

# MORNING CMO REPORT

03.11.2015

**FROM THE DESK OF:**

Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

## Palliative Care Webinar: Facilitating Goals of Care Discussions in Complex Circumstances Applies to All Providers

Palliative Care  
Informational

David Weissman, MD, a nationally-renowned palliative care expert, will discuss the key elements of facilitating a family meeting in complex and special circumstances in a webinar offered by the Healthcare Association of New York State (HANYS) with support from Milbank Foundation for Rehabilitation **on March 24, 2015 from 3:00-4:00 pm**. Negotiating goals of care with patients and families facing serious illnesses can be difficult, particularly when there is a conflict between aspirations and what is medically likely or possible. Reaching attainable care decisions that reflect the patient's preferences can be further challenging when dysfunctional family dynamics place barriers to effective communication and achieving a successful outcome. During the March 24 webinar, Dr. Weissman will discuss an organized approach to leading these meetings and strategies for managing conflict.

Dr. Weissman is a Professor Emeritus and Founder of the Medical College of Wisconsin Palliative Care Center. In 1991 he began one of the first academic palliative care programs in the United States. In 2003, the Medical College of Wisconsin's Palliative Care Program was designated as one of six United States Palliative Care Leadership Centers by the Center to Advance Palliative Care.

Dr. Weissman was the Founding Editor of the *Journal of Palliative Medicine* and Director of the End of Life/Palliative Education Resource Center. He served as a lead consultant to the Center to Advance Palliative Care from 2007 to 2013 and now leads a consulting practice, Palliative Care Education, LLC, to help hospitals and health systems develop strong palliative care programs that include systems change to improve patient care in all settings, along with generalist clinician training initiatives.

To register, please go to:

[http://www.hanys.org/events/?event\\_id=1061&utm\\_source=e%2Dlert&utm\\_medium=e%2Dmail&utm\\_content=Palliative%20Care%20Webinar%3A%20Facilitating%20Goals%20of%20Care%20Discussions%20in%20Complex%20Circumstances](http://www.hanys.org/events/?event_id=1061&utm_source=e%2Dlert&utm_medium=e%2Dmail&utm_content=Palliative%20Care%20Webinar%3A%20Facilitating%20Goals%20of%20Care%20Discussions%20in%20Complex%20Circumstances)

Registration deadline is March 20. If you have questions regarding registration please contact Registration Support at [learning@hanys.org](mailto:learning@hanys.org) or at (518) 431-7867.

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

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## Epic 2014 Ambulatory Clinical Upgrade Presentation [Applies to All Physicians](#)

Epic  
Informational

Currently we are using Epic v.2012. In April, we will upgrade to Epic v.2014. This presentation will cover the Ambulatory Clinical changes to Epic associated with this upgrade, such as:

- Chart Search
- Wide Screen
- Inbasket Upgrades
- MyChart Upgrades
- Encounter One sign
- Chart Review Upgrades
- Meaningful Use Section

### Who should attend?

Ambulatory Clinical Staff - Nurses, Mid-levels, Residents, Attending Providers, Managers, etc.

### When/Where?

**Session #1: Wed, April 15<sup>th</sup>, 7:00 a.m. - 9:00 a.m. Weiskotten Hall Room 9295**

**Session #2: Thurs, April 16<sup>th</sup>, 11:00 a.m. - 1:00 p.m. Weiskotten Hall Room 9295**

**Session #3: Thurs, April 16<sup>th</sup>, 5:30 p.m. - 7:30 p.m. Weiskotten Hall Room 9295**

**Session #4: Fri, April 17<sup>th</sup>, 7:00 a.m. - 9:00 a.m. Weiskotten Hall Room 1159**

To register, please go to:

<http://www3.upstate.edu/hr/training/index.cfm?topicid=75504&go=1>

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## Outstanding Physician Comments

[Applies to All Physicians](#)

Physician  
Comments  
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. I thought it would be nice for other physicians to begin to see the positive feedback we are receiving. Below are this week's comments from grateful patients receiving care on the units at Upstate:

**7A – “Dr. Tallarico was amazing, very kind and explained everything in great detail.”**

**9G – “The doctors that were in training were very professional & knowledgeable.”**

**6I – “Emergency Room - 4 drs. called in and worked on my case - Each showed total compassion, knowledge and ability to take care of me right away, explained my problems thoroughly to me & family - moved quickly - Wonderful personnel on staff that day. Also my \*Dr. Richard Kelley who performed my much needed surgery to open my airway. (5 stars.)**

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