

MORNING CMO REPORT

10.14.2015

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

SUNY Upstate is Now a VHL Clinical Care Center

[Applies to All Physicians](#)

VHL Alliance
Informational

I am pleased to announce that SUNY Upstate has been welcomed by the VHL (von Hippel-Lindau) Alliance to their Clinical Care Centers (CCC) program. This is an outstanding achievement and recognition for Upstate and our Cancer program. Upstate is now within a group of no more than ten prestigious institutions that have such a designation! The CCC program is an essential link in the chain of information for physicians around the world, seeking to provide optimal care for people with VHL.

Congratulations to Gennady Bratslavsky, MD, and his team for securing Upstate's name as a center recommended by the VHL alliance, both for patients seeking care and physicians in search of expert second opinions.

Onondaga County Medical Society Awards

[Applies to All Physicians](#)

OCMS Award
Informational

Congratulations to **Dr. David Halleran** on receiving the Distinguished Service Award for Physician Service to Community presented by the Onondaga County Medical Society. He will be honored, along with other community health care providers, at the OCMS Annual Dinner on November 12, 2015.

Outstanding Physician Comments

[Applies to All Physicians](#)

Comments
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

10E – Dr. Blue and the nurse; felt comfortable immediately because of them.

Dr. Albert was fantastic.

Dr. Albert was wonderful.

Dr. Banashkevich went out of his way to visit me and arrange for my radiation treatments. He is a kind and compassionate doctor who really cares about his patients.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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10E - Dr. Blue in ER had outstanding bedside manner, professionalism, and listened to me on a personal level.

Dr. Albert was fantastic at explaining EVERYTHING and making sure my family and I understood.

10G – Dr. Frechette, Dr. Hassan, Dr. Changlai – all excellent physicians.

Emergency Department – Dr. Ross Sullivan was very kind and informative.

Breast Care Center - Dr. Charlamb was wonderful.

University Geriatricians – Dr. Berg is the best!

Dr. Berg is kind, comforting, gentle, professional and easy to talk to.

Dr. Berg is so thorough and so caring.

UHCC Neurology – Dr. Bradshaw went the extra mile replying even while on vacation. I'm impressed with how much concern and genuine care she shows patients.

Dr. Mejico explained everything in detail; answered my concerns.

Medicine Subspecialties – Dr. Allam personally calls you with the test results. She takes the time when you are there to go over EVERYTHING with you and make sure you understand. She is fantastic.

Joslin – We loved Dr. Izquierdo!

Dr. Lipeski was kind, direct, honest, reasonable and respectful!

Dr. Weinstock's personal care was heartfelt.

Surgery – Harrison Center – Dr. Bem truly impressed us. He is kind and compassionate.

Upstate Urology – Dr. Trussel is just amazing and very caring towards his patients!

5A – Dr. Jawed is outstanding.

7A – Drs. Pearl and Damron – all wonderful doctors.

8F – Dr. Costanza and his group were wonderful.

11E – This describes Dr. Schafer – we felt confident in her skills and her bedside manner was comforting and appropriate; she was very easy to communicate with.

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