

# MORNING CMO REPORT

03.18.2015

**FROM THE DESK OF:**

Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

## National Doctors' Day

Applies to All Physicians

Doctors' Day  
Advisory

On Monday, March 30, physicians across the country will be honored during **National Doctors' Day**, a day set aside to celebrate the exceptional care, expert guidance, and dedication that physicians offer patients every day. Four years ago, the Upstate Foundation realized the importance of recognizing our own Upstate doctors on Doctors' Day and created a program that celebrates your excellence. In honor of National Doctors' Day and in recognition of the extraordinary care provided by Upstate physicians, on **Tuesday, March 24 and Wednesday, March 25**, the Upstate Foundation will deliver testimonials sent in by grateful patients and families. The doctors recognized will also receive a certificate of achievement. I am happy to report that 50 Upstate doctors, who have not been recognized in previous years, will receive testimonials from grateful patients. The hundreds of patients that responded to the Foundation's request for testimonials and the hundreds more that send notes of thanks throughout the year, are a testament to you and the fine work that you do.

## Surgical Pathology Specimen Requisition

Applies to All Providers  
At the Downtown Campus

Surgical  
Pathology  
Advisory

The Surgical Pathology section of the Upstate University Hospital Department of Pathology has reviewed and revised the Surgical Pathology Specimen Requisition form. Specific changes include revision of the "clinical history" section on the old form which, due to the nebulous wording, has been replaced with sections for "Reason for Procedure", "Previous Relevant Diagnosis/Other Pertinent Information", and "Specific Questions/Concerns to be Addressed". These headings are more specific and are intended to improve the communication of relevant patient information from the clinician to the pathologist.

Please note, the revised requisition **only applies at the Downtown campus**. The revised surgical pathology paper requisition form is now available in Central Stores and on the intranet from the Pathology website as form 41610. Please discard the old forms and use the new forms for all tissue specimens sent to Pathology for diagnosis. For any questions, please contact Kathleen Sayles (4-7147).

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

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## SURGICAL PATHOLOGY REQUISITION

ACCESSION NO.:

Name: \_\_\_\_\_  
Sex: \_\_\_\_\_  
Date of Birth: \_\_\_\_\_  
Hospital #: \_\_\_\_\_  
Location: \_\_\_\_\_  
Date of Procedure: \_\_\_\_\_  Inpatient  Outpatient

**\*\* FOR PATIENTS WITHOUT A UNIVERSITY HOSPITAL #, COMPLETE REVERSE SIDE \*\***

### SPECIMENS AND ANATOMICAL SITES

1. \_\_\_\_\_ 6. \_\_\_\_\_  
2. \_\_\_\_\_ 7. \_\_\_\_\_  
3. \_\_\_\_\_ 8. \_\_\_\_\_  
4. \_\_\_\_\_ 9. \_\_\_\_\_  
5. \_\_\_\_\_ 10. \_\_\_\_\_

### REASON FOR PROCEDURE:

ICD9 CODE: \_\_\_\_\_

### PREVIOUS RELEVANT DIAGNOSIS / OTHER PERTINENT INFORMATION:

### SPECIFIC QUESTIONS / CONCERNS TO BE ADDRESSED:

### SPECIAL REQUESTS

Immunofluorescence  Call results (phone number): \_\_\_\_\_  Other: \_\_\_\_\_  
 Electron Microscopy  Fax results (phone number): \_\_\_\_\_

ATTENDING  
PHYSICIAN: \_\_\_\_\_

ORDERING  
PHYSICIAN: \_\_\_\_\_

Contact Phone #: \_\_\_\_\_

Contact Phone #: \_\_\_\_\_

Additional reports to: \_\_\_\_\_

41610 - Surg. Pathology Req.

Rev. 2/2015 Review 2/2015

Please complete this section or attach a copy of your Billing Information for any patient who does not have a current University Hospital Registration

### PATIENT

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone #: ( ) \_\_\_\_\_ Work Phone #: ( ) \_\_\_\_\_  
Date of Birth: \_\_\_\_\_ Soc. Sec. #: \_\_\_\_\_  
Employer Name: \_\_\_\_\_  
Employer Address: \_\_\_\_\_

### GUARANTOR

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone #: ( ) \_\_\_\_\_ Work Phone #: ( ) \_\_\_\_\_  
Employer Name: \_\_\_\_\_  
Employer Address: \_\_\_\_\_

Insurance (1): \_\_\_\_\_  
Policy #: \_\_\_\_\_ Group #: \_\_\_\_\_  
Address: \_\_\_\_\_  
Subscriber: \_\_\_\_\_ Relationship: \_\_\_\_\_

Insurance (2): \_\_\_\_\_  
Policy #: \_\_\_\_\_ Group #: \_\_\_\_\_  
Address: \_\_\_\_\_  
Subscriber: \_\_\_\_\_ Relationship: \_\_\_\_\_

41610 - Surg. Pathology Req.

Rev. 2/2015 Review 2/2015

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## Molecular Tests

Applies to All Physicians  
At the Downtown Campus

Molecular Tests  
Advisory

The Pathology Department has worked with Epic to create specific orders in Epic for 12 of the most common molecular tests. Since Epic went live at Upstate, the vast majority of laboratory tests orderable at Upstate labs were mapped to separate orders in Epic. This meant that a clinician who wants a CBC performed on a patient was able to enter a "CBC" order. Some tests, however, were not orderable this way. Many of our in-house molecular tests were lumped under a single generic "Test-X" order. This resulted in miscommunication, incorrect tests, and ultimately, non-ideal care for our patients. Below is a summary of the problem and solution:

In an attempt to improve this care, the information technology teams at IMT and within the pathology department have built separate orders for the most commonly ordered of the molecular tests. Below are the molecular tests which now have separate molecular test orders within Epic along with a short search phrase which will find the test:

1	Quantitative BCR-ABL P210	BCR
2	B-cell immunoglobulin gene rearrangement	B-cell
3	Cystic fibrosis phenotyping	Cystic
4	Factor V Leiden gene mutation	Leiden
5	FLT3 terminal kinase domain	FLT
6	Fragile X molecular detection	Fragile
7	Hereditary hemochromatosis genetic assay	Hemochrom
8	Jak2 mutation	Jak
9	MTHFR 677 C>T, homocysteine variant of methylenetetrahydrofolate reductase	MTHFR
10	NPM1 exon 12 variants	NPM
11	Prothrombin G20210A gene mutation	Prothrombin
12	T-cell receptor gene rearrangement	T-cell

Use of these test codes rather than the generic test order will reduce confusion and help ensure that the correct assay is run for the patient. Additional orders will be built as time and demand allow.

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## Outstanding Physician Comments

[Applies to All Physicians](#)

Physician  
Comments  
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. I thought it would be nice for other physicians to begin to see the positive feedback we are receiving. Below are this week's comments from grateful patients receiving care on the units at Upstate:

- 2N - All doctors were pleasant, kind and courteous even when I was not. My impression was that they knew what they were doing.
- 5A - The doctor was some of the friendliest of all the doctors I ever met.
- 8E - Dr. Kauster & his assistant they both were easy to relate to and had a good sense of humor & very caring. They made me smile.
- 9E - Emergency room doctor was very encouraging & made me feel that he would get me through this condition
- 9F - Anesthesiologist \*Dr. "Lucy" very concerned about my health.
- 10E - Dr. Hegazy and Dr. Army @ Community ER were excellent!
- 10E - Dr. Sheila Lemke and Dr. Gajra were very outstanding

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