Heart Failure Program has been awarded from the American Heart Association **Get With The Guidelines-Heart Failure Gold Plus & Target HF Honor Roll Award**. The award is for both campuses and is the first year we have been awarded Target: HF Honor Roll. This achievement will be published in the “Best Hospitals” August issue of the US News & World Report.

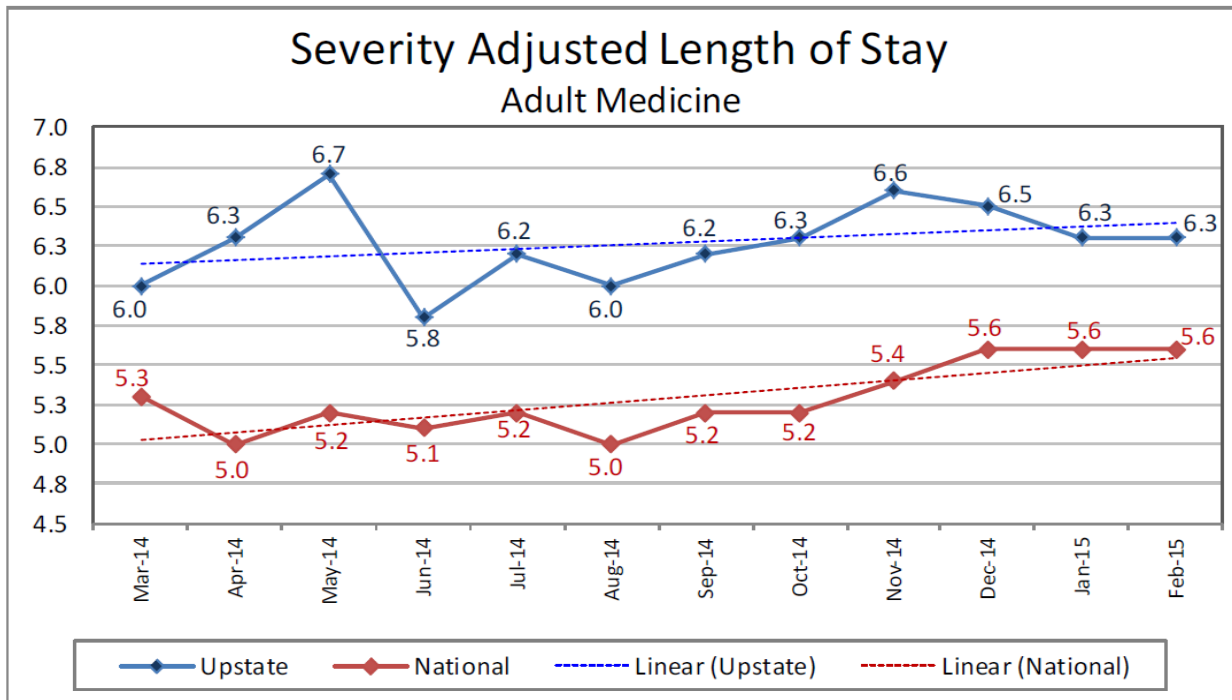
I am proud to recognize all team members who have worked so hard to achieve gold standard of care for our heart failure patients!

Length of Stay

[Applies to All Physicians](#)

LOS
Informational

A few weeks ago I mentioned the request to identify an anticipated date of discharge (ADOD) for all inpatients and provided some audit data on white board ADOD activity. Thought you would be interested in seeing the data that is driving this conversation – our length of stay is well above national averages. I should highlight our pediatric units, where this is not the case. I need your help, whatever service you are on, to get an ADOD on the white board, as this will serve as a conversation starter regarding discharge.



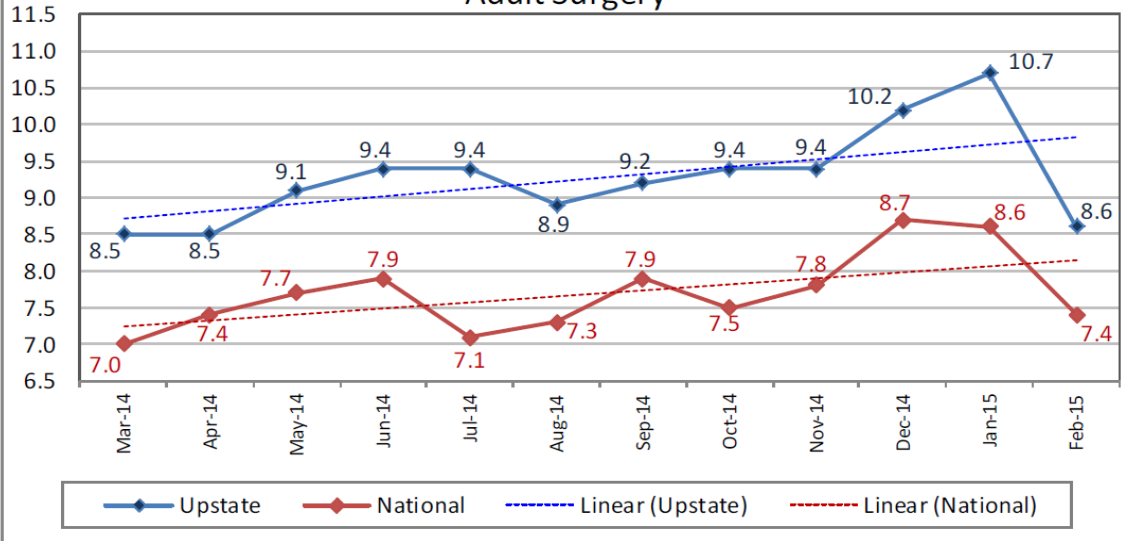
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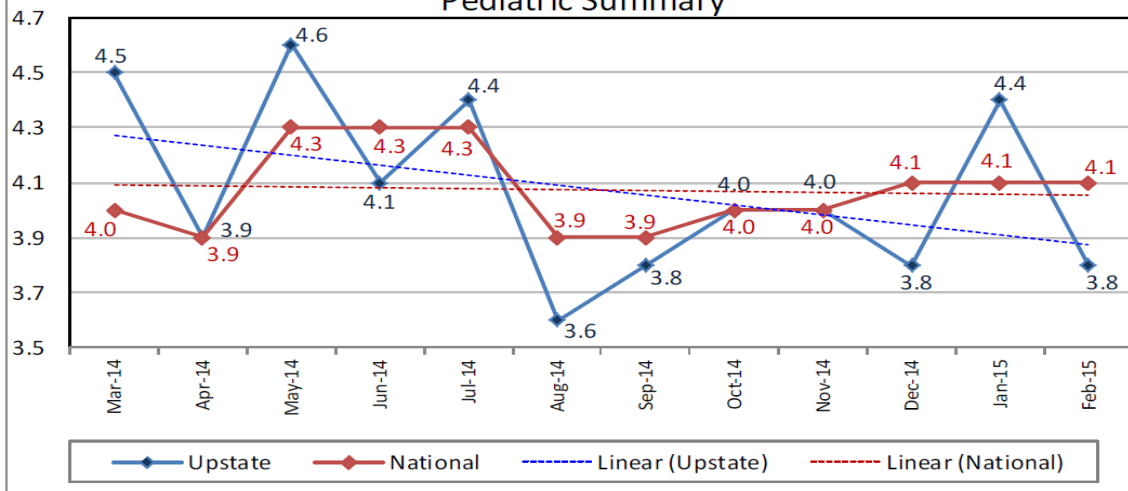


Severity Adjusted Length of Stay Adult Surgery



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Severity Adjusted Length of Stay Pediatric Summary



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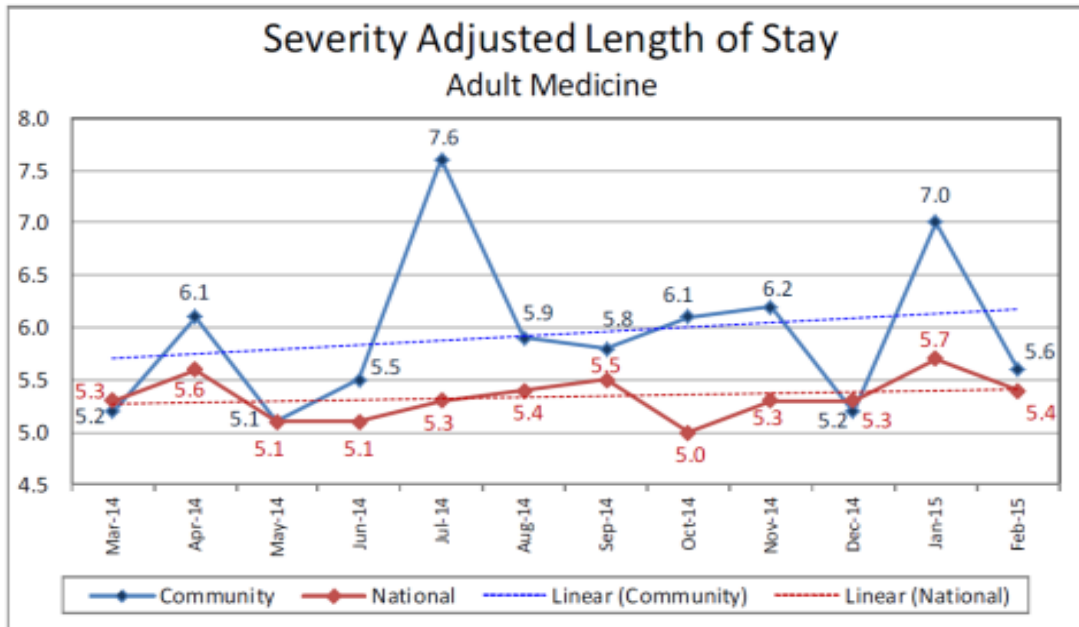
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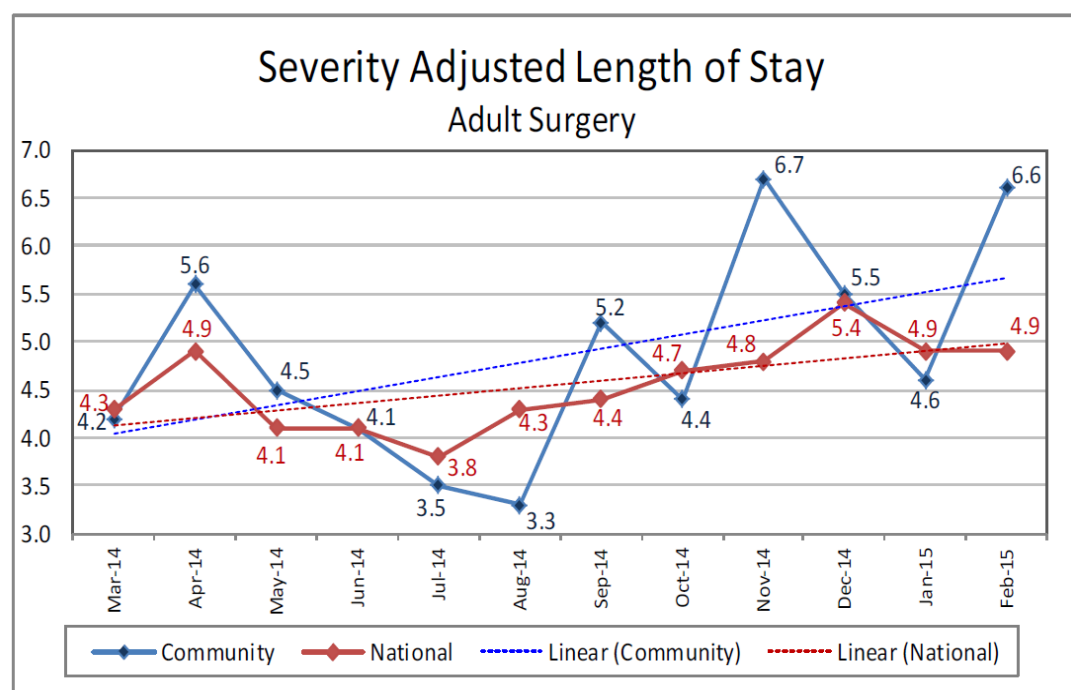
UPSTATE
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Community
 LOS →



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Community
 LOS →



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Plasma Orders

Applies to All Physicians

Plasma
Informational

Historically, all plasma for transfusion has been referred to as “fresh frozen plasma” or “FFP”. Plasma is prepared in two ways: frozen within 8 hours of collection (FFP) and frozen within 24 hours (PF24). The only recognized difference between the two products is lower levels of Factors V and VIII in PF24, a difference which is rarely clinically significant. FFP and PF24 may be used interchangeably for the majority of patients, including liver disease and massive transfusion. Patients with isolated Factor V deficiency require replacement with FFP not PF24.

Both FFP and PF24 have been used to supply requests for plasma for years. Approximately 95-98% of our plasma inventory is comprised of PF24 units. Recently, NYS Department of Health has required that hospitals clarify when FFP is specifically requested rather than a request that may be filled with either FFP or PF24. Therefore, we are making minor changes to the plasma orders (both in Epic and downtime requisitions) as shown below which includes additional process instructions/information and product selection choices (orders for plasma by mL or by plasma units will be affected). These changes will go into effect on Monday May 18, 2015.

The selection in the prepare order will be pre-selected for “thawed plasma” and the orders will be filled with either FFP or PF24. If FFP is required instead, change the selection to “Thawed FFP” and contact the Blood Bank (464-6701). Otherwise, there are no significant changes to the plasma transfusion orders.

Hachfeld, Sample 06A-66320-2 Attending: BEACON, A Code: Not on file Height: None Last BSA: None Patient
Age/Sex: 34 y.o. / F MRN: 6056235 Primary Team: Allergies: No Known All. Weight: None BMI: None Language
DOB: 12/09/1980 Admit: 04/20/2015 Service: MED Adv Directives: Y Relationship(s): None Class: Inpatient Pt. Co

Manage Orders [Accept] [Cancel] [Link Order] [Remove]

Prepare and Transfuse Plasma Units [Accept] [Cancel] [Link Order] [Remove]

Prepare Plasma 2 Units [Accept] [Cancel] [Link Order] [Remove]

Frequency: ONCE [Once] [STAT]
Starting: 4/28/2015 [Today] [Tomorrow] At: 1628
First Occurrence: Today 1628
Scheduled Times: Hide Schedule
4/28/15 | 1628

Process Inst: Requests for plasma will be automatically filled with THAWED PLASMA derived from either plasma frozen within 24 hours of collection (PF24) or fresh frozen plasma (FFP) Process Instructions on of the Blood Bank. Please contact Blood Bank for physician consultation if specifically requesting Thawed FFP. For use of warfarin reversal, contact Pharmacy for K-centra.

Transfusion Indications: (!) Please select one or more A) items AND one or more B) items OR one C) item.

| Questions: | Prompt | Answer | Comments |
|---|--|-------------------------|----------|
| 1. Number of Units: (Call BB for split units) | 1 Unit 1 U/Split 2 Units 2 U/Split 3 Units 3 U/Split 4 Units 4 U/Split 5 Units 5 U/Split 6 Units 6 U/Split | 2 Units | |
| 2. Donor Source | Thawed Plasma Thawed FFP | Thawed Plasma | |
| 3. Transfusion Indications: | [Dropdown] | C) Hepatic coagulopathy | |
| 4. Comments | | | |

Multiple response
Comments (F6): Click to add text [Accept] [Cancel] [Link Order] [Remove]

And
Transfuse Plasma (Once) [Remove]

P Routine
Has consent been obtained? Yes
Use blood warmer? No

Next Required [Accept]

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Hachfeld, Sample 06A-66320-2 Attending: BEACON, A Code: Not on file Height: None Last BSA: None Pat
 Age/Sex: 34 y.o. / F MRN: 6056235 Primary Team: Allergies: No Known All... Weight: None BMI: None Lar
 DOB: 12/09/1980 Admit: 04/20/2015 Service: MED Adv Directives: Y Relationship(s): None Class: Inpatient Pt

Manage Orders [?] Actions [v] Resize [↔] Close [X] [Accept]

Prepare and Transfuse Plasma Units

Prepare Plasma 2 Units [Remove]

P ONCE First occurrence Today at 1628
 Number of Units: (Call BB for split units): 2 Units
 Donor Source: Thawed Plasma
 Transfusion Indications: C) Heparin cofactor II deficiency
 Requests for plasma will be automatically filled with THAWED PLASMA derived from either plasma frozen within 24 hours of collection (PF24) or fresh frozen plasma (FFP) at the discretion of the Blood Bank. Please contact Blood Bank for physician consultation if specifically requesting Thawed FFP. For emergent warfarin reversal, contact Pharmacy for K-centra. Transfusion Indications:(!) Please select one or more A) items AND one or more B) items OR one C) item.

And _____

Transfuse Plasma (Once) 2 Units Over 3 Hours Each [Accept] [Cancel] [Link Order] [Remove]

P

Priority: [Routine] [Routine] [STAT]

Process Inst: [Using the frequency below, enter the number of units to be transfused.](#)

Frequency: [TRANSFUSE 2 UNITS] [1 Unit] [1 U/Split] [2 Units] [2 U/Split] [3 Units] [3 U/Split] [4 Units] [4 U/Split] [5 Units] [5 U/Split] [6 Units] [6 U/Split]

For: [2] [Occurrences] [Hours] [Days] [Weeks]

Starting: 4/28/2015 [Today] [Tomorrow] At: 1628 [O]

Starting: **Today 1628** **Until Specified** [Show Additional Options]

[i] There are no scheduled times based on the current order parameters.

Questions:

| Prompt | Answer |
|-------------------------------|--|
| 1. Over | [Over 1 Hour Each] [Over 2 Hours Each] [Over 3 Hours Each] [Over 4 Hours Each] |
| 2. Pre-meds | [Yes-refer to MAR] [No] |
| 3. Has consent been obtained? | [Yes] [No] |
| 4. Use blood warmer? | [Yes] [No] |

Comments (F6): [Click to add text](#) [Accept] [Cancel] [Link Order] [Remove]

[Next Required] [Accept]

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Department of Health - Adult Sepsis Report Quarter IV

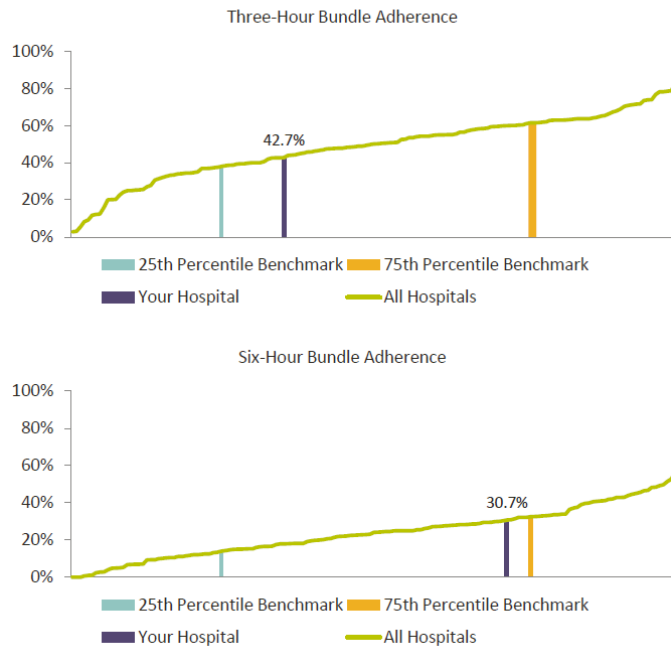
[Applies to All Physicians](#)

Sepsis Report
 Informational

We just received the New York State Department of Health Adult Sepsis measure feedback for Qtr IV 2014. Overall the performance remains very good with 6-hour bundle adherence at the 70th percentile downtown and at the 91st percentile (!) at Community campus. There has been some slippage on the 3-hour bundle adherence measure, which we will keep an eye on. This is important as CMS will begin collecting similar data beginning in October of this year and link our performance to reimbursement in FY-2017.

Downtown Campus:

Figure 5. Three- and Six-Hour Bundle Adherence Percentages in New York State (YTD).



| (Time Period: Year-to-Date) | Your Hospital | Statewide Benchmarks | |
|-----------------------------|---------------|-----------------------------|-----------------------------|
| | | 25 th Percentile | 75 th Percentile |
| 3-Hour Bundle Adherence | 42.7% | 37.9% | 61.4% |
| 6-Hour Bundle Adherence | 30.7% | 13.9% | 32.5% |

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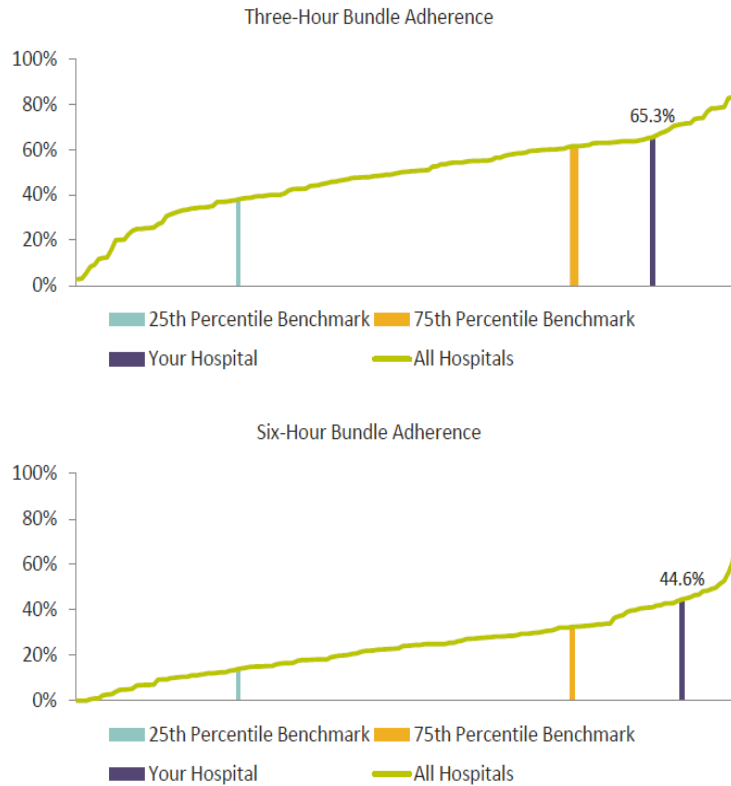
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Community Campus:

Figure 5. Three- and Six-Hour Bundle Adherence Percentages in New York State (YTD).



| (Time Period: Year-to-Date) | Your Hospital | Statewide Benchmarks | |
|-----------------------------|---------------|-----------------------------|-----------------------------|
| | | 25 th Percentile | 75 th Percentile |
| 3-Hour Bundle Adherence | 65.3% | 37.9% | 61.4% |
| 6-Hour Bundle Adherence | 44.6% | 13.9% | 32.5% |

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Transitions in Care Symposium

[Applies to All Physicians](#)

Symposium
Informational

The 2nd Annual Transitions in Care Symposium will be held Tuesday, June 9 at 8 am – 4:30 pm at the Holiday Inn, Electronics Parkway. The year's keynote speaker is Amy Boutwell, MD, MPP, senior physician consultant to the National Coordinating Center for the Centers for Medicare and Medicaid Services.

SYMPOSIUM OBJECTIVES

- Identify ways to adapt to changes initiated by health care reform initiatives while maintaining quality, cost effectiveness, and continuing to serve the needs of customers and patients.
- Identify opportunities to utilize new and existing services to improve the health of patients and to decrease preventable hospitalizations and ED visits.
- Identify best practices that can be implemented to improve care transitions across settings and populations.
- Identify barriers and solutions to effective care transitions
- Discuss strategies for addressing persistent barriers to progress for population health management.

REGISTRATION FEE

\$125 per person. Includes conference materials, light continental breakfast and lunch.

Register online at:

www.upstate.edu/con/programs/cont_ed

Outstanding Physician Comments

[Applies to All Physicians](#)

Physician
Comments
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

5A – The physicians and their teams worked like well oiled friendly machines.

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- 9G** – Dr. Chin and his residents were very good and attentive. They all explained everything extremely well.
- 6B** – Dr. Madhira knew what treatment I needed and helped in any way will always ask for him when in hospital.
- Dental Service** – Dr. Malonoukos was great in making my dentures. I would recommend him to everyone.
- Vision Care** – Dr. Andrews is a very intelligent and experienced doctor. He also seems to care about his patients. I totally trust Dr. Andrews.
- University Geriatricians** - Dr. Varghese is thorough, professional, compassionate. Instills confidence.
Dr. Bishop and her nurses are excellent! Professional, caring and supportive.
- Upstate Urology** – Dr. Makhuli is a very considerate, friendly and knowledgeable practitioner. He has helped me for many years.
- Upstate Pediatrics** – Dr. Hobart sees all my children and is by far the best doctor I have brought them to. He listens to concerns with respect and explains everything clearly.
- Surgery UH** – Dr. Gahtan is a caring, thorough doctor.

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