

MORNING CMO REPORT

02.04.2015

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

2014 Year in Review

[Applies to All Providers](#)

As we close the books on 2014, thought I would send the numbers showing how busy we were. Each number represents an individual person in distress. Thanks for all you do to help so many here in Central New York.

Year in Review

| | Downtown | Community | Total |
|-------------------------|----------|-----------|---------|
| Total Admissions | 20,592 | 8,161 | 28,753 |
| Total ER | 70,616 | 25,795 | 96,411 |
| Total Clinic Visits | 259,010 | 23,253 | 282,263 |
| Total Ref Amb Visits | 193,601 | 30,193 | 223,794 |
| Total OR Cases IP | 6,778 | 2,001 | 8,779 |
| Total OR Cases OP | 5,959 | 2,722 | 8,681 |
| Total OR Cases Harrison | 1,774 | | 1,774 |

Scheduling Process for Joslin Endocrine Team Consult Services

[Applies to All Providers](#)

The Inpatient Joslin Endocrine Team welcomes consultations for patients with diabetes and endocrine disorders during their University Hospital stay, and encourages consultations for any inpatient for whom outpatient Joslin follow up will be requested following hospitalization. It is difficult to arrange for appropriate and timely follow up at Joslin when the Joslin Endocrine consult team has not evaluated the patient during their inpatient stay.

Joslin

Patients who have been evaluated by the Joslin Inpatient Endocrine Team will be provided with an appropriate follow up Joslin outpatient appointment, scheduled by the Joslin team, and the appointment will be scheduled within 14 days of discharge depending upon the acuity level. As part of Joslin's Transition Care Program, the Endocrine Team will also call the patient within 24-48 hours post discharge to assess status, and for diabetes patients, to review home blood glucose readings.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

MORNING CMO REPORT

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

If the Endocrine Team was not consulted during the patient's inpatient stay, the patient or their Primary Care Provider may call Joslin to request a new patient appointment. Non-urgent new patients, who were not seen by the Joslin team as inpatients, may need to wait up to 3 months to be seen. Joslin is hoping to reduce this time by hiring additional endocrinologists.

If you have any further questions or concerns about this process, please call Kristi Shaver, MS, CNS, RN, CDE at 464-3533. Questions concerning inpatient protocols should be directed to Dr. Prashant Nadkarni. If you have general questions concerning any Joslin issue, please contact Dr. Ruth Weinstock at 464-5740.

Thank you

Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units at Upstate:

8E – “Dr. Bhatta and Dr. Ford very informative. All procedures and results explained thoroughly.”

8G – “Dr. Fink because he and God saved my life.”

6A – “Dr. Hess was great.”

6A – “Dr. Hess was very helpful and very nice!”

6A – “Dr. Hess was amazing.”

6K – “Dr. Wright and Dr. Lemke are awesome doctors. Appreciate them both.”

6K – “Dr. Jonathan Wright – he was very friendly and he truly cared as a person about you. And he was very honest. Dr. Lemke – she explained and also took time with you. I know they are doing their job but the way they took time and spoke to you, you know they really care.”

6A – “Dr. Singh very good doctor.”

10E – “Dr. Graziano and Dr. Wright – honest with their diagnosis, showed much compassion and empathy.”

Physician
Comments
Informational

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.