

MORNING CMO REPORT

02.25.2015

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

E-Prescribing Controlled Substances (EPCS)

Applies to All Providers

EPCS
Informational

As of March 27, 2015 all prescriptions, including controlled substances, will need to be e-Prescribed. Efforts have been underway here at Upstate to prepare for this new NYS mandate which requires two distinct identifiers for each provider before the order can be placed electronically. EPIC does have the required capabilities for electronic prescribing of controlled substances. Upstate's IMT team is working with Imprivata as our vendor for the new dual factor authentication element. The roll out of this solution will be starting soon in a pilot area, and then expanding to all affected areas. Please read the attached document; additional information will be forthcoming. Contact Mary Ann Gross (464-8861) with any questions.

E-prescribing Controlled Substances

NYS Requirement:

As of March 27, 2015 all prescriptions, including controlled substances, will need to be e-Prescribed.

Identity Proofing and Second Factor Registration

- Each physician will need to be identified in person by someone from our institution. We will be incorporating this with the entire enrollment process, including the registration of the certified EHR software being used with the Bureau of Narcotics, for E-prescribing (EPCS) in order to streamline the process.
- The law requires 2 factor authentication for controlled substances. Thus, when you order a controlled substance you will need to sign in with your Epic password (1 factor), and you will need to authenticate with a second factor. We will be providing 2 options for the second factor. First, we will have fingerprint scanners available at select locations with desktop computers. Second, you can request, through an app, a temporary code to be sent to your phone, which you then enter into Epic. Any mobile device that is Java-enabled (running Android v.4 or 5, iOS v. 7 or 8, Blackberry, or Windows Mobile) can be used to run this app, which is very convenient to use.
- All providers (Attending, ED, Residents, PA, NP, etc.) who write prescriptions for controlled substances, including narcotics, will need to enroll in order to meet the state's requirements and be able to continue prescribing; this includes both discharge and outpatient prescriptions.
- Please watch for posted dates for EPCS enrollment clinics at either campus where the project team will assist providers in getting set up.

Special points of interest:

- Legislation is pending to delay this requirement for one year, which would allow us some time to continue with a roll out method of implementation rather than all providers in March
- Residents will be required to complete the iStop process as authorizing providers
- Please watch for dates for providers to work with clinics and/or attend sessions to register for EPCS in early

Resident workflow changes

In order to facilitate the new workflow of integrating the second factor authentication, we will be updating Residents to Medication Authorizing.

This change will no longer require them to enter an Authorizing provider when entering medication orders.

Although it is acceptable in NYS for Residents to prescribe under the institutional DEA#, it is not acceptable for many third party payers.

Due to this challenge, we may still be requiring a prompt for Residents to enter a 'Supervising' provider so that provider's name will be listed on the script.

*iSTOP

With the enabling of Residents to be authorizing providers, they will be responsible to complete the iStop process under their own Health Commerce account.

Please communicate this to Residents, to ensure they can log in and access this account ahead of time.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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Procalcitonin

[Applies to All Providers](#)

Procalcitonin
Informational

Procalcitonin level increases within 2 to 4 hours in bacterial infection. It is an earlier and more specific biomarker for sepsis than C reactive protein or lactic acid. Procalcitonin level is high in newborns and might also be elevated in medullary thyroid and small lung cancer. Less significant increases are seen in major trauma, surgery, severe burn, prolonged cardiogenic shock and severe hypoperfusion as well as invasive fungal and acute falciparum malaria infections.

Therefore, beginning March 2, 2015, procalcitonin testing will be performed at Upstate's Core Laboratory. Availability will be 24/7 and the turnaround time is 90 minutes. The test indications are as follows:

- ✓ Diagnosis, risk stratification and monitoring of sepsis.
- ✓ Differential diagnosis of bacterial infections vs. viral infections
- ✓ Monitoring of response to antibacterial therapy.

If you have any questions regarding this testing, please contact Katalin Banki, MD, Director of Core Laboratory at bankik@upstate.edu

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Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. I thought it would be nice for other physicians to begin to see the positive feedback we are receiving. Below are this week's comments from grateful patients receiving care on the units at Upstate:

8G – “Very pleased with Dr. Vanessa Gibson.”

Physician
Comments
Informational

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