

MORNING CMO REPORT

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FROM THE DESK OF:

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UPSTATE
UNIVERSITY HOSPITAL

Policy S-19
Informational

Procedure Verification Policy S-19

[Applies to All Physicians](#)

Want to be sure you are aware of a change to our time out procedure. The ASA (American Society of Anesthesiology) score, as assigned to the patient by the anesthesia provider, will be verbally communicated during the Timeout to the surgical team for all surgical and procedural cases involving anesthesia. Agreement on this score should be achieved before starting the case. This is felt to be an important step as it may bring to light conditions that materially affect the score, and the risk to the patient. I appreciate Drs. Cooney & Thomas for their joint leadership on this issue.

Comments
Informational

Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Inpatient

8F - Dr. Dunton – the best.

Outpatient

Joslin - Dr. Rachel Hopkins is such a sweetheart!

Dr. Mols is excellent in explaining, encouraging and being thorough. She is the best doctor I have ever had.

Dr. Izquierdo is a warm and understanding person.

Medicine – Dr. Allam – always listens and answers questions. Is genuinely concerned about me and my health.

Breast Care Center – Dr. Scott Albert because he took the time to answer all my questions and did not seem rushed.

University Cardiology – Dr. Robert Michiel is a great doctor; goes the extra step.

Adult Medicine – Dr. Cleary provided significant support for me.

Upstate Pediatrics – Dr. Toby Kresel is such a wonderful person and doctor. She is truly amazing.

In warm appreciation of our association during the past year, your loyalty and good will.
Extending best wishes for the merriest of holidays and a safe and healthy new year.